



## About Me

A Computer Science student with experience in cloud support and IT solutions. Skilled in AWS deployment, troubleshooting, and programming across C, C++, Python, JavaScript, SQL, and Shell. Passionate about using technology to solve problems and drive innovation in cloud computing and IT services.

## Contact

**Phone:** 0912-066-3026

**Email:** lrackram201@gmail.com

**Website:** sejaycodes.github.io

**Address:** P8 Lumbocan, Butuan City

## Skills

**Cloud & Platforms:** Amazon Web Services (AWS), Google Cloud Platform, Docker

**Programming & Databases:** C, C++, Python, Java, JavaScript, SQL, Shell

**Tools:** Windows Server, Git, MySQL, Linux

## Language

- English
- Filipino

# CARL JOSHUA MAGDAEL

*Data Analyst*

## Education

(2017-2021)

**CARAGA STATE UNIVERSITY**

Bachelor of Science in Computer Science

(2015-2017)

**SAINT JOSEPH INSTITUTE OF TECHNOLOGY**

Science, Technology, Engineering, & Mathematics  
High Honors

## Professional Experience

(2024-2025)

**CLOUD SUPPORT ASSOCIATE**

NimbusTech Solutions - Makati, PH

- **Collaborated** with a team of engineers to develop and deploy a cloud-based file storage system on AWS S3, implementing IAM policies to ensure secure access for **100+ users**.

(2023-2024)

**IT SUPPORT SPECIALIST**

Byte Inc.

- Supported migration of on-premise systems to cloud platforms by **assisting** in setup and troubleshooting.
- Resolved an average of **20-25** technical support tickets per week, maintaining a **95%** satisfaction rating from end-users.

(2022)

**IT OJT-TRAINEE**

CloudBridge Inc. - Cebu City, PH

- Assisted in troubleshooting **50+** hardware and software issues during training, resolving **80%** with minimal supervision.
- **Assisted** senior IT staff with troubleshooting hardware/software issues.

## Certifications

- AWS Certified Cloud Practitioner
- Google IT Support Certificate

## Character References

**Engr. Maria Dela Cruz**

IT Manager – NimbusTech Solutions  
mariadelacruz@nimbustech.com

**Mr. John Reyes**

Senior Systems Administrator – ByteWave Technologies  
Email: johnreyes@bytewave.com