

## Panel - working :

1 . First register using this link : <https://whatsapp.digi3.in/register/2>

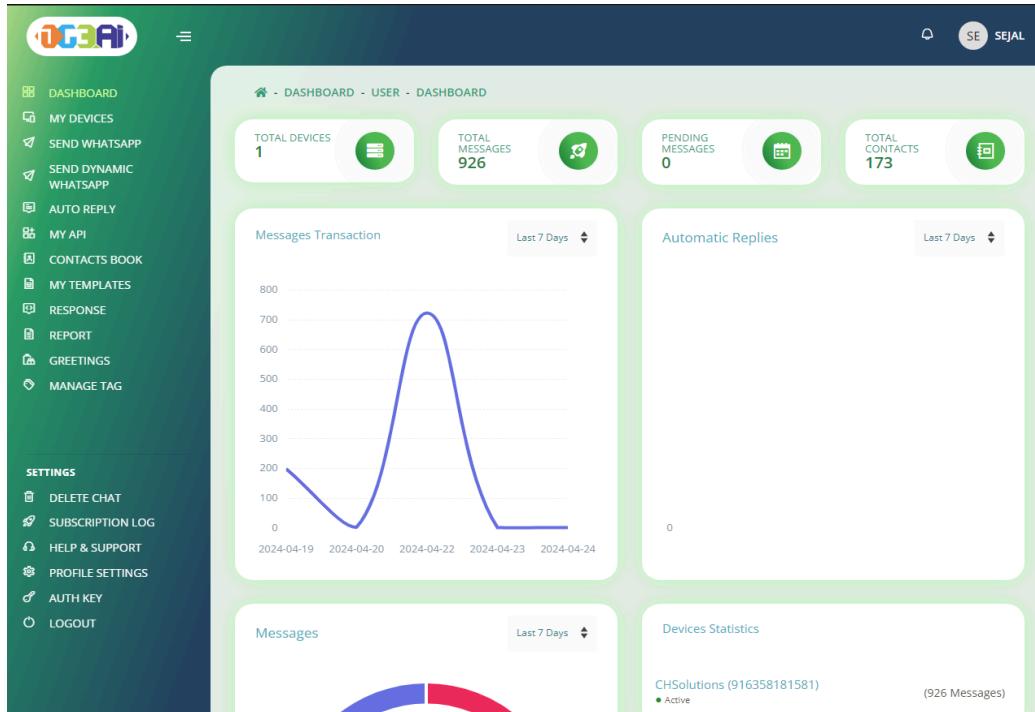
2. There will be a 7 days trial period after registration so you can check all the Panel features.

3. Login from this url : <https://whatsapp.digi3.in/login>

4. To start using whatsapp number from the panel

Go to My Devices > create Devices > Embedded Device

Follow this Process for embedded login <https://www.youtube.com/watch?v=Lj0Q5J-G84Q>



Once device is registered you will see the mobile number & other related options.

You can add multiple devices from this by following the same process.

**5. Manage Templates : Once the device is successfully registered you can see all the approved templates list.**

The screenshot shows the DGEAI mobile application interface. On the left is a dark sidebar with white icons and text for navigation. The main area has a light green header bar with the text 'ALL TEMPLATES - USER - VIEWTEMPLATE' and a file ID 'FEA811B1-AE92-4FAC-B730-29AF...'. To the right of the header are buttons for 'Back' and 'Add Template'. Below the header are four summary cards: 'Total Templates' (1), 'Approved Templates' (1), 'Pending Templates' (0), and 'Rejected Templates' (0). The main content area is titled 'Template List' and displays a single template card. The template is named 'greetings\_with\_name' and is marked as 'APPROVED'. It is categorized under 'MARKETING'. The template content features a large blue square icon with a white letter 'H'. Below the icon is the text: 'Dear {{1}}, Thank you for connecting with us. We will finish the on boarding process soon.' At the bottom of the template card is a green button labeled 'Check Plans'.

