

# Senamile Mtshali

## Software Developer

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🏠 Johannesburg, Gauteng

### Experience

#### Shaper (The Digital Academy)

Full-Stack Developer Present

- Worked in a team to design and develop a functional web application as part of a showcase project
- Developed a strong understanding of backend API development, database management, and front-end integration.
- Built and deployed applications using Spring Boot, Angular, PostgreSQL, and Agile methodologies

#### Mint Group

IT Support Intern 07/2023- 03/2024

- Managed and resolved IT support tickets, ensuring timely and effective solutions for end-users
- Performed day-to-day technical support tasks, such as troubleshooting hardware, software, and connectivity issues
- Assisted in the provisioning and deployment of laptops, including setup, configuration, and asset management.

#### GirlCode

System Development learner 04/2023-03/2024

- Learnt software development lifecycle, databases, and coding best practices.
- Gained hands-on experience with C#, Python, HTML/CSS, and Databases
- Developed problem-solving skills through projects and team collaboration

### Education

#### University of Johannesburg

Bcom Economics and Econometrics  
2016 - 2020

#### Speccon Holdings

National Certificate:Information  
Technology: Systems Support-NQF 5  
2024 - 2025

### Other Certifications

- Microsoft Azure Fundamentals
- Microsoft AI Fundamentals
- Microsoft Security, Compliance and Identity Fundamentals
- Microsoft Security Operations Analyst Associate
- Fortinet NSE 1,2 & 3

### Technical Skills

- Programming & Development: Java, Spring Boot, Angular, PostgreSQL, HTML, CSS, JavaScript
- Cybersecurity (Microsoft Security Operations)
- IT Support & Systems

### Soft skills

- Communication skills
- Teamwork and Collaboration
- Problem Solving
- Adaptability
- Attention to details