

## **Evaluation of the brief internship of Lezhi Su at DuneWorks**

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Lezhi worked in our office from half July – early September 2016. Timing was not to her advantage as it was holiday period. In addition, we could not offer a project that was close to her interest (energy efficiency, saving and behavioural change at household level). However, we did see possibilities for her to design a ‘visualization’ of the complex Demand Response in Blocks of Buildings-project (Dr BoB – [www.dr-bob.eu](http://www.dr-bob.eu)). The visualization was intended to clarify the social, physical and virtual elements of the Demand Response concept that is being developed within this project that aims at demonstration of the concept in 5 different demo sites in 5 countries. We considered the need for this visualization due to our own difficulties in getting to grips with the complexities of the project as well as our observation that consortium partners and other stakeholders find this difficult too.

On September 8<sup>th</sup> Lezhi presented her work done for DuneWorks to Caroline Hummels at the university. Sylvia Breukers (DuneWorks) was present as well to provide some evaluative comments, emphasizing DuneWorks’ appreciation of Lezhi’s efforts and the results. Below follows a written summary of the main points made on behalf of DuneWorks.

### **Analytic yet pragmatic**

As set out, the project that Lezhi could work on was not ideal in terms of focus (generic, techno-push, huge complexity and uncertainties, very little clarity at this stage about the stakeholder relationships, the implications for end-users and the values for diverse stakeholders implicated).

Lezhi got herself acquainted with the project, prepared some first ideas, elaborate these further in iterative rounds in interaction with Luc and Sylvia, provided first designs of the visualization which she presented to the Dr BoB consortium members during a skype meeting, and she has very well responded to questions from some consortium members during Sylvia’s absence (holiday). At the same time, she has shown to be pragmatic, in the sense that she came up with very useful ideas that were feasible within the limited time given.

### **Pro-active and good listener**

She is a very good listener and takes comments on board, but also is able to defend her own ideas where needed (or questions the questions). Moreover, she has taken the initiative to ask others in and outside our office, not involved in the Dr BoB project, to also provide her with feedback on the usability of the visualization.

### **Realistic planner and trustworthy and pleasant colleague**

We are not all always present at the office, so it was good to notice that Lezhi works very well on her own, yet asks for input of feedback when needed. That means that we could trust her in her progress and her ability to manage and plan her project well (which is very important).

Lezhi furthermore is a very nice colleague so we enjoy working with her very much and hope that we can somehow continue the collaboration.