Ansible

AWS

Bootstrap

Computer Repair

Customer Service

Docker

Flask

Git

HTML/CSS

Linux

MAC OSX

Microsoft Exchange

Networking

Python

Troubleshooting

Windows OS

Entry Level DevOps and Web Developer

Github/selifka

Linkedin/sharayahcorcoran

603-943-1089

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CONTACT

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sba37@wildcats.unh.edu

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SKILLS

EDUCATION

**Amazon Web Services**

AWS Technical Essentials

Bachelor of Science in Computer Information Systems

**University of New Hampshire**

**Remote Helpdesk Technician**

EXPERIENCE

Computer Guys | Ridgeland, MS | 2014 - Present

Recent dean’s list graduate with demonstrated DevOps, web development, and technical troubleshooting experience. Seeking opportunities that focus on IT automation, containerization, and continuous development in a collaborative environment.

Degree earned September 2017 | Dean’s List

Completed September 2017 | Boston

* Network troubleshooting, configuration, setup, and repair experience
* Configuration of Cisco Call Manager and TACLANE experience
* Trusted with sensitive Army computer information and held secret security clearance
* Installation and maintenance of LAN and WAN networks, and VoIP phones

US Army National Guard | Manchester, NH | 2010-2014

**Information Technology Specialist**

PROJECT

A personal project used to advance continuous development and IT automation skills

PROFILE

**DevOps and Web Development Project**

* Full stack web development project using various DevOps and Web Development tools
* Tools frequently used include Ansible, Bootstrap, Flask, and Docker
* Resolved majority of company support tickets without escalation or call backs
* Quickly assisted customers with technical problems including computer slowdowns, poor network connectivity, viruses, and application difficulties
* Configured and managed various Microsoft applications including Exchange, DHCP, and IIS
* Diagnosed and resolved a range of software, network, and printer problems

SHARAYAH CORCORAN