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= Data pooled by the vendor  
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				RN Satisfaction				Nurse-Sensitive Clinical Indicators (NSI)				Patient Satisfaction						Totals			
Unit / Dept Code	Unit Name	Director	Manager	JSSR Autonomy	JSSR Nursing Admin	JSSR Prof Dev Oppty	JSSR RN-RN Interaction	CAUTI	CLABSI	Falls w/Injury	HAPU2+	Careful Listening	Courtesy and Respect	Patient Education	Patient Engagement/P t-Centered Care	Responsivene ss	Safety	RN Satisfaction	Nurse-Sensitive Clinical Indicators (NSI)	Patient Satisfaction	All
101	5 Medical	Jennifer Riggleman MSN 12 years	Angela Lambert BSN 2 yr	0%	0%	0%	0%	0%		43%	43%		13%	0%	0%		75%	0%	0%	25%	9%
102	5 Gastrointestinal Unit	Jennifer Riggleman MSN 12 years	Jessie Burns BSN 3 yr	0%	0%	0%	100%	63%	63%	57%	86%		0%	13%	13%		63%	25%	100%	25%	50%
103	Medical Telemetry	Jennifer Riggleman MSN 12 years	Robbie Dusing BSN 3 yr	100%	0%	100%	100%	88%	75%	71%	43%		25%	25%	25%		63%	75%	75%	25%	58%
104	4 Surgical	Jennifer Riggleman MSN 12 years	Anne Riser MSN 1 yr	0%	100%	100%	100%	0%	0%	43%	71%		38%	63%	38%		75%	75%	25%	50%	50%
106	Orthopedics	Jennifer Riggleman MSN 12 years	Karen Peddle BSN 3 yr	0%	0%	100%	0%	75%	88%	71%	100%		38%	50%	63%		38%	25%	100%	25%	50%
108	Surgical Telemetry	Jennifer Riggleman MSN 12 years	Lori Brown BSN 5 yr	0%	0%	0%	100%	50%	63%	29%	86%							25%	50%		38%
110	Neurology Unit	Jennifer Riggleman MSN 12 years	Sonja Sine BSN 2 mo	100%	0%	0%	100%	50%	88%	14%	86%		25%	50%	50%		50%	50%	50%	0%	33%
111	Step Down	Janet Nordling MSN 1 year	Katrina Minter BSN 6 mo	0%	0%	0%	100%	63%	75%	86%	86%							25%	100%		63%
112	CC1 Pulmonary Special Care Unit	Janet Nordling MSN 1 year	Nicole Ryder BSN 1 yr	0%	0%	0%	100%	63%	75%	57%	100%							25%	100%		63%
113	CC2 Medical-Surgical Intensive Care Unit	Janet Nordling MSN 1 year	Nicole Ryder BSN 1 yr	0%	0%	0%	100%	63%	100%	71%	100%							25%	100%		63%
114	CC3 Coronary Care Unit	Janet Nordling MSN 1 year	Nicole Ryder BSN 1 yr	0%	0%	0%	100%	75%	88%	71%	71%							25%	100%		63%
115	CC4 Cardio-Vascular Surgical Intensive Care Unit	Janet Nordling MSN 1 year	Nicole Ryder BSN 1 yr	0%	0%	0%	100%	75%	88%	100%	100%							25%	100%		63%
118	Labor and Delivery	Janet Nordling MSN 20 yr	Beth Braithwaite BSN 8 yr	100%	0%	100%	100%						25%	100%	100%		0%	75%		50%	63%
