

Survey Introduction

The purpose of this Annual Learning Needs Assessment online survey is to find out what education you feel is needed to improve your best care practices.

Your voluntary, confidential responses will be collectively analyzed by your Nursing Professional Development Team. The results will be given to your clinic educator. The results of the survey will influence the education for your department.

Magnet Standard: SE4E0 "Nurses participate in professional development activities designed to improve their knowledge, skills, and/or practices in the work place. Professional development activities are designed to improve the professional practice of nursing or patient outcomes, or both. May include interprofessional activities."

Texas Children's Mission: to create a healthier future for children and women throughout our global community by leading in patient care, education and research.

Read each question and select the answer that best fits your needs.

This survey takes three minutes to complete.

Title:

* 1. I am a:

- ☐ Licensed Vocational Nurse (LVN)
- ☐ Registered Nurse (RN)

Role:

* 2. What is your role?

☐ Care/Case Manager

Primary unit/department

* 3. What is your primary unit/department

☐ Case/Care Management

Communication

* 4. Select the top 3 topics that you would like to learn more about

- ☐ Dealing with challenging families
- ☐ Hand Off Communication
- ☐ Prioritization of workload
- ☐ Interprofessional relationships
- ☐ Bullying
- ☐ Error Prevention/Patient safety
- ☐ Managing Conflict
- ☐ Delegating responsibility
- ☐ Dealing with challenging patients
- ☐ Building a successful team
- ☐ Crucial Conversations
- ☐ Building relationships
- ☐ Shared decision-making
- ☐ Telephone management
- ☐ Medical staff relationships
- ☐ MARTI
- ☐ Pacific Interpreters
- ☐ International Services
- ☐ Language Services
- ☐ EPIC
- ☐ Other (please specify)

Care Coordination

* 5. Select the top 3 topics that you would like to learn more about

- ☐ Care needs assessment of home
- ☐ Collaboration of care with other members of healthcare team
- ☐ Accommodation Codes
- ☐ Level of Care
- ☐ Other (please specify)

Discharge Planning

* 6. Select the top 3 topics that you would like to learn more about

☐ Initial Screening at Admission

☐ Due Diligence

☐ Eligibility

☐ Family Support

☐ Advocacy

☐ Other (please specify)

Utilization Review

* 7. Select the top 3 topics that you would like to learn more about

- ☐ Denial Management
- ☐ Pre-authorization
- ☐ Concurrent review
- ☐ Billing
- ☐ Appeals
- ☐ Third party Payer
- ☐ Tracking readmission
- ☐ Documentation of adverse events
- ☐ Timely referrals
- ☐ DRG List
- ☐ Other (please specify)

Professionalism

* 8. Select the top 3 topics that you would like to learn more about

- ☐ Ethical issues in patient care (Standards, core values, principles)
- ☐ Evidence-based Practice/Outcome Measurement (Interpret, utilize, disseminate, participate, allocate research)
- ☐ Obtaining your specialty certification
- ☐ Legal Issues
- ☐ Risk Management (Compliance issues, reporting, etc.)
- ☐ Nursing Portfolio
- ☐ Abstract or poster submissions
- ☐ Nursing Research; (how to do it, tools to use for it, who to do to)
- ☐ How to analyze data
- ☐ How to use PolicyTech
- ☐ Active membership in professional organization
- ☐ Presentation skills
- ☐ Personal and Professional accountability (hold self-accountable, create environment of professionalism, holding others accountable for actions and outcomes)
- ☐ Community Involvement (Provide consultations to other areas other than healthcare, be an effective board member for community, Out Reach)
- ☐ Career Planning
- ☐ Compassion Fatigue
- ☐ Other (please specify)

Education

* 9. Top 3 ways of receiving education

- ☐ Staff meeting
- ☐ Simulation
- ☐ Team huddles
- ☐ Online modules
- ☐ Webinars
- ☐ One to one discussions
- ☐ Email
- ☐ Skills checklist
- ☐ Continuing Nurse Education
- ☐ Presentations/lectures
- ☐ Teleconferences
- ☐ Nursing Professional Day
- ☐ Direct Mailing
- ☐ Newsletter
- ☐ Pod casts

Future offering

* 10. What topic would you want to see offered in the future for contact hours?