GROVE AVE PRESENTS

GROWTH & PRODUCTIVITY

14 Principles to Help You Achieve More

WELTON CHANG

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For Meredith



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Introduction

Hi, my name is Welton Chang. I'm working on a psychology PhD in Philadelphia, the home of Rocky and cheesesteaks. In a past life, I served as an Army officer and worked at the Defense Department. Philly, the Army, the Pentagon: these places and institutions represent the epitome of hard work and getting stuff done. Along the way, while working in Iraq and battling the bureaucracy in Washington, I picked up a few principles to supercharge my own productivity. I want to pass along these principles to you because boosting productivity is something we need to do these days just to survive.

One thing that has stuck with me all these years is the adage "hard work beats talent when talent doesn't work hard." Just look at Tom Brady, one of the winningest quarterbacks of all time. Did you know he was drafted in the sixth round after 198 other football players? Brady's discipline and focus is the stuff of legend. Also consider JK Rowling, author of the Harry Potter series. At one point in her life she was divorced, unemployed, and living in poverty. Today she is one of the wealthiest women in the world and a philanthropist who hasn't forgotten her roots. Brady and Rowling could have easily given up or played down to the expectations everyone had for them. But not only did they ignore the critics and naysayers: they thrived.

Not very many people are naturally endowed with superhuman gifts. For the rest of us, we have to make do with what we have. I'm not suggesting that by reading this book you'll suddenly win a Super Bowl or write a best-selling book. Far from it. But you can excel with what you have, by working hard and by following some of the principles I detail in the following pages. I'm not saying that positive thoughts and optimism don't matter - they do, but they are no panacea for your productivity problems. At the end of the day, hard work is what sees us through. And trust me - following through on some of these principles is going to require tough work. It's going to be a challenge, no doubt about it.

I think you'll find many of these tactics and techniques helpful. No one becomes incredibly productive overnight. Learning to be productive requires experience, experimentation, and most of all putting around yourself the structure necessary for success. By passing along the things I've learned, I hope it'll shorten your own experimental timeline. Heed these principles and they will help you supercharge your productivity.

Stay hungry, Welton

SECTION ONE

Changing Your Everyday Behavior

Principle 1: Proper planning and organization sets the table for productivity

Have you ever heard the phrase "work smarter, not harder"? Keep that phrase in mind while you're reading this e-book. There's a place for brute force approaches to productivity, but you generally can't sustain that for long. In order to become more productive, you have to make a greater return for your attention, labor, and effort investments.

So don't just dive blindly in an attempt to boost your productivity. Having a good plan is essential to being productive. Preparation is the key to success in many domains. Becoming more productive is no different. Preparing for each day, each project, and each endeavor in a disciplined fashion will help you set the conditions for being more productive and ultimately for being successful. Planning means getting all the materials you need to succeed in place before you need them. It means anticipating problems in advance so that when you encounter them you'll have a fix in mind or in place right away.

Organization, whether it be the file structure on your

computer or the way you maintain written notes, means being able to call on the things and knowledge you need in a timely manner. I can't tell you how many times I've gotten frantic emails or calls from colleagues who misplaced a file or can't remember something and need to be reminded. Keeping yourself organized and having a system prevents these kinds of pseudo-emergencies from cropping up.

First, I use backwards planning to make sure I have enough time to accomplish what I need to accomplish. This is a technique I picked up in the Army. Start with the deadline and work incrementally from there, putting in reasonable time estimates for the critical things you need to get done as you move towards your goal. If you can't make the work fit within the deadline, then you know that the deadline isn't reasonable and that you have to adjust it. You do this before you have to push the deadline at the last minute.

Second, I schedule my entire day. Some people are obligated to do this because that is what their work-place demands. But for many knowledge workers and the millions of freelance workers out there, your day is your day. How much work you get done is entirely dependent on you and your willpower. So, what better way of getting yourself up to the task than to put all of the "first down" markers on the field before you

have to reach them? Scheduling your entire day also means that you'll have some motivation to hit all of those interior deadlines. This ultimately makes the wider task and bigger deadlines seem less dreadful and insurmountable.

Third, using lists and Gantt charts are some of the easier ways to get and stay organized. There are lots of tools out there, but probably none better and more useful than a set of index cards. Generally, I write down tasks that I don't immediately finish and need to tackle later on a card (it gets filled up during the day) and as I get through them, I'll satisfyingly cross the item off my list. For longer term tracking, I use Google Keep for my lists, tracking the things I need to get done, categorized by project. It works well across platforms (it has an iOS app version and web-accessible interface) and I like that it is no-frill and barebones. I'm able to use the Keep app to categorize projectrelated checklists (I upload pictures for easy project identification) and it keeps track of the project tasks I've finished. I've used Evernote in the past, but ultimately it felt a bit too clunky for me to use, especially if I simply wanted to pull up a list and cross off an item. I still do keep scanned documents there, but for me, Google Keep works better than Evernote.

Before starting a big project, I'll sketch out the broad

outlines of it, to either socialize the ideas with teammates or to keep myself on track. Want to write a novel? Or learn to dunk a basketball? It is much harder to accomplish these things if you don't plan and prepare. Gantt charts help you keep all of your lines of effort in order and on time.

One other trick I've learned is to prepare for the following work-day by laying out all of my clothes, preparing my backpacks, and preparing my food and coffee for the following day the night before. I'm sure many others do this too. I also keep two backpacks and a suitcase permanently packed, one for classwork, one for the gym, and one for traveling. This saves me a lot of time in case last minute travel comes up and gets me out the door sooner on a regular basis.

