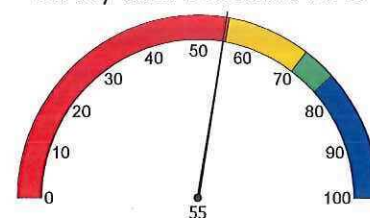
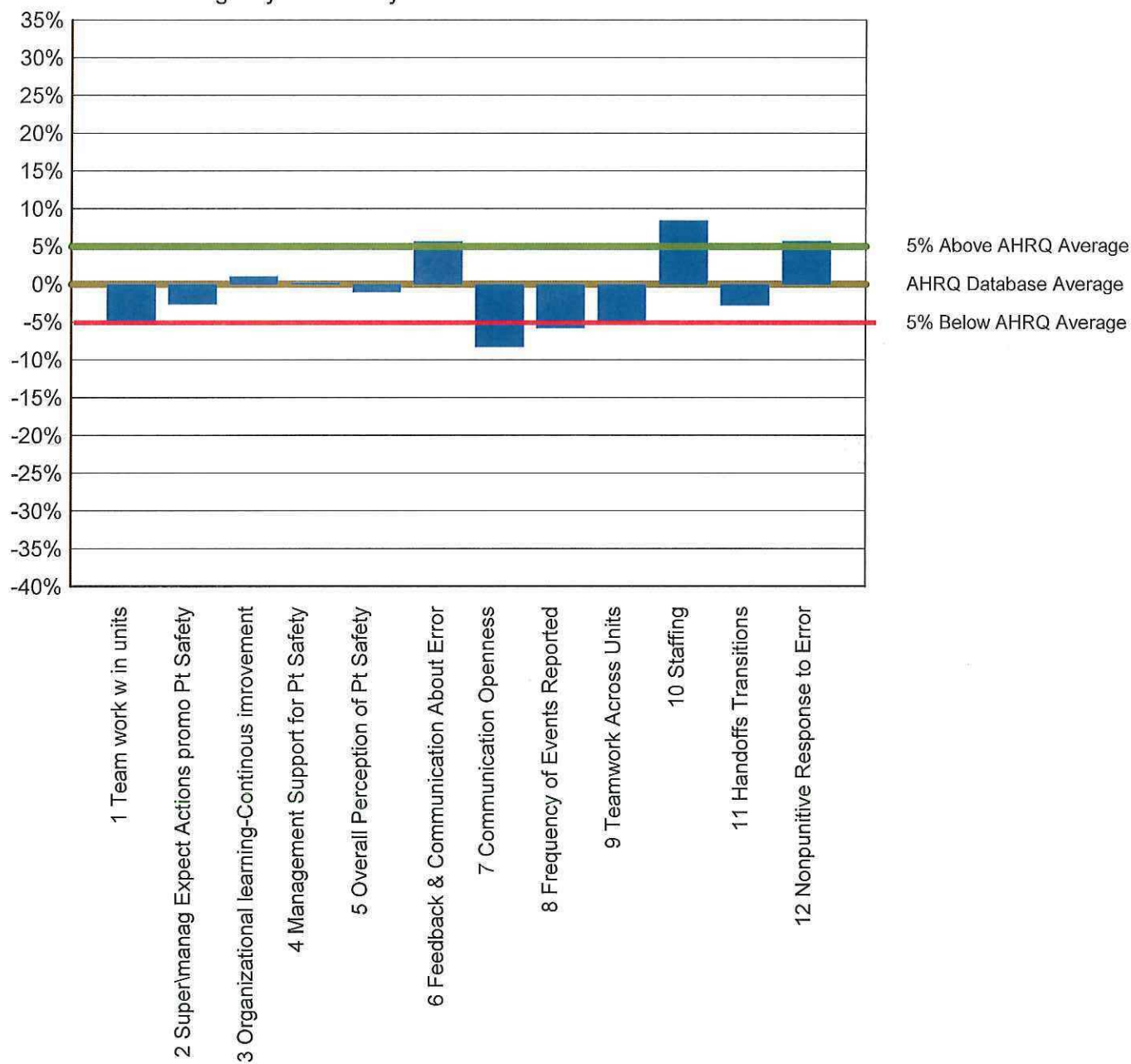


**Beaumont Health - Grosse Pointe - Emergency Center****A variance of greater than 5% is considered significant.**Current Matrix: Status **1** & Score **55%**

Survey date: December 2016

**Over/Under AHRQ Average by Composite**

Emergency Center Physicians and Midlevel Providers - Surve



**Beaumont Health - Grosse Pointe - Emergency Center**  
**A variance of greater than 5% is considered significant.**

**Respondent Demographics**

**Survey Administration Statistics**

Emergency Center	Survey Date	Completed surveys	Surveys Administered	Response Rate
	Dec-16	96	122	79%
	Jun-16	103	117	88%
	Dec-15	74	114	65%

