# MICROSOFT VULNERABILITY RESEARCH

How to be a finder as a vendor

#### WHO ARE THESE FINE GENTLEMEN

- David Seidman
  - Manager of MSVR Program
  - · Likes authentication, hates passwords
- Jeremy Brown
  - MSVR Contributor since 2011
  - Likes bugs, but also likes making things more secure

# **AGENDA**

- · What is Microsoft Vulnerability Research?
- The MSVR Process
  - How it works
  - · And how things can go wrong

# **AGENDA**

- Case Studies
  - Libavcodec
  - Comodo GeekBuddy
  - VMware Player
  - Blackberry "Print To Go"
- · Lessons Learned

#### WHAT WE'RE NOT COVERING

 How Microsoft handles vulnerabilities in 3<sup>rd</sup> party software distributed with our products

Any information about MSVR bugs in the queue for public release

· The ethics of disclosure or debating which philosophy is the greatest

# WHAT IS MICROSOFT VULNERABILITY RESEARCH?

# **ORIGINS**

- MSVR started in 2008
  - Founded by Katie Moussouris
  - · Announced at the BlackHat conference

#### ORIGINS

- MSRC cases and internal finds were affecting many other vendors
- We needed a way to coordinate with vendors across the industry in order to ensure fixes for these bugs materialize

#### MSVR ISN'T

- MSRC
  - Microsoft Security Response Center
  - · Handles security incidents and vulnerabilities affecting Microsoft products
- Microsoft Bounty Programs
  - · Cash for defensive ideas and IE11 Preview bugs

#### MSVR ISN'T

- HackerOne
  - Hosts of the Internet Bug Bounty program
  - · "Rewards friendly hackers who contribute to a more secure internet"
  - Sponsored by both Microsoft and Facebook

## MSVR IS...

- A program to help Microsoft employees report security vulnerabilities to third party software vendors
- Provide assistance to finders
  - · People to answer questions and ping the vendor
  - Security contact database
  - · The resources to find contacts if no public ones exist

# MSVR IS...

- Objectives
  - Prevent miscommunication
  - · Keep all parties informed
  - Provide transparency for both sides

#### MSVR ADVISORIES

- Dedicated Microsoft webspace to display and archive vulnerability and fix information
  - http://technet.microsoft.com/en-us/security/msvr
- · Each advisory credits the researcher for the find
  - · Unless you want to be anonymous, of course

## WHY THE FOCUS ON THIRD PARTY

- Windows runs lots of third-party code. That code becomes attack surface for Microsoft users.
  - Adobe Reader and Oracle Java account for the majority exploits used to compromise PCs
- Not just PC software
  - · Routers in our datacenters
  - Firmware in our devices
  - Apps in our software stores

## WHY THE FOCUS ON THIRD PARTY

- Often the vulnerabilities affect Microsoft too
  - Protocol flaws
    - · DNS
    - · SSL
  - Common coding and design flaws

#### SECURING THE ECOSYSTEM

Here's a short list of vendors we've worked with at MSVR

 Adobe, AOL, Apple, Blackberry, CA, Cisco, Citibank, Comodo, Fidelity, Google, Hex-Rays, HP, IBM, Intel, Intuit, Lenovo, Mozilla, Nullsoft, Nvidia, OpenOffice, Opera, Oracle, PGP, RealNetworks, SAP, Symantec, VMware, Wireshark, WordPress, Yahoo!

· ....as well as many, many more

#### **GOALS**

- Ensure that Microsoft works with others the same way we'd like them to work with us
  - · Coordinated vulnerability disclosure so that Microsoft employees do not drop o-days
  - Reproducible and interesting bugs
  - Good repro and explanation

## **GOALS**

- Help Microsoft finders out
  - · Make sure bugs get fixed
  - · Release advisories
- Help secure the Microsoft ecosystem
- Build relationships with other vendors

#### WHO ARE FINDERS?

- Individual Microsoft employees who find security bugs for various reasons
  - Hobby
  - Securing software they use
- Product groups working extensively with a third party product
  - · E.g. Office finding Adobe Reader bugs when testing Word's Save as PDF function
  - Often many bugs are discovered at once, or a stream of bugs is generated on an ongoing basis
- Product groups hitting one-off bugs
  - It is not uncommon to hit a bug in a third-party component while just testing functionality

