**Goutham Narra**

No .16, Nainaippan Street **E-Mail:** [narragoutham@yahoo.com](mailto:narragoutham@yahoo.com)

Old washermenpet, **Contact-no: 9790243150**

Chennai-600021 **Visa –** Holding **B1 USA** visa

**Career Objective**

*To obtain a responsible and challenging position with a progressive company where my work experience will have valuable application and utilization of my opportunity for advancement.*

**Testing Expertise**

* An energetic, team-oriented, process-focused **Senior QA Engineer** around **5 years** of experience in the area of software testing for various domains and **1year** of experience in airlines backend operations.
* Extensive knowledge in **Software Test Life Cycle** (STLC), **Software Development Life Cycle** (SDLC) and **Bug Life Cycle**.
* Understanding and preparing of **test plan** after discussions with the test team and have it reviewed and approved by the **management/ development team**.
* Good in developing the test cases where requirements change frequently or loosely defined.
* Deriving the test data and writing the test cases.
* Reviewing the test cases and test results using **Quality Center**.
* Test case execution and bug reporting using **Team foundation server**
* Extensive work experience in Functionality, Integration and **Mobile Testing.**
* Good interpersonal skills and commitment while handling UAT, staging and deployments.

**Professional Skills:**

* Capable to work under pressure and excel as a team.
* Commitment and Responsibility towards tasks.
* Positive attitude with innovative approach, Good written and oral communication skills.
* Facilitates seminars effectively in academic studies.
* Motivates the team members as **a good team player**.
* **Handling the customer related issues(IT level2 support) and tracking it down as a bug for quality deliverables**

**Academic Qualifications**

**B.E** Electronics and Communication (2005-2009) from All India Institute of Technology with an aggregate of 72%.

**Experience Summary**

* Currently working as a “Senior software tester in Wonderwrks IT services private ltd from Feb2015 to till date
* Worked as a QA engineer for “Ingersoll rand” in contract position under the payroll of “Red black tree technologies private limited” since **15 Oct 2013** to **25 Aug 2014**

* Worked as a Test Engineer for Smart TestingSolutionz pvt ltd,Chennai**,** since **01 Dec 2011 to 10 Oct 2013**.

**PROJECT PROFILE:**

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| **Project Title #1** | Surefire CRM |
| **Client Name** | TOP OF MIND, United states of America |
| **Testing type** | Manual Testing (Regression testing, Retesting, Cross Browser testing etc.) |
| **Role** | Senior QA Engineer |
| **Applications** | Jira, Java Script |

**Description:**

The Surefire application of Top of Mind is a web based CRM and Campaign Management Application that has been specifically designed for the Mortgage professionals. This acts as a medium that enables the banks or other Financial Institutions to join and allow the Loan Officers to act on their behalf at promoting loan offers. The application allows for the Loan Officers to create or customize campaigns that could be directed to specific audience or to all the contacts on their personal contacts database.

The application provides for creation of micro sites with the help of Lendarama Site and has customized forms for each of the Loan Officers, so that it could route the prospective customers to the clients/Loan officer’s databases. Post bank processing, information is also stored and recorded for the users to track and send reminders to the loan applicants at various stages of the loan duration. Specially customized campaigns can also be created in digital or print mode. The same would be dispatched post processing from the admin workbench with a personal touch as the business demands.

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| **Project Title #2** | Trace800 |
| **Client Name** | Trane, United states of America |
| **Testing type** | Manual Testing (Regression testing, Retesting, Cross Browser testing etc.) |
| **Role** | QA Engineer |
| **Applications** | Trace800, Microsoft Test Manager, Tfs2012 |

**Description:**

Trace800 is as windows based application. Trane understands the challenges of designing the most efficient, lowest cost HVAC system solutions. TRACE 800 delivers Trane expertise in superior software built on industry-accepted practices, decades of applications experience and world-class support. TRACE 800 software is the complete load, system, energy and economic analysis program that compare the energy and economic impact of such building alternatives as architectural features, HVAC systems, building utilization or scheduling and economic options

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| **Project Title #3** | Kiosk Redesign |
| **Client Name** | Spirit airlines, United states of America |
| **Testing type** | Manual Testing (Regression testing, Retesting, Cross Browser testing etc.) |
| **Role** | Test Engineer |
| **Applications** | Sky sales, Sky speed(Reservation agent), Kiosk |

**Description:**

Kiosk Redesign project is about changing the entire design of the Kiosk and the CUSS design functionality in all airports in US. It will help the passenger to check-in for both international and domestic flights in the airport, validating the International passengers with Timatic. Kiosk Redesign main purpose is to streamline the kiosk flow and also the Dashboard reporting and the exact count of passengers using kiosk. It will be very helpful for the passengers to print their boarding passes with without standing in the queue. In this project we mainly focused to bring out the entire web functionality into kiosk missions to flexible the passengers for their bookings. These kiosk Missions are placed in the different terminals of airports to make reservations and printing boarding passes.

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| **Project Title #4** | 24x7 Booking |
| **Client Name** | 24x7 Booking.com |
| **Testing Methodology:** | Manual Testing (Regression testing, Retesting, Cross Browser testing etc.) |
| **Role** | Test Engineer |
| **Applications** | Redmine, Filezila, Editplus |

**Description:**

24x7booking.com is a global one-stop travel portal that offers end-to-end travel services. True to our core belief, Every Traveler is Special. Replacing one-size-fits-all services with a spectrum of travel and travel-related services. Aim to be the travel portal of choice that understands the individual needs of every one of Customers. Employees go the extra mile to guide you through your travel plans and ensure you of their undivided personal attention. With advanced technology Platform, we offer customers extensive choices in domestic and international Airline ticketing, hotel bookings, taxi bookings, package tours, cruises and air charters.

**Roles and Responsibilities:**

* Have good experience of **Onsite and Offshore model** and currently managing a testing team of 5 people.
* Present the timely **status to the** **stakeholders and management** and instill confidence about the work being done.
* Understanding and **preparing of test plan** after discussions with the test team and have it reviewed and approved by the management/ development team.
* Identifying the needed **testing estimation by calculating the sizing** needed for the given release and plan the effort needed for the same.
* Writing, reviewing test cases, and performing **functional specifications system testing** to check the stability of application.
* During the testing cycle **monitor the test progress by constantly** assessing the work assignment to each of the resources and re-balance or re-allocate them as required.
* Identify the tools for test reporting, test management, test automation, etc. and **educate the team as required to be able to use those tools**.
* Plan **knowledge transfer sessions** in case required for team members for the tools they would use.
* Preparing **suggestion documents** to improve the quality of an application.
* Bridge any gaps and differences between the **testing team and the management** and form a clean two way interface channel.
* Prepare risk **mitigation plans** in case there are any delays are foreseen.
* Effectively involved in **deployment support** for all the above mentioned projects.

**Personal Details:**

Father’s Name : N. Brahmanandam

Address : No .16, Nainaippan Street.

Oldwashermen pet,

Chennai-21

Date of Birth : 21-05-1988

Nationality : Indian

I declare that the above-furnished details are true to the best of my knowledge and belief.

Place: Chennai **Signature**

Date: N.Goutham