SHARAYAH CORCORAN

DevOps Engineer and Web Developer

CONTACT

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SKILLS

Ansible
AWS
Bootstrap
Computer Repair
CSS
Docker
Flask
Git
HTML
Python
Troubleshooting

EDUCATION

University of New Hampshire
Bachelor of Science | 2014 – 2017
Computer Information Systems
Dean's List

Amazon Web Services
AWS Technical Essentials
September 2017 | Boston

PROFILE

Recent dean's list graduate with demonstrated DevOps, web development, and technical troubleshooting experience. Passionate about new technologies, with a particular interest in DevOps and IT automation. Seeking opportunities that focus on automation, containerization, and continuous development in a collaborative environment.

EXPERIENCE

Remote Helpdesk Technician

Computer Guys | Ridgeland, MS | 2014 - Present

- Resolved majority of company support tickets without escalation or call backs
- Quickly assisted customers with technical problems including computer slowdowns, poor network connectivity, viruses, and application difficulties
- Configured and managed various Microsoft applications including Exchange, DHCP, and IIS
- Diagnosed and resolved a range of software, network, and printer problems
- Managed and deployed remote servers using Amazon Web Services EC2

Information Technology Specialist

US Army National Guard | Manchester, NH | 2010-2014

- Network troubleshooting, configuration, setup, and repair experience
- Configuration of Cisco Call Manager and TACLANE experience
- Trusted with sensitive Army computer information and held secret security clearance
- Installation and maintenance of LAN and WAN networks, and VoIP phones

PROJECT

DevOps and Web Development Project

Full stack web development project using various DevOps and Web Development tools

- Created, configured, and monitored AWS VPC using best practices as outlined by AWS
- Created Red Hat Enterprise Linux Web Server using EC2 AMI, configured the server via SSH to host personal website using Apache
- Developed website using Bootstrap, HTML, CSS, and JavaScript
- Purchased domain from AWS and configured hosted zone in Route 55 to point to the RHEL Web Server IP
- Documented process and began writing Ansible playbooks to automate the process