#### WHICH VULNERABILITIES ARE ELIGIBLE?

- Found by a Microsoft employee
  - · Whether found on own time or otherwise, using company resources or not
- Critical and Important on SDL Bug Bar
  - · Remote code execution, server DoS, XSS, SQLi, MITM, a few others
- Affects a product on a Microsoft platform or used in a Microsoft datacenter
  - · E.g. iPhone apps are not eligible
- These aren't hard rules designed to ensure high ROI

# MSVR REQUIREMENTS

- · I am not a lawyer, so this is a paraphrase of the actual policy
- Microsoft employees must use CVD under all circumstances
  - CVD: Coordinated Vulnerability Disclosure (the new one, not "responsible disclosure")
  - =no odays per Microsoft's policy
- · Employees must notify MSVR of all vulnerabilities they report
  - · Exception: existing working/support/partnership relationships can continue
  - · Using MSVR to manage the process is optional for bugs found on personal time

# MSVR REQUIREMENTS

- Third-party bugs found outside company time and not using company assets may be reported through a vuln broker using CVD
  - · The employee can keep the money
  - · This includes bug bounties too

# THE MSVR PROCESS

# STEP 1: REPORT VULNERABILITY

V	MSVR Third-Party Vulnerability
	Submission
To subr	nit a vulnerability in a third-party product to the MSVR program, please use m.
	nerabilities in Microsoft products, please follow corporate policy by sing the product team directly.
If you h	ther information on MSVR and the submission process, please see our <u>FAQ</u> , have any questions not answered by the FAQ, feel free to contact us nsvr@microsoft.com.
Short d	escription of issue (e.g. "SQL injection possible on microsoft.com"):
Third-p	arty software product(s) affected (please include version numbers):
	ecial circumstances, if required (e.g. "software installed as administrator"; on "Windows XP only"):
Vulnera	ability type:
Select.	
1	If "other", please specify (e.g. "Escalation of local privilege"):
Data II.	d description of issue:

# STEP 1 MISFIRE: CLASSIC o-DAY

• <insert any Windows oday full disclosure post here in the last 20 years>

## STEP 2: ENSURE QUALITY

- MSVR ensures that all required elements are present:
  - · Qualifying bug details
  - Proof of concept file or solid repro steps
  - Description of issue, including affected products and versions, severity, etc.
  - · Stack trace
  - Ideas for workarounds or code fixes
- · We'll go back-and-forth with finders until it meets quality bar
- Won't ship if it doesn't

#### STEP 2 MISFIRE: NOT A BUG

- When logging into Windows
  - · If you have the number 8 in your login password, and
  - · You have NumLock off and
    - You use the number pad when typing the number 8
    - You will switch focus to the username field and might accidentally type the rest of your password into the username field

# STEP 3: CHECK FOR MICROSOFT IMPACT

- Does Microsoft have code that could be similarly affected?
  - Does an SSL bug affect our SSL stack?
  - Does a browser bug affect Internet Explorer?
  - Etc.
- · If so, coordinate with third parties to align their fix schedule with ours

# STEP 3 MISFIRE: WE o-DAY OURSELVES

- Microsoft researchers: Online ad networks' payment processing can be theoretically exploited for fraud!
- Just like Bing's
- Researchers: "We thought it would be okay because we didn't mention Bing"

# STEP 4: REPORT VULNERABILITY

- Find the vendor's security contact point (email, web form, etc) if we don't already have it
  - If they don't have one, we try harder ©
- Tell them we have a vulnerability to report and request PGP or S/MIME key
  - · Perhaps explain to them what PGP is...
- Encrypt and send details

# STEP 4 MISFIRE: SALES PURGATORY

- Vendor: What's your customer ID?
- Microsoft: We don't have a customer ID, we found a security problem with your website.
- Vendor: Oh, well with no customer ID we can't help you. Would you like to buy our product?
- · Microsoft: We don't want help or to buy your product. We're trying to help you.
- Vendor: Thank you for contacting Vendor. Your email is very important to us.

# STEP 5: MONITOR

- · Follow up with company and internal finder to track their fix through release
- Resolve questions about repro and severity
- Vendor may send a private, fixed version for the finder to confirm the bug is fixed
- Keep all parties up to date with plans for updates, blog post, conference presentations, etc.

# STEP 5 MISFIRE: SURPRISE!

· Oh that bug? We patched that six months ago.

