# SHARAYAH CORCORAN

DevOps Engineer and Web Developer

# CONTACT

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# SKILLS

Ansible

AWS

Bootstrap

Computer Repair

CSS

Docker

Flask

Git

HTMI

Python

**JavaScript** PHP

# **FDUCATION**

### University of New Hampshire

Bachelor of Science | 2014 – 2017 Computer Information Systems Dean's List

## Amazon Web Services

**AWS Technical Essentials** September 2017 | Boston

# **EXPERIENCE**

#### Remote Helpdesk Technician

Computer Guys | Ridgeland, MS | 2014 - Present

- Resolved majority of company support tickets without escalation or call backs
- Quickly diagnosed and repaired a range of technical problems including computer slowdowns, poor network connectivity, viruses, and printer problems
- Configured and managed various Microsoft applications including Exchange, DHCP, and IIS on Windows Server 2008 and 2012
- Managed and deployed remote servers using Amazon Web Services EC2

## **Information Technology Specialist**

US Army National Guard | Manchester, NH | 2010-2014

- Network troubleshooting, configuration, setup, and repair experience
- Experience configuring Cisco Call Managers and TACLANES
- Trusted with sensitive IT information and held secret security clearance
- Installed and maintained LAN and WAN networks, as well as VoIP phones

# **PROJECTS**

#### DevOps and Web Development Project

Full stack web development and hosting project for personal website

- Configured AWS VPC using best practices as outlined by AWS
- Created RHEL server using EC2 AMI, configured Apache to host website
- Developed website using Bootstrap, HTML, CSS, and JavaScript
- Purchased domain from AWS and configured hosted zone in Route S5 to point to the RHEL Web Server IP
- Began writing Ansible playbooks to automate the process

### Custom Google Maps Project (In Progress)

Development project for the Computer Guys

- Responsible for designing and creating MySQL database and importing CSV data into tables for Mississippi counties, coordinates, and judicial districts
- Queried database using PHP to return data from database that corresponded with user inputted search
- Used Good Maps API to create a map and display a KML layer dynamically in JavaScript