



**CITY UNIVERSITY
MALAYSIA**

DKU011(B)

**FACULTY OF
HOSPITALITY &
TOURISM**



**RECOGNIZED &
CERTIFIED BY THE
PROFESSIONAL BODIES:**



**Agensi Kelayakan Malaysia
Malaysian Qualifications Agency**



**HOTEL & TOURISM
BUSINESS SCHOOL**



FOUNDATION IN BUSINESS

(R2/010/3/0239)(A10441)08/2024

Credit Hours: 50 Duration of Study: 1 year



PROGRAMME DESCRIPTION

The Foundation in Business programme is tailored to provide students with a direct route into related degree programmes such as hospitality management. The core business modules integrated in the programme shall equip the students with strong theoretical foundation to fully prepare them for their degree journey. In addition to that, the programme also strengthens English proficiency through its comprehensive English modules.

TERTIARY EDUCATION PROSPECTS

- Bachelor in Hospitality Management (Hons)

SUBJECTS OFFERED

- Bahasa Kebangsaan A / Profesional Communication
- Pengajian Malaysia 2 / Bahasa Melayu Komunikasi 1
- Foundation English 1
- Basic Statistics
- Introduction to Office Software Applications
- Introduction to Business Law
- Principle of Management
- Foundation English 2
- Study Skills
- Introduction To Accounting
- Introduction to E-Commerce
- Introduction to Economics
- Principle of Marketing

DIPLOMA IN CULINARY ARTS

(R/811/4/0264)(A11542)11/2020

Credit Hours: 90 Duration of Study: 2 years 8 months



PROGRAMME DESCRIPTION

This program is designed to meet the demands for hands-on industry savvy workforce in culinary. It emphasizes on developing both culinary and pastry skills. Practical classes are conducted in our own purposed-built kitchen and in-house cafe to practice and apply theory knowledges and trends in gastronomy ficiency through its comprehensive English modules.

CAREER PROSPECTS

Sous Chefs, Food Entrepreneurs and Consultants, Food Production Manager, Restaurant Owner.

SUBJECTS OFFERED

YEAR 1

- Academic English 1
- Pengajian Malaysia 2 / Bahasa Melayu Komunikasi 1
- Theory of Food
- Fundamentals of Food Preparation (P)
- Academic English 2
- Basic Entrepreneurship / Bahasa Kebangsaan A
- French Language
- Introduction to Hotel and Tourism
- Food Safety and Sanitation
- Professional Communication
- Kitchen Management

YEAR 2

- Garde Manger
- Malaysian Cuisine
- Food and Beverage Management (P)
- Supervision in Hotel and Restaurant
- Badminton Club (Co-Curriculum)
- Basic Food Procurement
- Basic Pastry and Bakery (P)
- Food and Beverage Cost Control
- Menu Planning and Analysis
- Academic English 3
- Human Nutrition
- Restaurant and Food Service Operations
- Restaurant Accounting

YEAR 3

- International Cuisine
- Hotel and Restaurant Sales and Promotions
- Restaurant Performance Analysis
- Industrial Training

DIPLOMA IN HOTEL MANAGEMENT

(R/811/4/0085)(MQA/FA1942)05/2022

Credit Hours: 90 Duration of Study: 3 years



PROGRAMME DESCRIPTION

This program is structured to be in line with current needs of the industry, both locally and internationally. Practical classes are conducted in our own purpose-built mock restaurants and in-house cafe to prepare them for the 'real world'. Students will be equipped with skills to face challenges of the industry with curriculum that highlights the key components of hospitality operations, human relations and cultural diversity.

CAREER PROSPECTS

Junior, middle and higher managerial positions in the front and back-of-house from a Sales & Marketing Manager to Human Resource as well as Food & Beverage Managers, among others.