In terms of my daily routine, I try to keep things are routine as possible, to save my mental bandwidth for tougher and more meaningful challenges. I personally love my cheap Hamilton Beach coffee maker, because the back detaches and can be filled directly in the sink, unlike other models. Saves me time pouring water and I never have a spill to clean up. I also wear pretty much the same thing each day -- khakis, slacks, and solid, dark colored collared or regular shirts. I really love Outlier clothing and Merrell boots

because they are versatile, can be worn multiple days without washing, and don't look out of place in a meeting room or when traveling. When I wore a suit to work every day for nearly five years, I had five suits on rotation, one for each day of the week. I also had about twenty pre-arranged shirt-tie combinations. I really like Banana Republic's no wrinkle shirts. Ironing is one chore I don't mind not doing. Wearing the same thing to work is a cognitive offloading trick that many people use. Not having to worry these small choices makes life easier. Guess who else does this? President Obama and Mark Zuckerberg.

PRINCIPLE 1 SUMMARY

- Use backwards planning to ensure you can get stuff done on time
- Use schedules, lists, and Gantt charts to keep yourself organized and disciplined
- Prepare for each day consistently to reduce your morning cognitive load

Principle 2: Set daily goals and split up larger tasks into micro-tasks

This principle works hand-in-hand with proper planning. I usually assign myself one daily goal related to a core work priority. For example: "write five pages of my dissertation prospectus" or "design experiment for investigating probabilistic posturing." Staying on task has been as simple as making sure I keep that one goal in mind. By setting a key goal for each day, I know what I need to focus on, and even more importantly, I know what I can ignore.

Knowing what and how to prioritize is critical to ensuring that your daily goal gets done. Many of us suffer from the "tyranny of the e-mail inbox." But you really do have to stop and ask yourself why you're beholden to some small box inside a small screen. Instead of letting the tiny inbox tell me what to do, I choose to let the small stuff that comes across the desk during the day fall off in the interest of accomplishing the core task. If it is really that important -- someone will call you. That urgent, time-sensitive thing is probably not urgent and time-sensitive to you. If you never accomplish the tasks that keep your life going, and that

keep you marching towards your goals, no one is going to accomplish it for you. Do this for long enough and pretty soon you'll be very far away from where you wanted to be. Ultimately, this means prioritizing yourself over the demands (which are sometimes unreasonable) of others.

Have you ever heard the saying, "if you don't know where you're going, any way will get you there?" I firmly believe that. I also firmly believe that people who get derailed and sidetracked when they are working forget their goals. Keep that daily goal in firm focus and you won't go wrong. You'll be able to look back on 365 days of work at the end of the year and say: I accomplished 365 goals. Lots of people don't accomplish that much in their LIFETIME.

Breaking up a larger task into a smaller tasks, in the form of a list or an outline, is also a really useful tool. Would you make your grocery list by writing "buy groceries"? No, you'd want to write out the specific things you need. So why would you approach life less diligently than you'd approach a grocery list? You'll never finish writing your dissertation, novel, or finishing the big project if you put it on your to do list as, "write dissertation" or "work on project." Those big ticket items are more like overarching goals. If you were planning to work on a project, you might break it into smaller

subtasks such as "create project schedule," or "determine delegation plan," or "outline project presentation." Each item on your task list should be actionable and specific -- start each item with a verb such as "write" or "study" or "buy."

Another added benefit of breaking up a larger task into smaller ones? It makes the larger task seem more conquerable -- like taking small steps up the side of a huge mountain. Each small step, taken on its own, seems doable, while trying to summit the peak can seem incredibly daunting. For example, if you want to write an e-book in 30 days, plotting and planning in detail makes a seemingly impossible task doable. Use this psychological trick to your advantage! Breaking up a larger task into smaller tasks also gives you a sense of micro-accomplishment as you cross things off your list. Don't discount the motivating power of these small victories. In my mind, having any victories in a day means that it was a good day.

I'll leave you with this: "one foot in front of the other." That's a saying I picked up from my Army days. That was something I repeated to myself all the time. Repeating this mantra helped carry me through the last mile of a forced march at 0500 in the Arizona desert carrying a 45 lb pack. At the time I weighed around about 100 lbs soaking wet, so that huge a portion of

my body weight. But I made it in under three hours. I still sometimes say this mantra to myself when I face a particularly daunting task. When you're really struggling, tell yourself you'll get through. One step, one page, one assignment, one memo -- remind yourself that you will get there eventually. And you will. Believe it. Believe in yourself.

PRINCIPLE 2 SUMMARY

- Set a daily goal for yourself and keep it in focus at all times
- Break a larger task up into smaller tasks

Principle 3: Stay in shape efficiently

Why is working out so important and what does it have to do with being productive? Did you know that being fit is a great cognitive enhancer? Not only will you feel better if you exercise, but you'll also think better. Being in shape increases your work output rate and makes you more efficient at getting around -- which means, you guessed it, being more productive!

