

HANNAH KATZ

Theatre and English Major

(954) 670-4325 – hlk0703@gmail.com

EXPERIENCE **BARRINGTON STAGE COMPANY INTERN:**

Acquired skills in box office management, while selling single tickets and season subscriptions, alongside performing outreach for group sales. As well as, being the feet on the ground managing patrons' requests and providing outstanding customer service. While performing changeover and administrative duties.

DIRECTOR: Once Upon a Rehab- Rogue Productions

Directed an original One-Act play.

DIRECTOR: Genesis 6:9- FLOW Play Festival

Directed an original ten-minute play.

ASSISTANT DIRECTOR: Twelfth Night- Florida State School of Theatre

Director: Michael Hayden

ASSISTANT DIRECTOR: William Inge's The Disposal- Florida State School of Theatre

Director: Sarah Lucas

ASSISTANT DIRECTOR: Theresa Rebeck's Seminar- Florida State School of Theatre

Director: Cameron Jackson

ASSISTANT DIRECTOR: City of Light, An Original Musical- Florida State School of Theatre

HOUSE MANAGER: Act II Season- Florida State School of Theatre

Ensured the audience has a safe, relaxed and engaging experience. Alongside coordinating with box office managers, the stage manager team, and production management while overseeing and coaching freshman ushers, I helped create a seating and emergency plan for an environmental theatre space

EVENT MANAGER: Florida State University Fine Arts Department

Accounted for and document cash and credit intake consistently upwards of 200 dollars, facilitate ticket sales, and assist with customer problems and interactions while managing ticketing agents, frequently on off sight premises. I also coordinate with a house management team to ensure a prompt and enjoyable experience for our guests.

TICKETING AGENT: Florida State University Fine Arts Department

OUTREACH & MARKETING TEAM MEMBER: 100 Years of Hope - Florida State University, Act II Season

EDUCATION **BACHELOR OF ART** : Florida State University (Tallahassee, FL), 2014 – In progress

AWARDS **SEMINOLE SCHOLARS :** FSU Honors Society, Tallahassee, FL, 2015

FSU HONORS STUDENT: FSU Honors Society, Tallahassee, FL 2014-

HOFFMAN SCHOLARSHIP WINNER: 2015-2016

SPECIAL SKILLS **PHONE ETIQUETTE:** Trained on sales and general etiquette with refresher sessions taken twice a semester. Often speaking with senior patrons.

PARTICIPATED IN A \$33,000 SALES DAY

CHOICE CRM SOFTWARE: Ticketing software proficiency

TheaterManager: Ticketing software proficiency

Audience View: Ticketing software proficiency

FIRST AID & CPR CERTIFIED