SHARAYAH CORCORAN

Entry Level DevOps and Front End Web Developer

PROFILE & OBJECTIVE

Recent dean's list graduate with demonstrated DevOps, web development, and technical troubleshooting experience. Seeking opportunities that focus on automation, containerization, and continuous development in a collaborative environment.

EXPERIENCE

Remote Helpdesk Technician

Computer Guys | Ridgeland, MS | 2014 - Present

- Resolved majority of support tickets without escalation or call backs
- Quickly assisted customers with computer problems including slowdowns, poor network connectivity, viruses, and application trouble
- Configured and managed Microsoft Exchange, DHCP, and IIS
- Diagnosed, troubleshot, and resolved a range of software, and network connectivity problems.

Information Technology Specialist

US Army National Guard | Manchester, NH | 2010-2014

- Network troubleshooting, configuration, setup, and repair experience
- Configuration of Cisco Call Manager and TACLANE experience
- Trusted with sensitive Army computer information and held secret security clearance
- Installation and maintenance of LAN and WAN networks, and VoIP phones

PROJECT

Personal DevOps Project

A personal project to further my experience with various DevOps tools

- Full stack web development project using various DevOps tools like Ansible, Docker, and Git
- Self-taught Ansible, Ansible Container, Docker, YAML, and Python

EDUCATION

University of New Hampshire

Bachelor of Science in Computer Information Systems
Degree earned September 2017 | Dean's List

Amazon Web Services

AWS Technical Essentials
Completed September 2017 | Boston

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SKILLS

Python
Ansible
Docker
Bootstrap
Networking
Linux
Troubleshooting
Git
AWS
MAC
HTML/CSS
YAML
Windows
Computer Repair
Customer Service