**Gunaseelan.K**

[seelanguna558@gmail.com](mailto:seelanguna558@gmail.com)

# 8220471643

17, 6th street, Taramani,

Chennai-600113.

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| **Objective** |

To pursue my career in a company of repute where my skills and knowledge can be applied to the maximum and where hard work will be appreciated.

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| **Education Details** |

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| **Course** | **Institution** | **Stream** | **Percentage** | **Year of passing** |
| **MCA** | Kongu Engineering College Perundurai | Computer Applications | 67% | 2020 |
| **BCA** | K.S.R College of Arts and Science,Tiruchengode | Computer Applications | 59% | 2018 |
| **HSC** | Kongu Kalvi Nilayam Mat.Hr.Sec.School,Erode | Matriculation | 65% | 2015 |
| **SSLC** | Kongu Kalvi Nilayam Mat.Hr.Sec.School,Erode | Matriculation | 80% | 2013 |

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| **Professional Experience** |

# Organization : Precision infomatic

# Client organization : Williamslea limited

# Designation : System administrator

# Working Period : November 2021 to present

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| **Roles & Responsibilities** |

* Installations of Operating Systems ( Win10, Win11)
* Installations & Troubleshooting PC, Printers & Scanners.
* Troubleshooting Windows, Outlook, Teams, Onedrive, Citrix. VDI, Azure VPN, Security App etc. over Remote Support
* Experience in Installing all Microsoft OS, Linux, Ubuntu, MAC.
* Experience in hardware and software installation, maintenance, troubleshooting.
* Configuration and Backup of MS-Outlook 2016,2019 &O365
* Provide end user support in hardware and software applications.
* Hands-on knowledge on LAN networks and cable crimping
* Knowledge on Configuring IP configuration.
* Knowledge in (Azure AD) as an Intune administrator, Authentication administrator, Groups administrator, Users administrator.
* Troubleshooting Microsoft Endpoint Manager & Office365
* Basic knowledge in mime cast (DLP) & Sentinel one antivirus
* Supporting and coordinating IT procurement team & managing assets.
* Coordinating with network team and troubleshooting in datacenter.
* Experience in domain migration & windows autopilot.
* Knowledge in MAM & MDM
* Answering user queries and incoming calls and Managing user request through JIRA Ticketing Tool, Working with other team managers to manage Escalations.
* Hands on troubleshooting with Polycom VOIPS.
* Respond to resolve helpdesk requests.

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| **Technical Skills** |

* All types of Operating Systems Installing (Win 7,Win 8,Win 10,Win11, Linux, MAC)
* Providing Operating system maintenance, management, customization and trouble shooting.
* Providing desktop computer software and hardware support, configuration, repair, maintenance and installation.
* Computer networking, internet configuration, Remote assistance, Remote desktop.
* Configuring Outlook & Mail Backup.
* Installation, configuration and troubleshooting of DHCP server
* Configuring and Maintaining Print services for the organization
* Troubleshooting LAN issues, coordinating with Internet service providers for Internet related issues.
* Hands on ADSI edit console.

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| **Course Completed** |

* CCNA, A+, N+

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| **Personal Profile.** |

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| Date of birth | : 18.08.1997 |
| Gender | : Male |
| Marital status | : Single |
| Languages known | : Tamil, English |
| Father’s Name | : R. Krishnamurthi |
| Permanent address | : 11, Merkku thottam, Pattukottai,Kalyanam sundaram street,Periya sadayam palayam,Erode – 638002. |

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| **Declaration** |

I hereby declare that the information furnished above is true to the best of my knowledge.

Yours Truly,

**(Gunaseelan.K)**

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