SUBJECTS OFFERED

YEAR 1

- Academic English 1
- Pengajian Malaysia 2/ Bahasa Melayu Komunikasi 1
- Co-Curriculum
- Introduction to Hotel and Tourism
- Theory of Food
- Academic English 2
- Basic Entrepreneurship / Bahasa Kebangsaan A
- French Language
- Fundamentals of Food Preparation (P)
- Professional Communication
- Food and Beverage service (P)

YEAR 2

- Academic English 3
- Basic Hotel Cookery (P)
- Food and Beverage Cost Control
- Food Safety and Sanitation
- Hotel Maintenance
- Economics for the Hospitality Industry
- Hotel Safety and Security
- Hotel Operations
- Understanding Hotel Regulations
- Hotel and Restaurant Sales and Promotion
- Front Office Operations
- Front Office Accounting Systems
- Customer Service Excellence

YEAR 3

- Small Hotel Performance Analysis
- Food and Beverage Management (P)
- Housekeeping Operations (P)
- Supervision in Hotel and Restaurant
- Industrial Training

BACHELOR OF HOSPITALITY MANAGEMENT (HONS)

(N/811/6/0232)(MQA/FA4569)05/2020

Credit Hours: 120 Duration of Study: 3 years



PROGRAMME DESCRIPTION

Designed to prepare students to create, practice and apply management concepts in the areas of accommodation, dining and guest services.

CAREER PROSPECTS

Hospitality Management, Event Organiser, Restaurant Manager, Service Supervisor, Customer Service Executive, among others.

SUBJECTS OFFERED

YEAR 1

- Intro to Hospitality & Tourism Industry
- Beverage Studies
- Hygiene and Sanitation
- Basic Cookery
- English for Academic Purpose
- Entrepreneurship
- F&B Service & Operation
- F&B Management
- Front Office Management
- Culinary Appreciation
- Professional Development Planning in Hospitality
- English for Employment
- Hubungan Etnik
- Academic Skills
- Bahasa Melayu Komunikasi 2

YEAR 2

- Tourism and Traveling
- Food Cost Control
- Housekeeping Analysis in Hospitality
- Marketing in Hospitality
- French I
- Co-Curriculum (Badminton)
- Design and Layout in Hospitality Properties
- Human Resource Management
- Hospitality Accounting
- Management of Hotel Operations
- French II
- Research Methodology in the Hospitality Industry
- Event Planning and Management
- Mandarin I

YEAR 3

- Small Hospitality Business Operations
- Managing Legal Issues in Hospitality
- Seminar in Hospitality Industry
- Research Project
- Mandarin II
- Internship I
- Internship II

Words of Encouragement from Professional Bodies of Malaysia



The development of the Occupational Safety and Health industry is very fast. So the number of skilled manpower in this field are in a very high demand. The courses offered in this field in City-U is very much in-line with the current requirements of the industry.

Dato' Ir. Mohtar Musri

Director General, Department of Occupational Safety & Health Malaysia (2017)



Students from City-U have the capabilities, the much needed knowledge and talent in this growing industry. At the same time, the ability can be applied if they are planning to pursue their studies in the next level.

Ar. Mohd Zulhemlee An

President of the Association of Malaysian Architects (2015)



Education coordination between ACCA and City-U benefits the accounting students in this institution. Students in City-U are granted 7 exceptions out of the 14 subjects to be taken to obtain ACCA accreditation.

David Chin

Chairman of ACCA Malaysia (2016)



The field of information technology now requires graduates who understand their functions thoroughly. Of course, the outstanding students in this course will be in demand of any company. I believe that City-U graduates can also prove their worth.

Augustine Chan

Microsoft Authorized Education Reseller Program Manager



High quality and competitiveness is one thing I can see in City-U students. The quality of the students who are undergoing our industrial training programme is very good. So we do not hesitate to continue absorbing them as our employees here.

Prithipal Singh

Chief Executive Officer of Jet Asia (2007- Present)



I can say that students from City-U demonstrate good working quality. Even though they have just completed their studies, they are not clumsy and the way they work also shows that they have been trained very well at the institution before entering the real world of work life.

Minizar Francis Nordin

Chief Medical Technology of Kelana Jaya Medical Centre



The ability of City-U learners in some ways has convinced our customers that each of the designs and creations has its own significance. Thus, the City-U graduates are in-line with the widespread demands of the industry.