So what do I do at the gym? I really like this Men's Journal routine which is formed around the idea that all effortful human movement falls in three categories: pushing, pulling, and extending your hips. I do all eight of those movements every other day. It is simple:

- 1. pull ups
- 2. dips
- 3. decline bench crunches
- 4. dumbbell bench press
- 5. weighted lunges
- 6. dumbbell shoulder press
- 7. kettlebell swings
- 8. seated rows (usually done on a universal machine)

I generally do 4 sets of 10 for exercises 3 through 8. For pull ups, I normally do 10 sets of 10 pull ups for a total of 100 pullups, and for dips I do 4 sets of 20 dips each. Why the focus on pull ups? Doing them involves activating the muscles in most of your upper body, arms, back, and triceps, at the same time. And you can build in core-focused reps by doing leg raises after your pull ups are complete. Many people consider pull ups the most essential and complete exercise out there. Pull ups can also be done anywhere! When I was on active duty, I kept a door pull up bar in the trunk of my car. I even took one with me on my first deployment to Iraq. Whenever I was feeling tired, I'd go and knock out ten pull ups. After that, I wasn't tired any more.

It usually takes me 30-45 minutes to get through this circuit. And the faster I get it done, the more cardio I am able to simultaneously work in, as each exercise leaves me breathing hard.

When I run, I generally look for scenic spots and inspiration. I generally run for 30-40 minutes at a moderate pace (usually keeping my heartrate around 160bpm). Running is also a great time to gather your thoughts and generate new ideas. If I'm feeling hungry for knowledge, I'll fire up a podcast like Tim Ferriss or Serial. If I'm feeling like zoning out, I'll listen to music.

Running has been shown to keep people young and you don't even need to do a lot of it: new research suggests that you only need to run five or six miles a week to reap the health benefits. The best part about running? It is completely free and requires very little equipment. A solid pair of running shoes and some earbuds for your smartphone will do!

Other people I know turn their commutes into their exercise time, either running or biking to work. It was even purported that before the Anacostia River was closed off to recreational traffic, people used to paddle and kayak to the Pentagon. Now that's a great use of time -- you beat the traffic AND got your daily work out in.

Now I know what you're thinking. But you're already in shape! It's easy to stay in shape if you're in shape already. I wasn't always in shape. Actually, the way my high school friends remember it, I was the chubby short kid who ran slowly and didn't make it past freshman year of track while everyone else ran crosscountry or played varsity football. One day after senior year of high school and after breaking my wrist, I got tired of feeling sluggish and out of shape. I started walking around the neighborhood for 15 minutes a day. I gradually increased that to 30 minutes a day and then I started to jog a bit. If you're not in shape,

take an incremental approach to getting there, just like I discussed in Principle 2. If you can run to the end of the block one day, try making it to two blocks the next day. And so on and so forth. If you want to do more reading about tips for getting started down the journey to getting in shape, Reddit has one of the best beginner's guides out there, absolutely free for anyone to look at. There are lots of tips in there for starting small and going from there. The bottom line: you have to find what works for you. And then do it. Ruthlessly and efficiently. Efficiency is essential to productivity and productivity is essential to success!

PRINCIPLE 3 SUMMARY

- Stay in shape because it helps you think
- Be efficient with your exercise routine
- Get started -- start somewhere and stick with it!

SECTION TWO

Getting Better Over Time

Principle 4: Understand yourself to find your motivation

Have you ever found yourself struggling with some assignment or task? Have you struggled to figure out why? Do you procrastinate a lot? Even after you tell yourself you'll get something done, do you wind up wasting your time reorganizing your DVD collection or cleaning your apartment (or on Facebook)?

Dan Pink's book Drive, about intrinsic motivation, summarizes the last fifty years or so of psychological research into motivation. In it, Pink focuses on three principles that keep people motivated (beyond money and extrinsic factors):

Autonomy - being able to set your own priorities and path

Mastery - working on a task where you can get demonstrably better at it over time Purpose - doing something for more than just yourself

or monetary gain

Finding a job or creating one (why do some people always think they have to work for someone else?)

that gives you the freedom to explore, where you feel like you're making progress each day, and which serves a greater good, is a really great way to supercharge your productivity. Why? Because you'll WANT to be productive. That drive will come from inside you.

Did you ever just sit down and unexpectedly spend hours or days on a task or assignment? Did you get up from the computer wondering where the hours went, but feeling satisfied and refreshed? Where did that internal energy come from? And how can we, if we can, recapture that seemingly boundless internal energy? The research shows that it likely came from these intrinsic factors, such as seeking fulfillment or accomplishing some larger societal goal. Restoring our natural sense of exploration and wonder in discovering is essential to helping us push the productivity boundary through the intrinsic motivation that lies in each of us. Replicating those factors is the best way to get you and keep you at your productivity peak.

Extrinsic motivation, like a new car or a pair of new shoes or some kind of award at work or a big raise, can only keep you happy for so long. Eventually those external rewards wear off. Have you ever bought something, like a new jacket or a new gadget, thinking that it would make you really really happy, only to discover later on that you don't even notice this thing

anymore? You got used to it and the novelty doesn't excite you -- you don't notice the gadget's neat features anymore, they're just sort of there now. You've become habituated to this new thing, which is a common occurrence that happens with every material thing! You can't just keep trying to fuel your work with these artificial aids, ultimately you have to find that inner drive to keep you going.

The corollary to the intrinsic motivation principle is figuring out what you're good at and doing that. For some people, what they are good at may not be what they think they enjoy. But why do we insist on everyone doing what they love? Cal Newport calls this the "passion trap," the idea that everyone has to find their passion when things are a tad more complicated than that. Cal highlights how this idea might be making lots of people even more unhappy than they otherwise would be. What the search for passion ignores is that passion and ability go hand in hand with each otherthe better you are at something, the more likely it is that you'll be passionate about it.

