Connect for Health Colorado 4600 South Ulster Street Suite 300 Denver CO 80237



Primaryhwqzvf RrxlrobTest 1234 Road Columbus OH 43201



Account Number: 2261000280 December 9, 2024 at 8:15 PM

Dear Primaryhwqzvf RrxIrobTest,

We received new or updated information about your household on December 9, 2024. The change to your household's information **did not open a Special Enrollment Period** for your household to enroll in a new health insurance plan. If you disagree with this determination, including the ability to enroll in a new plan, you can appeal this decision following the steps in the Disagree with your determination section below.

×	Premium Tax Credits or Cost-Sharing Reduction for 2025	You do not qualify for Premium Tax Credits or Cost-Sharing Reduction because:  • You are not a Colorado resident
imaryh	Health insurance	You do not qualify for the following:  You do not qualify for a health insurance plan through Connect for Health Colorado because:

## Reporting changes about your household:

If you have changes in your household after you enroll in a plan through Connect for Health Colorado, you should report them to us within 30 days. Some changes, called "Qualified Life Change Events," may allow your household to shop for

a new plan through a Special Enrollment Period. If you choose to enroll in a new plan through a Special Enrollment Period, you'll need to enroll within 60 days of your Qualified Life Change Event. Learn more about Qualified Life Change Events by visiting <a href="mailto:com/cesources/before-you-buy/when-can-i-buy/">ConnectforHealthCO.com/resources/before-you-buy/when-can-i-buy/</a>.

If you do not report changes about your household, you may have to pay back some or all of your Premium Tax Credit to the IRS when you file your federal income tax return.

### Disagree with your determination:

If you disagree with your household's eligibility determination, you may file an appeal. You must request an appeal of the results on this notice within 60 days from the date of this notice. You can do this by requesting an informal resolution, a formal hearing or both. You may log into your Connect for Health Colorado® account to see a summary of the information we used for your eligibility determination.

#### You can request an appeal in one of these four ways

- 1. Please call the Connect for Health Colorado® Customer Service Center at 855-752-6749 (TTY:855-346-3432) Monday Friday 8:00a.m. 6:00p.m. and Dec 2nd Dec 17th from 8:00a.m. to 8:00p.m.
- 2. Visit <u>ConnectforHealthCO.com</u> and go to "Resources" to download an Appeal Request form. You can upload the completed Appeal Request form to your Connect for Health Colorado® account in "My Documents."
- 3. Mail or bring your Appeal Request form to:

Office of Appeals 4600 South Ulster Street Suite 300 Denver CO 80237

4. Fax your Appeal Request Form to 303-322-4217.

#### You have the right to representation:

You can represent yourself, be represented by a lawyer, or be represented by another person of your choice, such as a friend or family member.

An appeal decision for one household member may change eligibility for other household members.

#### **Expedited Hearing:**

If you think waiting for a hearing might jeopardize your life or health, you have the right to ask for an expedited (faster) hearing. To request an expedited hearing, use the same process for a regular appeal and hearing, but say that you want an "expedited hearing" and explain why it should be expedited.

#### Other information:

The determinations or assessments in this letter were made based upon 45 CFR 155.335 and 45 CFR 155.305.

Connect for Health Colorado® does not discriminate on the basis of race, color, ethnic or national origin, ancestry, age, sex, gender, gender identity and expression, sexual orientation, marital status, religion, creed, political beliefs, or disability in any of its programs, services and activities.

Connect for Health Colorado® can provide aids and services to individuals with disabilities, and language services to individuals whose first language is not English, when needed to ensure equal opportunity and meaningful access to programs, services and activities. Examples of aids and services include, but are not limited to, qualified sign language interpreters, information in other formats (including large print), foreign language interpreters, and information translated into other languages. Aids and services can be provided in a timely manner and free of charge.

To request free aids or services, please call the Connect for Health Colorado® Customer Service Center at 855-752-6749 (TTY:855-346-3432) Monday - Friday 8:00a.m. - 6:00p.m. and Dec 2nd - Dec 17th from 8:00a.m. to 8: 00p.m.