## STEP 6: SHIP UPDATE

- Vendor releases update
  - · Implore them to credit our researcher
- If they "forget", we'll ping them and recommend it again @

# STEP 6 MISFIRE: NO CREDIT

- · Vendor: Here's the fix! <no credit to finder>
- Finder: Hey!

# STEP 7: MSVR ADVISORY

- · Released when we think a bug particularly merits Microsoft customers' attention
  - Optional
  - Not all vulnerabilities get advisories
- Released with or (typically) after the vendor releases a patch
  - · In case of active attacks, we could release one proactively, but we have yet to do so
- · Purpose is to notify our customers of the patch and remind them to install it
- Finder always has the option to release their own advisory in coordination with MSVR once vendor has patched

#### Microsoft Vulnerability Research Advisory MSVR13-009

#### Cisco Security Service File Verification Bypass Could Allow Elevation of Privilege

Published: Tuesday, June 18, 2013

Version: 1.0

#### Overview

#### **Executive Summary**

Microsoft is providing notification of the discovery and remediation of a vulnerability in the Cisco Host Scan component of Cisco AnyConnect Secure Mobility and Cisco Secure Desktop software. The vulnerability affects the Host Scan component included in Cisco AnyConnect VPN Client and Cisco AnyConnect Secure Mobility Client software (version 3.1.00495 and earlier versions). Microsoft discovered and disclosed the vulnerability under coordinated vulnerability disclosure to the affected vendor, Cisco Systems, Inc. Cisco has remediated the vulnerability in their software.

A vulnerability exists in the way that the Cisco Security Service component (in Cisco Host Scan) handles messages for file manipulation. A user running as a standard user account who successfully exploited this vulnerability could gain elevated privileges and run arbitrary code in the security context of the system account.

Microsoft Vulnerability Research reported this issue to and coordinated with Cisco to ensure remediation of this issue. The vulnerability has been assigned the entry, CVE-2013-1172, in the Common Vulnerabilities and Exposures list. For more information, see the Cisco Security Notice: Cisco Host Scan Privilege Elevation Vulnerability.

#### ↑ Top of section

#### **Mitigating Factors**

- For an attack to be successful, Host Scan functionality must be enabled.
- An attacker must have valid logon credentials and be able to log on to exploit this vulnerability.

#### ↑ Top of section

#### **Advisory Details**

#### **Purpose and Recommendation**

Purpose of Advisory: To notify users of a vulnerability and its remediation.

## STEP 7B: MSVR CREDITS

When we don't do a full advisory, still provide internal finders credit
 Security Researcher Acknowledgments for Microsoft Vulnerability Research

The Microsoft Vulnerability Research team is pleased to recognize the following researchers who have helped make the ecosystem more secure by finding and reporting security vulnerabilities to other organizations. Each name listed represents a Microsoft employee who has disclosed one or more security vulnerabilities in a third party product or website and worked with that third party in a coordinated fashion to remediate the issue. Microsoft recommends that all installed software be kept fully up-to-date at all times, including the software mentioned below.

#### April 2014 Acknowledgements

- Jeremy Brown for reporting a memory corruption vulnerability in PuTTY. This issue was fixed in version 0.63, which
  was released in October 2013.
- Johann Rehberger for reporting a persistent cross-site scripting vulnerability in Amazon Web Services, which was fixed in February 2014.
- Jeremy Brown for reporting a CAP memory corruption vulnerability in Wireshark version 1.10.1. The issue was fixed in version 1.10.4.

January 2014 Acknowledgements

# CASE STUDIES

- MSVR12-017
  - Vulnerabilities in FFmpeg Libavcodec Could Allow Arbitrary Code Execution
- Fuzzing VLC with WMA files.. Boom
  - · But it's obviously easier to find a crash than to figure out what caused it

