Ansible

AWS

Bootstrap

Computer Repair

CSS

Docker

Flask

Git

HTML

Python

Troubleshooting

**DevOps and Web Development Project**

Full stack web development project using various DevOps and Web Development tools

* Created, configured, and monitored AWS VPC using best practices as outlined by AWS
* Created Red Hat Enterprise Linux Web Server using EC2 AMI, configured the server via SSH to host personal website using Apache
* Developed website using Bootstrap, HTML, CSS, and JavaScript
* Purchased domain from AWS and configured hosted zone in Route S5 to point to the RHEL Web Server IP
* Documented process and began writing Ansible playbooks to automate the process

PROJECT

* Network troubleshooting, configuration, setup, and repair experience
* Configuration of Cisco Call Manager and TACLANE experience
* Trusted with sensitive Army computer information and held secret security clearance
* Installation and maintenance of LAN and WAN networks, and VoIP phones
* Resolved majority of company support tickets without escalation or call backs
* Quickly assisted customers with technical problems including computer slowdowns, poor network connectivity, viruses, and application difficulties
* Configured and managed various Microsoft applications including Exchange, DHCP, and IIS
* Diagnosed and resolved a range of software, network, and printer problems
* Managed and deployed remote servers using Amazon Web Services EC2

**Information Technology Specialist**

Computer Guys | Ridgeland, MS | 2014 - Present

**Remote Helpdesk Technician**

US Army National Guard | Manchester, NH | 2010-2014

EXPERIENCE

Recent dean’s list graduate with demonstrated DevOps, web development, and technical troubleshooting experience. Passionate about new technologies, with a particular interest in DevOps and IT automation. Seeking opportunities that focus on automation, containerization, and continuous development in a collaborative environment.

DevOps and Web Development

EDUCATION

**University of New Hampshire**

Bachelor of Science | 2014 - 2017

Computer Information Systems

**Amazon Web Services**

AWS Technical Essentials

Dean’s List

September 2017 | Boston

PROFILE

CONTACT

SHARAYAH CORCORAN

SKILLS

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