

Bug Report

Bug 1:

Test Case ID: 5

Test Case Name: Testing Viewing Product Details Selected from the Slider

Bug Severity: Low

Bug Description:

When clicking on "Learn more" below the slider menu for the product iPhone 14 Pro, the user is not shown the page with detailed information for the selected product. Clicking on the details button refreshes the page, and the home page is displayed again.

Steps to Reproduce:

1. Launch the application from the link: <https://demo.nopcommerce.com/>
2. On the homepage, locate the slider menu.
3. Click on "Learn more" below the slider menu for the product iPhone 14 Pro.
4. Observe that instead of displaying detailed product information, the page refreshes, and the home page is displayed again.

Expected Behavior:

Clicking on "Learn more" should display detailed information about the selected product without refreshing the page.

Actual Behavior:

Clicking on "Learn more" refreshes the page, and the home page is displayed again, failing to show the detailed product information.

Screenshot:



★★★★★

10

 Email a friend

Apple MacBook Pro 13-inch

★★★★★

10

 Email a friend

Gift Cards

Bug 2:

Test Case ID: 4

Test Case Name: Testing Ordering a Product with Limited Quantity

Bug Severity: High

Bug Description:

Executing this test case reveals a bug where the user is allowed to place an order for a product with a quantity greater than the allowed limit.

Steps to Reproduce:

1. Launch the application from the link: <https://demo.nopcommerce.com/>
2. Click on "Computers" in the menu below the search field and logo.
3. Click on "Notebooks" in the Categories menu in the left sidebar.
4. Click on the image of the first product (Apple MacBook Pro 13-inch) in the displayed search results gallery.
5. Enter the input data (e.g., Quantity: 10) into the product quantity field.
6. Click on the "Add to cart" button.
7. Observe that the page accepts the quantity input exceeding the allowed limit without displaying an error message.

Expected Behavior:

The system should display an error message indicating that the quantity entered exceeds the allowed limit for the product.

Actual Behavior:

The system allows the user to add a quantity exceeding the allowed limit without showing any error message, leading to potential issues with inventory management and fulfillment.

Bug 3:

Test Case ID: 7

Test Case Name: Testing Checkout Process

Bug Severity: Medium

Bug Description:

During the checkout process, the postal code field accepts alphanumeric values, including letters, numbers, and special characters, without proper validation. It should only accept alphanumeric values.

Steps to Reproduce:

1. Log in to the application.
2. Add a product to the cart and proceed to checkout.
3. In the address input step, attempt to input letters or special characters into the postal code field.
4. Notice that the system accepts the input without displaying an error message.

Expected Behavior:

The postal code field should only accept alphanumeric values.

Actual Behavior:

The postal code field accepts letters, numbers, and special characters.

Screenshot:

The screenshot shows a checkout form with three input fields: 'Zip / postal code:', 'Phone number:', and 'Fax number:'. The 'Zip / postal code:' field contains the text 'kghgkhk-.-.' and has a red asterisk (*) to its right, indicating an error. The 'Phone number:' field contains '09876543' and also has a red asterisk (*) to its right. The 'Fax number:' field is empty. Below the form is a blue button labeled 'CONTINUE'.

Bug 4:

Test Case ID: N/A

Module: User Reward Points

Bug Severity: High

Bug Description:

After successfully completing the checkout process, the system notifies the user of receiving a certain number of reward points. However, upon checking the user account, the reward points remain unchanged (always at 0).

Steps to Reproduce:

1. Log in to the application.
2. Make a purchase of any product.
3. Upon completing the checkout process, note the notification indicating the reward points earned.
4. Check the reward points balance in the user account.

Expected Behavior:

The reward points in the user account should be updated according to the points earned after each purchase.

Actual Behavior:

The reward points remain unchanged at 0 regardless of completed transactions.

Screenshot:

