TRIDIBESH SAHU

#16,PWD Road, Gurumurthy Reddy Layout,
B' Narayanapura, Mahadevpura, Bangalore,
Karnataka – 560016
Mobile: **+91-8884388841**
Email: **stridibesh@gmail.com**

RESUME SUMMARY:

- More than **9 years** of work experience in areas of product verification, validation and Release process across **Hospitality, Public Services and Storage** Domain.
- Proficient in different model of **Software Development Life Cycle** (SDLC) including **Agile**, **Iteration** and **V** model & **Software Testing Life Cycle** (STLC).
- Experience in leading medium sized teams.
- Experience in Preparing Test Strategy, Test plan for different phases and sub phases of testing.
- Areas of excellence include application of Test Management Tool (**HP Quality Center**), Bug Life Cycle Management, **Regression Testing**, **Functional Testing**, and **System Integration Testing** and **Database Testing** using Black Box Testing Technique.
- Implemented different Internal Tools for designing various Test Artifacts across the Delivery Unit.
- Actively involved in building competency (COE) in **Mobile App Testing** in the project.
- Implemented **Hexawise Test Design** tool to improve Regression suite.
- Worked both independently and in a team-oriented, collaborative environment.
- Experience in implementing Risk Based and exploratory testing.
- Played role of Scrum Master in various projects.
- Have short duration **onsite** exposure to USA for different clients (*Starwood Hotels & Resorts*, New York and *Symantec Corp*, Utah).
- Possess US Visa (B1), expires on Dec 2017.

INDUSTRY EXPERIENCE:

- As *QA Analyst (Test Lead)* at **Accenture** from Nov 2009 to till date.
- As a *Test Specialist* at **Mindtree Ltd.** from April 2005 to Nov 2009.

TECHNICAL & IT MANAGEMENT CERTIFICATIONS:

- **ITIL V3 Certified** (Foundation Level Certification in IT Service Management).

SOFTWARE SKILLS:

Test Management Tool	: HP Quality Centre 10, Rational Team Concert, VersionOne.
Defect Tracking Tools	: E-Tracker, Bug Tracker, Clear Quest.
Test Case Design Tool	: Hexawise
Configuration Mgmt Tools	: Perforce, SharePoint Server.
Office Tools	: MS Office, SOAP UI.
Database	: SQL
Automation Tool	: Selenium

AWARDS & RECOGNITIONS:

- **ACE (Accenture Centre of Excellence)** award – Q4 FY11 for the Best Team in Product category at Accenture.
- Awarded with **Spot Awards** in Accenture for Individual contribution in the project.
- Team member of **Best Team award** at Mindtree Ltd in 2006-07.

- Awarded for contributing in Technical Event at Mindtree Ltd.
- Awarded for conducting new joiners orientation program at Mindtree Ltd.

EDUCATIONAL QUALIFICATION:
- **Master in Business Administration** (System & Marketing) from Utkal University, Orissa in the year 2003.
- **Bachelor in Engineering** (Electronics & Telecommunication) from Utkal University, Orissa in the year 2000.

JOB RESPONSIBILITIES:
- Understanding of the Test requirements and deployment scenario to ensure adequate test coverage.
- Work with the application and technical architecture teams to plan one or more of the following: application product, integration product, performance, user acceptance tests.
- Determine all testing environment requirements and tools.
- Manage testers' work throughout test preparation and test execution to ensure that testing is on time and within budget.
- Allocate test resources to application tests in a multi-test environment.
- Measure and monitor progress during each test to ensure that the application is tested, validated, and piloted on time and within budget, and that it meets or exceeds expectations.
- Ensure that the team follows the testing standards, guidelines, and methodology as specified in the testing approach.
- Participate in quality management reviews as outlined in Verification and Validation Overview to ensure adherence to all quality management plans and standards
- Monitoring of the Sprint and take corrective action when required in Agile based projects.
- Interacting with the customer on project related issues and timely resolution to queries from customer.
- Providing new ideas to ensure customer satisfaction through good quality deliverables.
- Managing the off-shore team members and ensuring team satisfaction.
- Actively involved in QA environment Management, deployment of QA build, Production Support and Training.
- Responsible for skill development, enhancement and assessment for the resources.
- Responsible for providing Estimates.
- Involved in staffing solution in the project and organization.
- Experience in preparing different metrics for the organization.
- Participated in various Demos to client on different tools and applications.

