UX Design

101



Yasmine Amin

Product Designer www.yasssamin.com





Salam, I'm Yasmine

I design things for a living + currently on a mission to explore the intersections of education, design, technology and philosophy with social impact

- → Graphic Designer @ IEEE YP Egypt / 2012-2016
- → Freelance Graphic Designer / 2013-2018
- → Branding Lead @ Space Apps Cairo / 2015-2018
- → BSc. in Electronics & Comm. Engineering @ NU / 2017
- → Visual & Product Designer @ adam.ai / 2017-2021
- → Founder & Chief Visionary @ **MentorWith** / 2021-now















Figma Demo



Question

Tell us about your favourite app.

- → What do you use it for?
- → How does it work?
- → Why do you love it?







What is UX Design?

"UX design is about what? solving problems for users through empathy."

WHO?

WHO?

/ Jason Ogle

"User experience (UX) design is the **process** that design teams use to create **products** that provide meaningful and relevant experiences to **users**."

"It's about building products with the user in mind."

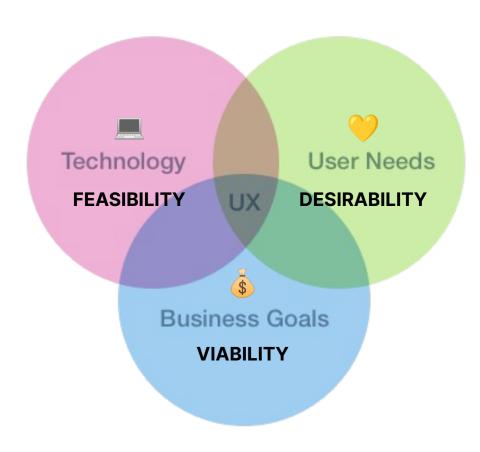
/ Marieke McCloskey

The Role of UX:

Balancing between business goals, user needs and technology.

"In order to build a **successful product**, we have to create something that is:

- **Desirable** (people want it),
- Feasible (we can actually do it),
- Viable (we don't go broke)."



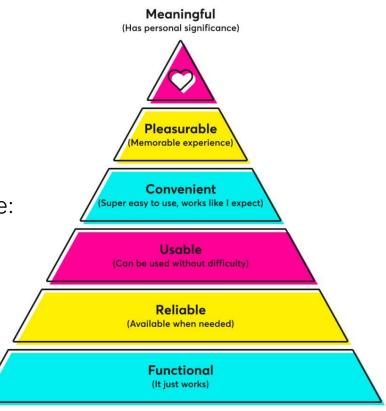




UX Pyramid

The levels of user experience design for a product. To create a meaningful experience:

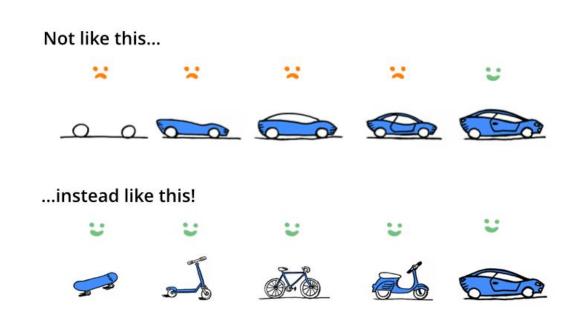
~	User Needs	It solves my 'problem'
>	Trust	It lives up to my expectations
>	Frictionless	It's easier to use than alternatives
~	Value	It enriches my experience



11 / UXD 101 Source: WEAREBRAIN

M.V.P: Minimal Viable Product

It's the **simplest** version of the product with the core functionality that will deliver value to the customer, but with **minimal** effort and resources.





- 1. Focus on the user
- 2. Consistency is key
- 3. Follow a hierarchy
- **4. Context** is central
- 5. Put the user in control
- 6. Make it accessible
- **7.** Consult the user



UX Design Process

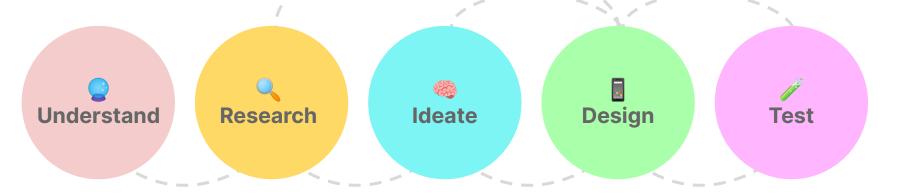


UXD Process in a nutshell

- **1.** Choosing a problem to focus on \rightarrow **assumptions**
- **2.** Identifying what we don't know \rightarrow questions
- 3. Brainstorming & finding answers → data & ideas
- **4.** Designing a specific solution \rightarrow **design decisions**
- **5.** Validating it with the users → **tests + iterations**

100

How do we design something people want?



