### Stewart, Anne

Subject:

FW: From this morning

From: Stewart, Anne [mailto:anne.stewart@beaumont.org];

Sent: 6/16/2015 7:06:52 PM

To: Blaine, Mary Katherine [mailto:MaryKatherine.Blaine@beaumont.edu]; Cavender, Kristen

[mailto:KCavender@beaumont.edu];

Subject: RE: From this morning

Thank you but I SHOULD have done it... you have enough on your plate!

From: Blaine, Mary Katherine

Sent: Tuesday, June 16, 2015 5:15 PM To: Stewart, Anne; Cavender, Kristen Subject: RE: From this morning

YOU ROCK and should not have had to type this up! Thank you and I will insert into our work plan.mk

From: Stewart, Anne

Sent: Tuesday, June 16, 2015 5:03 PM

To: Blaine, Mary Katherine; Cavender, Kristen

Subject: From this morning

# From the meeting:

Mary Kay-Lisa gave me your notes and I put them in your office

#### Pain:

Meeting planned with Dr. Sikorski; Tom said he 'deep dived' into the cases and one issue (recurring issue) is with patients on high doses of narcotics at home and then come here and we change their meds or don't account for the amount they take at home. Hope to have this addressed in the team.

#### Medication:

Recruiting for a contingent pharmacist

May have Bill come out of the OP pharmacy for a time each day to begin the pilot on 25 regarding Quiet Time

Environment-cleanliness:

Tracy met with IP managers regarding the floor scrubbing schedule

Discussed the deep clean needs; will get plan together to get into the rooms

Environment-Room:

Ed, Kim, Pat A. will go to rooms and evaluate the temperature issue. Ed will provide action plan

Ed, Tracy and Sue are working to facilitate the "shared ownership" with a focus on CCSU-will include admitting in the process to get rooms 'checked' between patients

# Environment-quiet:

Cindy provided the 'quiet packs' that are used at other facilities; she will meet with ANM's and they will pick what they want by next week-update the group

Anne brought up the suggestion from CCSU nurse on "quiet time." Discussion on "dimming the lights" to have a quiet time during the day. Kim, Kelly, Ed and Michelle will put the plan together and get it back to Anne & her group. Mary Zoumot will make tent cards to announce to patients/visitors. She will wait for direction from Anne, Sue & Kelly

# Discharge:

Deb updated the group on her plan. She needs the date the white boards will be delivered. The team seems anxious to get moving. She said they are working on a "Key Phrase" for everyone to use such as "what worries you the most about discharge?"

### Meals:

Laurie discussed the scripting that will be done with the staff; how to respond to patients when they ask for something that is not allowed etc. Also, when delivering the tray, the staff will lift the lid and ask the patient if this is what they ordered. This is a big change for the dietary aide that delivers the trays.

EC admit process:

Wendy discussed the transition to wheelchair transport.

Janet Hamlin will speak with the Admission nurses about appropriate introduction to their role; they are not "admitting" and they need to be clear that this is a nursing assessment being done.

I asked everyone to get dates and additional actions to you by Friday morning at the latest. Please let me know if you have any questions...

Thanks! Anne