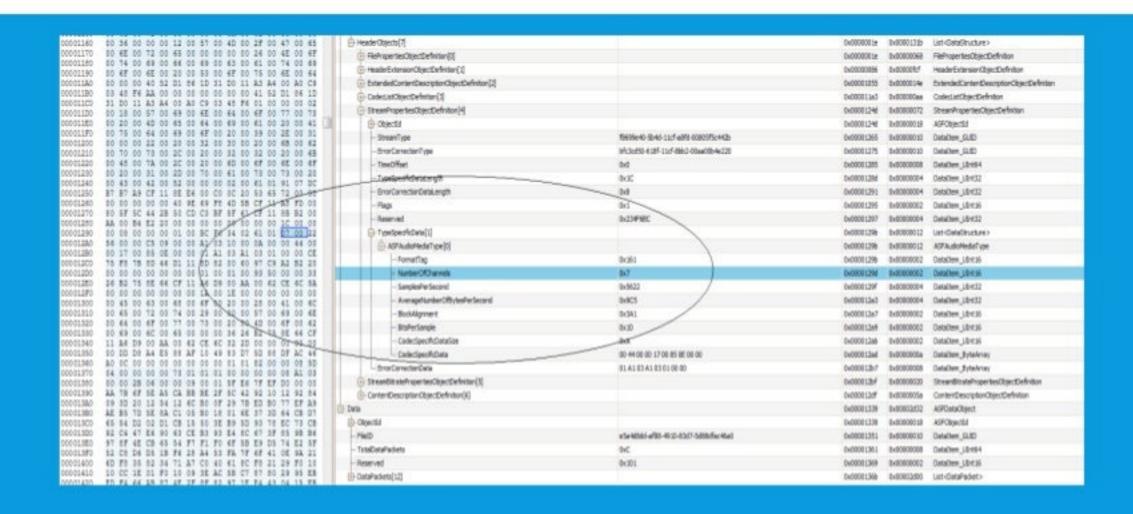
- !Exploitable says a WriteAV at libavcodec\_plugin.dll
  - · Looks like this isn't a bug in VLC, but in the included A/V codec
- · Let's diff to see what the fuzzer changed in the template to make our repro file!

original	wma																
	0	1	2	3	4	5	.6	7	8	9	A	B	C	D.	E	E	0123456789ABCDEF
1200h:	00	00	00	22	00	20	00	32	00	30	00	20	00	6B	00	62	"2.0k.b
1210h:	00	70	00	73	00	20	00	20	00	32	00	32	00	20	00	6B	.p.s.,2.2k
1220h:	00	48	00	71	00	2C	00	20	00	6D	00	6F	00	6E	00	6F	.H.z.,m.o.n.o
1230h:	00	20	00	31	00	2 D	00	70	00	61	00	73	00	73	00	20	1p.a.s.s.
1240h:	00	43	00	42	00	52	00	00	00	02	00	61	01	91	07	DC	.C.B.Ra. `.Ü
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12BOh:	00	17	00	85	OE	00	00	01	A1	03	Å1	03	01	00	00	CE	11
12COh:	75	F8	7B	8D	46	D1	11	BD	82	00	60	97	C9	22	B2	20	us(.FÑ,.'-Éc*
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1210h:	00	70	00	73	00	2C	00	20	00	32	00	32	00	20	00	6B	.p.s.,2.2k
1220h:	00	48	00	78	00	2C	00	20	00	6D	00	6F	00	6E	00	6F	.H.z.,m.o.n.o
1230h:	00	20	00	31	00	2 D	00	70	00	61	00	73	00	73	00	20	1p.a.s.s.
1240h:	00	43	00	42	00	52	00	00	00	02	00	61	01	91	07	DC	.C.B.Ra. '.U
1250h:	B7	<b>B</b> 7	A9	CF	11	BE	E6	00	co	oc	20	53	65	72	00	00	• OI.Że.A. Ser
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1290h:	00	08	00	00	00	01	00	BC	F6	34	02	61	01	07	00	22	464.a"
12 AOh:	56	00	00	C5	09	00	00	A1	03	10	00	OA	00	00	44	00	VI

- We can see that the oxooo1 was changed to oxooo7
- But what is that word value anyways?
  - · And how do I already know it's a word?

#### Meet OffVis

- "The Microsoft Office Visualization Tool (OffVis) allows IT professionals, security researchers and malware protection vendors to better understand the Microsoft Office binary file format in order to deconstruct .doc-, .xls- and .ppt-based targeted attacks"
- Free public version available on the Microsoft download website
- But it's not actually specifically for office documents. OffVis uses GUT templates, which
  is the same concept as 010 editor binary templates: describing file formats in order to
  parse and edit such files smarter.



