

Gaining access to 10,000+ programs for ₹7,999 is a holiday treat. [Save now.](#)



Master TQM and Six Sigma: Build Quality, Reduce Errors

This course is part of [TQM Excellence: Lean Six Sigma & Quality Systems Specialization](#)



Instructor: [EDUCBA](#)

[Enroll for free](#)

Starts Nov 20

Included with **coursera PLUS** • [Learn more](#)

5 modules

Gain insight into a topic and learn the fundamentals.

1 week to complete

at 10 hours a week

Flexible schedule

Learn at your own pace

What you'll learn

- ✓ Analyze quality culture and apply customer-centric CRM strategies for excellence.
- ✓ Implement QA systems, PPC techniques, and the PDCA cycle to optimize operations.
- ✓ Apply Six Sigma tools and the DMAIC framework for sustainable process improvement.