



SELVA GANAPATHI

CONTACT

- 9865702514
- selvaganapathi1808@gmail.com
- karaikudi, Tamilnadu.
- <https://www.linkedin.com/in/g-selvaganapathi/>

EDUCATION

2018-2021

ALAGAPPA UNIVERSITY

- B.Voc (Software Development)
- GPA : 8.5/ 10

TECHNICAL SKILLS

- HTML 5 CSS
- 3 Javascript
- ES6 JQuery
- Bootstrap 3
- PHP
- Codeigniter 3
- MySQL
- React

CERTIFICATION

- UX Development Certified
- UX Developer by Retonel Academy on 2023

PROFILE

Passionate software developer with nine months of hands-on experience in web development and web design, gained through freelance work and dedicated service in a leading company. Skilled in adeptly identifying and fulfilling the technological needs of organizations with innovative solutions. Committed to creating efficient, scalable solutions to intricate challenges. A collaborative team player with a strong drive to learn and contribute to pioneering projects within a dynamic corporate environment.

WORK EXPERIENCE

- Enova Software and Hardware Solutions , Coimbatore.** 2022-2023
Junior programmer analyst
 - Formulated and implemented improvements in the bug-fixing process, ensuring timely resolution and enhanced performance.
 - Hands-on experience in developing ERP process.
 - Communicated effectively with client advocates and team leaders to fulfill customer needs and ensure satisfaction.
- Kolors Health Care Pvt.Ltd, Hyderabad** 2021-2022
Customer Relationship Executive
 - Managed a high volume of inbound and outbound calls, consistently meeting or exceeding performance metrics for call resolution, average handling time, and customer satisfaction.
 - Developed and maintained strong relationships with customers by actively listening to their concerns, empathizing with their situations, and providing personalized solutions tailored to their needs.
 - Meet team targets and increase the sales margin of our company.

SKILLS IN

- Hands-on experience in creating webpages through the end- to-end full-stack process.
- Build a portfolio available on Github: https://selvaganapathi-developer.github.io/myportfolio_website/
- Proficient in Git version control system, with prior experience in using GitLab within our company Well-versed in JavaScript concepts and Git commands. Skilled in handling databases and resolving complex issues. Collaborated closely with ChatGPT AI to improving time management and enhancing problem-solving capabilities.