- So we know a few more things now!
  - ASF is the container format for WMA files
  - A quick search for "Number of Channels" in the ASF specification tells us
    - It's a 16-bit value
    - It's a member of the WAVEFORMATEX structure
    - It's the "number of audio channels" for this content
  - · Manual testing shows that changing the value from oxooo3 oxooo8 causes a crash
    - Also noteworthy, changing it to oxooog results in VLC displaying an error dialog about how VLC does not support the WMA2 file format

- · Now take a look at the couple of instructions before the crash
  - pop ebx
  - call dword ptr[ebx+3oh]
- Anyone else smiling?
- · For those not immediately enlightened, this is very promising for exploitation
  - · As long as we have some kind of influence or control over the ebx register
  - · And there's a pop before the call.. well, the stack is our friend

- We've got our original and repro files, quick write-up and ready to share with <u>msvr@microsoft.com</u>
- They packaged up the deliverables and sent them off to the vendor
  - · Handled coordination
  - Status updates
  - · Questions from the vendor

 The vulnerability was patched in May, 2012 and the advisory was released a few months later

system could be less impacted than users who operate with administrative user rights.

Security TechCenter			Search TechNet with Bing	(A)	United States (English) Sign in
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Microsoft V	/ulner	abili	ty Research Ac	lvisory MSV	'R12-017
Vulnerabilities in FF Published: Tuesday, October 16, Version: 1.0		pavcode	ec Could Allow Arbitrary	Code Execution	
Overview					
Executive Summary					
			nediation of three vulnerabilities in the FF ility disclosure to the affected vendor, FFI		rsion 0.10 and earlier versions. Microsoft discovered the vulnerability in their software.
execution. An attacker who suc	cessfully exploited this vulner	ted this vuln	erability could gain the same user rights a	s the current user. If the current	otion issues within libavcodec, allowing arbitrary code user is logged on with administrative user rights, an all programs; view, change, or delete data; or create
	2-5360, and CV	/E-2012-5361			erabilities. The vulnerabilities have been assigned CVE e information, including information about updates
↑ Top of section					
Mitigating Factors					
- The vulnerabilities cannot l	be exploited au	tomatically t	hrough email. For an attack to be success	ful, a user must open an attache	ment that is sent in an email message.
websites and websites that	accept or host	user-provide	ed content or advertisements could conta	in specially crafted content that	of these vulnerabilities. In addition, compromised t could exploit these vulnerabilities. In all cases,

- An attacker who successfully exploited these vulnerabilities could gain the same user rights as the current user. Users whose accounts are configured to have fewer user rights on the

a link in an email message or Instant Messenger message that takes users to the attacker's website, and then convince them to open the specially crafted file.

- · CVE-2014-7872
  - Comodo GeekBuddy Privilege Escalation
- What is GeekBuddy and how does it work?

#### How Does GeekBuddy Solve My PC Problem?

1. Click



When you need computer support, click the desktop icon to connect to one of our certified support technicians. 2. Chat



All support sessions are chatbased so there is no waiting on the phone or hard to follow instructions. 3. Sit and Watch



Our certified technicians connect to your machine remotely; all you do is sit back and enjoy the convenience.