Let's say you're a great programmer. Or a great human resources representative. If you can make a great living doing those things, why not continue doing them in order to build up capital for other endeavors? For all of the recent talk about "do what

you love," I think that perhaps the conversation has gone a little too far in that direction. Maybe you don't "love" what you do -- but you're good at it and the job provides major societal and personal benefits, or opportunities to develop a new ability. The great thing about this situation is that you can take what you earn at your job and trade it for the time and space to find what you think you could truly love.

Motivation is hard to come by. Being great at something is hard to come by. Don't throw either down the drain and seek to maximize both.

PRINCIPLE 4 SUMMARY

- Be intrinsically motivated -- because those extrinsic factors are fleeting and won't always be there
- If you can't figure out what motivates you, do what you're good at, and then trade the time and money saved to find yourself

Principle 5: Practice and grit make things easier and help you achieve flow

Once you've found that thing that motivates you or that you're at least somewhat good at doing, it is essential to harness that energy and turn it into expertise. You've probably never heard of Anders Ericsson, but he's a researcher who for years has studied how people develop expertise. He is considered the world's foremost expert on experts. You probably have heard of a guy named Malcolm Gladwell though -- he popularized Ericsson's research in the form of the "10,000 hour rule" in his book Outliers. The rule refers to how much practice you have to have within a domain to reach truly expert levels of performance.

The great thing about practice is that, most of the time, all it requires is your energy and some time. It doesn't cost you money -- just a little bit of motivation to get your butt off of the couch. If you're not productive at work, you're probably not going to get there by watching television. So do yourself a favor -- turn off the TV or Netflix and set for yourself the goal of practicing at least one hour a day at something. Maybe it's cooking. Maybe it's writing. Maybe it's program-

ming. Maybe it's making PowerPoint presentations or speaking publicly. Maybe you've always wanted to start a blog or a podcast or learn to knit. Whatever it may be, you can get better at it, but you need to put in the work to get there. It isn't just going to appear out of thin air for you. The better you are at something, the more efficient you'll be at it.

People who are able to consistently practice probably have what Angela Duckworth's research finds is the most important factor for success: grittiness. Grit means having the determination to keep going in the face of adversity. Unlike IQ, which is relatively fixed, grit has been shown to be something you can develop over time! It starts with mindfulness and breathing exercises. Just taking a moment to pause when you come to a stressful juncture can be helpful to giving you that small boost to KEEP GOING. Developing your grit will make you better at hard, effortful practice, which will pay significant dividends down the road.

Practice is also essential for achieving what Mihály Csíkszentmihályi calls flow states. Flow, or the feeling of full immersion in a task, is that experience you've had when you hit all your shots in a basketball game or wrote 10 pages of your paper in a single sitting. You're in the zone. You're feeling inspired. You're feeling invincible. When you're firing on all cylinders, you

can handle and get tasks done before you're even really consciously aware of it. But how do we get into that state?

Practice and grittiness lower the barriers for you to get to flow states. The more you practice and the grittier you become, the easier tasks will be for you. What took you a few hours in the past will take half an hour and feel easier and easier. We'll talk more later about how to structure your environment to achieve flow states -- but recognize that it probably takes development of expertise and a base-level of grittiness to get to flow states reliably.

PRINCIPLE 5 SUMMARY

- Practice lowers cognitive task barriers and boosts productivity
- Keep working at tasks until you're able to reliably achieve flow states

Principle 6: Track your time use and shift it towards productive things

Time. It is our most valuable resource, yet we often treat it like it is something we can waste. Knowing how you use your time and optimizing time-use is a huge part of maximizing productivity. As Ben Franklin said, "Lost time is never found again."

The first step to fixing a problem about yourself is to recognize that you have one. We spend so much of our time in front of computers now, it's easy to get sucked into the vortex of Facebook, Twitter, Buzzfeed quizzes, and Youtube videos. But can you really know if you're spending too much time on these sites if you don't measure it? I only recently, within the last year, started diligently tracking my internet usage. I use RescueTime, a free Chrome extension, to do it. I tell RescueTime what sites I consider to be "time wasters" and it gives me both a detailed breakdown of time use, how much time I spent on sites I consider "productive" (Google Docs vs. Gmail), and a weekly report.

How do I use my time when I'm online and in front of a computer?

I used RescueTime to track my internet time use over

the span of a month or so. Gmail is still dominant and that's not surprising since many of my collaborators are not local to Philadelphia. However, I've been making a concerted effort to streamline my own communications habits. I'm definitely getting better at checking and responding to email and I'm also spending less time on Facebook (down to about 30 minutes a day).

What kinds of principles should people follow to manage time? I've found Peter Drucker's five principles of time management are excellent. They are:

- 1. know where time goes
- 2. focus on outward contributions
- 3. build on strengths
- 4. concentrate on the few major areas where superior performance will produce outstanding results
- 5. make effective decisions

While Drucker's principles are directed at managers, they also apply to everyone (since you are the manager of yourself!). Drucker is really telling us about how comparative advantage, or focusing on what you're good at, applies to how we spend our time. Unless you really have to, why spend time on something you're not good at? Why not offload the things like changing the oil on your car to someone else so that you can focus on the things you're good at?

If you get rid of the unnecessary things in your life and leverage your strengths, you'll soon find yourself with a lot more time and resources to be productive. Do you really want to spend time on the phone dealing with customer service or scheduling things? Both productivity gurus Ramit Sethi and Tim Ferriss recommend outsourcing these cognitively simple tasks.

Lastly, by focusing on your own outcomes and contributions, you'll have a tangible and measurable bottom line accounting at the end of the day: what did I accomplish with the 17-18 hours I spent awake today? If the answer to that question doesn't make you happy -- you know it's time to make some changes in the ways you spend your time! Being efficient with your time is the greatest, most impactful change you can make. Start now before it's too late!

