CCSU LEADERSHIP DISCUSSIONS 05/27/2015

CCSU: Morning Leadership Discussion	
WHAT WAS HEARD	ACTION PLAN
Eric has decreased the matrix to 3 NCA's no nights and the load is frequently too much. If they pulled to other units, the NCA's have 6-7 patients and they have 10+ Additionally, patients are very heavy most times	Matrix has not changed but we have had a couple recent resignations and it is really hard to get good candidates. Eric is interviewing.
RN's dislike when they pick up extra shifts then get called off 2 hours before shift – have slept	Hard to know what the census will be on a holiday weekend – need to have a stay home list – Marie will f/u with Eric
EC to IP report – overall the staff like it. Charge RN to great admissions when they come at shift change	Marie will F/U with Eric, Dan and charge RN's to be sure this is the expectation
Dan has made all the difference! His experience is greatly appreciated ©	
Really appreciate having the MLP on afternoons – hard to get	Anne noted that they are working on hiring a 2 nd MLP full time
residents	(not 7 days/wk coverage right now for 2 nd ML) Also working on bringing back the EC pharmacist that was piloted last fall – had great results with medication reconciliation due to that person having a background in retail pharmacy
Locker room	Desk by 230 will be renovated soon with glass like other nursing stations to decrease noise — Locker room renovation is on the capital list and will probably be done within the year!
Pulse Ox that connect to telemetry?	Marie already in contact with John Crissman in biomed and Monique Brand in TMS at RO to see if we can do it.
CCSU: Afternoon Leadership Discussion	
WHAT WAS HEARD	ACTION PLAN
Will there be car pool spaces in the new parking structure?	They are currently doing the parking plan.
If so, can there be more? Currently full by 6:30.	The same same same same same same same sam
If census high, have to raid other nurse servers, especially for IV tubing – otherwise supplies better	Marie will pass on the high census issue to Cindy Harrison - done
Will there be online ordering for Starbucks? Really makes it faster!	Kristen is following up with Starbucks to see if this is possible.
Do we have a "dementia package?" It was mentioned in	Marie will f/u
corporate orientation, but not seen here at GP	You also have volunteer companions on day shift who can help.
Where did the soft-serve ice cream machine go from the cafeteria?	The current machine is broken; looking into a different type that is more 'portable' and can be used for events. On the capital list for replacement.
Will we have the same uniform colors across the system?	Probably not and certainly not right away
Culture of Safety survey	Please take the survey and answer honestly. Keep in mind all the things we have gotten over the past year and how well we are supported by Administration ©
Service Scores-EVERY interaction is important!	We own this, especially quiet – remind other departments on you unit that we are trying to be more aware of the noise and keeping it down. What about having a 'quiet time?' Other places do it; Devin described "quiet time' to the group. Anne will follow up
Lack of rolling walkers when census high	Marie will contact PT to let them know
EC report – Andrea had an instance yesterday where the	Sue will f/u
nurse couldn't take it and the call was not re-directed to	Theresa also mentioned that the admission pager went off 30
Andrea. Most on days like it. Decision at the next EC to IP	seconds after EC called report. – we need to know right away
meeting whether to continue with telephone report or go back.	about these issues so that we can audit and trouble shoot what the problem is. Hospice orders still on paper!! (Even Beaumont Hospice)
Terminal wean Sunday who then went to hospice – unable	

MISC

- Parking structure will be ready mid-summer and then break ground on MOB completion mid 2016! Plan at this time is for OP endo will move out there and that space will be re-converted to private patient rooms. (IP endo will move to surgery)
- Starbucks opens tomorrow!! Enjoy ©
- Food kiosk should be ready by June 30th for midnight shift
 Midline catheters IV team training now Botsford uses and really likes took about 4 months to get used to
- As well, IV site no longer changed Q 3 days change on PRN basis based on symptoms
- Working on getting a 2nd midlevel on afternoons every day
- Pharmacist in EC did a pilot last fall with very positive results



Councils, Meetings, Workshops, and Conference PROGRAM ATTENDANCE ROSTER

Program Title: Nursing Leadership Forum CCSU		##
Speaker(s): Home Steenert	Date: <u>May 27, 2015</u>	
Location:	Time: From to	51 51 52
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Program Organizer: Please fill out the Program Summary on the back and keep for permanent record. NOTE: In order to receive credit you must print clearly and provide your 6-digit employee number.

Name: PLEASE PRINT CLEARLY	6 Digit Employee I.D. No.					0	Job Title	Unit	Time In	Time Out
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1. Devin Mahoney	1	3	(8	9	9	RN	CCSU	0600	
2. Andrew Flanigan	1	2	5	5	4	0	NCA	CCSU	0(00	40 31
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8. Kelly Rons	1	3	4	2	9	2	RN	ccsu	0600	
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11. Wistine Palfly	1	3	4	(4	0	RN	CCSY	1300	
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13. Felicia Zuccaro	1	3	5	3	0	9	MA	CCSU	1360	
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16. Solly Cornillie	1	2	5	4	5	4	RN	ccs u	1300	
17. Shelley Jemings	1	1	6	5	2	C	RN	COSU	1320	
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19. Margaret Wigley		3	1	6	4	9	NCA.	casu	1320	/83
20. Andrea Carelles	1	1	6	1	2	2	RN	0054	1320	
21. Paralle Oben	į	2	9	Ö	1	4	FN	CCSV	1305	
22. Eric Quenneville		1	6	6	5	1	ANM	CCSY	1330	
23. Michele Boehm	4	3	8		8		RN	CCSU	1340	
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AT THE END OF EACH CLASS, DO THE FOLLOWING WITH THIS SIGN-IN SHEET:

☐ ORIGINAL—to Nursing Education, 2nd Floor ☐ COPY—to Nursing Business Office, 1st Floor Fax 1-313-473-6995 Attn: Marti