To file a discrimination complaint or learn more about this policy, please call 303-590-9640, fax us at 303-322-4217, or contact us by mail at:

#### **Connect for Health Colorado**

General Counsel 4600 South Ulster Street Suite 300 Denver CO 80237

Civil rights complaints can also be filed with the U.S. Department of Health and Human Services Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal available at <a href="https://ocrportal.hhs.gov/ocr/cp/complaint\_frontpage.jsf">https://ocrportal.hhs.gov/ocr/cp/complaint\_frontpage.jsf</a> or by phone, fax or mail at:

Telephone: 800-368-1019 Fax: 202-619-3818 TDD: 800-537-7697

1961 Stout Street Room 08-148

Suite 5000 Denver CO 80294

Complaint forms are available at <a href="http://www.hhs.gov/civil-rights/filing-a-complaint/index.html">http://www.hhs.gov/civil-rights/filing-a-complaint/index.html</a>

Sincerely, Connect for Health Colorado® You can get this letter in Spanish or in a large print copy or another way that's best for you. Call 855-752-6749 (TTY: 855-346-3432). Puede recibir esta carta en español o en copia impresa con letra grande o de cualquier otra manera que le resulte conveniente. Llame al 855-752-6749 (TTY: 855-346-3432).

**Connect for Health Colorado**® is Colorado's official health insurance marketplace. Our mission is to increase access, affordability and choice for individuals, families and small employers. Learn more at <a href="https://www.ConnectforHealthCO.com">www.ConnectforHealthCO.com</a>.

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**Privacy Notice**: Protecting your privacy is very important to us. You can view our Privacy Policy at: <a href="https://connectforhealthco.com/privacy-policy/">https://connectforhealthco.com/privacy-policy/</a>.

# **Additional Language Assistance**

Additional Earligae	-9
Español / Spanish	Este aviso contiene información importante. Este aviso contiene información importante acerca de su solicitud o cobertura a través de Connect for Health Colorado. Preste atención a las fechas importantes que contiene el aviso. Es posible que deba tomar alguna medida antes de cumplirse determinadas fechas para mantener su cobertura médica o para ayudar con los costos. Tiene derecho a recibir esta información y ayuda en su idioma sin costo alguno. Llame al 855-752-6749.  本通知含有重要的訊息。本通知含有關於您透過Connect for Health
	Colorado所提出的保險承保申請的重要的訊息。請注意在本通知中所包含
	的重要的日期。您可能需要在特定的截止日期之前採取行動,才能保留您
	的健康保險或讓您的醫療費用得到償付。您有權利免費以您的母語得到幫
繁體中文 / Chinese	助和訊息。請致電 855-752-6749。
Tiếng Việt / Vietnamese	Thông báo này cung cấp thông tin quan trọng. Thông báo này có thông tin quan trọng về đơn xin nộp hoặc hợp đồng bảo hiểm qua chương trình Connect for Health Colorado. Xin xem ngày then chốt trong thông báo này. Quý vị có thể phải thực hiện theo thông báo đúng thời hạn để duy trì bảo hiểm sức khỏe hoặc được trợ giúp thêm về chi phí. Quý vị có quyền được biết thông tin này và được trợ giúp bằng ngôn ngữ của mình hoàn toàn miễn phí. Xin gọi số 855-752-6749.
	본 통지서에는 Connect for Health Colorado를 통한 커버리지에 관한
	중요한 정보가 들어 있습니다. 본 통지서에 나와 있는 주요 날짜를 주의
	│ │ 깊게 확인하십시오. 귀하의 건강 커버리지를 계속 유지하거나 비용
	지원을 받기 위해서 일정 날짜까지 조치를 취해야 할 필요가 있을 수
	있습니다. 귀하는 비용 부담 없이 귀하의 언어로 이러한 정보와 도움을
한국어 / Korean	받을 권리가 있습니다. 855-752-6749번으로 전화하십시오.
	Настоящее уведомление содержит важную информацию. Это
Русский / Russian	уведомление содержит важную информацию о вашем заявлении или страховом покрытии через Connect for Health Colorado. Обратите внимание на ключевые даты в настоящем уведомлении. Вам, возможно, потребуется принять меры к определенным срокам для сохранения страхового покрытия или помощи с расходами. Вы имеете право на бесплатное получение этой информации и помощь на вашем языке. Звоните по телефону 855-752-6749.
, , , , , , , , , , , , , , , , , , , ,	ይህ ማስታወቂያ አስፈላጊ መረጃ ይዟል። ይህ ማስታወቂያ በ Connect for Health
	Colorado በኩል ስለ ሽፋንዎ ላቀረቡት ጥያቄ አስፈላጊ
	ማስታወቂያ ውስጥ ለሚ <i>ገኙ</i> ቁልፍ ቀናት ትኩረት ይስጡ። የጤናን ሽፋንዎን
	ለሞጠበቅና ለወጪዎቸዎ እርዳታ ለማግኘት ከተወሰኑ ቀናት በፊት እርምጃ ሞውሰድ
	ሊያስፈልማዎት ይችላል። ይህን
አማርኛ / Amharic	የማፃኘት
Arabic / العربية	يحتوي هذا الإشعار على معلومات هامة. يحتوي هذا الإشعار على معلومات هامة بخصوص طلبك للحصول على التغطية التأمينية من خلال Connect for Health Colorado. انتبه للتواريخ الرئيسية الواردة في هذا الإشعار. قد تحتاج لاتخاذ إجراء قبل تواريخ معينة للحفاظ على تغطيتك

	To a be a be be be be be because the state of the beautiful and th
	التأمينية الصحية أو للمساعدة في دفع التكاليف. لك الحق في الحصول على هذه المعلومات والمساعدة
	بلغتك من دون أي تكلفة. اتصل بـ 6749-752-855
	Diese Benachrichtigung enthält wichtige Informationen. Diese
	Benachrichtigung enthält wichtige Informationen bezüglich Ihres Antrags
	auf Krankenversicherungsschutz durch Connect for Health Colorado.
	Bitte beachten Sie die wichtigen Termine in dieser Benachrichtigung.
	Möglicherweise müssen Sie bis zu bestimmten Stichtagen handeln, um
	Ihren Krankenversicherungsschutz aufrechtzuerhalten oder
	Kostenunterstützung zu erhalten. Sie haben das Recht, kostenlose Hilfe
	und Informationen in Ihrer Sprache zu erhalten. Rufen Sie an unter
Deutsch / German	855-752-6749.
	Cet avis comprend d'importantes informations sur votre demande de
	couverture par l'intermédiaire de Connect for Health Colorado. Faites
	attention aux dates clés figurant dans le présent avis. Vous devrez peut-
	être intervenir avant certaines dates limites pour maintenir votre
	couverture de soins de santé ou payer une partie des cotisations. Vous
	avez le droit d'obtenir gratuitement ces informations et de l'aide dans
Français / Franch	votre langue. Appelez le 855-752-6749.
Français / French	
	यो सूचनामा Connect for Health Colorado मार्फत हुने स्वास्थ्य बिमाहरूका लागि
	तपाईँले गर्ने अनुरोधका बारेमा महत्त्वपूर्ण जानकारी समावेश गरिएका हुन्छन्। यस
	सूचनामा भएका मुख्य मितिहरूमा ध्यान दिनुहोस्। आफ्नो स्वास्थ्य बिमा पाइरहन् वा
	आफूले तिर्ने खर्च कम् गर्न तपाईंले निश्चित् मिति अघि नै प्रक्रिया चाल्नु पर्छ। तपाईंसँग
	निःशुल्क रूपमा आफ्नै भाषामा जानकारी लिने र सहायता लिने अधिकार हुन्छ।
नेपाली / Nepali	यसका लागि ८५५-७५२-६७४९ मा फोन गर्नुहोस्।
,	Ang paunawang ito ay naglalaman ng mahalagang impormasyon tungkol
	sa iyong aplikasyon o coverage sa pamamagitan ng Connect for Health
	Colorado. Bigyang-pansin ang mga mahalagang petsa dito sa paunawa.
	Maaaring kailanganin mong magsagawa ng hakbang bago ang ilang mga
	itinakdang petsa upang mapanatili ang iyong health coverage o tulong sa
	mga gastos. May karapatan kang makakuha ng ganitong impormasyon at
Tagalog	tulong sa iyong wika nang walang gastos. Tumawag sa 855-752-6749.
ragatog	この通知には重要な情報が含まれています。この通知には、Connect
	for Health Colorado の申請または補償範囲に関する重要な情報が含ま
	れています。この通知に記載されている重要な日付をご確認くださ
	い。健康保険や有料サポートを維持するには、特定の期日までに行動
	を取らなければならない場合があります。ご希望の言語による情報と
日本語 / Japanese	サポートが無料で提供されます。855-752-6749までお電話ください。
	Beeksisni kun odeeffannoo barbaachisaa qaba. Beeksisti kun sagantaa
	yookan karaa Connect for Health Colorado tiin tajaajila keessan
	ilaalchisee odeeffannoo barbaachisaa qaba. Guyyaawwan murteessaa
	ta'an beeksisa kana keessatti ilaalaa. Tarii kaffaltiidhaan deeggaramuuf
	yookan tajaajila fayyaa keessaniif guyyaa dhumaa irratti wanti
	raawwattan jiraachuu danda'a. Kaffaltii irraa bilisa haala ta'een afaan
Oroomiffa / Cushite /	keessaniin odeeffannoo argachuu fi deeggarsa argachuuf mirga ni
Oromo	qabaattu. Lakkoofsa bilbilaa 855-752-6749 tii bilbilaa.
	این اعلامیه حاوی اطلاعات مهمی در مورد در خواست شما برای پوشش دهی از طریق
Persian / Farsi / فارسى	Connect for Health Colorado اُست. به تاریخهای مهم مندرج در این اعلامیه توجه کنید.
	_ Company of the comp

	ممکن است لازم باشد قبل از تاریخهای خاصی برای حفظ پوشش سلامت یا کمک هزینه ها اقدام کنید.
	شما حق دارید بدون هیچ هزینه ای به زبان خود اطلاعات و را هنمایی دریافت کنید. با -752-855
	6749 تماس بگیرید.
	To ogłoszenie zawiera ważne informacje. To ogłoszenie zawiera ważne
	informacje odnośnie Państwa wniosku o pokrycie polisą
	ubezpieczeniową Connect for Health Colorado. Prosimy zwrócić uwagę
	na kluczowe daty zawarte w tym ogłoszeniu. Może zajść konieczność
	podjęcia w określonym terminie pewnych działań mających na celu
	zachowanie ubezpieczenia lub uzyskanie pomocy związanej z pokryciem
	kosztów. Mają Państwo prawo do uzyskania bezpłatnych informacji i
	pomocy we własnym języku. Prosimy zadzwonić pod numer 855-752-
Polski / Polish	6749.
	Bɔ-ઁdyi-ɓèìn-ɓèìn nìà kɛ ɓédé bɔ ǩpa-dɛ̀ bá nì zɔɔ̀-dɛ̀ɔ dyí bó kɔi̇̀n-bàìn jè
	dyììn đé Connect for Health Colorado jè dyíɛ mú. Dè đùǔ dyi wè ɓě kɔ mú
	ວ mu kpáìnɛɛ nì nɔ ັbɔ-ઁdyi-ɓèìn-ɓèìn nìà kɛ mú. Ͻ jèɛɛ, hwὲ ɓɛ́ wéɔ ké ɓó
	nyiniɛɛ m̀ mɛ ɓɛ̂ìn kpé ɓɛ̂ m̀ kê ɓó dɛ-dò dyi nyùìn bɛ̂ m̀ ké nìǐn dyɔɔ-̀mú-
	wódó-wódó nìà bó kɔin-bàìn jèɔ dyíɛ mɔɔ bɛ́ m̀ ké gbo-kpá-kpá dò tò dé
	dε-dò tò-tò mú. Kpéɔ nì dé m̀ gbo bє m̀ ké bɔ nìà kεε dyé ɔ kè bє m̀ ké gbo-
	kpá-kpá tò dé nì bídí-wùdùɔ mú bέ m ké seε dε-dò dyí pέέ fɔɔ. Đá Nɔbà
Bassa	nìà kɛ. 855-752-6749.
	Okwa a nwere ozi di mkpa gbasara aririo gi maka mkpuchi site na
	Connect for health Colorado. Lezienu anya na isi ubochi ndi di na okwa a.
	I nwere ike ime ihe tupu ubochi ufodu iji dobe mkpuchi ahuike gi ma o bu
	iji nyere aka na ugwo. I nwere ikike inweta ozi a na enyemaka n asusu gi n
Ibo	efu, kpoo 855-752-6749.
	Àkíyesí yìí ní Ìfitoniletí Pàtàkì Nínu. Àkíyesí yìí ní ìfitoníletí pàtàkì nípa
	ìbéèrè rẹ fún àkóso nípasệ Connect for Health Colorado nínu. Şe àkíyèsí
	àwọn ọjọ pàtàkì tí n bẹ nínú àkíyesí yìí. O lè ní láti gbé àwọn ìgbésèsáájú
	àwọn ọjókan pàtó láti şètójú àkóso ìlera rẹ tàbí láti şèrànwópệlú àwọn
	ìdíyelé. O ní ẹtọ lati rí ìrànlówó àti ìfitónilétí yìí gbà ní èdè rẹ láisanwó. Pè
Yoruba	sórí 855-752-6749.