4. Problem Solved



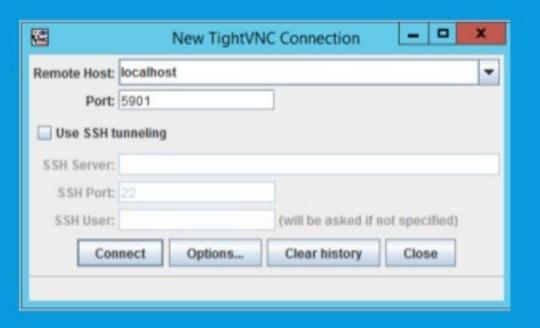


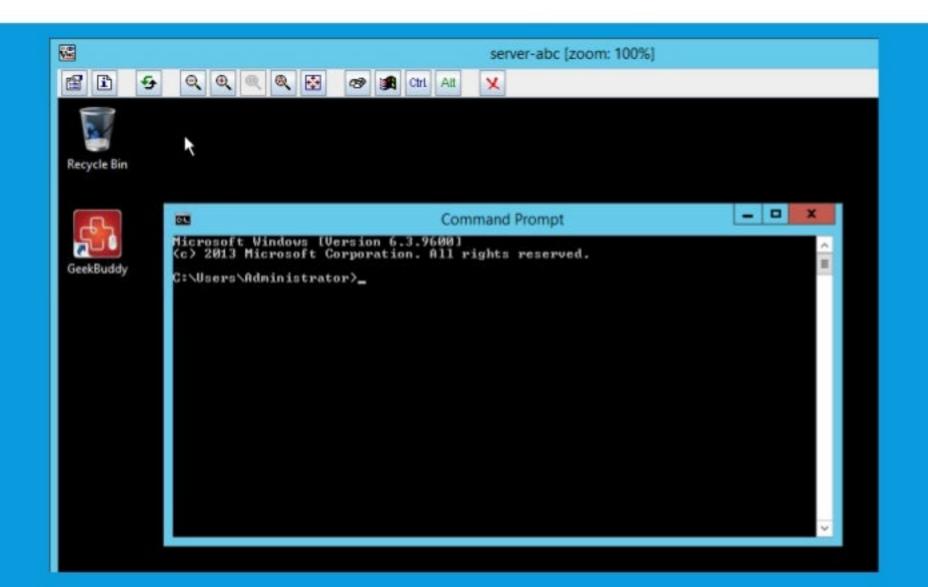
Enjoy using your problem-free computer once again.

- Noticed GeekBuddyRSP.exe was listening on two familiar ports
  - · 5800, 5901 (VNC)

VNC server to tunnel technical support remoting makes sense

· Let's try to connect using a VNC client and see what happens





- The attack goes as follows
  - Admin logs in
  - User (or guest) logs in and uses a VNC client to connect to localhost
  - · User assumes Administrator's VNC session via no server password set
  - Couple significant caveats
    - · OS must support more than one simultaneous login, eg. Windows Server
    - GeekBuddy is known to be bundled with the following products
      - · Comodo Anti-Virus, Comodo Firewall, Comodo Internet Security
      - But they only install on Windows Client
    - Comodo might have bundled GeekBuddy in some enterprise packages

- What other vectors of exploitation can you think of?
- Client-side CSRF-like attack
  - Host a modified Java VNC Client on a webserver
  - · GeekBuddy target browses to webpage with embedded VNC client
  - · VNC client connects to localhost and does interesting things with the target's session

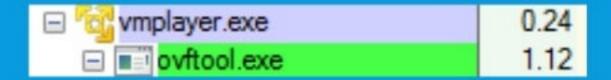
Comodo released a fixed version October, 2014

- MSVR13-002
  - Vulnerabilities in VMware OVFTool Could Allow Arbitrary Code Execution
- Step 1: What file types does VMware handle?
  - VMX
  - VMDK
  - OVF
  - · ...more

- Step 2: What is OVF?
  - · Open Virtual Machine Format
  - "an open, secure, portable, efficient and extensible format for the packing and distribution of (collections of) virtual machines"

- TL;DR— It's a xml-based file format for describing virtual machine data
  - And since XML implies describing and consuming untrusted data.. probably a worthy target

Step 3: How does VMware load OVF files?



- · Upon loading a OVF file, it executes ovftool.exe
  - · Nearly the same as having the OVF parsing code in VM ware player

#### Step 4: What is OVFTool?

```
C:\Program Files (x86)\VMware\VMware Player\OVFTool>ovftool.exe --help
Usage: ovftool [options] <source> [<target>]
where
<source>: Source URL locator to an OVF package, VMX file, or virtual machine in
         vCenter or on ESX Server.
<target>: Destination URL locator which specifies either a file location, or a
          location in the vCenter inventory or on an ESX Server.
If <target> is not specified, information about the source is displayed to the
console.
Options:
    --acceptAllEulas
                              : Accept all end-user licenses agreements without
                                being prompted.
     --authdPortSource
                              : Use this to override default vmware authd port
                                (902) when using a host as source.
                              : Use this to override default vmware autho port
     --authdPortTarget
                                (902) when using a host as target.
```

Step 5: Find a interesting crash or other unexpected behavior

```
<?xml version="1.0" encoding="utf-8"?>
<ovf:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:ovf="%p.%p.%p.%p.%p.%p.%p.%p"
xmlns:vssd="http://schemas.dmtf.org/wbem/wscim/1/cim-schema/2/CIM_VirtualSystemSettingData"
...
</ovf:Envelope>
```

#### And when we load the OVF file in VMware...



system could be less impacted than users who operate with administrative user rights.

