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# **Commuter classification and behavior clustering: Beijing use case**

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## **Abstract**

Public transportation, centered on subway and bus networks, is an data-rich domain that can benefit from data mining and machine learning techniques. The classification of commuters versus non-commuter/occasional travelers can help government, transport management and operators to better target their policies in order to improve the transportation network in large cities. Furthermore, characterizing commuters by behavior clustering can bring deeper insight into their needs and routines as a whole. This project proposes the usage of ensemble models for classification and clustering of public transport users. For this purpose, transit card data will be used, available from the city of Beijing, China.

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# 1 Introduction

## 1.1 Transportation domain

Public transportation facilities composed by subway, buses, tram, train and others. As a network, they provide service for the majority of citizens. <sup>1</sup>

Environmental impact, air pollution, noise pollution. <sup>2</sup>.

Energy problems for fuel consumption. Even economic implications. <sup>3</sup>

### 1.1.1 Who are the commuters?

Regular users of public transit.

Commuting to work or school is the basis for a routine. It directly influences personal life and impacts quality of life <sup>4</sup>. If the experience is bad, daily travel can bring sorrow to users. Bad experiences may include excessively long commuting time, crowded spaces, inconvenient transfers, elevated prices, low-quality of facilities, and others.

Identifying commuters can help in the long-term planning of public transportation. Policies for improving the overall experience and aid urban areas on a large scale.

Transportation follows swarm behavior. Based on individual travels and routines, on a larger scale travelers exhibit peculiar characteristics. Both levels of understanding are crucial.

## 1.2 The city of Beijing

Beijing special case for urbanization. Number of people is massive <sup>5</sup>

Pollution in Beijing <sup>6</sup>

Resources of public transportation network. Number of subway lines and bus lines. Number of users per day. <sup>7</sup>

## 1.3 Motivation

Interdisciplinary study between Artificial Intelligence and Metropolitan Transportation. Introduce data mining techniques to a data rich domain.

Relevance of project on both areas.

### 1.3.1 Societal context

Commuters use the public transport network regularly to go to work, school or other follow other routines. They need reliable means of transportation.

Government, transport management and operators can gain spatial and temporal insight. This insight can lead to tangible results, policies and counter measures increasing efficiency of network, adjustable travel fares used as incentives to relieve peak hours, urban planning for residential and industrial land use, and others <sup>8</sup>

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<sup>1</sup>reference

<sup>2</sup>references

<sup>3</sup>reference

<sup>4</sup>reference

<sup>5</sup>reference

<sup>6</sup>reference

<sup>7</sup>reference

<sup>8</sup>reference

### 1.3.2 Scientific context

Usage of machine learning of data mining has been limited. Current broadly use method is surveys to reach travelers on individual level, aggregated measurements for gathering their collective behavior. The analysis is usually done with statistical methodology.

Surveys are costly and based on self-report, which by itself has bias problems. Other problems are small population and non-representative samples.

Aggregated methods miss the interactions between individuals that cause the collective behavior.

Technology has reached the data collection point, but has yet to reach the analysis part. Transit cards are capable of recording boarding and alighting stations with their related locations and time stamps.

Many prediction algorithms available. Constant refinement, state of the art must be applied to real life and large impact situations. Domain experts must focus on analyzing insights and using them, not on techniques for curating and making sense out of raw data.

### 1.4 Thesis organization

First we do a literature review for previous work on mining transit data and for specific state of the art methodologies. Then we establish the scope and objectives of this project. We continue to describe the methodology thoroughly, including the data and the approach.<sup>9</sup> Three stages of the project and their corresponding experimentation. Then we discuss findings and gather conclusions. Finally, future work opportunities are explored.

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<sup>9</sup>approach in section 3 or 4?

## **2 Literature review**

### **2.1 Data mining on transit card data**

Preprocess data by Wang in BJUT lab. [7]

Data mining to identify transit use cycles in Canadian smart card data [5]

Density Based Scanning Algorithm with Noise to classify travelers according to their travel patterns. [4]

Passenger segmentation by K-means clustering [1]

Machine learning for commuters identification. SVM with 94% accuracy. [6]

11 distinct clusters of users with similar activity and demographic attributes [2]

Latest work using machine learning by [3]

### **2.2 Classifying and clustering spatio-temporal data**

Ensemble methods

Classifiers in the transportation domain

### 3 Research objective

Objective is to identify and characterize commuters in the city of Beijing by using IC card data. Find patterns in the spatio-temporal data of public transport travelers.

#### 3.1 Research questions

1. How accurately can commuters and non-commuters be identified using an ensemble model? How does this compare to the previous SVM model?
2. What is the minimal set of information needed from IC card data to reach an acceptable accuracy in classification?
3. To what extent is clustering commuters by its behavior informative to transportation specialists?

##### 3.1.1 Definition of terms

A commuter is someone whose IC card data is repeatable in time and space over a working week (5 days, Monday to Friday).

A trip is a sequence of IC card transactions, with an origin and destination.

A record corresponds to a trip made by an IC card user.<sup>10</sup>

A transfer is a change in transportation mode. It can be bus-bus, bus-subway or subway-bus. Changes between subway lines are not recorded.

