

Cary Wilis
123 Main St
Denver CO 80205





ELG-101-01

Account Number: 8392999600
April 25, 2024

Dear Cary Wilis,

We received new or updated information about your household on April 25, 2024. The change to your household's information did not open a Special Enrollment period for your household to enroll in a new health insurance plan. If you disagree with this determination, including the ability to enroll in a new plan, you can appeal this decision following the steps in the Disagree with your determination section below.

Cary Wilis, you do not qualify for the following:		
	Premium Tax Credits or Cost-Sharing Reduction for 2024	You do not qualify for Premium Tax Credits or Cost-Sharing Reduction because: <ul style="list-style-type: none">You did not apply for health insurance
	Health insurance plan for 2024	You do not qualify for a health insurance plan through Connect for Health Colorado because: <ul style="list-style-type: none">You did not apply for health insurance

Reporting changes about your household:

If you have changes in your household after you enroll in a plan through Connect for Health Colorado, you should report them to us within 30 days. Some changes, called "Qualified Life Change Events," may allow your household to shop for a new plan through a Special Enrollment Period. If you choose to enroll in a new plan through a Special Enrollment Period, you'll need to enroll within 60 days of your Qualified Life Change Event. Learn more about Qualified Life Change Events by visiting [ConnectforHealthCO.com/resources/before-you-buy/when-can-i-buy/](https://connectforhealthco.com/resources/before-you-buy/when-can-i-buy/).

If you do not report changes about your household, you may have to pay back some or all of your Premium Tax Credit to the IRS when you file your federal income tax return.

Disagree with your determination:

If you disagree with your household's eligibility determination, **you may file an appeal. You must request an appeal of the results on this notice within 60 days from the date of this notice.** You can do this by requesting an informal resolution, a formal hearing or both. You may log into your Connect for Health Colorado® account to see a summary of the information we used for your eligibility determination.

You can request an appeal in one of these four ways

1. Please call the Connect for Health Colorado® Customer Service Center at 855-752-6749 (TTY:855-346-3432) Monday - Friday 8:00a.m. - 6:00p.m. and Dec 1st – Dec 15th from 8:00a.m. to 8:00p.m.
2. Visit [ConnectforHealthCO.com](https://connectforhealthco.com) and go to "Resources" to download an Appeal Request form. You can upload the completed Appeal Request form to your Connect for Health Colorado® account in "My Documents."
3. Mail or bring your Appeal Request form to:
Office of Appeals
4600 South Ulster Street
Suite 300
Denver CO 80237
4. Fax your Appeal Request Form to 303-322-4217.

You have the right to representation:

You can represent yourself, be represented by a lawyer, or be represented by another person of your choice, such as a friend or family member.

An appeal decision for one household member may change eligibility for other household members.

Expedited Hearing:

If you think waiting for a hearing might jeopardize your life or health, you have the right to ask for an expedited (faster) hearing. To request an expedited hearing, use the same process for a regular appeal and hearing, but say that you want an **"expedited hearing"** and explain why it should be expedited.

Other information:

The determinations or assessments in this letter were made based upon 45 CFR 155.335 and 45 CFR 155.305.

Connect for Health Colorado® does not discriminate on the basis of race, color, ethnic or national origin, ancestry, age, sex, gender, gender identity and expression, sexual orientation, marital status, religion, creed, political beliefs, or disability in any of its programs, services and activities.

Connect for Health Colorado® can provide aids and services to individuals with disabilities, and language services to individuals whose first language is not English, when needed to ensure equal opportunity and meaningful access to programs, services and activities. Examples of aids and services include, but are not limited to, qualified sign language interpreters, information in other formats (including large print), foreign language interpreters, and information translated into other languages. Aids and services can be provided in a timely manner and free of charge.

To request free aids or services, Please call the Connect for Health Colorado® Customer Service Center at 855-752-6749 (TTY:855-346-3432) Monday - Friday 8:00a.m. - 6:00p.m. and Dec 1st – Dec 15th from 8:00a.m. to 8:00p.m.