Security TechCenter	Search TechNet with Bing	United States (English) Sign in
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Microsoft Vulneral	oility Research Advisory M	1SVR13-002
	ol Could Allow Arbitrary Code Execution	
Published: Tuesday, February 19, 2013 Version: 1.0		
Overview		
Executive Summary		
	nd remediation of a vulnerability affecting VMware OVF Tool software values of the affected vendor, VMware. VMware has remediated the control of the control	
vulnerability could gain the same user rights as the	F Tool which can be exploited when OVF Tool parses specially crafted C urrent user. If the current user is logged on with administrative user righ in attacker could then install programs; view, change, or delete data; or	hts, an attacker who successfully exploited this vulnerability
	o and coordinated with VMware to ensure remediation of this issue. The nore information, including information about updates from VMware, s	
↑ Top of section		
Mitigating Factors		
<ul> <li>The vulnerability cannot be exploited automatic</li> </ul>	ally through email. For an attack to be successful, a user must open an	attachment that is sent in an email message.
	d host a website that contains a specially crafted file that is used to expl ent or advertisements could contain specially crafted content that could	HE TO THE TRANSPORT OF THE PROPERTY OF THE PR
would have no way to force users to visit such v	ebsites. Instead, an attacker would have to convince users to visit the w	ebsite, typically by getting them to click a link in an email

. An attacker who successfully exploited this vulnerability could gain the same user rights as the current user. Users whose accounts are configured to have fewer user rights on the

- · Submitted as, "Blackberry Print To Go Auth Bypass"
  - · But what can we gain from this bug?

- What is Blackberry PTG?
  - Allows you to "print" documents from your computer to your BlackBerry Playbook tablet
  - E.g. Install the software on your PC and you can send anything you can print as a PDF to your Playbook



- In order to send documents to the Playbook, the user must do the following
  - Log into the service using your BlackBerry ID (user/pass)
  - · Encrypt the documents using a password generated from the PTG app on the Playbook
  - Find the device using the it's PIN
- · We can bypass this locally
  - Therefore we won't need to login to Blackberry to perhaps "print" documents to a device



- · There's something listening on port 1234.. interesting
- · With the BB login dialog open, start a web browser and simply point it to this URL
  - http://localhost:1234/myserverlet/
- The login dialog will immediately continue to the next page
  - Therefore bypassing authentication

- Theory
  - The login procedure checks if it receives data on listening port 1234, not the data's validity (at least well enough)







- So what could one gain from bypassing this login page?
  - · There wasn't a Playbook tablet to completely test the exploit scenarios
  - · We handed the report to BlackBerry security with our ideas so they could test internally
- BB concluded that while this was undesirable behavior, it wasn't a security issue
  - "Printing does not succeed as the Connector does not have the BlackBerry ID account info and token needed for printing"
- · Without a Playbook on hand, it was tough to test this remaining step
  - · We didn't know if it would succeed or not with a real device connected
  - Better to submit anyways so they could confirm with us

## LESSONS LEARNED

- · Vendors range greatly in their capacity
  - · Which is not necessarily correlated with size
    - · Some small development teams are very responsive, others are not
    - Some big companies have effective and established procedures, others mire you in bureaucracy

#### LESSONS LEARNED

- Setting limits is important
  - Pen-testing the web and dumped hundreds of bugs on us for most for relatively unimportant sites doesn't scale too well
  - · Finders may report low-severity bugs that they think are very serious
- Employees like this program!

#### WHYYOU SHOULD RUNYOUR OWN MSVR

- · Give employees a standard, end-to-end process for getting security bugs fixed
- Inter-company bug reporting can be more coordinated and efficient
- Relatively cheap to run, with high ROI
- Boost employee morale
- · Secure the ecosystem, as your product likely depends on \*something\*
  - · Eg. HackerOne bug bounty program has a bounty for "The Internet"

# WHAT WE'D LIKE TO SEE WHEN REPORTING VULNERABILITIES

- Clearly identified point of contact
- Public encryption key (PGP or S/MIME)
- · Direct line to a real person who understands security
  - · Don't turn us away because we don't have a support contract!

# WHAT WE'D LIKE TO SEE WHEN REPORTING VULNERABILITIES

- Clear communication
  - · Acknowledgment receipt of the initial email
  - · Repro, including affected platforms
  - Update release dates, including any delays
  - How we will be credited (ask us for our preference!)
  - Closure
- Variant investigation
- Relatively prompt fixes

# **QUESTIONS?**

# CONTACT

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