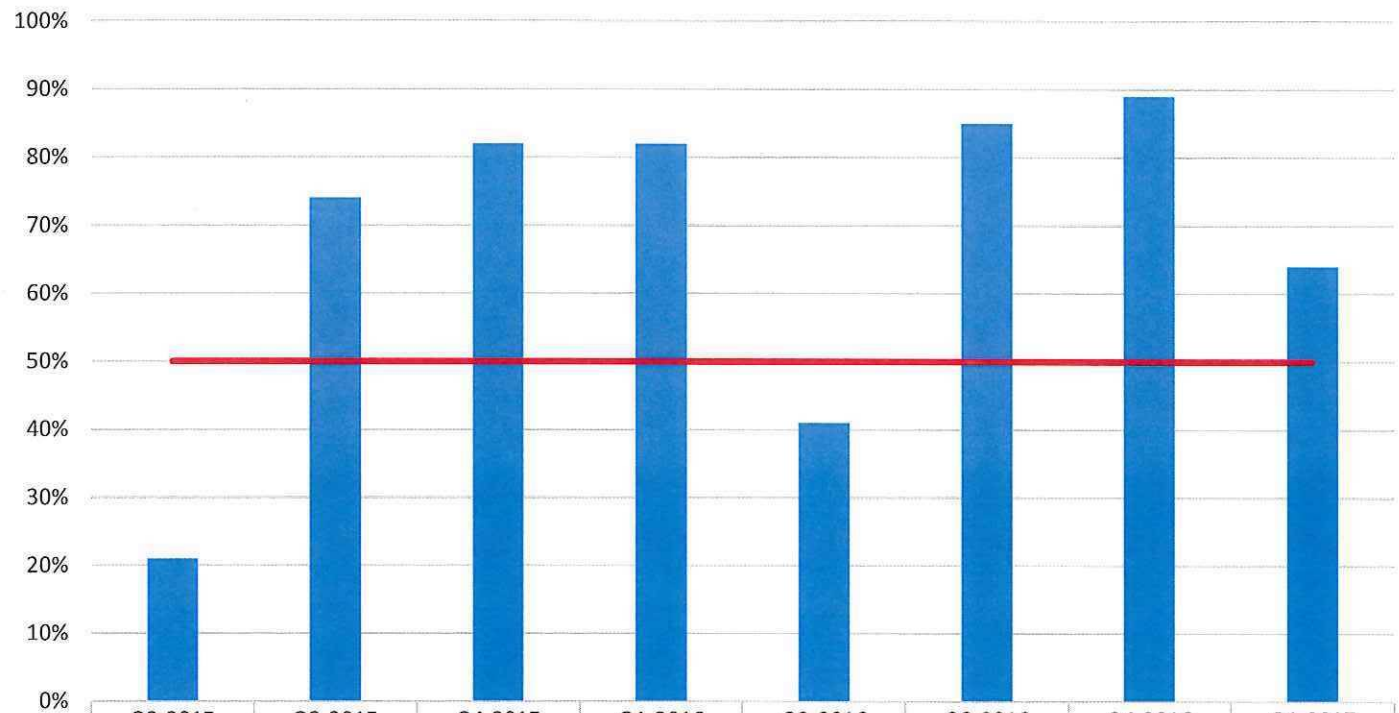


**Beaumont Hospital - Grosse Pointe  
Critical Care Stepdown Unit  
Responsiveness: Call Button Help as Soon as Wanted**

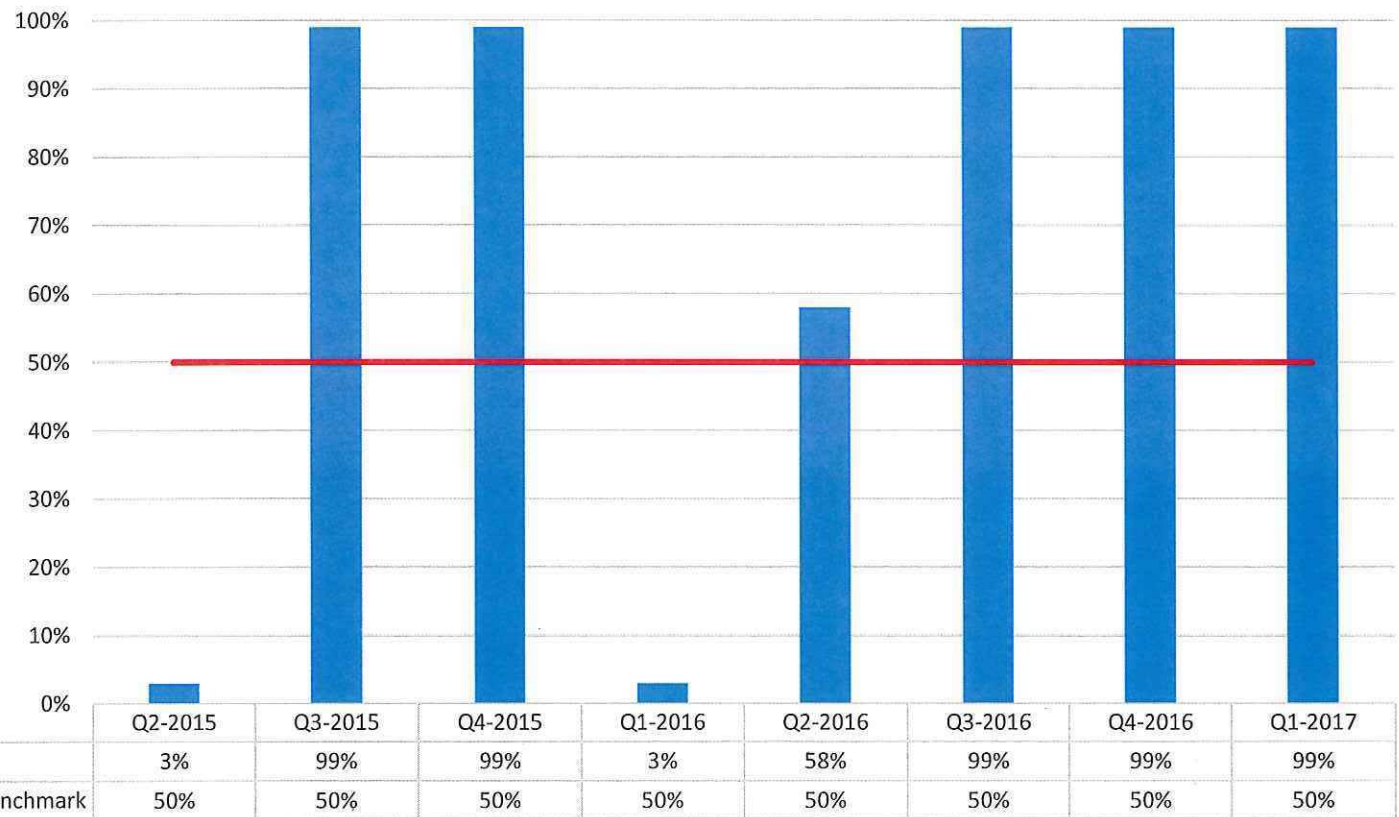
Percentile Ranking of  
