



DifficultyBeginner

ople _9

Creating a user journey is a quick way to help you and your team gain a deeper understanding of who you're designing for, aka the stakeholder in your project. The information you add here should be representative of the observations and research you've done about your users. \wp

O Phases High-level steps your user needs to accomplish from start to finish	Navigate to web app and add the extension to the browser	Use the extension to scan site every time	Click on scan to scan the current URL	Verufy the genuinity and proceed
2 Steps Detailed actions your user has to perform	go to app Read the terms and conditions	Learn about web phishing learn how attackers do it learn how attackers do the box to paste the link of the website	Wait for the web app to respond Proceed according to response	
3 Feelings What your user might be thinking and feeling at the moment	Safe iwth the web app Trustful genuinity			
	Fear of privacy loss Confusion			