Creation of a SAP Business Requirement

KB0010884 - Latest Version

30 views

Introduction

The following chapters show how to create and to edit a Business Requirement.

Business Requirements are used to ask for changes within a SAP System.

1. Via ServicePortal

2. Process Flow (overview)

Instructions

1. Via ServicePortal

A Business Requirement can be created by searching for "SAP Business Requirement" in the search navigation.

Fill in the Business Requirement and submit it using the "**Submit**" button.
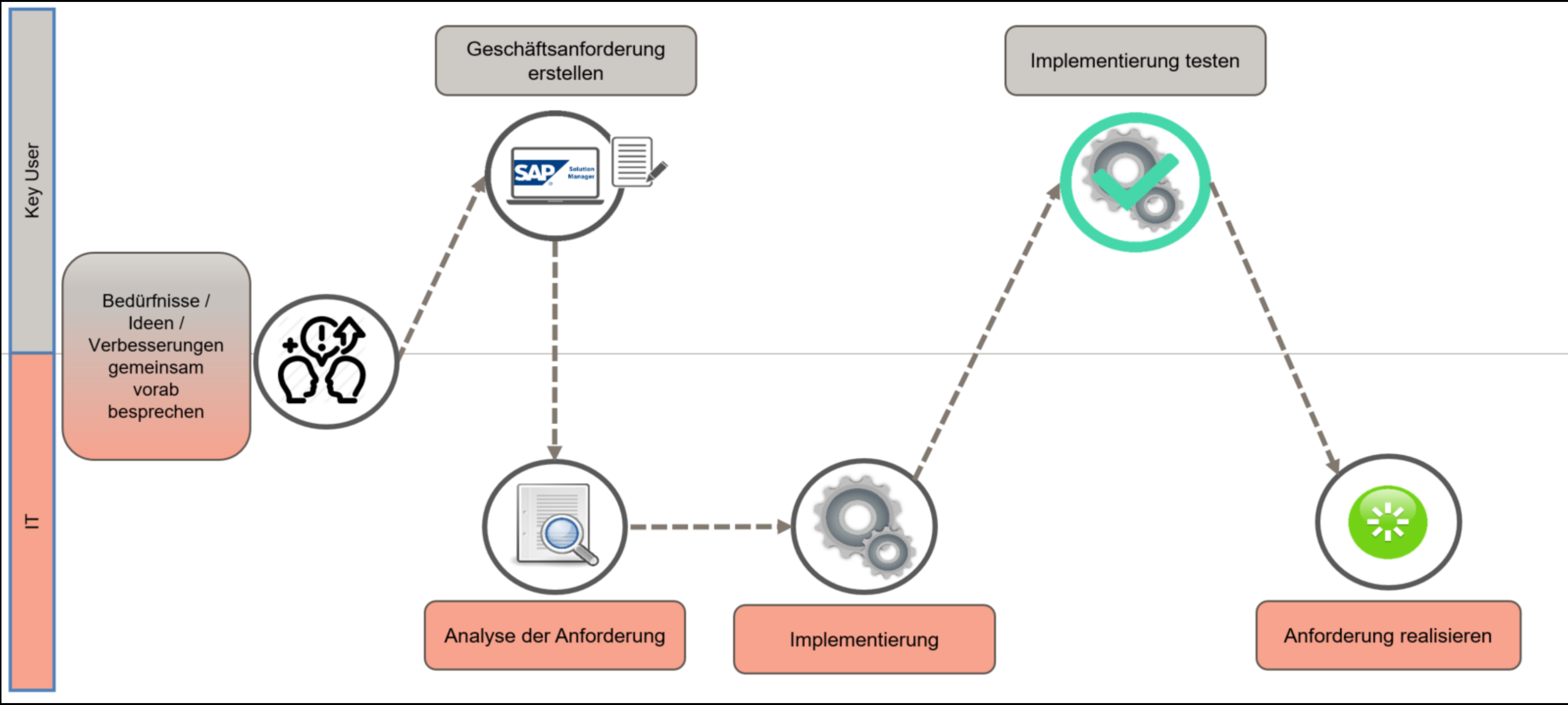

If a business requirement is submitted via the portal an inquiry is created and automatically assigned

based on the specified SAP "System Category" and "Module Category" (according to the stored mapping table).

If no match is found in the mapping table, the business requirement is assigned to the "SAP Change Management" team.

Note: There are no SLAs for Inquiries in general

2. Process Flow (overview)

Most recent tasks   INC0117879 - SAP Business Requirement

Revised by Höft Moritz
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Helpful? Yes No

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