To file a discrimination complaint or learn more about this policy, please call 303-590-9640, fax us at 303-322-4217, or contact us by mail at:

Connect for Health Colorado
General Counsel
4600 South Ulster Street
Suite 300
Denver CO 80237

Civil rights complaints can also be filed with the U.S. Department of Health and Human Services Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal available at https://ocrportal.hhs.gov/ocr/cp/complaint_frontpage.jsf or by phone, fax or mail at:

Telephone: 800-368-1019
Fax: 202-619-3818
TDD: 800-537-7697
1961 Stout Street Room 08-148
Suite 5000
Denver CO 80294

Complaint forms are available at <http://www.hhs.gov/civil-rights/filing-a-complaint/index.html>

Sincerely,
Connect for Health Colorado®

You can get this letter in Spanish or in a large print copy or another way that's best for you. Call 855-752-6749 (TTY: 855-346-3432). Puede recibir esta carta en español o en copia impresa con letra grande o de cualquier otra manera que le resulte conveniente. Llame al 855-752-6749 (TTY: 855-346-3432).

Connect for Health Colorado® is Colorado's official health insurance marketplace. Our mission is to increase access, affordability and choice for individuals, families and small employers. Learn more at www.ConnectforHealthCO.com.

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Privacy Notice: *Protecting your privacy is very important to us. You can view our Privacy Policy at: <https://connectforhealthco.com/privacy-policy/>.*

Additional Language Assistance

English	If you need help understanding this document, please call 1-855-752-6749. We can provide an interpreter for free.
Español	Si necesita ayuda para entender mejor este documento comuníquese al 1-855-752-6749. Le podemos asistir gratuitamente con un intérprete.
普通话	如果您在理解本文方面需要帮助，请致电 1-855-752-6749。我们将免费提供口译服务。
Tiếng Việt	Nếu bạn cần trợ giúp hiểu tài liệu này, vui lòng gọi 1-855-752-6749. Chúng tôi có thể cung cấp phiên dịch viên miễn phí.
한국어	이 문서를 이해하는데 있어 도움이 필요할 경우 1-855-752-6749 번으로 전화하십시오. 무료 통역 서비스를 제공해드립니다.
Русский	Если вам нужна помощь, чтобы понять этот документ, пожалуйста, позвоните по номеру 1-855-752-6749. Мы можем предоставить бесплатные услуги переводчика.
العربية	إذا كنت بحاجة إلى مساعدة في فهم هذا المستند، فالرجاء الاتصال على 1-855-752-6749. يمكننا توفير مترجم مجاني.
Ntawv Hmoob	Yogkojxav tau kev pab qhia kom nkagsiab cov ntaub ntawv no, thov hurau 1-855-752-6749. Peb tuaj yeem pab tug kwst xhais lus pub dawb rau koj.
ཀླད་ཅོག་	ཁྱེད་ཀྱིས་ འཇམ་ལོང་གི་ རྟན་པར་ གྲོགས་པོ་ 1-855-752-6749 རེ་ཐབས་༖ མཉམ་ཆུང་ལྷན་ བསྐྱོད་འཕྲོ་ རྩོམ་པ་༖
नेपाली	यदि तपाईंलाई यो कागजात बुझ्न सहयोगको चाहिन्छ भने, कृपया 1-855-752-6749 मा टेलिफोन सम्पर्क गर्नुहोस् । हामी तपाईंलाई निःशुल्क दोभाषे उपलब्ध गराउन सक्छौ ।
Soomaali	Haddii aad u baahantahay kaalmo si aad u fahanto xogtan, fadlan la soo hadal 1-855-752-6749. Waxa aan ku heli karaynaa afceliyeen (turjubaan) bilaa lacag ah.
Français	Veuillez téléphoner au 1-855-752-6749 si vous avez besoin d'aide concernant l'explication de ce document. Nous pouvons vous proposer un interprète gratuitement.
Deutsch	Wenn Sie zum besseren Verständnis dieses Dokuments Hilfe benötigen, rufen Sie uns unter 1-855-752-6749 an. Wir können Ihnen kostenlos einen Dolmetscher zur Verfügung stellen.