You can also create new templates by clicking on the “Add templates” button at Top right & follow these steps. : [https://www.youtube.com/watch?v=OosqFtg1\\_q0](https://www.youtube.com/watch?v=OosqFtg1_q0)

**6. To start sending messages you have to add Contacts on the panel.you can add single contacts by clicking on “Create Contact”.**

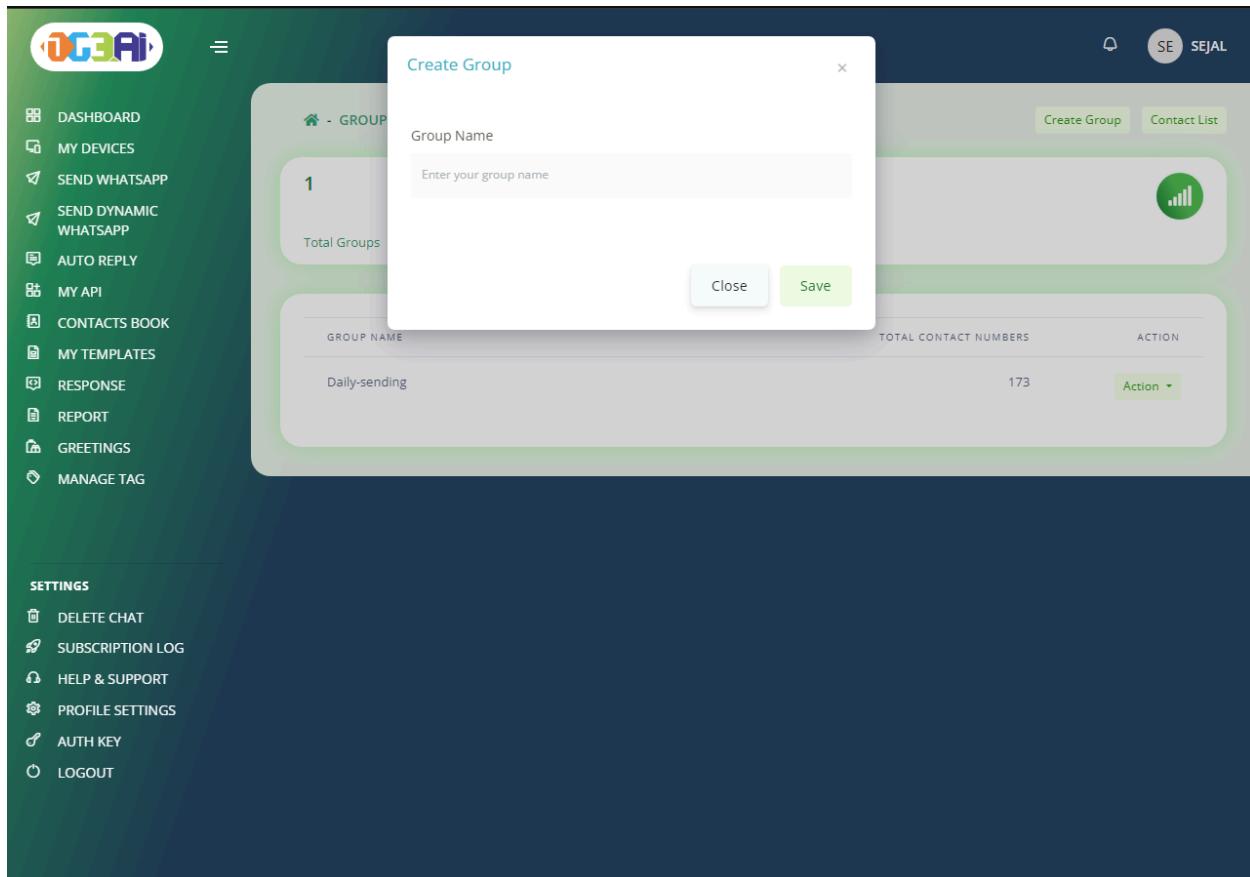
**Contact Book > Create Contact > Add contact.**

**To import contact numbers in bulk click on “Imports Contacts”. You have to prepare CSV file as per the format given in “Download Sample”.**

