

Coverage status



Expired

Care Pack

Start date: March 31, 2018

End date: May 4, 2022



HP EliteBook 840 G4 Base Model Notebook PC

Serial: 5CG8134QS6 Product: X3V02AV

Support options for your product



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Additional Information



Coverage type	Care Pack
Service type	HWM Offsite
Service level	Std Office Hrs Std Office Days Standard HW Country Coverage Standard Material Handling No Special Coverage Delivery by HP Pickup by HP Standard Turn-Around-Time
Deliverables	Hardware Problem Diagnosis Offsite Support & Materials

Coverage type	Factory warranty
Service type	Wty: HP HW Maintenance Offsite Support
Status	Expired
Start date	March 31, 2018
End date	May 04, 2021
Service level	Std Office Hrs Std Office Days Global Coverage Standard Material Handling Standard Parts Logistics No Usage Limitation 5 Business Days Turn-Around Pickup by HP HP Ships to Customer Site
Deliverables	Offsite Support & Materials Hardware Problem Diagnosis

Coverage type	Factory warranty
Service type	Wty: HP Support for Initial Setup
Status	Expired
Start date	March 31, 2018
End date	August 02, 2018
Service level	Std Office Hrs Std Office Days NextAvail TechResource Remote 2 Hr Remote Response

Check your warranty or service status
Unlimited Named Callers

Deliverables	Initial Setup Assistance
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HP has checked your product information, including the product and serial numbers, to determine your results.