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Law

Feedback from: OneSpan, Inc.

Feedback reference

F546747

Submitted on

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Submitted by

Michael Magrath

User type

Company/business

Organisation

OneSpan, Inc.

Organisation size

Large (250 or more)

Country of origin

United States

Initiative

EU digital ID scheme for online transactions across Europe (/info/law/better-regulation/have-your-say/initiatives/12528-EU-digital-ID-scheme-for-online-transactions-across-Europe_en).

The concept of combining the three options makes a lot of sense, although it may require a longer migration period to move from the current eIDAS to the next phase.

Option 1 includes identity verification for issuing qualified certificates. Identity verification should include remote identity verification solutions. The international standards organization, Fast Identity Online (FIDO) Alliance is currently developing possession-based identity verification and binding performance requirements along with certification assessment criteria for those requirements. Depending on the timing, eIDAS could leverage FIDO's work and include it in the updated eIDAS regulation. In addition, a recent trend is utilizing databases maintained by member state governments to verify attributes voluntarily with auditable and recorded user consent. Attributes could include such as name, address, driver license number, date of birth, and social security or health ID numbers.

Although facial recognition technology has been negatively reported on primarily when used in law enforcement and border control applications. However, when used for online authentication into a web site or mobile application, facial recognition technology has been well received by the general public for its balance of security and user experience benefits. Since they are distinct use cases for the technology, the Commission should not omit facial recognition for authentication in the update.

Option 3's European Digital Identity scheme (EUid) is a worthwhile endeavor. On the surface the initiative is similar to the Pan-Canadian Trust Framework currently under development by the Digital Identity and Authentication Council of Canada (DIACC). If the EUid scheme moves forward, we recommend that member states follow the Government of Canada's lead and collaborate with vendors and relying parties such as financial institutions, healthcare institutions, e-commerce companies, and naturally representatives from member states.

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All feedback

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