

MODEL OF CARE – INPATIENT NURSING SERVICES

Agenda for the Weekly Action Plan Update
Monday, June 1, 2015, 1400 Hours, Café Conf. Room

You can't consider a culture truly changed until the last person can't remember the way it used to be. ~John Nance

QUALITY OF CARE**Follow-Up**

Weekly Huddle
Flyer for 5/11/15
"Culture of Safety"

CLABSI & CAUTI

Bariatric Cert.
Assessment 5/12

Magnet Updates

Culture of Safety-how do we get our staff ready?
June 2015

Mid-line catheter update
(Janet)

Urine culture report
(Marie)

Readmission Nurse Navigator

PATIENT SAFETY

Priority #1
Safe & effective staffing,
24/7---365
Sunday Nights!

***NCA Staffing is an Issue on Sunday Nights!**

WBH Core Measures Performance – Global Immunizations Flu ☹☹!

SERVICE

If You Hear a Beep – LEAP



Hourly Rounding

Leader Rounding

Weekly & Monthly Scorecards

Visiting Hours
(Anne)

"Quiet Time"
(Anne)

Conversations at the Desk – What do we do?

4th floor air handler work
Tues & Wed

TV Headphone distribution

FINANCE & GROWTH

Sitters & OT Must Manage

PEOPLE & SYSTEMS

HR Update
(Dana Ludwig)

Accomplishments Journal

Grateful Letter –
5/11 Pat H. /Janice
5/18 Pat A. /Molly

RN Survey Dates
10/5-10/25
How do we prepare the staff?

"Zen Den" update

RESEARCH & EDUCATION

Updates from Nursing Ed


Preceptor Class Expectation
(100% to attend in 2015)



Our Mission: We will provide compassionate quality care to our patients, their families and co-workers utilizing evidence-based practice and respectful communication

Our Vision: Nursing will foster a professional environment to practice their passion and to be leaders in exceptional patient care and service excellence

MODEL OF CARE – Summary of Agenda Items
June 1, 2015 @ 1400 Hours, Café Conference Room
Call in 9-1-248-597-5005 Code: 701550

QUALITY OF CARE	
Weekly Huddle Flyer for 6/1/15 "Change in Isolation Precautions":	Poster placed on units last week as an FYI. Please review this flyer with your staff (along with unit specific information) and post at the end of the week when complete.
CLABSI & CAUTI	Will be reimburses on IP units soon – ICU (only) right now. Best practice D/C foley and central lines. ICU should be reporting at change of shift.
Culture of Safety – How do we get our staff ready? June 2, 2015:	Make sure staff read the questions. Have them go to a quiet environment – not to be rushed. Open for two weeks or 60%.
Mid-Line Catheter Update: (Janet)	Policy II.D.4.22 (GP specific). Nursing Ed – doing roving education. Poster on each unit communication board. Can only be removed by an RN, not a nursing assistant. Review if can draw blood without order.
WBH Core Measure Performance Box...	WE (NURSING) OWN THE WBC Core Measures Performance – Global Immunizations. 
PATIENT SAFETY	
Priority #1: Safe and Effective Staffing 24-7-365 (Sunday Nights)	Please make sure you are doing everything possible to interview and fill positions. We are seeing increased turnover on some of the units and although turnover will happen (normal), we need to assure we are hiring the replacements ASAP. If your instinct is someone will be leaving, start working on the replacement. NCA Staffing is an issue on Sunday Nights.
Falling Star Distribution:	Distributed.
Vascular Studies – Orders: (Marie)	Do not order dopplers STAT unless it is a true STAT. There is a particular order they are done in based on schedule – call Vickie at 1528 until 4PM if have questions regarding priority orders.
SERVICE	
"If U Hear a Beep-LEAP"	No report.
Hourly Rounding:	Continue rounding.
Leader Rounding:	Continue rounding.
Weekly Service Scorecards:	Please post the scorecards when you get them. Do not put them on your desk to get lost.
Visiting Hours: (Anne)	Start this week 0800-2000 hours. Visitors must be 9 years or older and will be limited to 2 per patient. Will be announced nightly.
Conversations at Desks:	Seems better, keep it up.
Quiet time	CCSU to pilot
4 th Floor Air Handler Work Tues. & Wed.:	No impact on units – there is a crane in the EC parking lot to remove the old air handler.
TV Headphone Distribution:	Ordered new pillow speaker to have the head phone jacks on the swing arm TV's.

PEOPLE & SYSTEMS Continued

Hospital Tour for New Hires – Need Schedule	Deb B. will send dates so they can be assigned to each manager.
Readmission Nurse Navigator Update:	Posted – 4 applicants.
Magnet Program Director Update:	Posted – 6 applicants already.
Social Network Policy:	Ugh! Share with staff.

RESEARCH AND EDUCATION

Updates from Nursing Education:	Midline catheter training going well – educators on units to meet with staff.
Dementia Package/ Alternatives To Go:	'Busy Box' – check with all units at RO NICHE.

MISCELLANEOUS

Stay Home for Holiday:	Template will be made and posted 2 weeks prior to holiday – who wants to be on stay home list. Names pulled and posted prior to holiday, etc. Need a consistent message.
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