Selwyn C. Williams Jr.

Software Engineer in St. Louis, MO

I am a problem solver with sixteen years of management experience looking to leverage my skills with Java and Python programming into a job in the tech field. I look to be a better version of myself regularly, and I hope that I live up to the meaning of my name. Selwyn loosely translates to mean "good friend".

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PROJECT EXPERIENCE

Media Catalog site

- Built a site in Java to serve as a tool for users to track and share their personal media. Users also have the ability to share their collections with others and buy items through external sites.

WORK EXPERIENCE

SENIOR TEAM LEAD, PRESENTATION TEAM — Target, Shiloh, IL

September 2015 - Present

- Responsibilities include driving store sales and company programs by using reports to identify strengths and areas of opportunity within the store.
- Implement Ship From Store processes for the store. Responsibilities include pulling items for customers, shipping and receiving products, and managing team members to aid in this process.
- Acting digital advisor for my store location. Provide technical support for store team on Android devices and Windows OS computers.

SENIOR TEAM LEAD, GUEST SERVICE — Target, Shiloh, IL

June 2013 - September 2015

- Oversaw total store operations while responding to customer service requests.
- Prioritized and delegated team member workload and responded to staffing concerns.
- Provided additional technical support for the team, including troubleshooting cash registers and handheld devices on site.

BACKROOM / INSTOCKS TEAM LEAD — Target, Shiloh, IL

December 2011 - June 2013

- Ensured team members were properly trained in backroom and sales floor operations to maintain the accuracy of items in the store and to ensure outstanding customer service.

SALES FLOOR TEAM LEAD — Target, Shiloh, IL

April 2006 - December 2011

- Supervised, trained, and coached team members on service and presentation expectations.
- Ensured merchandise stock levels were maintained through timely research.

SKILLS

PROGRAMMING LANGUAGES

- **Java**
- **Python**

FRAMEWORKS

- **Spring**
- **Flask**

DATABASES

- **MySQL**

TOOLS

- **IntelliJ**
- **Visual Studio**
- **Git**

GUEST SERVICE TEAM LEAD — Target, Shiloh, IL

April 2003 - April 2006

- Trained team members on point of sale system and how to deliver great service.
- Provided support to other Target stores during new store openings and remodels.

TEAM MEMBER, — Target, Champaign, IL; Fairview Heights, IL

October 2000 - April 2003

- Performed various positions including cashiering, stocking, merchandising, and security.

EDUCATION

LaunchCode, LC101 Programming Course — 2019

Lindenwood University, St. Charles, MO -Credits toward major in Information Technology — 2016

- 4.0 GPA

Southwestern Illinois College, Belleville, IL - Associates in Science — 2005