



Welcome Reception

WEDNESDAY, SEPTEMBER 16TH

Please Join us on Wednesday night for a couple hours of social engagement:

*Gallery Foyer
Hotel Palomar Chicago*

From 6:00 PM to 9:00 PM

Appetizers & Drinks will be provided

Hosted by  **CNO** SOLUTIONS
an AMN Healthcare company

Dinner Event

FRIDAY, MARCH 18TH

Please Join us on Wednesday night for a couple hours of social engagement:

*Seasons 52 Restaurant
The Shops at North Bridge
55 East Grand Avenue G6*

From 6:00 PM to 9:00 PM

Dinner will be provided

Hosted by  **CNO** SOLUTIONS
an AMN Healthcare company

www.cnosolutions.com | (855) 714.7114

SOCIAL EVENTS (MANDATORY ATTENDANCE)



by AMN Healthcare

ACADEMY 2016

AGENDA

WEDNESDAY, MARCH 16TH

7:00 PM - 9:00 PM Welcome Reception/Networking

THURSDAY, MARCH 17TH

7:00 AM - 8:00 AM Continental Breakfast/Registration

8:00 AM - 9:30 AM Welcome, Introduction and Academy Overview Joyce Batcheller
CNO as the Architect: Designing the Big Picture

9:30 AM - 10:30 AM The Power of You Patricia S. Yoder Wise

10:30 AM - 11:00 AM BREAK

11:00 AM - 12:00 PM Knowledge of Self Mal O'Connor

12:00 PM - 1:00 PM LUNCH/NETWORKING

1:00 PM - 2:00 PM It's All About Relationships: Patricia S. Yoder Wise
Your Contribution to the Team

2:00 PM - 2:45 PM Putting These Ideas to Mal O'Connor
Work on Your Leadership Challenges Patricia S. Yoder Wise

2:45 PM - 3:00 PM BREAK

3:00 PM - 4:30 PM Model the Way Joyce Batcheller
Patricia S. Yoder Wise

4:30 PM - 5:00 PM Day 1 Wrap Up, Day 2 Prep

FRIDAY, MARCH 18TH

7:00 AM - 8:00 AM Continental Breakfast

8:00 AM - 9:30 AM Connecting the Dots: Joyce Batcheller
Putting Systems in Place to Gain Leverage



Dr. Patricia S. Yoder Wise
Ed.D, RN, NEA-BC, ANEF, FAAN

Dr. Patricia Yoder-Wise has demonstrated leadership through every facet of nursing: education (in the classroom and on the lecture circuit), scholarship, and administration, and through her extensive impact on nursing education and practice policies, specifically advocating for and implementing programs to increase diversity and cultural competence among students and nurse faculty and to promote patient safety and nurse satisfaction. All of this has been done with the focus on patient care as the core of the work. In the scholarly realm, Dr. Yoder-Wise has amassed an impressive record, first as associate editor and subsequently, editor-in-chief of the prestigious *The Journal of Continuing Education in Nursing: Continuing Competence for the Future*, where she continues to write monthly editorials. She became editor-in-chief of *Nursing Forum* in 2010, and her bestseller, *Leading and Managing in Nursing*, which revolutionized the way nursing leadership/management is taught, with case studies, interactive and other hands-on activities, is now in its sixth edition. Her additional co-authored textbooks, widely used in nursing education, are *Beyond Leading and Managing* and *Fast Facts for the Classroom Nursing Instructor*. She is currently working on a policy book designed to help nurses with advanced preparation use the political and policy processes to effect positive change in health care. Additionally, she has published numerous scholarly journal articles and book chapters. Within the academic and continuing education sectors, her scope of influence has ranged from faculty to dean within seven schools of nursing. As dean at Texas Tech University Health Sciences Center School of Nursing, Dr. Yoder-Wise often coupled professional travel with an ongoing agenda to recruit faculty from different ethnicities who had experience teaching in urban settings where diversity policies had been successfully implemented. She has consistently encouraged formal and informal professional development for thousands of nurses. She remains active in varied national and Texas organizations devoted to nursing and where, over the years, she served in leadership posts, among them: Council on Graduation Education in Administration of Nursing (president); American Nurses Credentialing Center (president, vice president); Sigma Theta Tau International (STTI) Nursing Honor Society (chapter president and Billy Brown and Virginia Henderson fellow); Mary Tolle Wright Award for Excellence in Leadership (chair, judge in 2011); American Organization of Nurse Executives (AONE) (Political Action Committee, New Graduate Taskforce, Strategic Planning Committee, Nominations Committee); American Nurses Association (secretary, first vice president); Strategic Advisory Committee for the Texas Team Future of Nursing Initiative (co-chair); Texas Nurses Association (president, Nursing Education Committee); and the Texas Nurses Foundation (president, board member). As the President of The Wise Group she consults with numerous groups and individuals related to leadership and writing.