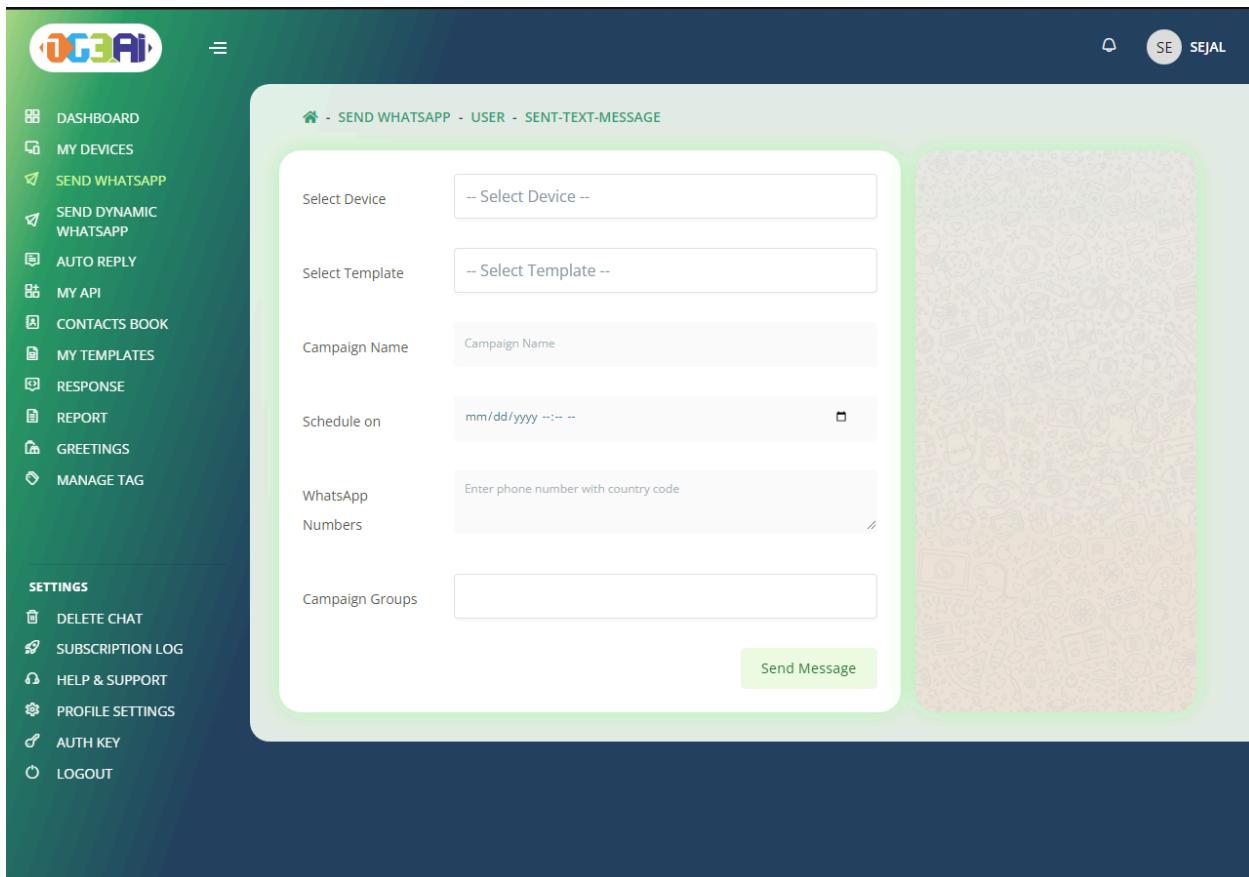
The screenshot shows the DG3AI software interface. On the left, there's a sidebar with various menu items like Dashboard, My Devices, Send WhatsApp, etc. The main area shows a contact list with 173 total contacts. A modal window titled "Import Contact" is open, prompting the user to select a CSV file (with a "Download Sample" link) and choose a group ("Daily-sending"). Below the modal, a note says "\*Contact Import can take few Minutes for large dataset. Refresh the page after some time." At the bottom of the modal are "Close" and "Import" buttons. To the right of the modal, the contact list table has columns for Name, WhatsApp NUMBER, and ACTION. The table contains 7 rows of data, each with a name, a "DAILY-SENDING" status, a phone number, and an "Action" dropdown menu.

