

## Stewart, Anne

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**From:** Grant, Susan  
**Sent:** Monday, September 19, 2016 7:41 PM  
**To:** Stewart, Anne  
**Cc:** Bowman, Maureen; Guido-Allen, Debra  
**Subject:** Re: Beaumont & ANSOS One-Staff

Thanks so much, Anne. Let's discuss at NEC how we should move forward with this. Susan

On Sep 19, 2016, at 6:19 AM, Stewart, Anne <[Anne.Stewart@beaumont.org](mailto:Anne.Stewart@beaumont.org)> wrote:

Susan:

When we first came together as BH, I led a staffing & scheduling team for the 8 hospitals to look at where we were and how we could work better together with our staffing and scheduling. At that time, McKesson (ANSOS) was asked to funnel their communication through me because as you know, a vendor can be pretty aggressive when they see the opportunity BH brings.

Recently, I noticed an increase in activity around McKesson (generated by us) and need to ask for your direction moving forward. I mentioned in a brief e-mail last week the Troy conference call, Dawn has been working with them as well as Anne Ronk due to a need to replace their ANSOS administrator who is retiring.

I am happy to be as involved or not involved as you would like; honestly, I am fine stepping back & telling McKesson that they do not need to include me moving forward. It sounds like we have some risk for the Beaumont Legacy hospitals with the retirement of Pat Avery and I don't know if this is the time to re-look at this from a BH system perspective (?) or is there just too much going on and we need to simply continue to 'keep the system going as is' until we have the resources to work on this.

I cc'd Maureen & Debbie on this as it impacts both of their hospitals.

Thoughts?  
Anne

Begin forwarded message:

**From:** "Hibbard, Jeffrey" <[Jeffrey.Hibbard@McKesson.com](mailto:Jeffrey.Hibbard@McKesson.com)>  
**Subject:** FW: Beaumont & ANSOS One-Staff  
**Date:** September 18, 2016 at 7:34:52 PM EDT  
**To:** "Stewart, Anne" <[Anne.Stewart@beaumont.org](mailto:Anne.Stewart@beaumont.org)>  
**Cc:** "Gibson, Hugh" <[Hugh.Gibson@mckesson.com](mailto:Hugh.Gibson@mckesson.com)>

Hi Anne,

I hope you're doing well. Over the past few weeks, I have uncovered several issues at Beaumont Troy, Royal Oak and Oakwood concerning ANSOS One-Staff. I have copied you on a couple of emails and you were on the call with Beaumont Troy last week. These

Evidence TL6-20, Calendar and Email regarding Case; September 19, 16 Email from Grant regarding McKesson issues primarily revolve around how ANSOS is currently being managed at the individual hospitals and how staffing/scheduling will be addressed across Beaumont Health. I've asked Hugh to come to town in the next week or two because I think it's very important that we meet with you to discuss these issues and understand Beaumont's landscape moving forward. We have done a great deal of work over the past year and a half together and have developed a plan to migrate to an enterprise-wide ANSOS One-Staff system for Beaumont Health.

Thanks Anne for your consideration. Please let me know your thoughts and when you are available to meet with Hugh and me.

Jeff

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