What's the problem?
Is it really a problem?
Is it worth solving?
Who has the problem?
What do we think we
know or assume?

Who is the user?
What does he need?
What's his pain/gain?
What's not working?
Who else is solving
this problem & how?

How does the user live & behave & think?
How might we solve his problem/need?
How can he easily use our product?

What's the best way to achieve the goal? What does each step look like? What does the product look like?

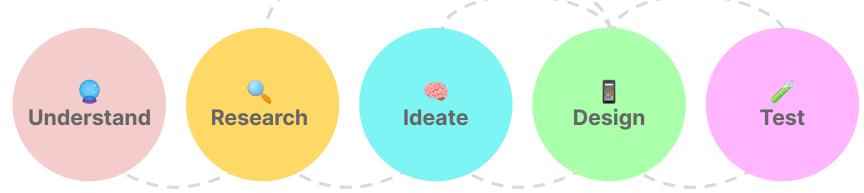
Did he accomplish his goal?
Was it easy to use?
Does he really need it?
Is he willing to pay for it?
How did he use it?
What worked or didn't?

16 / **UXD** 101

Source: <u>www.invisionapp.com</u>

70

UX Design Process



- ✓ Problem Definition
- ✓ User Definition
- Assumptions

- ✓ User Interviews
- ✓ User Testing
- ✓ Focus Groups
- ✓ Surveys
- ✓ Competitor Audit

- ✓ User Personas
- ✓ User Journeys
- ✓ Empathy Maps
- ✓ Info Architecture
- ✓ User Stories

- ✓ Concepts
- Wireframes
- ✓ User Flows
- ✓ UI Mockups
- ✓ Prototypes

- Usability Testing
- ✓ Analysis
- ✓ Iteration

17 / **UXD** 101

Source: <u>www.invisionapp.com</u>

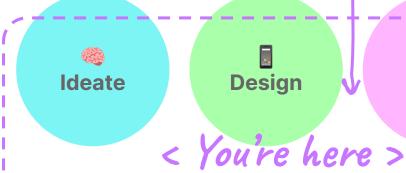


UX Design Process

Don't forget to develop!











- Problem Definition
- User Definition
- Assumptions

- ✓ User Interviews
- ✓ User Testing
- ✓ Focus Groups
- ✓ Surveys
- Competitor Audit

- ✓ User Personas
- ✓ User Journeys
- **Empathy Maps**
- ✓ Info Architecture
- ✓ User Stories

- ✓ Concepts
- ✓ Wireframes
- ✓ User Flows
- ✓ UI Mockups
- ✓ Prototypes

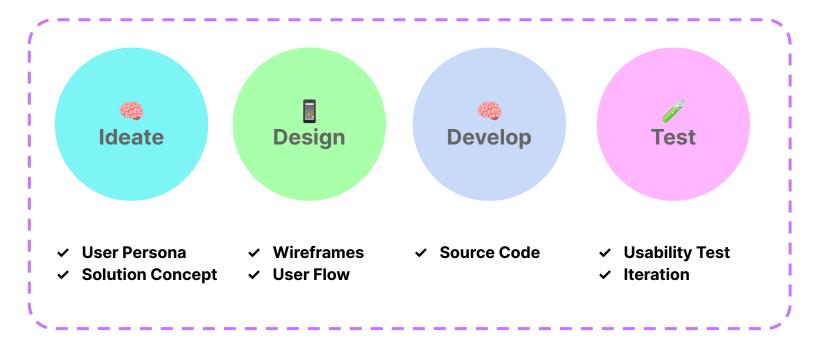
- **Usability Testing**
- ✓ Analysis
- ✓ Iteration

18 / **UXD** 101

Source: www.invisionapp.com



Your Process?