Patients Answering Always



CCSU

Press Ganey All Data Base Benchmark

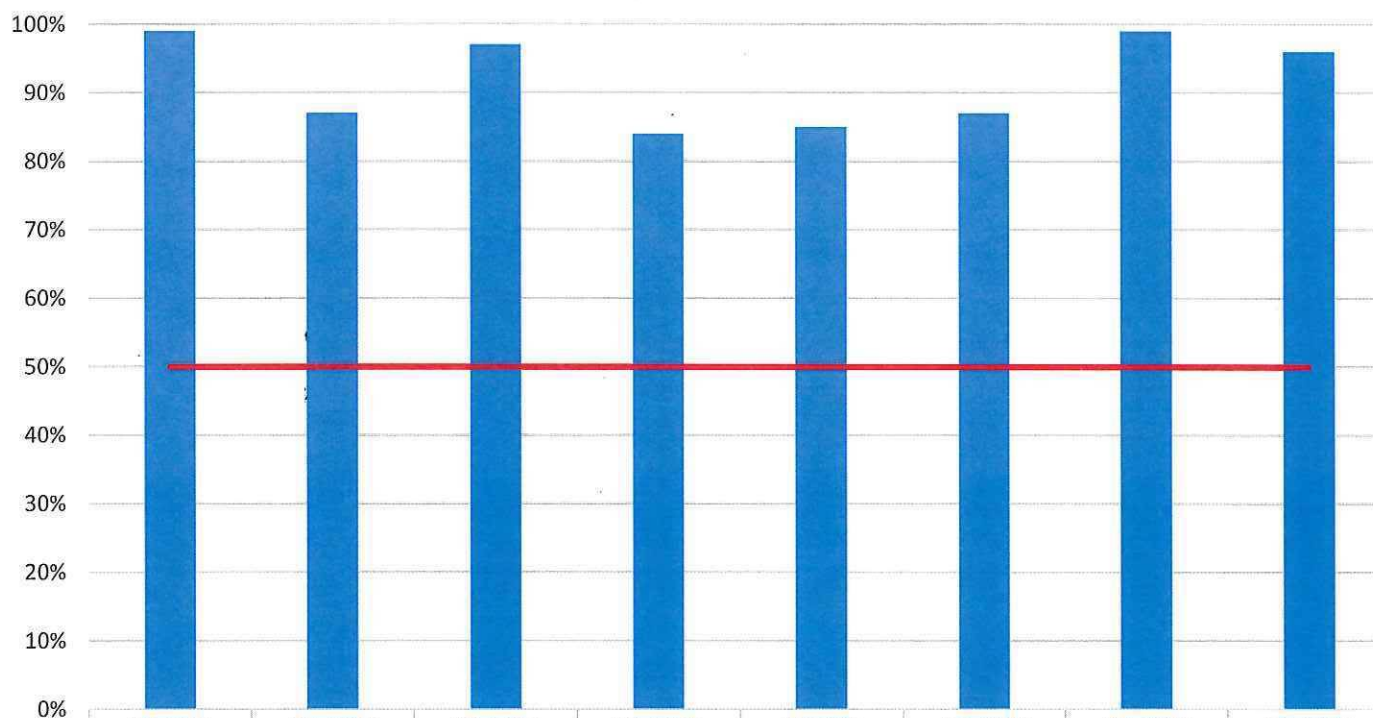
**Beaumont Hospital - Grosse Pointe  
Critical Care Unit  
Responsiveness: Call Button Help as Soon as Wanted**





