

DeviceLab — Terms and Conditions

1. Introduction

These Terms and Conditions (“Terms”) govern your use of DeviceLab’s services and products. By engaging with DeviceLab (“we,” “us,” “our”), you (“Client,” “Partner,” or “User”) agree to these Terms in full. DeviceLab operates as a technology solutions provider offering website development, hosting, maintenance, supply partnerships, and related digital services to businesses and individuals.

2. Services Covered

DeviceLab provides a range of solutions, including but not limited to: • Website design, development, and hosting (subscription-based) • Maintenance and technical support for client websites • Software tools and business platforms (e.g., booking, analytics, repair network integrations) • Supply of phone parts, tech accessories, and related hardware • Business partnership programs for repair shops and resellers Each service may have additional written or digital agreements that supplement these Terms.

3. Payment and Subscriptions

Most DeviceLab services operate on a monthly subscription model or project-based invoice. Standard website subscriptions start at \$99/month, which includes hosting, maintenance, and support. Promotional offers such as “3 months no payment” apply only to first-time website subscribers. All payments are due on or before the scheduled billing date. Failure to pay within 10 days may result in service suspension or cancellation.

4. Refunds and Cancellations

Subscriptions can be canceled with 14 days’ notice. If canceled during a promotional period, no payments are owed. Refunds for physical products (parts/accessories) are available only for unused, unopened items within 14 days of delivery. Deposits for development or design work are non-refundable once work has begun.

5. Ownership and Intellectual Property

Website code, designs, and templates remain DeviceLab's property while the subscription is active. After 12 months of continuous payment, website ownership may be transferred to the client upon written request. All DeviceLab-developed systems (e.g., Repairly, demo websites, admin dashboards) are proprietary and not transferable. Client-provided materials remain the client's property.

6. Use of Services

Clients must provide accurate business information and avoid using DeviceLab services for illegal or harmful purposes. Reselling, copying, or redistributing DeviceLab systems without consent is prohibited. DeviceLab reserves the right to suspend or terminate accounts that violate these terms.

7. Repairs, Supply, and Partnerships

Repair shops and partners may receive preferred pricing, websites, and supply benefits under partnership agreements. Partners must maintain an active account and good payment standing to retain benefits. DeviceLab is not responsible for third-party service quality or misuse of products.

8. Warranties and Liability

DeviceLab services are provided "as is" without warranties of uninterrupted uptime or specific outcomes. DeviceLab is not liable for business losses, downtime, or third-party delays. Our total liability will not exceed the amount paid by the client in the preceding 3 months.

9. Termination

DeviceLab may terminate any service immediately if:

- The client violates these Terms
- Payments are overdue for 30+ days
- The service is used fraudulently or abusively

Upon termination, DeviceLab may disable access to websites, dashboards, or related services.

10. Modifications

DeviceLab reserves the right to modify these Terms at any time. Updated versions will be published on thedevicelab.ca, and continued use of our services constitutes acceptance of any revisions.

11. Contact

For inquiries or support, contact: Email: thedevicelab8@gmail.com Website: thedevicelab.ca