19 / **UXD** 101

Source: www.invisionapp.com



Questions to Ask

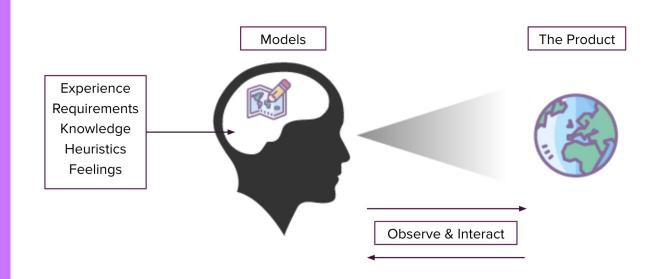
- 1. What is the problem and goal? → Problem Statement
- 2. Who solved it and how? → Competitor Research
- 3. What is our solution? → Solution Concept
- 4. Who will use the solution? → User Persona
- 5. How does it work? → User Flow
- 6. What will it look like? → Wireframes
- 7. Did it solve the problem? → Usability Test



UX Design Concepts

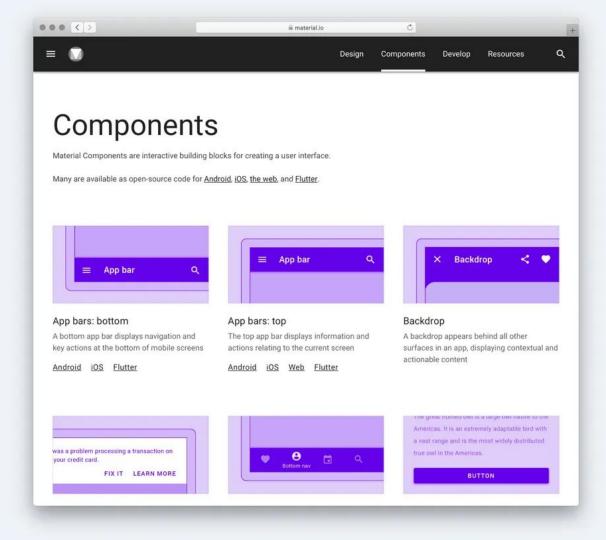
#1 Mental Models

"A mental model is what the user **believes** and **understands** about the system at hand."



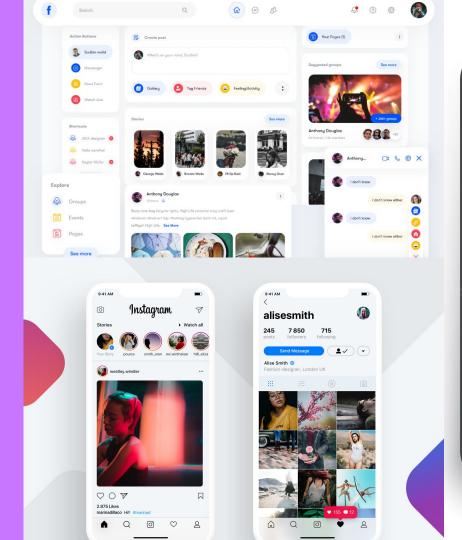
#2 UI Patterns

"Reusable/recurring components we use to solve common problems in UI that users already know."



#3 Design Layout

"The **structure** of the visual components of an interface to help make sense of the **information**."



Jennifer Lee

last seen 12 minutes ago

Hi Jenn! How are you doing?

On this week will be interesting

go there if you want to?

Yes, let's go there. I don't mind 22:11

Okay, I will call you later then in this

Hi! I'm fine 22:10

messenger.

Message

exhibition at an art gallery. We could

https://www.artipsum.com/exhibitions/contemporary/calligraphy

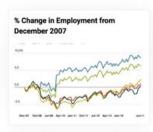
Here is link. ↑ 22:01 //

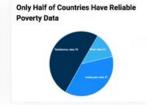
:) 22:01 //

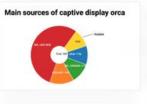
Chats

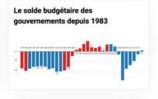
#4 Data Visualization

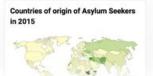
"Turning raw data into meaningful patterns, which will help users find actionable insights."

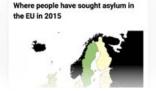


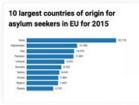


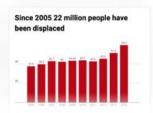


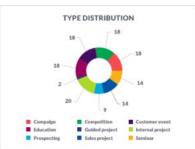




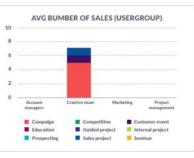




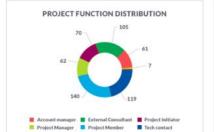


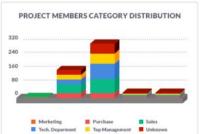














UX Learning Path



What makes a great UI/UXer?