119	Mother-Baby	Janet Nordling MSN 20 yr	Michelle Heishman BSN 1yr	100%	100%	100%	100%	88%		0%	0%							100%	33%		71%
120	Neonatal Intensive Care Unit	Janet Nordling MSN 20 yr	Sharon Rigney-Dodson BSN 8 yr	100%	0%	100%	100%	0%	0%	86%	100%	63%	75%	88%	75%			75%	50%	100%	75%
121	Pediatrics	Janet Nordling MSN 20 yr	Sharon Rigney-Dodson BSN 8 yr	100%	100%	100%	100%	50%	63%	100%	86%			63%	50%	63%	50%	100%	75%	50%	75%
122-125	Operating Room	vacant	Vacant/Unspecified	0%	0%	0%	0%											0%	0%		0%
127-128	Behavior Health	Melissa Brooks MSN 2 yr	Vacant/Unspecified	0%	0%	100%	0%			29%								25%	0%		20%
129	Rehabilitation	Betty Hardesty NOT A NURSE	Ramon Shanholtz BSN 4 yr	0%	0%	0%	0%	75%		43%	71%							0%	67%		29%
131-133,138	Chronic Disease Resource Center	Jessica Watson MSN 2 yr	Vacant/Unspecified	100%	0%	100%	100%											75%			75%
134,137	Emergency Department	Desiree Brunelle MSN 7 yr	Jennifer Murray BSN 3 yr	100%	100%	100%	100%			71%		38%		50%		38%	75%	100%	100%	25%	67%
140	Interventional and Imaging Radiology	Jeff Behneke BSN 2 yr	Vacant/Unspecified	100%	0%	100%	100%											75%			75%
147	Oncology	Jennifer Riggleman MSN 12 years	Sharon Kline BSN 7 yr	100%	100%	100%	100%	63%	63%	29%	86%		75%	38%	63%		88%	100%	75%		83%
148	Post Anesthesia Care Unit	vacant	Kristy Richardson MSN	0%	0%	0%	0%		43%									0%	0%		0%
144,149-151	Cardiac Cath Lab / Cath Holding	Jeff Behneke BSN 2 yr	Jonathon Edmondson NOT A NURSE	0%	0%	0%	100%						50%			88%		25%		50%	33%
152	Endoscopy	Julie Miller AD N 3 mo	Katrina Swartz BSN	0%	0%	0%	0%			29%			75%			75%		0%	0%	100%	29%
154	Surg-Center	Julie Miller AD N 3 mo	Vacant/Unspecified	0%	0%	0%	100%			29%		100%		100%		100%	100%	25%	0%	100%	56%
156	AM Admission	vacant	Kristy Richardson MSN	0%	0%	100%	0%			29%								25%	0%		20%
157	START Clinic	vacant	Kristy Richardson MSN	0%	0%	100%	0%			29%								25%	0%		20%
158	Home Health	Patty Klinefelter MSN 10 yr	Vacant/Unspecified																		
159	Float Pool	Kammie Riggleman MSN 12yr	Susan Clark MSN 6 yr																		
NOTE: Units with no benchmark or insufficient sample size are not counted in the denominator				# of Units Exceeding Mean				10	5	14	20	2	3	5	4	4	7				
Unit Name based on RN Satisfaction Naming				TTL # of Units Reported (required to report)				29	29	29	29	3	11	12	10	5	11				
If PG Mean for NSI's = 0, unit is designated Outperform if Mean = 0				% of Units Exceeding Mean				34%	17%	48%	69%	67%	27%	42%	40%	80%	64%				