Name	WhatsApp NUMBER	ACTION
773475699		Action ▾
cdcSheetal	918490914496	Action ▾
DIPEN1	8200842742	Action ▾
Dipen1	919722325355	Action ▾
User89	918490084324	Action ▾
User96	918490836525	Action ▾
User103	918490846248	Action ▾

You can create a Group of contacts by clicking on “Contact Groups” and send a message to multiple contacts.



**7. To send messages click on the Send whatsapp section user can send approved templates that you have created for the selected device. You can also set date & time to schedule the message sending.**



**8. To send user wise customized templates in bulk. Download the sample excel file in which you will find mobile number in column A , Contact name in column B and fill other user wise details in next columns as per the selected template.**

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	
1	Mobile No	Media URL	Param 1	Param 2	Param 3	Param 4	Param 5	Param 6	Param 7	Param 8	Param 9	Param 10	B1 Type	B1 data	B2 data	B3 data	B3 Type	B3 Data
2	919409628212		sejal															
3	919726629466		kashish															
4	919098873794		Whatsapp1															
5	917600904114		Whatsapp2															
6	919327486511		Whatsapp3															
7	918305528709		Whatsapp4															
8	919998167742		Whatsapp5															
9	917227825648		Whatsapp6															
10	919904993769		Whatsapp7															
11	919974407353		Whatsapp8															

The screenshot shows the DGE3Ai software interface. On the left, there's a sidebar with various menu items: DASHBOARD, MY DEVICES, SEND WHATSAPP, SEND DYNAMIC WHATSAPP, AUTO REPLY, MY API, CONTACTS BOOK, MY TEMPLATES, RESPONSE, REPORT, GREETINGS, and MANAGE TAG. Below these are SETTINGS options: DELETE CHAT, SUBSCRIPTION LOG, HELP & SUPPORT, PROFILE SETTINGS, AUTH KEY, and LOGOUT. The main area is titled "SINGLE SEND - USER - DYNAMIC-SENT-TEXT-MESSAGE". It contains four input fields: "Select Device" (dropdown), "Select Template" (dropdown), "Campaign Name" (text input), and an "Excel File" section with "Choose File" (button) and "File Format" (button). A large green button at the bottom right says "Send Message".

**9. Chat : You can see chat conversions with selected contacts in an interactive way you can also send messages and templates from here.**

The screenshot shows the DGEAI Device Management Dashboard. On the left, a sidebar lists various features: DASHBOARD, MY DEVICES, SEND WHATSAPP, SEND DYNAMIC WHATSAPP, AUTO REPLY, MY API, CONTACTS BOOK, MY TEMPLATES, RESPONSE, REPORT, GREETINGS, and MANAGE TAG. Below these are the SETTINGS options: DELETE CHAT, SUBSCRIPTION LOG, HELP & SUPPORT, PROFILE SETTINGS, AUTH KEY, and LOGOUT. The main content area displays device statistics: Total Devices (1 / 10000), Active Devices (1), and Inactive Devices (0). A context menu is open over a device entry for 'User52' (Phone: 917069122988) with options: Chats, Edit Device, and Remove Device. The top right corner shows user information: SE and SEJAL.

The screenshot shows the DGEAI WhatsApp Chat interface. The left sidebar is identical to the first screenshot. The main area shows a list of messages on the left and a detailed view of a message from 'User52' on the right. The message content is: "Dear {{1}}, Thank you for connecting with us. We will finish the on boarding process soon." (Sent Apr 26, 2024, 03:46:48 PM (Failed)). Below it is a large image of a deity. Another message follows: "Dear {{1}}, Thank you for connecting with us. We will finish the on boarding process soon." (Sent Apr 26, 2024, 04:09:34 PM (Failed)). At the bottom, there is a 'Custom Reply' input field and a green send button.

**10 . Auto Responder : you can set auto replies for particular keywords if sent by a user in chat. You can set a template or a custom message in response to any keyword.**

The screenshot displays the DG3AI platform interface, specifically the 'Auto Responder' section. On the left, a sidebar menu includes options like Dashboard, My Devices, Send WhatsApp, Send Dynamic WhatsApp, Auto Reply (which is selected), My API, Contacts Book, My Templates, Response, Report, Greetings, and Manage Tag. Below this is a 'SETTINGS' section with options for Delete Chat, Subscription Log, Help & Support, Profile Settings, Auth Key, and Logout. The main content area shows a summary of '1 Total Replies' for a device labeled 'CHSolutions - 916358181581'. A modal window titled 'View Reply' is open, allowing configuration of a reply for the keyword 'hello'. The modal fields include: Select Device (CHSolutions - 916358181581), Keyword (hello), Keyword Match Type (Whole Words), Reply Type (Template), Select Template (dropdown menu), and Status (Enabled). To the right of the modal, a list of 'Text Replies' is shown, with one entry for 'hello' (status: Enabled). A search bar and a 'Create Reply' button are also visible.

## 11. My api : You need to create an app to generate api.follow the instructions as per your programming language.

The screenshot shows the Digi3Ai platform interface. On the left sidebar, there are several menu items: DASHBOARD, MY DEVICES, SEND WHATSAPP, SEND DYNAMIC WHATSAPP, AUTO REPLY, MY API, CONTACTS BOOK, MY TEMPLATES, RESPONSE, REPORT, GREETINGS, and MANAGE TAG. Below these, under SETTINGS, are options for DELETE CHAT, SUBSCRIPTION LOG, HELP & SUPPORT, PROFILE SETTINGS, AUTH KEY, and LOGOUT. The main content area has a breadcrumb navigation: HOME - USER - APP - INTEGRATION - 0A646A5F-4E76-408E-9244-EA0C... At the top right, there are notifications, user profile (SE SEJAL), and a back button. The central part of the screen is titled "Create New Message" and features tabs for curl, Php, Nodejs - Request, and Python. The "curl" tab is selected, displaying a curl command for creating a message. The command uses POST to https://whatsapp.digi3.in/api/create-message with various form parameters including appkey, authkey, to, template\_id, language, file, variables, and buttons. Below this, under "Successful Json Callback", is a JSON response object:

```
{  
  "message_status": "Success",  
  "data": [  
    {"from": "SENDER_NUMBER",  
     "to": "RECEIVER_NUMBER",  
     "status_code": 200  
  ]  
}
```

## 12. Response : You can see responses send by user.

The screenshot shows the DG3AI platform interface. On the left, there's a sidebar with various menu items: DASHBOARD, MY DEVICES, SEND WHATSAPP, SEND DYNAMIC WHATSAPP, AUTO REPLY, MY API, CONTACTS BOOK, MY TEMPLATES, RESPONSE, REPORT, GREETINGS, and MANAGE TAG. Below these are sections for SETTINGS (DELETE CHAT, SUBSCRIPTION LOG, HELP & SUPPORT, PROFILE SETTINGS, AUTH KEY) and LOGOUT. The main content area is titled 'RESPONSE - USER - RESPONSE'. It shows a table of messages with columns: DEVICE NUMBER, SENDER, TIMESTAMP, TYPE, MESSAGE, and MEDIA. The table contains 10 entries, all from device 916358181581 to sender 917069122988. The messages are: Hello (2024-04-22 15:16:47), Ok (2024-04-22 15:16:34), Ok (2024-04-22 15:09:03), Hi (2024-04-22 14:19:27), Hello (2024-04-20 18:26:31), Hello (2024-04-19 15:14:08), Hi (2024-04-19 15:11:29), Ok (2024-04-19 12:43:05), and Thanks (2024-04-19 12:38:27). There are search and export buttons at the top of the table.

