Stuart Eliades

(804) 873-0221 – stu-eliades@gmail.com LinkedIn: https://www.linkedin.com/in/stu-eliades/ Github: https://seliades.github.io/Stu_Portfolio/

Brand Statement

I am a full stack web developer with a passion for creative problem solving on both the front end and the back end. I have over 5 years of people leadership with a focus on developing an environment of trust where the team feels comfortable experimenting together and iterating quickly. I earned my certification in web development from the University of Richmond, where I have honed my skills in HTML/CSS, JavaScript, and the full MERN stack. By combining this with my major in Psychology and minor in Philosophy I am able to understand how clients and users think and ensure that both sides are able to better understand each other to achieve optimal outcomes.

Coding

HTML SQL
CSS MongoDB
JavaScript Express
Node React

Skills and Abilities

Analytical thinker Make decisions grounded in data
Creative problem solver Excellent written and verbal communication skills
Collaborative team player Strong organizational skills and time management
Detail oriented Effective presentation/facilitation skills

Professional History

Capital One Financial February 2011 – Present

Unit Manager April 2014-Present

- Project lead with an emphasis on analyzing data and KPIs to make well-grounded suggestions to improve and simplify processes
- Monitor and maintain multiple lines of business within Fraud and Disputes that have high regulatory risk priority; pull levers as appropriate including recruitment, staffing, agent lends, and process improvements
- Manage a team of up to 20 senior coordinators, coaching performance and providing actionable feedback
- Delegate appropriately and remove roadblocks to ensure all timelines are met and to encourage associate engagement

Education

University of Richmond, Richmond, VA Full Stack Web Development Certification, October 2019

Elon University, Elon, NC

B.A., Psychology, Minor in Philosophy, May 2010