RN Satisfaction Notes

Vendor: NDNQI  
Benchmark: All Hospitals  
Measurement Timeframe: 2015  
Survey Type: Job Satisfaction Scales-R

Nurse Sensitive Indicator Notes

Vendor: NHSN (CAUTI, CLABSI); NDNQI (Falls, HAPU)  
Benchmarks: CAU\_Mean (NHSN), CLAB\_Mean (NHSN), All Hospitals (Falls, HAPU)  
Measurement Timeframe: 2013Q4 - 2015Q3  
2013Q3 Falls/HAPU data excluded to align with timeframe for CAUTI/CLABSI data  
NICU CLABSI data excluded due to multiple conflicting records  
Units NURSERV, PULM/REN, SURG, and Infusion Center have data but are not listed on the Leader Crosswalk and not reflected on this summary

Patient Satisfaction Notes

Vendor: NRC  
Benchmark: NRC Average  
Measurement Timeframe: 2013Q4 - 2015Q3  
Data from 18 non-nursing or undefined units excluded from summary



Winchester Medical Center

CEO: Mark H. Merrill

CNO: Anne Whiteside



NEAP Presentation Date: December 15, 2015

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	= Insufficient Sample Size

Unit / Dept Code	Unit Name	Director	Manager	RN Satisfaction	Nurse-Sensitive Clinical Indicators (NSI)	Patient Satisfaction	All
129	Rehabilitation	Betty Hardesty NOT A NURSE	Ramon Shanholtz BSN 4 yr	0%	67%		29%
134,137	Emergency Department	Desiree Brunelle MSN 7 yr	Jennifer Murray BSN 3 yr	100%	100%	25%	67%
111	Step Down	Janet Nordling MSN 1 year	Katrina Minter BSN 6 mo	25%	100%		63%
112	CC1 Pulmonary Special Care Unit	Janet Nordling MSN 1 year	Nicole Ryder BSN 1 yr	25%	100%		63%
113	CC2 Medical-Surgical Intensive Care Unit	Janet Nordling MSN 1 year	Nicole Ryder BSN 1 yr	25%	100%		63%
114	CC3 Coronary Care Unit	Janet Nordling MSN 1 year	Nicole Ryder BSN 1 yr	25%	100%		63%
115	CC4 Cardio-Vascular Surgical Intensive Care Unit	Janet Nordling MSN 1 year	Nicole Ryder BSN 1 yr	25%	100%		63%
120	Neonatal Intensive Care Unit	Janet Nordling MSN 20 yr	Sharon Rigney-Dodson BSN 8 yr	75%	50%	100%	75%
121	Pediatrics	Janet Nordling MSN 20 yr	Sharon Rigney-Dodson BSN 8 yr	100%	75%	50%	75%
119	Mother-Baby	Janet Nordling MSN 20 yr	Michelle Heishman BSN 1yr	100%	33%		71%
118	Labor and Delivery	Janet Nordling MSN 20 yr	Beth Braithwaite BSN 8 yr	75%		50%	63%
140	Interventional and Imaging Radiology	Jeff Behneke BSN 2 yr	Vacant/Unspecified	75%			75%
144,149-151	Cardiac Cath Lab / Cath Holding	Jeff Behneke BSN 2 yr	Jonathon Edmondson NOT A NURSE	25%		50%	33%
147	Oncology	Jennifer Rigglesman MSN 12 years	Sharon Kline BSN 7 yr	100%	75%	75%	83%
103	Medical Telemetry	Jennifer Rigglesman MSN 12 years	Robbie Dusing BSN 3 yr	75%	75%	25%	58%
102	5 Gastrointestinal Unit	Jennifer Rigglesman MSN 12 years	Jessie Burns BSN 3 yr	25%	100%	25%	50%
104	4 Surgical	Jennifer Rigglesman MSN 12 years	Anne Riser MSN 1 yr	75%	25%	50%	50%
106	Orthopedics	Jennifer Rigglesman MSN 12 years	Karen Peddle BSN 3 yr	25%	100%	25%	50%
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131-133,138	Chronic Disease Resource Center	Jessica Watson MSN 2 yr	Vacant/Unspecified	75%			75%
154	Surgi-Center	Julie Miller AD N 3 mo	Vacant/Unspecified	25%	0%	100%	56%
152	Endoscopy	Julie Miller AD N 3 mo	Katrina Swartz BSN	0%	0%	100%	29%
159	Float Pool	Kammie Rigglesman MSN 12yr	Susan Clark MSN 6 yr				
127-128	Behavior Health	Melissa Brooks MSN 2 yr	Vacant/Unspecified	25%	0%		20%
158	Home Health	Patty Klinefelter MSN 10 yr	Vacant/Unspecified				
156	AM Admission	vacant	Kristy Richardson MSN	25%	0%		20%
157	START Clinic	vacant	Kristy Richardson MSN	25%	0%		20%
122-125	Operating Room	vacant	Vacant/Unspecified	0%			0%
148	Post Anesthesia Care Unit	vacant	Kristy Richardson MSN	0%	0%		0%

NOTE: Units with no benchmark or insufficient sample size are not counted in the denominator

Unit Name based on RN Satisfaction Naming

If PG Mean for NSI's = 0, unit is designated Outperform if Mean = 0

RN Satisfaction Notes

Vendor: NDNQI  
Benchmark: All Hospitals  
Measurement Timeframe: 2015  
Survey Type: Job Satisfaction Scales-R

Nurse Sensitive Indicator Notes

Vendor: NHSN (CAUTI, CLABSI); NDNQI (Falls, HAPU)  
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Patient Satisfaction Notes

Vendor: NRC  
Benchmark: NRC Average  
Measurement Timeframe: 2013Q4 - 2015Q3  
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ValleyHealth

Healthier, together.

