



# How to Access the 24x7 On-Demand Training

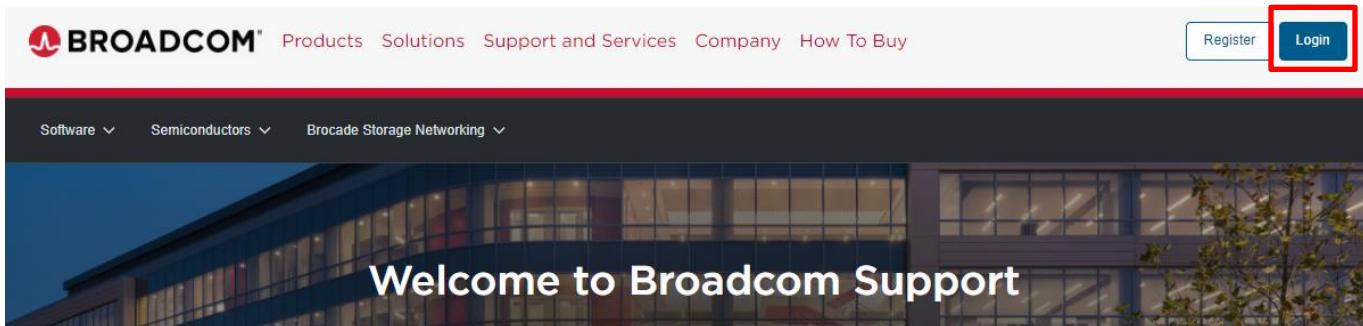
You must have a single sign-on account with Broadcom in order to access the eLearning content in Learning@Broadcom. This job-aid explains how to use your existing account to log in for access. In addition, if you need to create an account, directions are included on how to access your Site ID (SID) to create a new account.

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## 1.1 If You Have an Account

1. Go to the [Broadcom Support portal](#).
2. Enter your Support Username and Password to sign in.



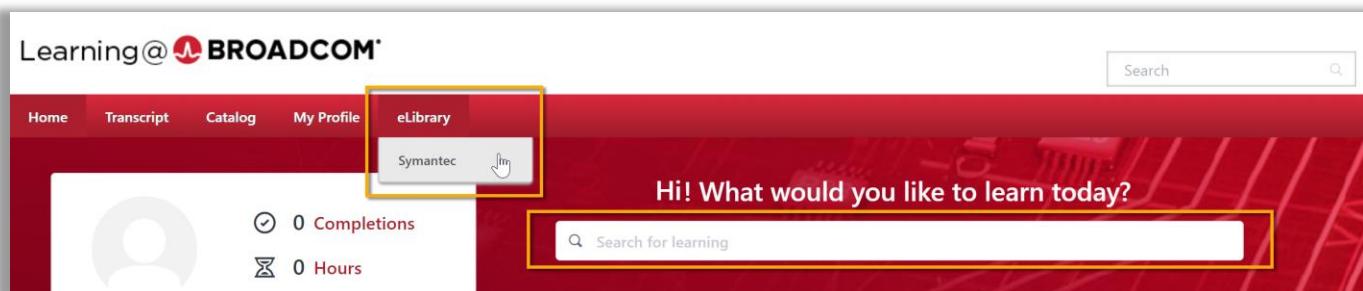
3. In the **Education** section, click on the [Learning@Broadcom](#) link.

The screenshot shows the Broadcom Support portal homepage. At the top, there's a search bar, a 'Technical Documentation' section with a 'Visit Tech Docs' button, and a 'Quick Links' sidebar with various links like Product Lifecycle, Installation and Maintenance Tools, and Compatibility Matrix. Below that is a 'Partner Portal' section with a 'Explore' button. The main content area has sections for 'Community Posts', 'Knowledge Base Articles', and 'Recent Activities'. A large red box highlights the 'Education' section on the right, which contains links for 'Learning@Broadcom' and 'Mainframe Software Education', each with a 'View All' button. A red arrow points from the bottom left towards this highlighted 'Education' section.

The screenshot shows a user interface for 'Learning@Broadcom'. At the top left, there's a section titled 'Education' with two buttons: 'Learning@Broadcom' (highlighted with a red box) and 'Mainframe Software Education'. Each button has a 'View All' link next to it. The background is white with some gray shading.

**Note:** To update your account settings, follow the steps on the next page for "My Profile."

4. There are two ways to access courses in Learning@Broadcom:
  - In the Search for Learning bar, type a search term and hit Enter.
  - In the top menu bar, click eLibrary > Symantec.



## 1.2 If You Do NOT Have an Account

A Support account is required in order to access the eLibrary. To create a new account:

1. Go to the [Broadcom Support portal](#).
2. Click the **Register** button.

The screenshot shows the 'Welcome to Broadcom Support' page. At the top, there's a navigation bar with links: Products, Solutions, Support and Services, Company, How To Buy, Register (highlighted with a red box), and Login. Below the navigation is a banner with the text 'Welcome to Broadcom Support' over a background image of a modern building at night. At the bottom, there are dropdown menus for Software, Semiconductors, and Brocade Storage Networking.

3. Follow the instructions for creating an account.
4. Log in using the "If You Have an Account" steps above.

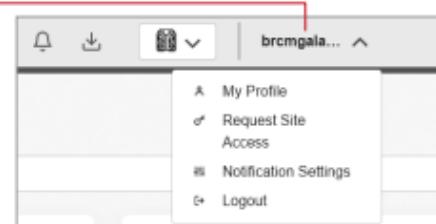
## 1.3 My Profile – Update/Modify Your Account Settings

To request site access, and set up notifications on the Support portal, use ‘My Profile’ and complete these steps:

### My Profile

Access your profile by clicking on your username in the top-right corner and selecting **My Profile**.

My Profile displays your basic user information as well as a link to the **Profile Builder** to update your services access.



### Request Site Access

1. Click on your username in the top-right corner and select **Request Site Access**.
2. Enter the appropriate site ID and click **Save**.

A screenshot of the 'Request Site Access' page. It has tabs for 'User Information', 'Request Site Access' (which is selected), and 'Notification Settings'. Under 'Request Site Access', there are three buttons: 'Support Site ID Access', 'Site Administrator Access', and 'Subscription Manager Access'. A 'Request Access' button is at the bottom right. Below these are sections for 'Access History' and a search bar.

### Set Notifications

1. Click on your username in the top-right corner and select **Notification Settings**.
2. Click the appropriate switch icons to activate product notifications by alert type.

A screenshot of the 'Notification Settings' page. It has tabs for 'User Information', 'Request Site Access', and 'Notification Settings' (which is selected). A message says 'Preferences automatically saved.' Below are sections for 'Product Updates Notifications' and a search bar. There are five alert types with toggle switches: 'Product All', 'Critical Alerts', 'Product Advisories', 'Release Announcements', and 'Security Advisories'. Underneath are two groups of alerts: 'ACF2 - DB2 Option' and 'ACF2 - z/OS', each with its own set of five toggle switches.

Note:

If you do not know your Site ID and need assistance finding it, please submit a request via the [Site ID Request](#) and a Representative will help you locate it.

If you have any additional questions, please contact [Americas Education](#).

You can refer to the [Broadcom Support Portal document](#) for further help on navigating the Support portal.