



SELVA GANAPATHI

JUNIOR SOFTWARE DEVELOPER

CONTACT

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📍 karaikudi, Tamilnadu.



EDUCATION

2018-2021

ALAGAPPA UNIVERSITY

- B.Voc (Software Development)
- GPA: 3.8 / 4.0

TECHNICAL SKILLS

- HTML 5
- CSS 3
- Javascript ES6
- JQuery
- Bootstrap 3
- PHP
- Codeigniter 3
- MySQL

CERTIFICATION

- UX Development
- Certified UX Developer by Retonel Academy on 2023

PROFILE

Passionate software developer with one year of hands-on experience in web development and web design. Skilled in identifying and providing the technological needs of companies through innovative solutions. Dedicated to creating efficient, scalable solutions to complex problems. Committed team player with a strong desire to learn and contribute to innovative projects in a dynamic environment.

WORK EXPERIENCE

- **Enova Software and Hardware Solutions , Coimbatore.** 2022-2023
Junior programmer analyst
 - Formulated and implement improvements on bug fixing process and performance providing on time .
 - Hands on experience with building ERP process.
 - Communicate with client advocates and Team leaders with fullfill our customer needs and their satisfaction.
- **Kolors Health Care Pvt.Ltd,Hyderabad** 2021-2022
Customer Relationship Executive
 - Managed a high volume of inbound and outbound calls, consistently meeting or exceeding performance metrics for call resolution, average handling time, and customer satisfaction.
 - Developed and maintained strong relationships with customers by actively listening to their concerns, empathizing with their situations, and providing personalized solutions tailored to their needs.
- - Meet team targets and increase the sales margin of our company.

SKILLS IN

- Hands on experience with creating webpages with end to end full stack process.
- Build a portfolio available on Github : <https://selva-portfolio.github.io/website/>
- Know Git version control system,Already having experience in using with gitlab in our company
- Well Known in javascript concepts and git commands.
- Handling database and solve complex issues.
- Collaborated closely with ChatGPT AI to improving time management and enhancing problem-solving capabilities.