DEVICE NUMBER	SENDER	TIMESTAMP	TYPE	MESSAGE	MEDIA
916358181581	917069122988	2024-04-22 15:16:47	text	Hello	
916358181581	917069122988	2024-04-22 15:16:34	text	Ok	
916358181581	917069122988	2024-04-22 15:09:03	text	Ok	
916358181581	919722325355	2024-04-22 14:19:27	text	Hi	
916358181581	917069122988	2024-04-20 18:26:31	text	Hello	
916358181581	917069122988	2024-04-19 15:14:08	text	Hello	
916358181581	917069122988	2024-04-19 15:11:29	text	Hi	
916358181581	917069122988	2024-04-19 12:43:05	text	Ok	
916358181581	917069122988	2024-04-19 12:38:27	text	Thanks	

### 13. Reports : You can see the status of the message you have send form panel.

The screenshot shows the DG3AI application's reporting interface. On the left, there is a sidebar with various navigation options: DASHBOARD, MY DEVICES, SEND WHATSAPP, SEND DYNAMIC WHATSAPP, AUTO REPLY, MY API, CONTACTS BOOK, MY TEMPLATES, RESPONSE, REPORT (which is selected), GREETINGS, and MANAGE TAG. Below these are the SETTINGS section with options like DELETE CHAT, SUBSCRIPTION LOG, HELP & SUPPORT, PROFILE SETTINGS, AUTH KEY, and LOGOUT. The main content area has a header with a home icon, 'REPORT - USER - REPORT', and user information 'SE SEJAL'. It features four summary cards: 'TOTAL PENDING 0' with an exclamation mark icon, 'TOTAL DELIVERED 27' with a rocket icon, 'TOTAL READ 54' with a checkmark icon, and 'TOTAL FAILED 571' with a circular arrow icon. Below this is a table titled 'Reports' showing a list of sent messages. The table columns are RECEIVER, STATUS, TEMPLATE, CAMPAIGN NAME, SENT TIME, DELIVERED TIME, and RE. The data in the table is as follows:

RECEIVER	STATUS	TEMPLATE	CAMPAIGN NAME	SENT TIME	DELIVERED TIME	RE
916358931102	DELIVERED	greetings_with_name	test	2024-04-19 12:42:42	2024-04-19 12:42:43	
916358931104	DELIVERED	greetings_with_name	test	2024-04-19 12:42:43	2024-04-19 12:42:44	
916358931105	DELIVERED	greetings_with_name	test	2024-04-19 12:42:45	2024-04-19 12:42:46	
916358931107	DELIVERED	greetings_with_name	test	2024-04-19 12:42:44	2024-04-19 15:53:31	
916358931108	DELIVERED	greetings_with_name	test	2024-04-19 12:42:44	2024-04-23 11:02:19	
916358931109	DELIVERED	greetings_with_name	test	2024-04-19 12:42:44	2024-04-19 12:42:45	
916358931110	DELIVERED	greetings_with_name	test	2024-04-19 12:42:44	2024-04-19 14:07:02	

#### 14. Delete Chats : You can delete chats.

The screenshot shows the DGEAI platform interface. At the top, there is a navigation bar with the DGEAI logo, a menu icon, and a user profile section labeled "SE SEJAL". On the left side, there is a sidebar with various menu items: DASHBOARD, MY DEVICES, SEND WHATSAPP, SEND DYNAMIC WHATSAPP, AUTO REPLY, MY API, CONTACTS BOOK, MY TEMPLATES, RESPONSE, REPORT, GREETINGS, and MANAGE TAG. Below this, under the heading "SETTINGS", are options for DELETE CHAT, SUBSCRIPTION LOG, HELP & SUPPORT, PROFILE SETTINGS, AUTH KEY, and LOGOUT. The main content area is titled "DELETE CHAT - USER - DELETECHAT". It contains three input fields: "Device Number" (with placeholder "Select Device"), "Select Days" (with placeholder "Today"), and "Select Type" (with placeholder "All"). A green "Delete Chat" button is located at the bottom right of this form. The background of the main content area has a light green gradient overlay.

