

# SAYED AYMAN RIZK

## IT Professional | Networking

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### SUMMARY

Motivated and detail-oriented IT Specialist with hands-on experience in technical support, network troubleshooting, and system administration. Skilled in configuring networks, managing Windows and Linux systems, and utilizing tools like Wireshark, Nmap, and Remote Desktop to ensure optimal performance and security. Strong foundation in TCP/IP, DHCP, DNS.

### EDUCATION

Bachelor of Education in IT

Damietta University

📅 09/2019 - 06/2023    📍 Damietta

### EXPERIENCE

Network Support Technician

Elwan for Ceramics and Prusslin

📅 03/2025 - 01/1970    📍 Damietta, Kafr Saad

A company focused on ceramic and prusslin products

- Provide technical support and troubleshoot network issues
- Install, configure, and maintain network devices (routers, switches)
- Monitor network performance and security
- Implement network solutions to enhance performance and reduce downtime

Junior Network Technician

Al-Adl Group

📅 01/2025 - 03/2025    📍 Damietta

A group involved in various businesses

- Assist with the setup and maintenance of local area networks (LANs)
- Configure network devices and monitor network health
- Provide support to the IT team in troubleshooting connectivity issues

Technical Support

ENG EGY

📅 07/2024 - 11/2024    📍 Damietta

A company providing engineering solutions

- Provided end-user support for software and hardware issues
- Resolved technical problems related to network connectivity
- Assisted in hardware repairs and software installations

IT Desk Specialist

United Arab Real Estate Investment Company

📅 01/2024 - 06/2024    📍 Damietta

A company specializing in real estate investments

- Managed user support requests and resolved IT-related issues
- Maintained hardware inventory and updated software applications
- Assisted with network setup and basic troubleshooting

### KEY ACHIEVEMENTS



#### Graduation Project Success

Achieved a project grade of 97.2% for the graduation project on internet safety

### PROJECTS

Portfolio

📅 01/2024 - 01/1970

Portfolio website showcasing skills and projects

- Developed using HTML, CSS, JavaScript, and React.js
- Showcased personal projects and skills in web development

The Dark Side of Using the Internet

📅 01/2023 - 06/2023

Graduation project examining internet use impacts

- Investigated the psychological impacts of excessive internet use
- Delivered recommendations for healthier internet practices and habits

### LANGUAGES

Arabic

Native



English

Advanced



# EXPERIENCE

## Junior Front-End Developer

### VLABY

📅 07/2023 - 01/2024    📍 Damietta

A company focused on web development

- Developed interactive user interfaces using HTML, CSS, and JavaScript
- Worked with frameworks like React.js to build responsive websites
- Collaborated with the back-end team to integrate APIs

## Designer

### Furniture Factory

📅 02/2023 - 07/2023    📍 Damietta

A factory producing furniture

- Created visual content and product designs
- Developed promotional material and advertisements using design tools

# SKILLS

Windows & Linux Administration		Git	
Hardware and Software Installation		IT Troubleshooting	
Technical Support	GITHUB	Remote Desktop Support	
Network Configuration	DNS	DHCP	Linux
IP Addressing & Subnetting		Routing & Switching	
VLAN Configuration		Wireless Networks (802.11)	
Packet Analysis (Wireshark)		Network Security	
Security Policies		Social Engineering Awareness	
Access Control		VMware / VirtualBox	
Command Line Interface (CLI)		Problem Solving	
Team Collaboration		Communication Skills	
Time Management		Adaptability	Analytical Thinking
Cisco CCNA	Incident Response		