Winchester

Medical Center

Winchester Medical Center

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Unit / Dept Code	Unit Name	Director	Manager	RN Satisfaction	Nurse-Sensitive Clinical Indicators (NSI)	Patient Satisfaction	All
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159	Float Pool	Kammie Riggleman MSN 12yr	Susan Clark MSN 6 yr				
147	Oncology	Jennifer Riggleman MSN 12 years	Sharon Kline BSN 7 yr	100%	75%	75%	83%
120	Neonatal Intensive Care Unit	Janet Nordling MSN 20 yr	Sharon Rigney-Dodson BSN 8 yr	75%	50%	100%	75%
121	Pediatrics	Janet Nordling MSN 20 yr	Sharon Rigney-Dodson BSN 8 yr	100%	75%	50%	75%
131-133,138	Chronic Disease Resource Center	Jessica Watson MSN 2 yr	<i>Vacant/Unspecified</i>	75%			75%
140	Interventional and Imaging Radiology	Jeff Behneke BSN 2 yr	<i>Vacant/Unspecified</i>	75%			75%
119	Mother-Baby	Janet Nordling MSN 20 yr	Michelle Heishman BSN 1yr	100%	33%		71%
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154	Surgi-Center	Julie Miller AD N 3 mo	<i>Vacant/Unspecified</i>	25%	0%	100%	56%
102	5 Gastrointestinal Unit	Jennifer Riggleman MSN 12 years	Jessie Burns BSN 3 yr	25%	100%	25%	50%
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122-125	Operating Room	vacant	<i>Vacant/Unspecified</i>	0%			0%
148	Post Anesthesia Care Unit	vacant	Kristy Richardson MSN	0%	0%		0%

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Unit Name based on RN Satisfaction Naming

If PG Mean for NSI's = 0, unit is designated Outperform if Mean = 0

RN Satisfaction Notes

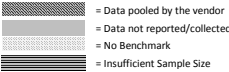
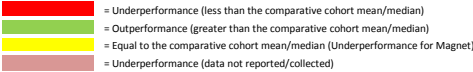
Vendor: NDNQI  
Benchmark: All Hospitals  
Measurement Timeframe: 2015  
Survey Type: Job Satisfaction Scales-R

Nurse Sensitive Indicator Notes

Vendor: NHSN (CAUTI, CLABSI); NDNQI (Falls, HAPU)  
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Patient Satisfaction Notes

Vendor: NRC  
Benchmark: NRC Average  
Measurement Timeframe: 2013Q4 - 2015Q3  
Data from 18 non-nursing or undefined units excluded from summary



Unit / Dept Code	Unit Name	Director	Manager	RN Satisfaction				Nurse-Sensitive Clinical Indicators (NSI)																Patient Satisfaction																Totals																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																				
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				2015				2014Q1	2014Q2	2014Q3	2015Q1	2015Q2	2015Q3	Trend	2013Q4	2014Q1	2014Q2	2014Q3	2015Q1	2015Q2	2015Q3	Trend	2013Q4	2014Q1	2014Q2	2014Q3	2015Q1	2015Q2	2015Q3	Trend	2013Q4	2014Q1	2014Q2	2014Q3	2015Q1	2015Q2	2015Q3	Trend	2013Q4	2014Q1	2014Q2	2014Q3	2015Q1	2015Q2	2015Q3	Trend																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																														
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NEAP Report Date: 12/15/2015

Current Quarter:

Q4 2015

# of Outperforming Quarters Needed:

4

Improvement Plan Development:	Improvement Plan Implementation:	Ending Qtr of Improvement / Effect:	Earliest Projected Viable Submission Date:	Earliest Projected Site Visit:
Q1 2016	Q2 2016	Q1 2017	Q4 2017	Q1 2018

\*\* Patient Sat and NSI's only. RN Satisfaction is an outlier and is facility specific due to being annual in nature and not having the lead time constraint associated with Patient Satisfaction and Nurse Sensitive Indicators.

<b>RN Satisfaction Notes</b> Vendor: NDNQI Benchmark: All Hospitals Measurement Timeframe: 2015 Survey Type: Job Satisfaction Scales-R
<b>Nurse Sensitive Indicator Notes</b> Vendor: NHSN (CAUTI, CLABSI); NDNQI (Falls, HAPU) Benchmarks: CAU_Mean (NHSN), CLAB_Mean (NHSN), All Hospitals (Falls, HAPU) Measurement Timeframe: 2013Q4 - 2015Q3 2013Q3 Falls/HAPU data excluded to align with timeframe for CAUTI/CLABSI data NICU CLABSI data excluded due to multiple conflicting records Units NURSERY, PULM/REN, SURG, and Infusion Center have data but are not listed on the Leader Crosswalk and not reflected on this summary
<b>Patient Satisfaction Notes</b> Vendor: NRC Benchmark: NRC Average Measurement Timeframe: 2013Q4 - 2015Q3 Data from 18 non-nursing or undefined units excluded from summary