PRINCIPLE 6 SUMMARY

- Track your time use; if you don't know about problems, you can't fix them
- Be efficient by optimizing what you spend your time doing

Principle 7: Self-control doesn't come easy -- set yourself up for success

Self-control. It is one of the important things that separates us from animals. Humans are blessed with this capability. The first step to achieving self-control is to limit your contact with the things that keep you away from your goals and the kind of person you ultimately want to be. If you're on a diet, would you put a chocolate cake on the kitchen table and leave it there, calling to you temptingly like some kind of siren? If you're trying to quit smoking, would you go hang out in a smoky bar or take your breaks at the office smoke pit? The answer to both is no. Achieving and maintaining self-control is hard enough, so why would you sabotage yourself before you've even had a chance to succeed?

Limiting exposure to goal obstacles also includes people. People who are constantly negative towards you and your goals or who are actively encouraging you to do things contrary to your self-interest are not the least bit helpful. Like the alcoholic friend who tries to get you to drink even though they know you're in rehab, these are people you need to try to limit your

interaction with if at all possible.

One other major roadblock to productivity is social media and email. Getting yourself away from the timesuck that is your Facebook feed can require a supreme act of self-control. If you can't control yourself from checking Facebook or Twitter every ten seconds, then one easy way of doing this is to hide the apps off of the home screen and nest it in a category you rarely use, several pages in. In my browser, I use Stayfocused, a free chrome extension, to block certain sites (e.g., Reddit, Facebook, and Twitter, those notorious time-suckers) when I really need to get stuff done. You can set some sites as non-blocked, such as Google Docs or Wikipedia, and set the rest of the internet as blocked for a certain period of time. That's what Stayfocused calls the "nuclear option". I have to admit that when I'm really demotivated, I do have to resort to the nuclear option. It works.

I also turned on the "social" and "promotions" tabs on my Gmail, which pushed all of those Twitter ads and fundraising request emails to a box I never have to check I unless I really want to. I'm an "inbox zero" person, so this has helped me reduce the amount of times I check email daily by tenfold. Finally, on days I have to get a lot of work done, I limit my email checking to once every two hours.

Another great way of imposing self-control? Set up an accountability system. Consider getting some trusted friends involved. For example, if you need to get an assignment done and aren't feeling particularly motivated to do so, making it publicly known that you have to do it and that if you don't, you'll impose some kind of self-punishment may give you that motivational boost to get that thing done. On the flipside, you might want to consider giving yourself some kind of positive reinforcement at the end. For example, if you get the assignment done, you'll allow yourself to watch that movie you've been dying to see. The great thing about exercising self-control is that once you've set up your systems and start putting the principles into practice, it gets easier over time. Talk about a great return on investment.

PRINCIPLE 7 SUMMARY

- Don't make self-control harder than it already is; remove temptations whenever possible
- Self-control gets easier with more and more practice, when it becomes second nature
- Develop systems for enforcing self-accountability

SECTION THREE

Set Yourself Up to Be Successful

Principle 8: Streamline your life by automating

To become more productive, sometimes you need to find more time. There's an easy principle to follow to find more time. One thing that the Internet is making easier and easier to cut out of your life is the need to physically go to a store or wait in line. Now that you can order groceries and renew your driver's license online, why go to these places at all? You're only setting yourself up to be inconvenienced. With the proliferation of free shipping and all-inclusive memberships like Amazon Prime, you can easily set yourself up with a system that delivers all of life's essentials to your mailbox.

Cutting out these inefficiencies in your life is something I wrote about in this blog post. Services like Amazon's "Subscribe and Save" and Blue Apron's dinner kit delivery service have revolutionized my life in a good way. I remember when I was growing up, Sundays weren't about football. Sundays were long days spent at Costco when the whole family would go and buy essentials at the store together. Now, those things just get delivered to my front door. My Sundays have been rescued, freeing up time that I can now use productively, like writing this e-book!

This principle also relates back to my earlier point about wearing the same or similar clothing each day. I know lots of people, and I'm sure you do too, that spend all day at work surfing clothing sites and following fashion trends. I have a few go-to brands which have consistent sizing, so that when something I own wears out, I can easily put another set on order. For example, I've been wearing Nike Pegasus size 8.5 shoes since 2007, and continue to order new Pegasus shoes as the old ones wear out and new ones are released. I treat my Merrell Moab Ventilators the same way. It is helpful to know these things about the products you rely on, so that you know that whatever sizes you're ordering are going to fit well without having to go to the store to try them on. Ultimately, these automations and productivity hacks save gas, save time, and allow you to spend your time doing the things you really want to do -- like being productive and accomplishing those life goals!

PRINCIPLE 8 SUMMARY

- Online services such as Amazon Prime and Blue Apron make it easier to cut trips to the store and standing in lines out of your life
- Save time by buying from the same brands

Principle 9: Control and optimize your sensory environment

Where you work matters a lot because your environment helps to dictate how much work you get done. With the proliferation of open work spaces and more and more of our work being accomplished in a solitary way, our environment can be either beneficial or detrimental to the amount of work we get done. Paying careful attention to the kinds of environments that you work best in will help you optimize the conditions that will help you get stuff done.