- Knowledge of UI/UX design methodologies, processes & tools
- Strong communication skills
- Creative problem solving skills & interdisciplinary thinking
- Managing trade-offs& conflicting requirements
- Embracing continuous change
- Advocating for the user& user-centered practices
- ✓ Facilitating all processes & teamwork

Source: https://www.interaction-design.org/



- → Complete a few **UX courses** online/offline
- → Learn about essential UX topics
- → Start learning & using a design tool (Sketch/Adobe XD/Figma★)
- → Learn & apply the UX design process
- Cultivate your visual acumen
- → Work on personal projects
- → Join UX communities and events
- → Start building a UX portfolio

Topics to Explore

UX Strategy / User Research / Information Architecture / Interaction Design / SEO / Usability Testing / Visual Design / Content Strategy / Design-Dev Collaboration / **Design Sprint / Design Systems / Web** Design / Design Thinking / Lean UX / UX Psychology / Accessibility / Mental Models / **UI Design Patterns / Motion Design /** Typography / Fundamentals of Design

Source: <u>www.uxbeginner.com</u> & <u>www.uxdesign.cc</u>



Online

- ✓ Product Design on <u>Udacity</u>
- Designer Learning Path by <u>Coursera</u>
- UI/UX Courses on <u>Coursera</u>
- ✓ Designing UX on Edx
- ✓ 25+ courses on <u>IDF</u> (paid membership)
- ✓ UI Specialization by <u>NTL</u> + <u>Coursera</u> (sponsored)

Offline

- ✓ Grand UX Course by <u>Simpleia</u> (paid)
- ✓ UX Bootcamp by <u>Tremoloo</u> (paid)
- ✓ UX Masterclass by Google GDG



UX Landscape



- 1. UX Design Agencies
- 2. Software Houses
- 3. Startups
- 4. Corporates
- **5.** Freelance Projects

Each with a different work style, scope, team size,...etc.

Product Design Team Roles



Responsible for the whole UX design process in addition to helping chart a vision of the product's roadmap

- UX Designer

 Takes charge of the whole UX design process phases
- Visual Designer(s)

 Specialize in the design phase by creating interfaces and visuals
- **UX Researcher**Focuses on understanding users in understand, research & test phases
- Copywriter
 Crafts copy and contribute towards the design phase
- Design Unicorn
 Rare people who handle both UX design and front-end development



UX Career Outlook

- → Growing demand with short supply
- → Booming <u>startup</u> scene
- Growing UX community & support
- → Among top 5 <u>hard skills</u> in demand



Global

- ★ Nielson Norman Group
- ★ Interaction Design Foundation
- ★ The Designership on Slack
- ★ <u>Design Buddies</u> on Discord

Local

- ★ Egypt UX Designers Network
- ★ Interaction Design Foundation in <u>Cairo</u>
- ★ For the <u>Product Makers</u>
- ★ <u>UI/UX Designer Jobs</u> in Egypt
- ★ UXaweya
- ★ WebKeyz, Simpleia, Tremoloo, Hydra Studioz



Learning Resources

- What is user experience design?
- What it takes to be a product designer
- How to become a design unicorn
- Defining the designer mindset
- The psychology of design
- A complete UX project checklist
- 200 design principles
- A quide to the UX design process
- A UX career quide





What you can do in Figma

- → Brainstorm & collaborate in real-time
- Create wireframes & user flows
- Design screen mockups for landing pages, mobile apps and web apps
- → Work on designs and presentations
- Create Device Mockups (Mobile, Laptop..)



- → Data Visualization Kit 🌟
- → Material Design Kit
- → <u>User Flow Template</u>
- → UX Flow Chart Template (1)
- → Flow Chart Template (2)
- → Flight Control UI Template
- → Solar System App Template
- → COVID 19 App Template
- → SpaceX Dragon Template
- → Chart UI Template
- → Landing Page Template
- → Device Mockups Template



- → <u>Dribbble</u>
- → Figma
- → <u>UI Patterns</u>
- → Page Flows
- → Freepik
- → <u>Muzli</u>
- → <u>UX Library</u>

Ask Me Anything 🤔

Thank you 🙏

Contact → linkedin.com/in/yasssamin/



Slides →