

SAYED AYMAN RIZK

IT Professional | Networking

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SUMMARY

Motivated and detail-oriented IT Specialist with hands-on experience in technical support, network troubleshooting, and system administration. Skilled in configuring networks, managing Windows and Linux systems, and utilizing tools like Wireshark, Nmap, and Remote Desktop to ensure optimal performance and security, Strong foundation in TCP/IP, DHCP, DNS.

EDUCATION

Bachelor of Education in IT

Damietta University

📅 09/2019 06/2023 📍 Damietta

EXPERIENCE

Network Support Technician

Elwan for Ceramics and Prusslin

📅 03/2025 01/1970 📍 Damietta, Kafr Saad

A company focused on ceramic and prusslin products

- Provide technical support and troubleshoot network issues
- Install, configure, and maintain network devices (routers, switches)
- Monitor network performance and security
- Implement network solutions to enhance performance and reduce downtime

Junior Network Technician

Al-Adl Group

📅 01/2025 03/2025 📍 Damietta

A group involved in various businesses

- Assist with the setup and maintenance of local area networks (LANs)
- Configure network devices and monitor network health
- Provide support to the IT team in troubleshooting connectivity issues

Technical Support

ENG EGY

📅 07/2024 11/2024 📍 Damietta

A company providing engineering solutions

- Provided end-user support for software and hardware issues
- Resolved technical problems related to network connectivity
- Assisted in hardware repairs and software installations

IT Desk Specialist

UnitedArabRealEstate Investment Company

📅 01/2024 06/2024 📍 Damietta

A company specializing in real estate investments

- Managed user support requests and resolved IT-related issues
- Maintained hardware inventory and updated software applications
- Assisted with network setup and basic troubleshooting

KEY ACHIEVEMENTS

d Graduation Project Success

Achieved a project grade of 97.2% for the graduation project on internet safety

PROJECTS

Portfolio

📅 01/2024 01/1970

Portfolio website showcasing skills and projects

- Developed using HTML, CSS, JavaScript, and React.js
- Showcased personal projects and skills in web development

The Dark Side of Using the Internet

📅 01/2023 06/2023

Graduation project examining internet use impacts

- Investigated the psychological impacts of excessive internet use
- Delivered recommendations for healthier internet practices and habits

EXPERIENCE

Junior Front-End Developer

VL ABY

📅 07/2023 01/2024 📍 Damietta

A company focused on web development

- Developed interactive user interfaces using HTML, CSS, and JavaScript
- Worked with frameworks like React.js to build responsive websites
- Collaborated with the back-end team to integrate APIs

Designer

Furniture Factory

📅 02/2023 07/2023 📍 Damietta

A factory producing furniture

- Created visual content and product designs
- Developed promotional material and advertisements using design tools

SKILLS

Windows & Linux Administration		Git	
Hardware and Software Installation		IT Troubleshooting	
Technical Support	GITHUB	Remote Desktop Support	
Network Configuration	DNS	DHCP	Linux
IP Addressing & Subnetting		Routing & Switching	
VLAN Configuration	Wireless Networks 802.11		
Packet Analysis Wireshark)	Network Security		
Security Policies	Social Engineering Awareness		
Access Control	VMware / VirtualBox		
Command Line Interface CLI		Problem Solving	
Team Collaboration	Communication Skills		
Time Management	Adaptability	Analytical Thinking	
Cisco CCNA	Incident Response		