**Beaumont Hospital - Grosse Pointe  
Family Birth Center  
Responsiveness: Call Button Help as Soon as Wanted**

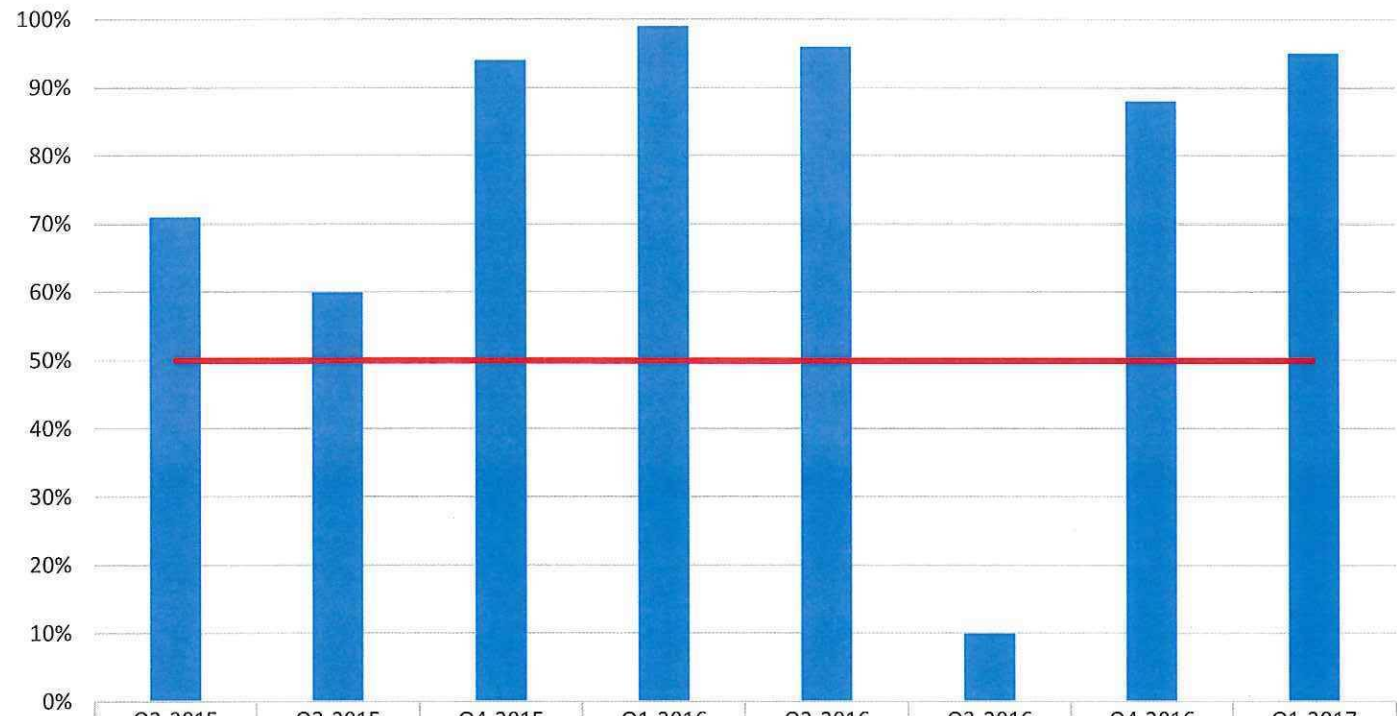
Percentile Ranking of  
Patients Answering Always



FBC

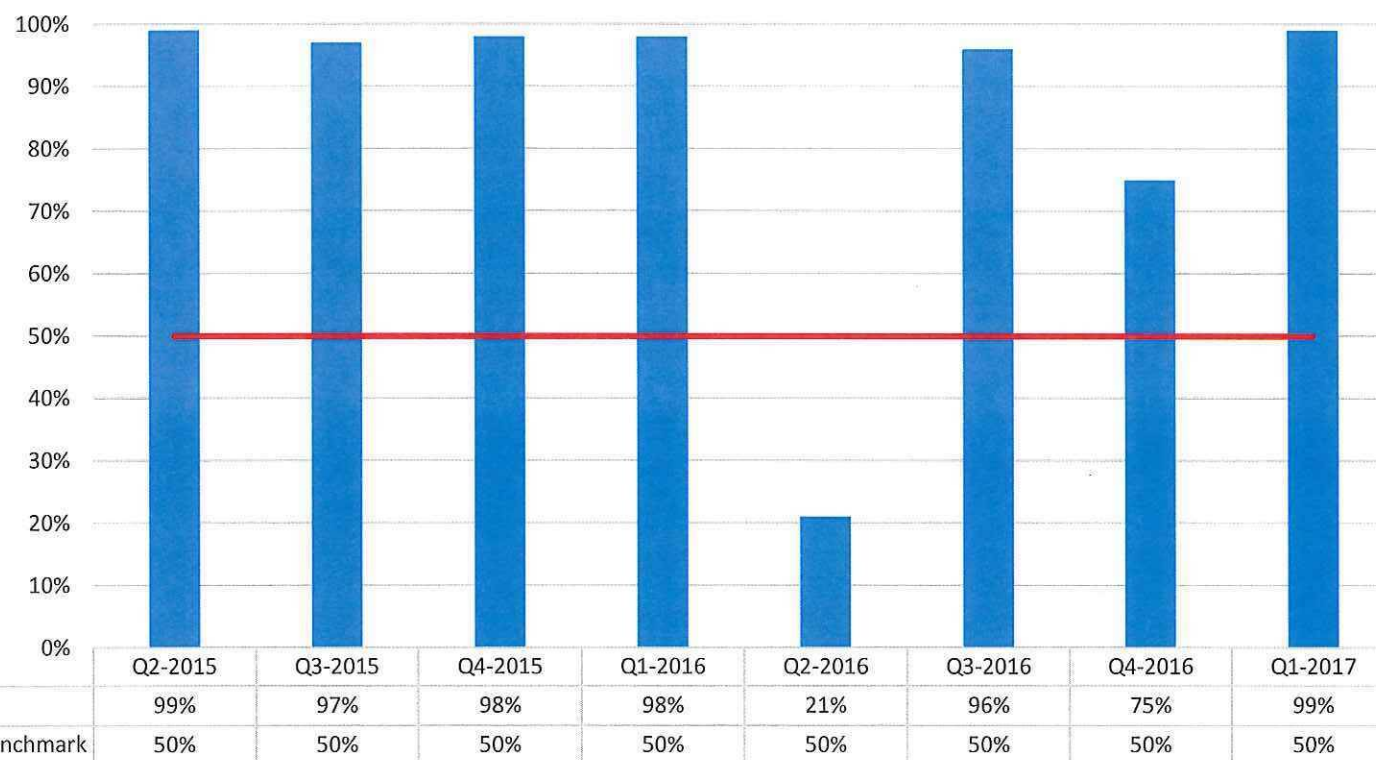
Press Ganey All Data Base Benchmark

**Beaumont Hospital - Grosse Pointe  
Observation  
Responsiveness: Call Button Help as Soon as Wanted**

[illegible]

**Beaumont Hospital - Grosse Pointe  
Women's Health Unit  
Responsiveness: Call Button Help as Soon as Wanted**

Percentile Ranking of  
Patients Answering Always



Axis Title