

SHARAYAH CORCORAN

Entry Level DevOps and Web Developer

CONTACT



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Github/selifka

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SKILLS

Ansible

AWS

Bootstrap

Computer Repair

Customer Service

Docker

Flask

Git

HTML/CSS

Linux

MAC OSX

Microsoft Exchange

Networking

Python

Troubleshooting

Windows OS

PROFILE

Recent dean's list graduate with demonstrated DevOps, web development, and technical troubleshooting experience. Seeking opportunities that focus on IT automation, containerization, and continuous development in a collaborative environment.

EXPERIENCE

Remote Helpdesk Technician

Computer Guys | Ridgeland, MS | 2014 - Present

- Resolved majority of company support tickets without escalation or call backs
- Quickly assisted customers with technical problems including computer slowdowns, poor network connectivity, viruses, and application difficulties
- Configured and managed various Microsoft applications including Exchange, DHCP, and IIS
- Diagnosed and resolved a range of software, network, and printer problems

Information Technology Specialist

US Army National Guard | Manchester, NH | 2010-2014

- Network troubleshooting, configuration, setup, and repair experience
- Configuration of Cisco Call Manager and TACLANE experience
- Trusted with sensitive Army computer information and held secret security clearance
- Installation and maintenance of LAN and WAN networks, and VoIP phones

PROJECT

DevOps and Web Development Project

A personal project used to advance continuous development and IT automation skills

- Full stack web development project using various DevOps and Web Development tools
- Tools frequently used include Ansible, Bootstrap, Flask, and Docker

EDUCATION

University of New Hampshire

Bachelor of Science in Computer Information Systems

Degree earned September 2017 | Dean's List

Amazon Web Services

AWS Technical Essentials

Completed September 2017 | Boston