

December 13, 2016

Tuesday

December 2016						
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January 2017						
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TUESDAY		Daily Task List	
13		Arrange by: Due Date	
← From Dec 12 Staff Meeting Week (Template Enclosed) (Newsletter Draft To Dec 18 → ← From Dec 12 Becky Possible Federal Jury Duty All Week (Theodore Levin To Dec 17 → Kristina leaving @1230 - Smith, Kristina K			
7 AM	Travel to Lakeland; Chase, Mary Welcome - New Hire RI Breastfeeding Task Force BGP_LL_PR_CafeConfRm_Se Charge RN-ECLT Meeting Command Center - DATE A Anne to Lead Back to Basi Frank, Becky Touch Base with Vivian/Anne; Lakeland; Chase, Mary		
8	Travel Daily Ops ; BGP_ Daily Safety Bri Quality Safety Con Connelly Smith, Kristini		
9			
10	HOLD-JC		
11	GP Holiday Luncheon GP Connelly Auditorium Borwick Maria Touch Base with Kim/Anne; Anne's off		
12 PM	Building 3NE; Anne's Office ; Smith, Kri		
1	HOLD- personal moment		
2	Susan Grant Q4 2016 Town Hall Schedule BGP_1FL_PR_ConnellyAuditorium_Seats90 Chase, Mary		
3	1:1 Anne Stewart - CNO Update-IN GRO IN GROSSE POINTE - Anne's office Liberty, Beverly Daily PM OPS meeting; NBO; Csernyik,		
4	Private Appointment Admin Holiday Celebration Administrative Boardroom Brown, Susan Holiday Celebration Administration-3rd Floor Brown, Susan		
5			
6			

Stewart, Anne

From: Bev Johnson <bjohnson@ipfcc.org>
Sent: Sunday, November 13, 2016 2:22 PM
To: Stewart, Anne
Cc: Brown, Susan; Caren Cramer; Marie Abraham
Subject: Hoping you can speak in one of the sessions at IPFCC Seminar in San Antonio
Attachments: 3A Overcoming Staff Resistance to Change[1].pptx

Anne, I am looking forward to seeing you in San Antonio. I talked with Susan Grant several times yesterday. One of our nurse leader faculty has a crisis at her hospital and is not able to come to the seminar in San Antonio. Susan thought you might be able to help with one of her sessions. Roslyn (Roz) Marshall is one of the long-term IPFCC faculty. She is the Nurse Manager of the Neuroscience Center at Georgia Regents Medical Center in Augusta. She will take the lead and do most of this session, but Susan thought you might have some "pearls" to share about dealing with staff, especially their resistance to bedside change of shift report. The title and objectives for the Friday morning (8:15- 9:15 am CT) plenary session are:

Overcoming Staff Resistance to Change

Participants will:

- Describe a conceptual model that has been successfully used to move the concepts of patient- and family-centered care forward;
- Identify strategies to deal with staff resistance to change; and
- Discuss the importance of cultural transformation in the successful implementation of patient- and family-centered care.

I have attached the core slides for the session, but the session is much more lively than these slides.... Lots of videos and practical examples. Roslyn is arriving in San Antonio around 5 pm Tuesday. We can facilitate the two of you getting together on Wednesday and I can share her email with you as well... You can have a few slides or you do not need to have slides but just share some stories... From my site visit earlier this year, I remember that you were very creative in getting staff and physicians involved in changes and improvement and they became energized by the new ways of working.

Anne, I am happy to talk with you today. I will be out from 6-8:30 pm tonight. On Monday, I am headed to the airport around 3:30 and could certainly talk from my 45-minute cab ride. I can find time on Tuesday as well.

My home number is 301-320-4251 and my cell is 301-651-4230. My office number is below.

Look forward to hearing from you.

Bev

Beverley H. Johnson, President/CEO
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