CARL JOSHUA MAGDAEL

Junior Data & Systems Analyst

About Me

A Computer Science student with experience in cloud support and IT solutions. Skilled in AWS deployment, troubleshooting, and programming across C, C++, Python, JavaScript, SQL, and Shell. Passionate about using technology to solve problems and drive innovation in cloud computing and IT services.

Contact

+639xx-xxx-xxxx

email@gmail.com

Skills

Cloud & Platforms: Amazon Web Services (AWS), Linux

Programming & Scripting: C, C++, Python, Java, JavaScript, SQL, Shell

Tools: Git, MySQL

Soft Skills: Problem solving, Collaboration, Communication, Customer Service

Language

- English
- Filipino

Education

(2017-2021)

CARAGA STATE UNIVERSITY
Bachelor of Science in Computer Science

(2015-2017)

SAINT JOSEPH INSTITUTE OF TECHNOLOGY
Science, Technology, Engineering, & Mathematics
High Honors

Professional Experience

(2024-2025)

CLOUD SUPPORT ASSOCIATE
NimbusTech Solutions - Makati, PH

- **Collaborated** with a team of engineers to develop and deploy a cloud-based file storage system on AWS S3, implementing IAM policies to ensure secure access for **100+ users.**

(2023-2024)

IT SUPPORT SPECIALIST
Byte Inc.

- Supported migration of on-premise systems to cloud platforms by **assisting** in setup and troubleshooting.
- Resolved an average of **20–25** technical support tickets per week, maintaining a **95%** satisfaction rating from end-users.

(2022)

IT OJT-TRAINEE
CloudBridge Inc. - Cebu City, PH

- Assisted in troubleshooting **50+** hardware and software issues during training, resolving **80%** with minimal supervision.
- **Assisted** senior IT staff with troubleshooting hardware/software issues.

Certifications

- AWS Certified Cloud Practitioner
- Google IT Support Certificate

Character References

Engr. Maria Dela Cruz
IT Manager – NimbusTech Solutions
mariadelacruz@nimbustech.com

Mr. John Reyes
Senior Systems Administrator – ByteWave Technologies
Email: johnreyes@bytewave.com