THATO SEFOLOKO

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PROFILE

With 2 years of working experience as an IT Technician, driven by integrity and innovative thinking. Proven ability to identify trends and concepts across the network spectrum and develop/implement technological strategies to build secure walls to ensure the safety of businesses and clients. A natural communicator with strong motivational skills with the ability to build and lead successful teams.

EXPERIENCE

May 2023-November 2023 IT Intern	• Provide direct technical assistance and support to Lets'eng Diamond staff for network, hardware and software issues. • Record activities, solutions and other responses to request for service. •Resolving internet and network access issues (both wired and wireless).	•Determining causes of computer/software/network malfunctions through evaluation and testing and resolution via modifications, repair, or external support assistance. •Meeting with staff to provide one-on-one technical assistance as needed/requested. •Providing network printer support.
December 2023-December 2024 IT technician	• Support PC desktop operating system software, and application software. • Contribute to Great Valley Center technical documentation and participate in policy, procedure, and standards development. • Assist users in determining appropriate software solutions to meet needs. • Develop and provide user training for basic hardware and software use.	• Monitor antivirus software and updates and repair computers infected with spyware, adware and/or viruses. • Monitor backup systems and procedures to ensure data security. • Provide backup technical support for network including router, firewall, and wireless access point. • Record activities, solutions and other responses to request for service.

EDUCATION

National University of Lesotho, Maseru, Roma August 2018-October 2022: Bachelor of Computer Science

KEY SKILLS AND CHARACTERISTICS

Backend: Node JS, Express, Flask, Python Fast API, Django,C++, PHP, JavaScript, Python, Java	**Frontend:** Bootstrap, jQuery, CSS, React **Database management**:MySQL, PostgreSQL, Cassandra,SQL	**API Testing and Documentation:** Swagger, Postman Graphic and Web design **Code management** (git and GitHub)

PUBLICATIONS

AUTOMATED PLANT IDENTIFICATION SYSTEM

REFERENCE

Mr.Nkoebe Letsie IT manager at let'seng Diamond mine letsien@letseng.co.ls