Did you know that ambient noise helps you be more creative and get work done? One neat tool I use to create ambient noise is Noisli. If I know I'm going to be heading into a long coding session, I will generally turn on the electronic or chill radio stations on Apple Music and put on my Sennheiser headphones. I try to tune my auditory inputs to the task at hand. I generally avoid any music with words in it if I'm trying to write a journal article or code. But I love listening to pop music (I've been a huge pop music fan my whole life) when I'm working on creative stuff like designing PowerPoint presentations. You have to find what

works for you.

Changing up your workplace visual environment is also important. Have you ever wondered why people get work done in coffee shops? Part of it is the aforementioned ambient noise factor. The other part is that usually coffee shops are unfamiliar places with unfamiliar faces. This actually heightens your stress level a bit. Research on stress, a staple of the psychological field for many years, has time and again shown that there is a proximal zone of stress.

Too little stress and you feel bored and likely unmotivated to work. Too much stress and you're overwhelmed, unable to think clearly. You wouldn't try to do work at a concert venue, for example. Coffee shops are one place to generate the environment for the proximal zone of stress. Another might be the local library or a co-working space.

One tactic I used as an undergrad and that I have carried into my graduate school years is to work from a different place each day. On Mondays, I usually go into the lab to work, and I rotate among a neighborhood co-working space, my small windowless office in the lab, my home office which has lots of sunshine, and the library. I usually try to find a different place to work in the library. The change of scenery keeps

me on my toes and keeps my visual surroundings from going stale. Staying out of the boredom zone can help you boost your productivity! Not only does this help boost productivity but research shows that changing your environment can also lead to better information retention and improved memory.

PRINCIPLE 9 SUMMARY

- Create ambient noise to boost your productivity and creativity
- Change up where you do work to keep yourself from falling into complacency

SECTION FOUR

Cut Out the Noise and Focus

Principle 10: Be efficient with your communications

Communication is the lifeblood of many knowledge industries. Efficient communications are doubly powerful: people are more likely to read your messages and you'll be less likely to have misunderstandings which require time to fix. One rule of thumb I subscribe to is that before I send an email. I think about whether or not the message that is being delivered will result in more than one response. I try to deliver one message via email, but if I think the message or subject is going to require delivering more than two follow-up emails, I will email to schedule a phone call instead. Similarly, if we're going to have a phone conference, I always demand an agenda or generate one ahead of time, so that we don't wind up just spending a lot of time meandering from one point to another. I also try to limit all phone conferences to 30 minutes and always an hour, max. If a call or meeting lasts longer than that, you haven't properly prepped for it.

Being efficient with email is a huge challenge. But consider this paradox: how many people do you know who complain about getting too many emails? It turns out that these people are likely causing their own email problems. People who generally get a lot

of emails are also the ones who send a lot of emails, which engenders responses that require subsequent email communications. You can spend your entire day writing email and be extremely unproductive as a result. I probably receive 100 non-spammy non-marketing emails a day. Guess what? I try to limit my responses and I try to send only 10 emails a day. It has really helped me cut down on emails, which now only take up about ¼ of my online time per day. It used to be closer to half!

One tip for being more efficient with your communications is to employ the one-touch rule. Don't tackle an email or communication until you're ready to fully commit your attention to it. If you aren't, you'll likely have to explain yourself in greater detail which forces you to re-engage on something you could have crossed off your list the first time around.

PRINCIPLE 10 SUMMARY

- If you don't want to receive a lot of emails, don't send a lot of emails
- Pick up the phone

Principle 11: Avoid unnecessary meetings

How many times have you been sitting in a meeting and said to yourself, "this is such a waste of time?" I think one of the worst uses of time are regularly scheduled meetings, which seems to be an unchangeable fact of office life. Regularly scheduled meetings can be unproductive because it assumes that the people in the office have a regular rhythm. But just from observation, we know that offices don't always operate at the same pace -- externally imposed deadlines, seasons, holidays, personal events such as the birth of children and deaths of parents, all of these things are happening all the time to people. Sometimes you need to meet more often -- other times you don't -- and if your office isn't one that calibrates to these demand signals, then avoiding these meetings altogether could boost your productivity.

If at all possible, start trying to extricate yourself from these time commitments that you know you aren't going to get a good return-on-time-invested. Ignore that fear-of-missing-out (FOMO) feeling -- you aren't missing anything. Start by learning which groups of people are most inefficient when it comes to meeting discussions and avoiding them. Figure out which regular

meetings are for informational exchange (which can easily be done on sites like Basecamp, Slack, or email) and which are ones where actual decisions will be made. Finally, before attending the meeting, ask yourself if you'll be contributing anything substantive to the discussion. If the answer is no, consider not going.

I know that skipping meetings all the time, or even most of the time, isn't possible for everyone, but even executives and those with a lot of demands on their time can get themselves out of meetings. For example, Mark Cuban is famous for not going to meetings. Yes, he's a billionaire so he can afford to do this because he's not as reliant on others, but you'd be surprised at how far you can push the envelope on this. Ultimately, how can you know if you don't try? You might be pleasantly surprised at how many unproductive meetings you can avoid.

PRINCIPLE 11 SUMMARY

- Don't go to unnecessary meetings
- Learn who will waste your time and avoid them

Principle 12: Do more than one thing at once, but know the limits of multitasking

Another way of maximizing your time is to pair cognitively simple and cognitively taxing activities. For example, you can wipe down your kitchen counters and listen to the latest educational podcast or audiobook you love (I really enjoy listening to the Philosophize This! podcast while doing chores), or eat lunch while chatting with an associate about your latest project or idea, or talk about a new idea while you're running or lifting weights. You're basically engaging both thinking systems, (system 1, automatic and intuitive, and system 2, deliberate and effortful), of your brain simultaneously. This concept is most famously associated with Nobel Prize winning psychologist Daniel Kahneman. Think about Systems 1 and 2 like this: instantaneous and seemingly effortless tasks like adding 2 + 2 engage system 1 processes (see how you knew the answer very quickly), while more laborious and difficult cognitive tasks such as writing an email or an e-book engage system 2 processes.

