## Empowering PoDs to Live, Learn, Work & Play

Practical · Personal · Possible

Sena Lim | sena.lim87@gmail.com



# Context, Problem & Principles

#### Context

**SG Enable's mission:** help PoDs live, learn, work & play.

Strong frameworks and pilots exist, but daily use is patchy.
Partners vary. Tools can feel too theoretical.

#### **Problem**

Some PoDs experience pathways as generic, inconsistent, or invisible.

My edge: I bring a product mindset — clear systems people trust and use.

#### **Principles**

Principles that guide this strategy:

Practical: No heavy admin. Clear, usable, real.

**Personal:** Co-created with PoDs. Respects diverse needs. Builds trust.

Possible: Start lean. Test fast. Scale only what works.



## Strategy & Roadmap



**Grow & Sustain Together** 



**Prove & Share Impact** 



Make Good Practice Practical



**Build Confidence & Trust** 

Guided by Practical · Personal · Possible.



Each phase is supported by three practical focus areas: designed to build trust, ease partners' work, and ensure every PoD feels real, everyday impact. A true win-win.



## Priority Focus 1: Partner Readiness



#### Challenge

Partners vary widely in readiness; PoDs get inconsistent support.



#### What we'll do

**Tiered Partnership Programme:** Clear levels, starter packs, peer support, milestone check-ins and short learner checkins. *E.g., a mid-sized special education provider can start with a starter pack and grow with light peer help.* 



6:)

#### Why it matters

Partners feel guided and rewarded.

PoDs experience steady, trusted care.

## Priority Focus 2: Practical Tools



#### Challenge

Good frameworks exist but feel too abstract for daily work.



#### What we'll do

**Practical Toolkit:** Short guides, local examples co-created with PoDs, peer tips, a Living Library. *E.g., break an existing guide into clear checklists with local examples.* 



#### Why it matters

Saves time, reduces errors, builds trust in tools.

PoDs get advice that fits real life.





# Priority Focus 3: Proof & Progress



#### Challenge

Data is patchy and hard to use. PoDs rarely see progress.



#### What we'll do

**Practical Reporting Protocol:** Simple forms tied to funding, spot checks, clear updates for partners and PoDs. *E.g., Pilot light "progress snapshots" with a training provider.* 



#### Why it matters

Partners and funders have real proof. PoDs feel seen and proud.

### **Assumptions & Product Lens**

#### **Key Assumptions**

- Partners see value
- Small orgs cope
- Peer support works
- Learner checks safe
- Grant tie-ins flexible
- Staff capacity

#### How I De-Risk

- Pilot with a few champions first
- Starter packs, guided onboarding
- Light peer recognition and sharing
- Co-create short, respectful questions
- Start with opt-in milestone checks
- Focus on essentials, automate later

Product mindset: Start lean, validate real use, refine fast, scale only what works.

## **How This Reflects My Product Practice**

#### What this case shows:

- 1 Designing inclusion as an **ongoing system habit**, not a single point solution.
- 2 Bridging across policy, platform, and people with shared structures for feedback, iteration, and visibility.

Turning co-creation into a **flywheel** of confidence, adoption, and cross-agency learning.

4 Measuring success not by launch — but by how many feel ready, proud, and independent.

#### This is how I build systems for public good:

Quietly, sustainably, and with everyone at the table — not just in the room.

S Explore more case studies: Visit Sena's Portfolio

Let's connect: sena.lim87@gmail.com | LinkedIn