Ar. Jeffery Cheah

Principal and Managing Director of Syarikat Seni Bina Zone (1993-Present)



City-U students undergoing industrial training in my company are highly capable, able to work independently and are able to meet the demands of this industry in general.

Ir. Johan Zakaria

Director of Syarikat Johan Setia Perunding (M) Sdn. Bhd. (2000-Present)

Industry Partners:

Architecture / Interior Design

- Arkitek Aliran Cipta Consultancy Sdn Bhd
- Ang Interior Design Sdn Bhd
- Arkitek Akiprima Sdn Bhd
- Arkitek MAA Sdn Bhd
- Associated Group Architect
- ASTEC Development Centre
- Busree Design Pelukis Pelan Sdn Bhd
- CHL Building Service
- CS Chew Architect Sdn Bhd
- Edutex Trading Sdn Bhd
- Empire Perunding Sdn Bhd
- IDENT-3 Sdn Bhd
- MJ Fire Protection & Services Enterprise
- MST Muassal Global Sdn Bhd
- Pakatan Arketik Sdn Bhd
- Pembinaan Kekal Mewah Group
- SAO Architecture & Interior Design
- Sato Kogya (M) Sdn Bhd
- Sazlan Dev Sdn Bhd
- SKA Technology Sdn Bhd
- SNLOW Associate
- UTM Shah Alam
- Vantage Architect Sdn Bhd
- Worldarch Trading Sdn Bhd
- ZAP Group Architects Sdn Bhd
- Zon Design Rekabina Sdn Bhd

Asset Management

- Infra Desa (Johor) Sdn Bhd
- Selia Selenggara Sdn Bhd
- Selia Selenggara Selatan Sdn Bhd
- Selia Selenggara Engineering Sdn Bhd
- Selia Facility Management Sdn Bhd

Assets/ Property

- Pejabat Daerah Kunak Pembangunan (E-Kasih)
- UEM Sunrise

Manufacturing / Quarry / Heavy Industry / Machinery / Equipment

- Airflow Services Sdn Bhd
- Builder Sdn Bhd
- Ceramic (Seramic) Sdn Bhd
- Gemencheh Granite Sdn Bhd
- Kim Hin Ceramic (Seremban) Sdn Bhd
- Malay- Sino Chemical Industries Sdn Bhd
- Malaysia Marine & Heavy Engineering Sdn Bhd
- Press Metal Bintulu Sdn Bhd
- S-Form System Formwork
- Sidratul Corporation (M) Sdn Bhd
- Southern Premix Sdn Bhd

Oil & Gas

- Petronas Gas Bhd
- Sapura Kencana Petroleum Bhd

Construction / Property Development

- AUS- Builder Corporation Sdn Bhd
- BMIG D.O.O
- Brunfield Group/ Aligan Construction
- CDZ Entrprise Sdn Bhd
- Elmibina Sdn Bhd
- FCB Construction (M) Sdn Bhd
- Geohan Sdn Bhd
- Jabatan Kerja Raya
- Malaysia Mosaic (MML)
- MBI Development D.O.O
- NS Construction Sdn Bhd
- PJD Construction
- Perfect Hallmark
- Selia Pantai Sdn Bhd
- Selia Group
- Sunway Construction

Toll Operation

- Swarna Tollway Pvt Ltd

Farming / Agriculture

- Cargill Palm Product Sdn Bhd
- Pertubuhan Peladang Negeri Johor
- Sime Darby Jomalia Sdn Bhd

Consultation (Business, IT, Science, Engineering & Technical)

- 88DB Malaysia Sdn Bhd
- Enigma Mutiara Sdn Bhd
- Bi Technologies Corporation Sdn Bhd
- Brandme Associate Sdn Bhd
- Bumi Kreatif Niaga
- IDW Sdn Bhd
- DOM Solution Sdn Bhd
- Lambda Technologies Sdn Bhd
- Pasadana Sdn Bhd

