

From: [Burns, Anna](#)
To: [Lawton, Nicola](#); [REDACTED]
Cc: [REDACTED]; [Rawlinson, Lee](#)
Subject: Re: Attendance on Exec Managers/Critical Belief Issues call
Date: 11 November 2022 07:34:04

Hi [REDACTED]

Very happy to support on the development of future Yammer options. I am copying to [REDACTED] who leads the comms partnership team and will add this to our emerging work stream.

Thankyou so much for your support and help.

Anna

Sent from my iPhone

On 11 Nov 2022, at 07:06, Lawton, Nicola <nicola.lawton@environment-agency.gov.uk> wrote:

Hi [REDACTED]

Thanks for your email – I'll make sure you don't get the appointment for next week.

Thank you for your continued support of the panel and as we agreed in the call we will take forward the action to make sure it has the right representation as soon as possible.

Your comments around the future of Yammer are very interesting and something I definitely feel we need to be considering and influencing. Anna – are you ok to lean into this please to ensure we are represented and pull the group in as needed?

Thanks
Nicky

From: [REDACTED] <[\[REDACTED\]@environment-agency.gov.uk](mailto:[REDACTED]@environment-agency.gov.uk)>
Sent: 10 November 2022 16:48
To: Lawton, Nicola <nicola.lawton@environment-agency.gov.uk>; Burns, Anna <anna.burns@environment-agency.gov.uk>
Cc: [REDACTED] <[\[REDACTED\]@environment-agency.gov.uk](mailto:[REDACTED]@environment-agency.gov.uk)>; Rawlinson, Lee <lee.rawlinson@environment-agency.gov.uk>
Subject: Attendance on Exec Managers/Critical Belief Issues call

Nicky

Thank you for raising the issue around support for the moderation panel as both Lee and [REDACTED] described I believe there is considerable more work needed to ensure

that the panel is fully representative. I am more than happy to be a part of those conversations but agree that Data & Information's role is very much around providing the tooling and the capability and not around the nature of the content itself, other than to make sure that the content is managed according to our Information management policies.

I do not see the need for me to be a part of the meeting next week, but am happy to help to get the moderation panel into a place where we can be comfortable that it is working well.

An aspect that has not been covered yet but is going to play a bigger part in all this is that within the next six months at Microsoft's request we will lose our existing Yammer platform. The platform that replaces it (within M365) has the capability for "ALL Company" posts to work very differently. I am a part of that programme of work but we currently have (I believe) an underrepresentation of Internal Comms on helping us to decide how we use All Company in the future which I am trying to address. This would be our opportunity to take hold of Yammer and potentially make ALL Company a broadcast channel and not open for all users to post. It's an option we need to explore. Its interesting to note that Yammer has many groups yet 99% of the moderation happens in All Company.

Following the call it has got me thinking that the group that met today can potentially help steer our Yammer strategy so that it reduces the impact that the tool is having on our staff? Anna – is this something that I could follow up with yourself on?

Finally, thank you all for your support, it is very much appreciated.

Thanks

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