

# SHARAYAH CORCORAN

DevOps and Web Developer

## CONTACT

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## SKILLS

Ansible  
AWS  
Bootstrap  
Computer Repair  
CSS  
Docker  
Flask  
Git  
HTML  
Python  
Troubleshooting

## EDUCATION

**University of New Hampshire**  
Bachelor of Science | 2014 – 2017  
Computer Information Systems  
Dean’s List  
  
**Amazon Web Services**  
AWS Technical Essentials  
September 2017 | Boston

## PROFILE

Recent dean’s list graduate with demonstrated DevOps, web development, and technical troubleshooting experience. Passionate about new technologies, with a particular interest in DevOps and IT automation. Seeking opportunities that focus on automation, containerization, and continuous development in a collaborative environment.

## EXPERIENCE

### Remote Helpdesk Technician

Computer Guys | Ridgeland, MS | 2014 - Present

- Resolved majority of company support tickets without escalation or call backs
- Quickly assisted customers with technical problems including computer slowdowns, poor network connectivity, viruses, and application difficulties
- Configured and managed various Microsoft applications including Exchange, DHCP, and IIS
- Diagnosed and resolved a range of software, network, and printer problems
- Managed and deployed remote servers using Amazon Web Services EC2

### Information Technology Specialist

US Army National Guard | Manchester, NH | 2010-2014

- Network troubleshooting, configuration, setup, and repair experience
- Configuration of Cisco Call Manager and TACLANE experience
- Trusted with sensitive Army computer information and held secret security clearance
- Installation and maintenance of LAN and WAN networks, and VoIP phones

## PROJECT

### DevOps and Web Development Project

Full stack web development project using various DevOps and Web Development tools

- Created, configured, and monitored AWS VPC using best practices as outlined by AWS
- Created Red Hat Enterprise Linux Web Server using EC2 AMI, configured the server via SSH to host personal website using Apache
- Developed website using Bootstrap, HTML, CSS, and JavaScript
- Purchased domain from AWS and configured hosted zone in Route S5 to point to the RHEL Web Server IP
- Documented process and began writing Ansible playbooks to automate the process