



Sarah Egleston

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Educational Background

Front End Web Development Certificate

November 2023 - March 2024
edX

Introduction to Python Certificate

April 2022
Code First Girls

Veterinary Nursing Diploma

2010
University College Dublin

Technical Skills

- Blue Prism - RPA
- HTML5
- CSS3
- GitHub
- Git
- Bootstrap

Skills & Proficiencies

- Team Leadership
- Driven and proactive
- Attention to detail
- Efficient problem solving skills
- Training & Development
- Process improvements
- Skilled communicator
- Highly skilled in logical reasoning and critical thinking

Work Experience

Robotic Process Automation Developer

Pinnacle Pet Group, Borehamwood, WD6 2XX

March 2023 to present

- Blue Prism development and configuration.
- Blue Prism release management.
- Designing and developing automated solutions using RPA tools
- Implementing end-to-end RPA processes, identifying and automating manual, repetitive tasks and processes.
- Creating and optimizing automated workflows.
- Integrating RPA solutions with other systems and applications.
- Working with APIs for seamless data exchange.
- Working with databases for data manipulation and retrieval in RPA processes.
- Troubleshooting and debugging RPA processes, analyzing and resolving issues to ensure optimal performance.
- Communicating technical concepts to non-technical stakeholders and collaborating with cross-functional teams and providing updates.

Senior Veterinary Technical Advisor/Project Lead

Pinnacle Pet Group, Borehamwood, WD6 2XX

November 2019 to March 2023

- Identifying areas of improvement and planning and implementing changes within the claims management team.
- Underwriting insurance policies.
- Communicate effectively with internal and external stakeholders to ensure a clear understanding of project objectives and progress.

Veterinary Technical Advisor

Pinnacle Pet Group, Borehamwood, WD6 2XX

June 2019 to April 2022

- Underwriting policies.
- Providing veterinary advice to claims assessors.
- Complaint handling.

Emergency and Critical Care Veterinary Nurse

Royal Veterinary College, Hertfordshire, AL9 7TA

May 2013 - June 2019