Now, you would potentially run into problems if you try to engage your system 2 on multiple tasks si-

multaneously. The research on multitasking is pretty unequivocal -- it doesn't work and makes us less efficient. So unless you're really superhuman, you're probably tricking yourself into thinking you are better than the average person when it comes to multitasking. Small interruptions, to answer email, text messages, or look at notifications, can really disrupt your train of thought as well, requiring even more time to put yourself back into the task. So do yourself a favor when you are really trying to get work done -- put all of that stuff on mute!

However, there are some multi-tasking strategies that do work. One is the aforementioned pairing of automatic tasks with effortful tasks. Another is to work on related tasks together, a great suggestion from Entrepreneur magazine. This way you're able to be more cognitively efficient when approaching the tasks that you need to get done. A strategy that is easy to implement and has been proven to work is to cognitively off-load to a list or step-by-step guide like I mentioned in Principle 2, thereby turning what was once a difficult and cognitively taxing task into something less so.

PRINCIPLE 12 SUMMARY

- Pair mindless activity with cognitively taxing activity
- Don't multitask too much, unless it is a number of activities in which you're already well-practiced

Principle 13: Know when to take a break, when to walk away, and when to relax

Sometimes you hit a wall, despite all of your efforts to push past it. Sometimes you reach the wall well after you've reached the point of diminishing returns. Too often we work past this point and fail to realize that we're just hitting our heads against a hard surface and not generating useful output. If you're going to all of these lengths to optimize the rest of your life, why wouldn't you also try to reduce the time when you aren't able to be productive, in order to maximize your free and relaxation time? Sometimes good ideas come to us while we're doing these other activities and science shows that sometimes we do have to let ideas marinate. Those shower thoughts can be excellent!

When you're taking a short break (for example, 5-10 minutes for a short walk every other hour) it helps to get out of the environment you were working in. What are some things you can do to recharge?

Go outside and look at nature for a while. Listen to some music while you're walking around. I sometimes like to turn on Apple Music's Chill station for something easy-going and familiar. Other times I'll just play something popular on YouTube. Right now that song is apparently Coldplay's Adventure of a Lifetime.

See if a colleague will join you for a chat.

Stretch! I like to stretch my back and legs.

Do 10 pull-ups and get the blood pumping.

Meditate for ten minutes -- it will help you center yourself and come back refreshed, and over the long term, meditation can improve your focus and manage stress. I like Headspace, which can help you train your mind to meditate effectively in ten minutes a day.

You'll feel so much better afterwards. At night sometimes I'll take a quick shower, which science suggests is a great way to juice your creativity.

For longer breaks, or days off, engaging your mind by going hiking or watching a movie is essential for resetting that motivational clock and restoring your self-control and work energy stores. Personally, I like to go running, listen to music, or watch the Knicks play basketball.

PRINCIPLE 13 SUMMARY

- Take breaks when you need to -- sometimes you need to recharge to tackle tasks
- Make the most of your recharging opportunities

SECTION FIVE

The "Big" One

Principle 14: Never give up! Work smarter AND harder.

Do you know how long it took me to figure out all of these things? Years. None of these lessons came easy. One thing I hope is that my own experimentation and thinking helps you shorten the time it takes to achieve higher levels of productivity.

Which brings me to my last two and most important points. First, you are going to struggle. Everyone does. You'll find yourself without the necessary discipline to continue, at times. But don't give up. You'll get there. You'll find that slowly, you're able to get more and more done. You'll become attuned to the conditions that will set you up for success. And finally, you'll break through and achieve optimal performance.

Second, as I wrote at the beginning of this e-book, just diving in and brute-forcing your way to success isn't going to get you very far. In my opinion, the phrase should be "work smarter AND harder". Exhortations to work smarter without also pushing people to work harder is providing advice that sells them short of maximum potential. If you implement the aforementioned principles in your daily life, why shouldn't you also apply them to your whole life?

Remember, if you don't know where you're going, any way will get you there. Being strategic about your life goals and what you need to do to get there means applying the fourteen principles in a macro way. Imagine the person you want to be 20 years from now. Do you want to be a millionaire? Do you want to own your own successful business? Do you want to launch a new brand, be a famous novelist, or release a music album? You can't achieve those goals if you aren't deliberate and strategic about achieving them. So how can you apply these principles at a macro level?

- Pick your goal. Backwards plan from that goal and be single-minded in achieving it. Keep the big picture in mind when you're making your plan.
- Be ruthlessly honest about the steps you need to achieve to get there. Do you want to lose 20 lbs? Know that you'll either have to cut thousands of calories from your diet on a weekly basis to get there or do thousands of calories' worth of exercise. There's simply no other way.
- Consider the opportunity costs. On average
 we'll live to about 70-80 years old, barring
 some revolutionary breakthrough in medicine.
 So you only have so much time to accomplish
 your goal. All the other time you spend on ir-

relevant tasks is time you won't be spending to get where you really want to go.