Staff Position	Dec-15	Jun-16	Dec-16
<b>Administration/Management</b>	4 5%	2 2%	2 2%
<b>Other (please specify)</b>	8 11%	4 4%	3 3%
<b>Patient Care Assistant/Hospital Aide/Care Partner</b>	5 7%	9 9%	7 7%
<b>Registered Nurse</b>	32 43%	50 49%	49 51%
<b>Specialist</b>	1 1%	0 0%	0 0%
<b>Technician</b>	20 27%	33 32%	30 31%
<b>Technologist</b>	1 1%	0 0%	0 0%
<b>Unit Assistant/Clerk/Secretary</b>	3 4%	5 5%	5 5%
<b>Total</b>	74 100%	103 100%	96 100%

**Beaumont Health - Grosse Pointe - Emergency Center****A variance of greater than 5% is considered significant.****Item - Level Trending Results**

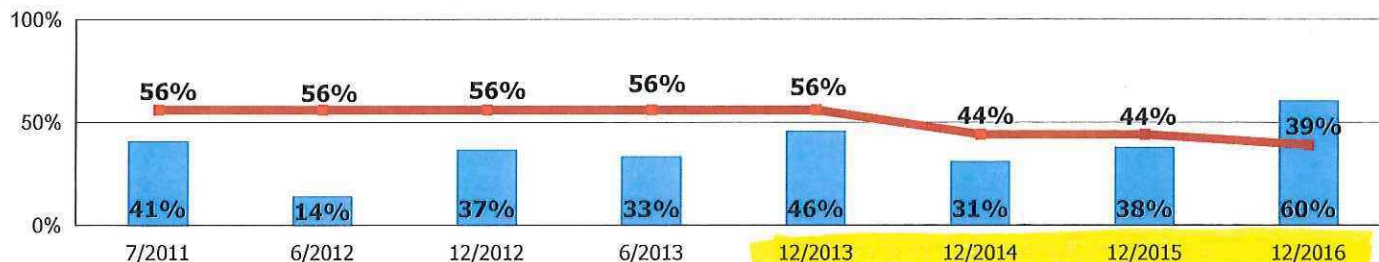
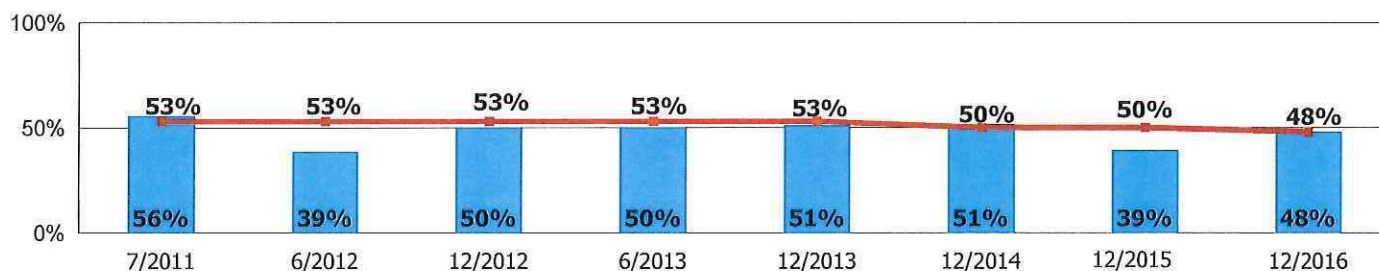
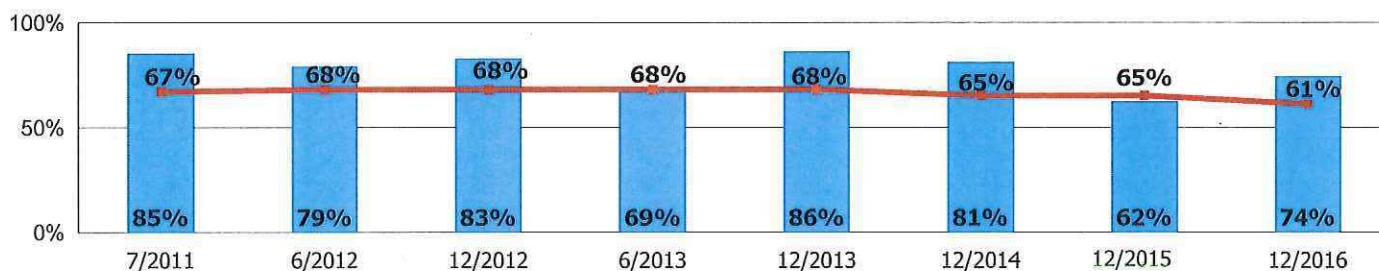
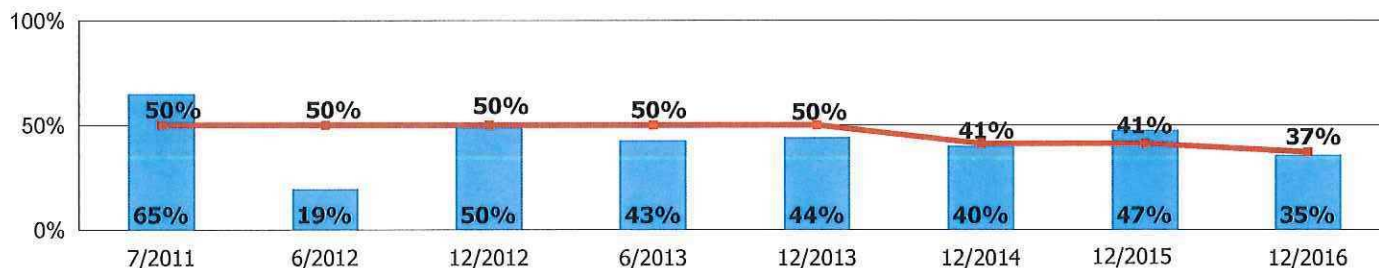
Survey Items by Patient Safety Culture Composite Group

