

From: [REDACTED]
To: [REDACTED]
Subject: RE: Yammer complaint
Date: 09 November 2022 14:15:55

OFFICIAL

Hi all

Just copying [REDACTED] into the email chain for awareness and information. [REDACTED] is covering for [REDACTED] whilst she is on annual leave.

I only work between 9am and 3pm daily so will be logging off at 3pm today, and just want to keep [REDACTED] posted around any actions being taken in my absence until I return tomorrow morning.

Hope that's ok.

[REDACTED] | [REDACTED] | Group Infrastructure and Operations

Digital, Data and Technology Services | Department for Environment, Food and Rural Affairs

[REDACTED] [@defra.gov.uk](mailto:[REDACTED]@defra.gov.uk) | Richard Fairclough House, Warrington, WA4 1HT

Working Pattern: My normal working hours are 9am – 3pm Monday – Friday. Please see my calendar for my availability.

Planned Leave:

From: [REDACTED]@environment-agency.gov.uk>

Sent: 09 November 2022 13:31

To: [REDACTED]@defra.gov.uk>; [REDACTED]

[REDACTED]@defra.gov.uk>; [REDACTED]@defra.gov.uk>; [REDACTED]

[REDACTED]@defra.gov.uk>; [REDACTED]

[REDACTED]@environment-agency.gov.uk>

Subject: RE: Yammer complaint

OFFICIAL

[REDACTED]

Are we any closer to being able to take action around the Yammer posts? Its feeling like things are escalating with the comments over lunchtime.

Thanks

[REDACTED]

From: [REDACTED] <[\[REDACTED\]@defra.gov.uk](mailto:[REDACTED]@defra.gov.uk)>
Sent: 09 November 2022 12:53
To: [REDACTED] <[\[REDACTED\]@defra.gov.uk](mailto:[REDACTED]@defra.gov.uk)>; [REDACTED] <[\[REDACTED\]@environment-agency.gov.uk](mailto:[REDACTED]@environment-agency.gov.uk)>; [REDACTED] <[\[REDACTED\]@defra.gov.uk](mailto:[REDACTED]@defra.gov.uk)>; [REDACTED] <[\[REDACTED\]@defra.gov.uk](mailto:[REDACTED]@defra.gov.uk)>
Cc: [REDACTED] <[\[REDACTED\]@defra.gov.uk](mailto:[REDACTED]@defra.gov.uk)>; [REDACTED] <[\[REDACTED\]@defra.gov.uk](mailto:[REDACTED]@defra.gov.uk)>
Subject: FW: Yammer complaint

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Hi,

We've had another complaint about SEEN.

I'm not sure how we are co-ordinating these as they seem to be being reported through various means and are being escalated to different people.

Will the organisational response reference all of the complaints or will they be replied to individually?

Thanks,

[REDACTED]

From: SM-Defra-O365 Business Support Team
<O365BusinessSupportTeam@defra.gov.uk>
Sent: 09 November 2022 12:45
To: [REDACTED] <[\[REDACTED\]@rpa.gov.uk](mailto:[REDACTED]@rpa.gov.uk)>
Subject: RE: Yammer complaint

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Thank you for your email.

Although this is not an initiative from our team, we are aware of the post and subsequent discussions and the matter is being investigated by the relevant team. I will forward your complaint to them.

Regards

[REDACTED]

Office 365 Business Partner

[O365 Business Support Team](#)

Department for Environment, Food and Rural Affairs

[View our Business Support Team Eventbrite Courses](#)

From: [REDACTED] <[\[REDACTED\]@rpa.gov.uk](mailto:[REDACTED]@rpa.gov.uk)>

Sent: 09 November 2022 10:15

To: SM-Defra-O365 Business Support Team <O365BusinessSupportTeam@defra.gov.uk>;
SM-Defra-Security Team <Security.Team@defra.gov.uk>

Subject: Yammer complaint

Both

Not clear to me how to make a complaint so hoping you can advise.

[REDACTED]
[REDACTED]
[REDACTED]

Please advise

Many thanks

Regards

[REDACTED]

[REDACTED] | Department for Environment, Food and Rural
Affairs (Defra)

Direct Line: [REDACTED] / via MS Teams

Email: [REDACTED]@rpa.gov.uk | Address: Lancaster House | Hampshire Court | Newcastle | NE4
7YH

[Website](#) [Twitter](#) [Facebook](#) [LinkedIn](#) [Instagram](#)

How to say my name [REDACTED]

My pronouns: [REDACTED]

If you're looking for Guidance, Templates, Forward Look...check out the [Information Hub](#)

To book time in our governance meetings, contact [REDACTED]@rpa.gov.uk

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