# Sebastian Tedesco

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## PROFESSIONAL

**Data Migration Specialist (Contract)** | The Feed | Louisville, CO — April 2024 – Present
- Led end-to-end migration of website content (images and structured text) from Shogun to Contentful
- Conducted testing to verify accuracy of migrated content and identify any formatting or display issues
- Documented migration steps and Contentful workflows to support internal team adoption
- Provided support to vendors throughout migration, troubleshoot bugs and broken screens

**Technical Implementation Engineer I, II** | Alkami Technology Inc. | Dallas, TX — Sept 2021 – Feb 2024
- Configured end-to-end CCOS, RDAO and LOS environments for new clients
- Configured and debugged identity verification and credit bureau integrations
- Built customized back-end reports by querying relational database using XML and SQL
- Created a seed data library to quickly configure out-of-the-box client environments
- Provided technical support and guidance to clients throughout the implementation process
- Attended Kickoff and RFI calls to explain functionality and help gather requirements and clarify scope
- Trained support teams and resolved client support tickets through direct client communication

**Quality Assurance Engineer** | MK Decision (Acquired by Alkami) | San Diego, CA — July 2020 – Sept 2021
- Performed end-to-end testing across CCOS, RDAO, and LOS environments
- Validated functionality, data integrity, and system workflows prior to production releases
- Wrote and maintained test scripts to automate both UI and backend testing and increase efficiency

**Account Manager** | WorkBright | Boulder, CO — June 2017 – July 2020
- Helped achieve profitability as Implementation Specialist/Account Manager for 100+ accounts
- Implemented SalesForce daily to store and organize customer data for cross-departmental use
- Attended weekly client meetings to help implement and troubleshoot their solutions

**Customer Support Agent** | TSYS | Broomfield, CO — June 2016 – June 2017
- Walked customers through software updates/installations and software/hardware troubleshooting
- Spanish support and interpreter for escalated phone calls and tickets with sensitive information

**Librarian/Social Media Liaison** | ALTEC CU Boulder | Boulder, CO — Dec 2014 – July 2016
- Managed attendants in a computer lab, coordinated events, tech support, equipment rentals
- Managed social media platforms (Facebook, Instagram, ALTEC blog); to track traffic and posted articles

## TECHNICAL SKILLS

**Skills:** LOS platforms, Fintech software, JavaScript, JSON, Puppeteer, SQL, RESTful APIs, XML, Agile methodology, Google Workspace, Microsoft Office, QA/Testing, Client support, Technical documentation, Data migration

**Tools:** Chrome Dev Tools, Git, GitHub, VS Code, Figma, MeisterTask, npm, AWS, HTTPie, Postman, Jira, Contentful

## PROJECTS

**Cuina Multi-Vendor Marketplace (Personal Project)** | shopcuina.com
- Developed a multi-vendor marketplace that allows vendors to sell local home-cooked and homegrown goods
- Built using WordPress, WooCommerce, Dokan, and Stripe Express for secure transactions

**Storio App (LearningFuze)** | GitHub
- Developed a web app to connect people with extra storage space with those who need to store their stuff
- Created the appearance and functionality using CSS3, React JS, React Router and the Google Maps API
- Built a database and server using PostgreSQL, Node.js and Express.js

## EDUCATION

**University of Colorado at Boulder**
- B.A Spanish Language and Literature
- Certificate in Design Technologies - HTML5, CSS3, JavaScript ES5/ES6 | College of Engineering

**LearningFuze**
- Accelerated Web Development Program | 800+ hours of programing in a simulated work environment (HTML5, CSS3, JS, React JS, Node.js)