Average % Positive Response

**10. Staffing**

■ BH Average

— AHRQ Database Avg

**A2 - We have enough staff to handle the workload.****A5R - Staff in this unit work longer hours than is best for patient care.****A7R - We use more agency/temporary staff than is best for patient care.****A14R - We work in "crisis mode" trying to do too much, too quickly.**

1 of 1



### Beaumont Hospital - Grosse Pointe Campus

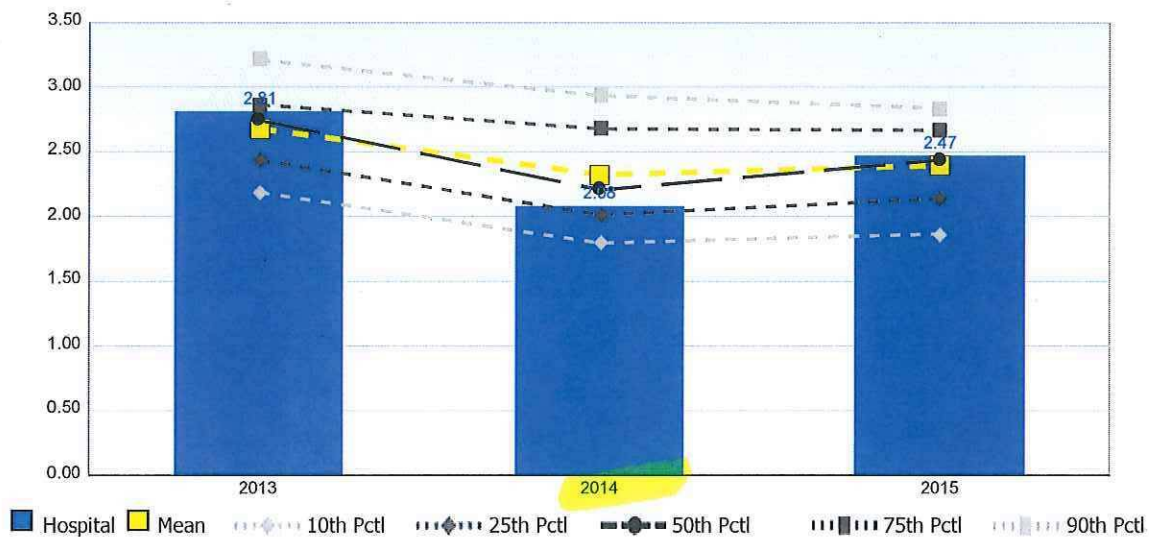
Compared by: Teaching Status

Peer Group: Teaching Facilities

Unit Type: ED-30,000-49,999 Annual Visits

Unit: Emergency Center - GP

Measure: Staffing and Resource Adequacy



Year	2013	2014	2015
Unit	2.81	2.08	2.47
Mean	2.68	2.32	2.39
Standard Deviation	0.37	0.41	0.38
10th Percentile	2.19	1.80	1.87
25th Percentile	2.44	2.01	2.14
50th Percentile (Median)	2.74	2.21	2.44
75th Percentile	2.86	2.68	2.67
90th Percentile	3.21	2.93	2.84
# Units	43	24	32

If the number of units is less than five, comparison data are suppressed to maintain confidentiality. If the number of units is less than 20, comparison data may vary substantially over the time period and should be used with caution. For additional information, please refer to NDNQI reference documents.