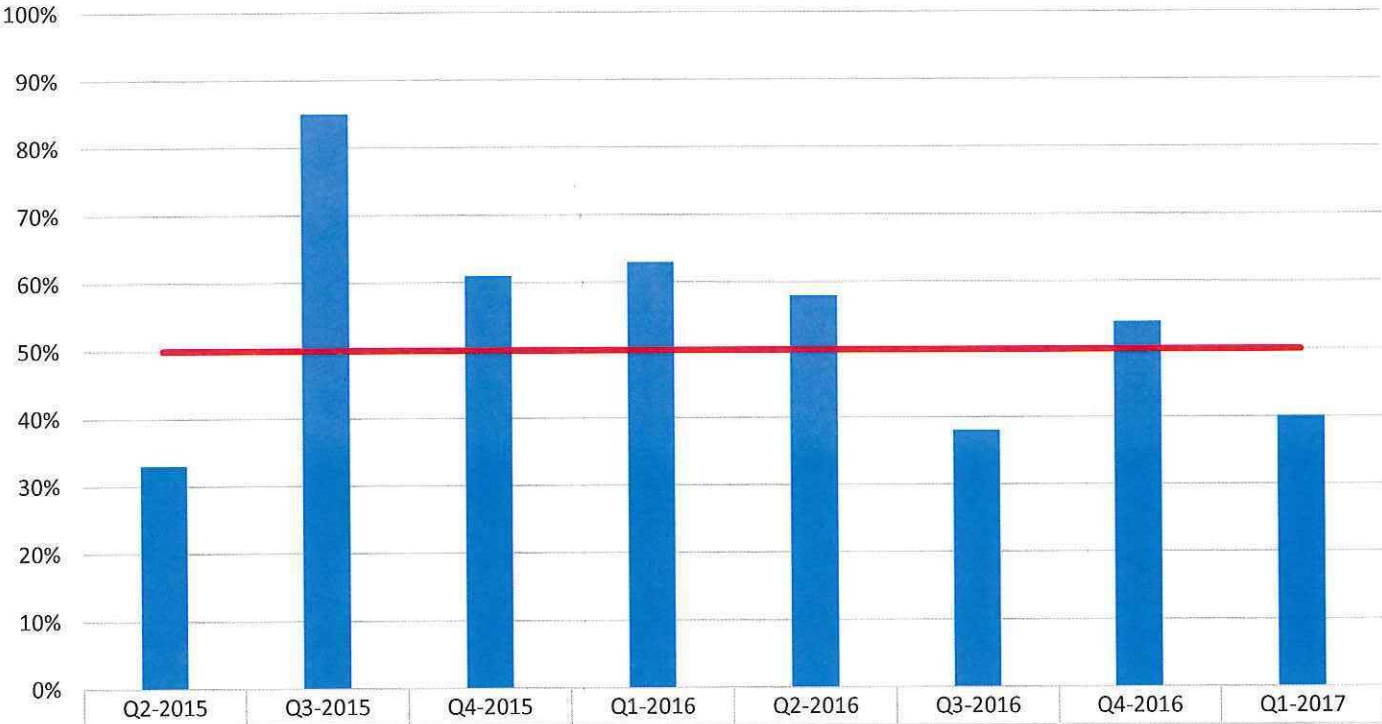


**Beaumont Hospital- Grosse Pointe
Emergency Center**
Careful Listening: Degree To Which Nurse Took The Time To Listen To You

Percentile Ranking of
Patients Answering Always



Emergency Center	33%	85%	61%	63%	58%	38%	54%	40%
Press Ganey All Data Base Benchmark	50%	50%	50%	50%	50%	50%	50%	50%