

# Seth Hinshaw

## Software Engineer

sekku92@gmail.com | Dallas, TX | [linkedin.com/in/seth-hinshaw](https://www.linkedin.com/in/seth-hinshaw) | [github.com/sekkivah](https://github.com/sekkivah)

## TECHNICAL SKILLS

**Languages/Frameworks:** *Java, JavaScript, Spring Framework, React, NodeJS, Express, Bootstrap*

**Databases/Tools:** *SQL, PostgreSQL, Oracle, MongoDB, Git, XML/XSLT, HTML, CSS, Bash*

## TECHNICAL PROJECTS

### Businessolver Hackathon 2023

- Worked on automated testing service to provide data validation on files before they are sent to external partners
- Collaborated with a team of three engineers and one Product Manager to provide product requirements
- Placed 2nd overall and top pick for innovation from leadership

### Occult Outlet | Lead Developer | [github.com/sekkivah/grace-shopper](https://github.com/sekkivah/grace-shopper)

- Tech stack: PostgreSQL, React, NodeJS, Express, Bootstrap
- Led a group of three developers to create an ecommerce application and served as a mentor
- Directed project management utilizing Jira to provide project direction and promote Agile development
- Oversaw database design while coaching peers on API testing using Postman

### API Builder | Full-stack Developer | [github.com/sekkivah/api-builder](https://github.com/sekkivah/api-builder)

- Tech stack: Java, Spring Boot, React, MongoDB
- Developed an API endpoint builder that dynamically returns API body content entered into form
- Designed application for a modern redesign of a current product solution to bring newer technologies

### Transfer Service UI | Developer | [github.com/sekkivah/transfer-service-ui](https://github.com/sekkivah/transfer-service-ui)

- Tech stack: React, Bootstrap
- Created as a conceptual overhaul for old bash scripts and introduce a user-friendly design
- Collaborated with Product Manager and engineering team to bring technical requirements and UI design

## EXPERIENCE

### Business Analyst | Businessolver | Remote

08/2018 - Present

- Rewrote bash shell scripts to record detailed file transfer logging for non-technical users, providing clear indicators if a file was successfully sent to external partners
- Engineered dynamic date logic for health benefit date calculations, saving the company several hundred hours of manual configuration work each year
- Built external partner-specific documentation for API and Single Sign On onboarding projects, streamlining implementations and greatly reducing rework
- Mentored peers on effective problem solving utilizing JavaScript and XSLT, increasing their proficiency by 30%
- Designed file templates for dynamic data points, creating reusable code and reducing time required for file implementations by up to 50%

### ServiceNow Developer | Telligen | West Des Moines, IA

07/2016 - 06/2018

- Rebuilt internal service management tool to capture complete data across multiple clients, increasing quality of customer service across the company
- Developed customer service portal for direct customer ticket submission, greatly reducing call center volume
- Implemented automated testing framework for code pushes, decreasing bugs and merge conflicts by up to 25%
- Conducted requirement gathering meetings with stakeholders, driving increased customer satisfaction by 20%
- Designed automated workflows utilizing JavaScript for reporting security incidents, instantly alerting stakeholders on incident report and improving resolution times

## EDUCATION

### Fullstack Academy Web Development Bootcamp

06/2022 - 12/2022

Software Engineering Certificate

Part-time, Full Stack Javascript Web Development Immersive

### Des Moines Area Community College

12/2016 - 12/2018

Associate in Arts

Relevant Courses: *Object-Oriented Programming, Java, Data Structures*