

# Sarah Egleston

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in Linkedin: https://www.linkedin.com/in/sarah-egleston/

• Portfolio: <a href="https://segleston.github.io/sarah-egleston-portfolio/">https://segleston.github.io/sarah-egleston-portfolio/</a>

• Github: <a href="https://github.com/segleston">https://github.com/segleston</a>

## **Educational Background**

Front End Web Development Certificate November 2023 - March 2024 edX

Introduction to Phython
Certificate
April 2022
Code First Girls

Veterinary Nursing Diploma

University College Dublin

#### **Technical Skills**

- Blue Prism RPA
- HTML5
- CSS3

2010

- GitHub
- Git

## **Skills & Proficiencies**

- Team Leadership
- Driven and proactive
- Attention to detail
- Efficient problem solving skills
- Training & Development
- Process improvements
- Skilled communicator
- Highly skilled in logical reasoning and critical thinking

## **Work Experience**

## **Robotic Process Automation Developer**

Pinnacle Pet Group, Borehamwood, WD6 2XX *March 2023 to present* 

- Blue Prism development and configuration.
- Blue Prism release management.
- Designing and developing automated solutions using RPA tools
- Implementing end-to-end RPA processes, identifying and automating manual, repetitive tasks and processes.
- · Creating and optimizing automated workflows.
- Integrating RPA solutions with other systems and applications.
- Working with APIs for seamless data exchange.
- Working with databases for data manipulation and retrieval in RPA processes.
- Troubleshooting and debugging RPA processes, analyzing and resolving issues to ensure optimal performance.
- Communicating technical concepts to non-technical stakeholders and collaborating with cross-functional teams and providing updates.

## Senior Veterinary Technical Advisor/Project Lead

Pinnacle Pet Group, Borehamwood, WD6 2XX *November 2019 to March 2023* 

- Identifying areas of improvement and planning and implementing changes within the claims management team.
- Underwriting insurance policies.
- Communicate effectively with internal and external stakeholders to ensure a clear understanding of project objectives and progress.

#### **Veterinary Technical Advisor**

Pinnacle Pet Group, Borehamwood, WD6 2XX *June 2019 to April 2022* 

- Underwriting policies.
- Providing veterinary advice to claims assessors.
- · Complaint handling.

## **Emergency and Critical Care Veterinary Nurse**

Royal Veterinary College, Hertfordshire, AL9 7TA *May 2013 - June 2019*