We make the assumption that each IC card IDs and users have a one to one relationship, meaning each user has exactly one card and each card is used by exactly one user.

#### 3.2 Scope and structure

<sup>11</sup> part one: classify commuters versus non-commuters. Ensemble model compared to SVM

part two: the set of features will be revised to disregard redundant information. A second comparison with Tu[6]'s SVM model will be made.

part three: commuters will be further clustered according to patterns in their behaviors that will emerge from all variables of the IC card data. The clusters will be analyzed and interpreted to find distinctive characteristics that may be judged as useful by transportation specialists.

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<sup>10</sup> better definition

<sup>11</sup> revise this part

## 4 Methodology

### 4.1 The data

#### 4.1.1 Data description

<sup>12</sup> Every record for an IC card contains the following data fields:

- Data date: date that the trip was made
- Card code: card identification number
- Data link: <sup>13</sup>
- Path link: Mode of transportation. B for bus, R for subway. Transfers shown by a dash. Example: B-B is Bus to Bus.
- Travel time: time spent in vehicles, measured in milliseconds
- Travel distance: measured in meters <sup>14</sup>
- Transfer number: number of transfers in the trip
- Transfer time average: time spent in transfer, divided by number of transfers
- Transfer time sum: total time spent in transfer
- Start time: time stamp of when the trip started
- End time: time stamp of when the trip ended
- On traffic:
- Off traffic:
- On middle area:
- Off middle area:
- On big area:
- Off big area:
- On ring road:
- Off ring road:
- On area:
- Off area:
- ID: number | time stamp of beginning of trip | card code
- Transfer detail: Station name, line number, mode of transportation

Every day, more than X records are collected. 50, 000 records are sampled every day for a month. <sup>15</sup>

The month is April, which does not overlap with summer holidays.

#### 4.1.2 Training data

Since we perform supervised learning, we need training data for which we know if a record corresponds to a commuter or non-commuter. Such data is expensive and limited since it has only been obtained by asking the users directly if they are commuters or not. Other annotated data is not available, and labeling new records falls beyond the scope of this project. <sup>16</sup>

The current training and validation set consists of data from 2015, collected and validated by Tu [6] <sup>17</sup>. The data is composed by:

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<sup>12</sup> describe areas and their range. Include a map

<sup>13</sup> irrelevant?

<sup>14</sup> as measured by route?

<sup>15</sup> how much data can we handle

<sup>16</sup> if data is not sufficient (although previous work shows it is) I might need to consider annotating some data myself

<sup>17</sup> make sure it was Tu



- 6439 records of 481 commuters
- 1628 records of 497 non-commuters

For a total of 978 IC card IDs. <sup>18</sup>

#### **4.1.3 Testing data**

Testing data is from 2016. More detailed

### **4.2 Data preprocessing**

Eliminate records that do not make sense or are faulty, for example having empty fields. <sup>19</sup>

47101/50000

Whitening vs standardization

### **4.3 Data mining techniques**

Coding using Python. Libraries and toolboxes such as pandas.

#### **4.3.1 Feature engineering**

The temporal factors to be explored are represented by the start/end times, as well travel/transfer time.

The spatial factors to be explored are represented by On/Off areas. <sup>20</sup>.

#### **4.3.2 Ensemble models**

Ensemble models are chosen because of its robustness and modularity. Starting from two simple classifiers, assembled via bagging, the model can grow larger or more complex as needed and it may be extended beyond the scope of this Thesis Project.

#### **4.3.3 Decision trees and random forests**

#### **4.3.4 Neural networks**

### **4.4 Correlation analysis**

chi-test

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<sup>18</sup>I got these from Tu, check the parameters are the same as the ones given by Liang or search for IDs in current data

<sup>19</sup>include percentage of data eliminated

<sup>20</sup>and route lines?

## **5 Commuters identification**

### **5.1 Hypothesis**

As suggested by Tu [6] results, the data is almost linearly separable thus simple classifiers such as decision trees may suffice.

### **5.2 Model**

A first instance of the model will use all available variables in the data as used by Tu [6] for a fair model comparison.

### **5.3 Experiments**

### **5.4 Results**

Accuracy

Confusion matrix

## **6 Variable evaluation**

### **6.1 Hypothesis**

One of the main focuses of the second phase of this thesis is to determine the appropriate level of detail in the area to be taken into account.

Middle area, big area and (small) area overlap. Middle and small divisions have more precision but maybe not needed. On the other hand, big area divisions might not capture the changes for people who live and work/study in the same bis district.

### **6.2 Qualitative**

Exploration: Experts opinion

#### **6.2.1 Interview**

<sup>21</sup> We interview Liang Quan as an Transportation domain expert.

- To what extent do people live and work on the same area?
- what level of detail do you think is appropriate?

### **6.3 Quantitative**

Analysis: Correlation

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<sup>21</sup> In appendix?

## **7 Commuters clustering**

### **7.1 Model**

### **7.2 Experiments**

### **7.3 Results**

### **7.4 Expert judgment**

## 8 Conclusion

## **9 Future work**

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