

Randy

MODEL OF CARE – INPATIENT NURSING SERVICES

Agenda for the Weekly Action Plan Update

Monday, June 13, 2016, 1400 Hours, Private Dining Room

You can't consider a culture truly changed until the last person can't remember the way it used to be. ~John Nance

QUALITY OF CARE**Follow-Up**

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Weekly Huddle  
Flyer 6/13/16  
"Culture of Safety"

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Bedside Shift Bundle

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Culture of Safety Survey

WBH Core Measures  
Performance – Global  
Immunizations

Flu ☹☹!

**PATIENT SAFETY**

**Priority #1**  
**Safe & effective**  
**staffing,**  
**24/7---365**  
**Sunday Nights!**

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Blue Emergency
Phone Audit

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**Emergency**  
**Operations Plan**  
**Verification**

**SERVICE**

If You Hear a  
Beep – LEAP



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Hourly Rounding

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Leader Rounding

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Weekly Svc Mtgs
(Please bring
NCA + RN to Mtg)
(Support them
speaking up)

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"It Takes Two"  
Roll Out Date  
Changed to 7/6/16

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HCAHPS
2014, 2015, 2016
YTD

FINANCE & GROWTH

Sitters & OT
Must Manage

PEOPLE & SYSTEMS**HR Updates****Accomplishments**

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Susan Grant  
Town Hall 6/21/16

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Web Scheduler
Roll Out
(Randy)

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Schedule Post  
Timeframe  
(2 Weeks)

**RESEARCH & EDUCATION**

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Updates from
Nursing Ed

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**New Certifications**  
**Needed by Sept.**  
• 2 Leaders  
• 4 Staff  
(Study Group)  
(Randy)

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Process for
Review and
Communication of
Policy Revisions



Our Mission: We will provide compassionate quality care to our pts, their families & co-workers utilizing evidence based practice and respectful communication

Our Vision: Nursing will foster a professional environment to practice their passion & to be leaders in exceptional patient care and service excellence

Whitney, Randy

From: Frank, Becky
Sent: Tuesday, June 27, 2017 10:37 AM
To: Whitney, Randy
Subject: MOC Sign In

Model of Care Attendance		2016											
		3/28	4/4	4/11	4/18	4/25	5/2	5/9	5/16	5/23	5/30	6/6	6/13
Anne Stewart, MBA, BSN, RN, NE-BC	CNO VP Nursing		X	X	X	X	X	X	X	X	M	X	X
Marie Boyle Reinman, RN	Dir CC Svcs		X	X	X	X	X	X	X	X	E	X	
Randy Whitney, MSA, BSN, RN, NE-BC	Magnet Prog Dir	X	X	X	X	X	X	X			M	X	X
Janet Hamlin, MSN, RN	AM NBO, IRT	X	X	X	X	X	X	Exc			O		
Pat Heltz, RNC	ANM 4 th Floor		X	X	X	X	X	Exc	X	X	R	X	X
Janice Davis, BSN, RNC	ANM 4 th Floor										I		
Marisa Engel, MSN, RNC	CNS 4 th Floor			X	X	Exc	X	X	X	X	A	X	
Molly Brieden, RN	ANM 3W		X	X	X	X	X	X	X	X	L		
Pat Ackley, BSN, RN	ANM 3W	X	X	X	X	X	X	X	X	X		X	
Alexis Rogers, RN	ANM 3SE	X	X	X	X	X	X	X			D		
Kelly Adams, MSN, RN	ANM CCU/Obs		X	X	X	X	X	X	X	X	A	X	X
Sue Wolka, BSN, RN	ANM CCSU	X	X	X	X				X	X	Y	X	X
Dan Stahl, BSN, RN	ANM CCSU		X	X	X				X			X	X
Kim Little, BSN, RN	ANM 2S		X	X	X			X	X		H	X	
Pam Lively, BSN, RN	ANM 2S	X	X	X	X	X	X	X	X	X	O	X	X
Deb Briske, MSN-Ed, RN, CEN	Nsg Education									X	L		
Deb Schroeder, BSN, RN	Nsg Education		X	X	X	X			X		I		
Angela Falzarano, MSN, RN-BC	Nsg Education					X	X	X		X	D	X	X
Pat Matway, MSN, RN	Admin Coord										A		
Linda O'Hara, BSN, RN	Admin Coord										Y		
Rhonda McCarthy, MSN, RN	Admin Coord												
Eric Quenneville, BSN, RN	Admin Coord		X	X	X		X	X	X			X	X
Luanne Yaldoo, BSN, RN	Admin Coord												
Steve Apigo, BSN, RN	Director EC			X	X		X	X	X	X			
Charlotta Marion, BSN, RN	ANM Emergency												
Dennis Lorenzo, RN	ANM Hemodialysis											X	X

Thank you,

Becky Frank

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Beaumont

“You’re never wrong to
do the right thing.”
~Mark Twain

MODEL OF CARE – Inpatient Nursing Services– Summary of Agenda Items

June 13, 2016 @ 1400 Hours, Private Dining Room

Call in 9-1-248-597-5005 Code: 701550

QUALITY OF CARE	
Weekly Flyer 6/13/16:	Culture of Safety Survey
Bedside Shift Bundle:	6 items to be included in bedside shift bundle. Audits to being in the fall. Will need to do 30 a month.
CoS Survey:	Weekly flyer topic. Waiting for results.
WBH Core Measure Performance Box...	WE (NURSING) OWN THE WBC Core Measures Performance – Global Immunizations. ☹ ☹
PATIENT SAFETY	
Priority #1: Safe and Effective Staffing 24-7-365 (Sunday Nights)	Please make sure you are doing everything possible to interview and fill positions. We are seeing increased turnover on some of the units and although turnover will happen (normal), we need to assure we are hiring the replacements ASAP. If your instinct is someone will be leaving, start working on the replacement.
Blue Emergency Phone Audit:	Please return all forms.
Emergency Operations Plan Verification:	Please return all forms.
SERVICE	
"If U Hear a Beep–LEAP"	Campaign continues.
Hourly Rounding:	No report.
Leader Rounding:	No report.
Weekly Service Meetings	Please bring an NCA and RN to the meeting and support them speaking up. Time/day to be changed to Wednesdays, 2 PM beginning on 6/29/16.
"It Takes Two":	The roll out date has been changed to 7/6/16. The process will be presented to the CA's before the go live in ed sessions.
HCAHPS 2014, 2015, 2016 YTD:	Graph reviewed. Stats have improved since bedside shift report implemented.
FINANCE & GROWTH	
Manage Sitters and OT:	Ongoing.
PEOPLE & SYSTEMS	
HR Update:	Looking better!
Accomplishments:	Journal distributed. Additions made as needed.
Susan Grant Town Hall 6/21/16:	In Connelly. 1 hour town hall with snacks provided. Please encourage staff to attend.
Web Scheduler Roll Out: (Randy)	Fair participation from staff. Need to determine "Go Live" date. Will be going paperless. Need time for super users to train staff. September 4 th possible first schedule. Seniority issues discussed. Should senior staff have first access?
Schedule Post Timeframe (2 Weeks)	95% of other hospitals only post schedules 2 weeks in advance. Discussion to follow.