Dr. Syl Trepanier
DNP, RN, CENP

Dr. Syl Trepanier is the System Vice-President and Chief Nursing Officer for Premier Health based in Dayton, Ohio. He is a seasoned nurse executive with 25 years of healthcare experience in executive leadership, nursing management, quality improvement study, organizational transformation, system standardization, analysis nursing research, and leadership/management training. He is certified in executive nursing practice and has received regional and national recognition for his achievements. In addition to his duties as a system Chief Nurse Officer, he is an assistant professor for Texas Tech University Health Science Center in the Masters in Nursing Administration. He is a member of two Nursing Journal's Advisory Boards (Nurse Leader and Journal of Continuing Education in Nursing). He is a member of Western Governors University, National Nursing Program Advisory Council and a member of Versant LLC's (A national provider of nursing residency for new graduate nurses) Advisory Board. He is also a member of VHA Central Operation Advisory Committee. Finally, he is the Board Chair of Fidelity Healthcare (Southwest Ohio's largest home health agency) and a Board of Trustee for Hospice of Dayton.



Joyce Batcheller
DNP, RN, NEA-BC, FAAN

Dr. Joyce Batcheller is the Nurse Executive Advisor of CNO Solutions and is responsible for the development of the CNO Academy and on-boarding strategies. In addition, she is responsible for managing core partner relationships, marketing strategies and ensuring the highest level of client outcomes and success. Joyce also holds the position of adjunct faculty for Texas Tech University Health Sciences Center School of Nursing, Lubbock, Texas and serves as a consultant for the Credentialing Knowledge Center for the American Nurses Credentialing Center. Dr. Batcheller is an innovative healthcare leader known for her ability to transform nursing and improve patient outcomes. Joyce inspires nurses and other health professionals to reach their full potential. Her ability to create a compelling vision and structures that engage, empower and stimulate innovation is one of her unique talents. Joyce has extensive experience in leading large system changes within a complex multi-hospital system. She served as chief nursing officer for 19 years of the largest health care system in Central Texas. She created and implemented system wide shared governance model and led a pilot site for the Robert Wood Johnson Foundation/Institute of Healthcare Improvement Transforming Care at the Bedside Project, eventually implementing its principles into patient care at all system facilities. Under her watch, nine of the system hospitals achieved American Nurses Credentialing Center (ANCC) designation — four with Magnet® and five with Pathway to Excellence®. Joyce has specialized in chief nursing officer on-boarding and authored numerous peer-reviewed publications on the subject. She is an innovative health care leader who is highly sought for speaking engagements nationally and is a holder of Fundamentals of Magnet® certificate. Dr. Batcheller serves on the Strategic Advisory Committee for the Texas Team Future of Nursing Initiative, past co-lead of the Practice Committee for the Texas Team Future of Nursing and currently serves as the co-chair of the Healthcare System Excellence Expert Panel of the American Academy of Nursing.



Dr. Mal O'Connor
PH.D

Dr. O'Connor is a Principal and Vice President of CFAR, and leader of the firm's Life Sciences practice. Trained as an ethnographer, Dr. O'Connor has worked with senior executives in a broad spectrum of for-profit and non-profit organizations to help them implement systemic changes that preserve cultural values while measurably improving performance and productivity. Mal has worked for over 20 years across the health care ecology including large hospitals, integrated health systems, academic medical centers, community hospitals, and health care alliances. His work with health care leaders focuses on strategy, system-wide change, board development, executive development, and cultural change. His projects focus on acquisitions and joint ventures, restructuring, performance management, and organizational and cultural diversity. Much of his work in healthcare address the challenge of changing organizational behavior in service of new strategic imperatives. Dr. O'Connor co-leads CFAR's change management group, called The Campaign Approach to Change, which offers an innovative approach that gives leaders a way to lead and manage change by tapping into, amplifying, and harnessing employee and technical strengths to improve enterprise-wide performance. Mal holds a PhD from the University of Pennsylvania's Department of Folklore and Folklife, where his dissertation focused on the playful dimensions of work with an emphasis on innovation in tool design and person-machine interaction. Dr. O'Connor is a faculty member in the Program in Organizational Consultation at the William Alanson White Institute in New York.