## 15. Help & Support : You can create & view tickets for any query.

The screenshot shows the TG3Ai application interface. On the left is a sidebar with a dark blue header containing the TG3Ai logo. Below the header, the sidebar lists various menu items with icons: DASHBOARD, MY DEVICES, SEND WHATSAPP, SEND DYNAMIC WHATSAPP, AUTO REPLY, MY API, CONTACTS BOOK, MY TEMPLATES, RESPONSE, REPORT, GREETINGS, and MANAGE TAG. Under the heading 'SETTINGS', there are options: DELETE CHAT, SUBSCRIPTION LOG, HELP & SUPPORT (which is highlighted in orange), PROFILE SETTINGS, AUTH KEY, and LOGOUT.

The main content area has a light green background. At the top right, there is a user profile icon with the initials 'SE' and the name 'SEJAL'. To the left of the profile is a lock icon. A 'Create Support Request' button with a plus sign is located in the top right corner of the main content area.

The main content area displays three summary cards:

- Total Tickets: 1 (with a ticket icon)
- Open Tickets: 0 (with a ticket icon)
- Pending Supports: 0 (with a ticket icon)

Below these cards is a table with a single row of data:

SUBJECT	CONVERSATIONS	STATUS	CREATED AT	TICKET
test	2	CLOSED	19 April 24	<a href="#">View Ticket</a>

## 16. Profile : You can manage profile information and can change password.

The screenshot shows the DG3AI platform's profile editing interface. On the left, there is a dark sidebar with various navigation options. The main area is titled "EDIT PROFILE - USER - PROFILE".

**General Settings:** Edit your basic credentials.

Name	sejal
Email	sejal@gmail.com
Phone	8888888888
Address (will be used for invoice)	[Empty]

**Avatar:** Choose File [No file chosen]

**Password:** Change Your Password

Old Password
New Password
Confirm Password

## 17. Greetings : You can set a template to send wishes on contact's birthday & Anniversary.

The screenshot shows the DG3AI software interface. On the left, there is a sidebar with various menu items: DASHBOARD, MY DEVICES, SEND WHATSAPP, SEND DYNAMIC WHATSAPP, AUTO REPLY, MY API, CONTACTS BOOK, MY TEMPLATES, RESPONSE, REPORT, GREETINGS, and MANAGE TAG. Below these are sections for SETTINGS, including DELETE CHAT, SUBSCRIPTION LOG, HELP & SUPPORT, PROFILE SETTINGS, AUTH KEY, and LOGOUT. The main content area is titled "GREETINGS - USER - GREETINGS". It contains a message "Greetings (Messages will be sent at 9 AM)". There are three dropdown menus: "Select Device" (with the option "-- Select Device --"), "Select Birthday Template" (with a blank input field), and "Select Anniversary Template" (with a blank input field). A green "Save Greetings" button is located at the bottom right of the form. At the top right of the main window, there is a user profile icon with the name "SEJAL".

## 18. Manages Tags : You can create and set tags on chats.

The screenshot shows the DigiAI application interface. At the top, there is a navigation bar with the DigiAI logo, a search icon, and a user profile for "SEJAL". On the left, a sidebar menu lists various features: DASHBOARD, MY DEVICES, SEND WHATSAPP, SEND DYNAMIC WHATSAPP, AUTO REPLY, MY API, CONTACTS BOOK, MY TEMPLATES, RESPONSE, REPORT, GREETINGS, and MANAGE TAG. Below this, under the heading "SETTINGS", are options for DELETE CHAT, SUBSCRIPTION LOG, HELP & SUPPORT, PROFILE SETTINGS, AUTH KEY, and LOGOUT. The main content area is titled "TAGS - USER - TAG" and contains a "Tag List" table. The table has columns for TAG NAME, KEYWORD, COLOR CODE, and ACTION. It displays two entries: one with "digI3" as the tag name, "hello" as the keyword, a black color code, and an "Action" button; and another with "digI3" as the tag name, "digI3" as the keyword, a green color code, and an "Action" button.

TAG NAME	KEYWORD	COLOR CODE	ACTION
digI3	hello	Black	Action
digI3	digI3	Green	Action