Child Education Material Manufacturing / Supplier

- Azam Wira Resources
- Azam Perkasa Resources
- K Mode Marketing

Education

- Cambridge English For Life
- Windfield Academy Sdn Bhd

Food & Drink

- Sushi King
- PickNik
- Paper & Toast

Environment / Health / Safety

- Malaysia Society or Occupational Safety And Health
- Safety And Health Service Sdn Bhd
- Safety And Health Enterprise
- Brightway Holdings Safety and Health
- Jabatan Keselamatan Jalan Raya Negeri Sembilan

Engineering

- Alloy MTD Sdn Bhd
- Asia Pacific Engineering Consortium
- B&G Concept Engineering Sdn Bhd
- Bina Masyhur Sdn Bhd
- BH (India Pvd Ltd)
- Brooke Dockyard and Engineering Works Corporation
- HJS Engineering Sdn Bhd
- Malaysia Marine and Heavy Engineering Sdn Bhd (MMHE)
- New Hoong Fatt Holdings
- Port Dickson Power Bhd
- Sapura Kencana
- Toyo Engineering Corporation
- UEM BuildersLogistic
- Bersatu Integrated Logistic
- Far-Go Link Freight Service

Hotel / Hospitality

- Armada Hotel
- Brisdale Kuala Lumpur
- Cititel Hotel
- Concorde Hotel Shah Alam
- Corus Hotel Kuala Lumpur
- De Palma Inn Shah Alam
- Flamingo Hotel
- Furama Hotel Kuala Lumpur
- Grand Bluewave Hotel Shah Alam
- Grand Seasons Hotel Kuala Lumpur
- Holiday Villa Hotel & Resort
- Intekma Resort & Convention Centre
- Mines Wellness Hotel
- One World Hotel
- Pacific Regency Hotel
- Pearl International Hotel
- Piccolo Hotel Kuala Lumpur
- Quality Hotel Shah Alam
- Radius Hotel
- Saujana Hotel
- Silkia Maytower Hotel Kuala Lumpur
- Sheraton Imperial Hotel Kuala Lumpur
- Summit Hotel Subang USJ
- Sunway Resort Hotel & Spa
- The Legend Hotel
- The Villas At Sunway Resort Hotel
- Vistana Hotel Kuala Lumpur

Advertising / Marketing / Promotion / PR

- Cathay Cineplex
- Perfect Hallmark
- Reddhoooter Studio

Telecommunication

- Merchantrade Asia Sdn Bhd
- Telekom Malaysia Sdn Bhd

Travel & Tours

- Malaysia Airlines System

Fashion

- Hatta Dolmat Couture

Health / Medical

- ASP Medical Clinic Sdn Bhd
- Azalea Dialysis Center C/O Nur dan Anak Anak Sdn Bhd
- Bangsar South Surgical Clinic
- Bintulu Medical Centre
- BP Clinical Lab Sdn Bhd
- Damai Service Hospital
- Darul Ehsan Medical Centre (DEMC)
- Focus Point Vision Care
- Healol Pharmaceutical Sdn Bhd
- Hospital Baling, Kedah
- Hospital Jempol, Negeri Sembilan
- Hospital Kampar, Perak
- Hospital Kluang, Johor
- Hospital Serian, Sarawak
- Hospital Sultan Abdul Halim, Kedah
- Hospital Tanah Merah, Kelantan
- Hospital Pakar Perdana
- KPJ Ampang Puteri Specialist Hospital
- Kempas Medical Centre
- Mawar Renal Hospital
- Normal Medical Center
- Orion Prokash (M) Sdn Bhd
- Ozone Therapeutic Action Sdn Bhd
- Perak Community Specialist Hospital
- Prince Court Medical Center
- PUSRAWI
- Rejang Medical Centre
- Sentosa Specialist Hospital
- UHPG Medical Services Sdn Bhd
- United Lab
- University Malaya Medical Centre
- Wellness Concept (M) Sdn Bhd
- Wellness Works Sdn Bhd



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Malaysia Rating
**VERY
GOOD
(4STAR)**
SETARA-2017



**MORE THAN
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35,000
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INTERNATIONAL
COMPANIES**