At Hotel Palomar Chicago, we're at the crossroads of world-class shopping, galleries, museums, sports, festivals and nightlife. Discover things to do in Chicago right outside our door or a short walk or cab ride away. Whether you plan to take in an NFL game at Soldier Field, visit the famed Art Institute of Chicago or enjoy a cultural festival – our location offers a perfect jumping off point to everything there is to do in the Windy City.



DELICIOUS EATS/RESTAURANTS

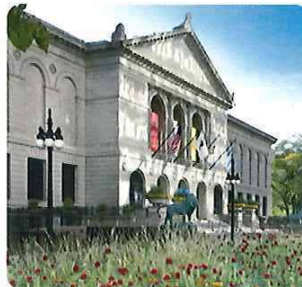
Purple Pig	RPM Italian
Hub51	Quartino
Beatrix	Siena Tavern
Joes Stone Crab	Sunda
Shaws Crab House	Mercadito
Chicago Cut Steakhouse	Frontera Grill

SHOPPING

Chicago's Michigan Avenue Shopping stretch has retail flagships ranging from Burberry to Escada to Ralph Lauren. A few blocks west of North Michigan Avenue is Merchandise Mart, the world's largest wholesale design center.

ENTERTAINMENT

River North: Galleries, Nightlife and Big-City Energy
 Chicago Theater District - few blocks south of the hotel
 Chicago's legendary Museum Campus
 Sears Tower Skydeck
 Navy Pier - 50 acres of parks, promenades, gardens, shops, eateries and attractions.



CERTIFICATE OF COMPLETION

Anne Stewart

has successfully completed the independent study

CNO Academy – Leadership, Strategy, Relationships

This the 16th day of March, 2016

This continuing education activity has been awarded 3 contact hours by RN.com.

RN.com is accredited as a provider of continuing nursing education by the American Nurse Credentialing Center's Commission on Accreditation.

RN.com is also an approved nursing continuing education provider in the states of California # 12631, Florida # 2576, and West Virginia # WV2002-0425RN.

This certificate must be retained by the licensee for a period of five years after the course has been completed.



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San Diego, CA 92130

CERTIFICATE OF COMPLETION

Anne Stewart

has successfully completed the independent study

CNO Academy – Leadership, Strategy, Relationships

This the 17th day of March, 2016

This continuing education activity has been awarded 7 contact hours by RN.com.

RN.com is accredited as a provider of continuing nursing education by the American Nurse Credentialing Center's Commission on Accreditation.

RN.com is also an approved nursing continuing education provider in the states of California # 12631, Florida # 2576, and West Virginia # WV2002-0425RN.

This certificate must be retained by the licensee for a period of five years after the course has been completed.



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CERTIFICATE OF COMPLETION

Anne Stewart

has successfully completed the independent study

CNO Academy – Leadership, Strategy, Relationships

This the 18th day of March, 2016

This continuing education activity has been awarded 7.5 contact hours by RN.com.

RN.com is accredited as a provider of continuing nursing education by the American Nurse Credentialing Center's Commission on Accreditation.

RN.com is also an approved nursing continuing education provider in the states of California # 12631, Florida # 2576, and West Virginia # WV2002-0425RN.

This certificate must be retained by the licensee for a period of five years after the course has been completed.



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San Diego, CA 92130

CERTIFICATE OF COMPLETION

Anne Stewart

has successfully completed the independent study

CNO Academy – Leadership, Strategy, Relationships

This the 19th day of March, 2016

This continuing education activity has been awarded 3.5 contact hours by RN.com.

RN.com is accredited as a provider of continuing nursing education by the American Nurse Credentialing Center's Commission on Accreditation.

RN.com is also an approved nursing continuing education provider in the states of California # 12631, Florida # 2576, and West Virginia # WV2002-0425RN.

This certificate must be retained by the licensee for a period of five years after the course has been completed.



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Stewart, Anne

From: Joyce Batcheller <Joyce.Batcheller@amnhealthcare.com>
Sent: Tuesday, April 05, 2016 5:47 PM
To: Stewart, Anne
Subject: advising session

I hope you are doing well. I am excited to be working with you. I am including some dates and times that are open for me:

Monday, April 18th between 9-11am CST

April 19th between 11am-3pm CST

April 22nd between 9-10am or 2-3pm CST

April 25th between 11am-2pm

Let me know what works

Thanks