I'll leave you with this final story. When I was three and a half years old, I immigrated to the United States. I spoke zero English. When I started pre-Kindergarten the following year, I didn't speak very much with my classmates because I couldn't. My teachers told my parents that I didn't make enough progress that year and would have to be sent to English as a Second Language classes (ESL). I didn't know at the time, but that meant I would be separated from the "regular kids" and have to ride a "short bus" across town to attend ESL. My parents thought I was on a path to failure (I wasn't acclimating to the school environment) and I started to slowly realize that I was "different" and potentially less-able than my classmates. At a young age, it could have been easy for me to give up and settle for mediocrity. Instead, I took it as a challenge (what right do you have to send me to the remedial class!). With the help of an amazing ESL teacher and coaching from my parents, I was able to rejoin my classmates in 1st grade after a year of remedial schooling and made it all the way to the lvy League. Like being drafted in the sixth round or being rejected by many publishers, we should always remember that we have a choice in the direction of our lives and how we use our time. Take those tough moments and turn

them into motivation. You'll find yourself even more productive, not less, as a result.

PRINCIPLE 14 SUMMARY

- Never give up!
- Life goes on and so will you. Make the most of it!

Summary

The more we reinforce ideas in our mind, the easier it is to recall these ideas. Eventually, new knowledge that previously required a lot of effort to implement becomes quick and intuitive. So let's review the main points we covered in the book!

Changing your everyday behavior

- Planning properly with schedules, charts, and outlines sets you up to be productive. Preparation ensures discipline and provides the structure for future success.
- 2. Setting daily goals gives you a endpoint to march to each day. Splitting up larger tasks into microtasks lays out the waypoints along the road to your goal. Micro-tasks are also built-in progress meters and provide you with the small victories each day which will fuel you to your larger daily goal.
- Staying in shape and being systematic about your fitness ensures that your mind is firing on all cylinders. Your mind and the cognitive power you bring to the fight each day is connected to the overall health of your body.

Getting better over time

- 4. Self-knowledge is the key to unlocking your motivation. The more you understand about your desires and what you're passionate about, the more likely you are to find work that is naturally fulfilling.
- 5. The more you practice, the easier tough tasks become. Being deliberate about practice and working on the skills you know you need to become successful requires a gritty approach. As you learn via practice, things that were once hard become second nature. Also recognize that you can work at something that you're good at, but maybe not passionate about, to create time and space for your passions.
- 6. Measuring your time use (and misuse) is the first step to identifying ways to make yourself more efficient and to acknowledge problems associated with procrastination and time waste.
- 7. Regulating your unproductive wants and desires is hard enough -- and unnecessarily harder if those things are constantly staring you in the face. If you're dieting, would you find it helpful to put a chocolate cake on your dining table? Use tools and techniques to make it easier for you to exercise self-control, which will give you the time and space to get stuff done.

Set yourself up to be successful

- 8. There are lots of ways to take the small annoyances out of your life like waiting in long lines at the grocery store where only a single cashier is on duty. Streamline these things away with services like Amazon Prime, Blue Apron, and Dollar Shave Club.
- Controlling and optimizing your sensory environment can go a long to way helping you get stuff done. Getting into a "flow" state, when you hardly even notice that you're working hard, is easier when there's ambient noise. Changing up your work scenery can make you more productive as well.

Cut out the noise and focus

- 10. Do you ever feel like you spend half your day on email? You might be receiving a lot of email because you send a lot of email! Being more efficient in your communications, by employing multi-modal means (e.g., pick up the phone every once in awhile) means freeing up time to get more stuff done.
- 11. Meetings can be terribly inefficient. If the meeting doesn't have an agenda that involves you, if no decisions are going to be made, and if you don't have anything to contribute, don't go!

- 12. Do more than one thing at a time by pairing effortful tasks, such as listening to an educational podcast, with cognitively simple work, like doing chores. But know and acknowledge the limits of multitasking: you're worse at it than you realize and doing two effortful things simultaneously makes you worse at both things. Cutting down on interruptions such as email notifications helps too.
- 13. Sometimes you hit a point of diminishing returns and it is better to recharge than to push ahead.

 Know your limits and know when to come back to a task! Also know that you can't go on forever at the same pace -- being smart about breaks and vacations means being able to be productive for longer periods of time.

The "Big One"

14. Finally, never give up! By following the above principles, you'll be able to both work smarter and harder.

Thank You

Thanks for taking the time to read this e-book! I hope you've enjoyed reading it as much as I enjoyed writing it. In the meantime, please email me at welton. chang@groveave.co with your stories and tips. I love hearing about how other people are increasing their productivity. If you've used any of the principles and gotten positive results, I'd love to hear that too! If you want, head on over to groveave.co for more. You might find them helpful as well! Now, what're you waiting for? Go get productive!

Further Reading and Listening

Did you like what you read here? Want to go deeper into boosting your productivity? Here are some books we've read and recommend.

Motivation

- Talent Is Overrated: What Really Separates
 World-Class Performers from Everybody Else
 by Geoff Colvin
- Outliers: The Story of Success by Malcolm Gladwell

Learning and improving

- Mindset: The New Psychology of Success by Carol Dweck
- How We Learn: The Surprising Truth About When, Where, and Why It Happens by Ben Carey

Fitness

The Four-Hour Body by Tim Ferriss

Efficiency

The Four-Hour Workweek by Tim Ferriss

Here are some podcasts that we enjoy listening to regularly.

Podcasts

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- The Tim Ferriss Show
- Smart Passive Income by Pat Flynn
- Philosophize This! by Stephen West
- EconTalk by Russ Roberts

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Book design and production by Peter Kang
Author photograph by Welton Chang

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