Terms of Service for Sense Design (OPC) Pvt. Ltd.

Effective Date: 08th April 2020

1. Acceptance of Terms

By accessing or using the services provided by Sense Design (OPC) Pvt. Ltd. ("Company," "we," "our," or "us"), you agree to comply with and be bound by these Terms of Service. If you do not agree to these terms, please do not use our services.

2. Services Provided

Sense Design offers CAD, FEA, design validation, and optimization services related to bulk material handling equipment, construction equipment, and general engineering components.

3. Modifications to Terms

We reserve the right to modify these Terms of Service at any time. Changes will be effective immediately upon posting on our website. Your continued use of our services after any changes constitutes your acceptance of the new Terms.

4. User Responsibilities

You agree to use our services in compliance with all applicable laws and regulations. You agree not to:

- Use our services for any unlawful purpose.
- Disrupt or interfere with the security, integrity, or performance of our services.
- Attempt to gain unauthorized access to our systems or networks.
- Impersonate any person or entity or misrepresent your affiliation with any person or entity.

5. Intellectual Property

All content, trademarks, and other intellectual property on our website and in our services are the property of Sense Design or our licensors. You may not reproduce, distribute, modify, or create derivative works from any content without our prior written permission.

6. Payment Terms

If applicable, you agree to pay all fees associated with the services you request. Payment terms will be outlined in the specific service agreements. Failure to pay may result in suspension or termination of services.

7. Limitation of Liability

To the fullest extent permitted by law, Sense Design shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or relating to your use of our services. Our total liability for any claims arising under these Terms shall not exceed the amount paid by you for the services.

8. Indemnification

You agree to indemnify and hold harmless Sense Design, its affiliates, and their respective officers, directors, employees, and agents from any claims, losses, liabilities, damages, costs, or expenses (including reasonable attorney's fees) arising out of or related to your use of our services, violation of these Terms, or infringement of any intellectual property or other rights.

9. Governing Law

These Terms shall be governed by and construed in accordance with the laws of India, without regard to its conflict of law principles. Any disputes arising from or related to these Terms shall be resolved in the courts of Palakkad, Kerala.

10. Termination

We reserve the right to terminate or suspend your access to our services at our sole discretion, without notice, for any conduct that we believe violates these Terms or is harmful to other users, us, or third parties.

11. Contact Us

If you have any questions about these Terms of Service, please contact us:

• Phone: +91 80755 62549

Email: <u>sensedesign.info@gmail.com</u>

Address:

Sense Design (OPC) Pvt. Ltd.

Udayagiri, 445/3,

Kadampazhippuram,

Pulappatta,

Palakkad,

Kerala-678632.