MAJOR ASSIGNMENTS WORKED ON:

Client: EMC2
Organization: Accenture Services Pvt. Ltd, Bangalore
(Jun'13 – Till Date)
Working as QA Analyst (Test Lead)

Project # 1: iMAP Phase 3

The current project, iMAP(Master Account Portal) Phase 3, is the enhancement of the existing internal application where user can search Customers across multiple business processes, modify their records, create new customers and submit their hierarchy. In the new version, Unique Customer Identifier has been introduced to identify each customer at party level at EMC. Also there is integration to SAP and SFDC customer database to reduce dependency to Oracle systems.

Roles and Responsibilities:
- Leading the offshore QA team of 4 members.
- Task allocation to all test resources for application under test.
- Prepared Test Plan, Test estimation, Review test, validation, and pilot results to ensure that they meet the entry and exit criteria.
- Maintain the planning and execution progress tracking and report to all stakeholders on regular basis.
- Maintaining the health of the project on daily basis and work accordingly towards smooth deliverables.

Project #2: SPE Search

The current application is the enhancement of the existing search functionality in the www.emc.com. This will replace the current Global site search and Resource Library with a unified search experience. This will also be implemented for new Partner/Sales portal. We are also building a front end search service so it can be used in different applications.

Roles and Responsibilities:
- Leading the offshore QA team of 6 members.
- Testing the application under test on mobile devices using **Perfecto Tool.**
- Managed the scrum call as **Scrum Master** and took necessary action against the team or individual impediments.
- Task allocation to all test resources for application under test.
- Review test, validation, and pilot results to ensure that they meet the entry and exit criteria.
- Ensuring that the team follows the testing standards, guidelines, and testing methodology as specified in the testing approach.
- Maintain the planning and execution progress tracking and report to all stakeholders on regular basis.
- Maintaining the health of the project on daily basis and work accordingly towards smooth deliverables.
- Tracking the different sprints using VersionOne tool.

Project #3: ToPIC ~ E-Lab Navigator 2.0

EMC E-Lab™ Navigator is an online query tool that provides direct access to comprehensive E-Lab interoperability information. This is the detailed knowledge generated by E-Lab testing of individual storage components and complete end-to-end configurations. EMC's E-Lab pushes the limits of storage network product functionality, performance, and scalability. Then it provides customers with information access through E-Lab Navigator.

Roles and Responsibilities:
- Leading the offshore QA team of 4 members.
- Task allocation to all test resources for application under test.
- Review test, validation, and pilot results to ensure that they meet the entry and exit criteria.
- Ensuring that the team follows the testing standards, guidelines, and testing methodology as specified in the testing approach.
- Maintain the planning and execution progress tracking and report to all stakeholders on regular basis.
- Maintaining the health of the project on daily basis and work accordingly towards smooth deliverables.
- Involved in providing estimations for the work requests.

Client: Starwood Hotels and Resorts, New York, USA
Organization: Accenture Services Pvt. Ltd, Bangalore
(Apr'11 – Jun'13)
Working as QA Analyst (Test Lead)

Starwood Hotels & Resorts Worldwide, Inc., a fortune 500 company, is one of the world's largest hotel and leisure companies. It has 154,000 employees and 1,128 properties across 100 countries. Starwood owns, operates and franchises hotels, resorts, spas and residences under its nine internationally-renowned brands that include—St. Regis, The Luxury Collection, W, Westin, Le Méridien, Sheraton, Four Points by Sheraton, Aloft and ElementSM.

Involved in various maintenance as well as capital projects for the Starwood Hotels and Resorts which involves Booking, Availability, Pricing, StarGuest Integration etc.

Roles and Responsibilities:
- Project related discussion with the client on regular basis.
- Involved in understanding the requirement.
- Task allocation to all test resources for application under test.
- Reviewing off-shore deliverables.
- Review test, validation, and pilot results to ensure that they meet the entry and exit criteria.
- Updating status of the project to all the stake holders on daily basis.
- Attending the Defect Review meeting with the client/developers.
- Involved in Test data Preparation and other Testing activities.
- Design of Test Conditions from use cases and review of test cases.
- Involved in preparing defect reports.
- Followed the defined QA processed and ensured that the team follows the testing standards, guidelines, and testing methodology as specified in the testing approach.
- Preparing different metrics for the organization.
- Executing the test cases and recording the results in **Quality Center**.
- Involved in **Functional testing, Regression testing**.
- Defect tracking and reporting using **Clear Quest**.
- Actively participated in mentoring new resources in the team.

Client: Dept. of Works and Pensions
Organization: Accenture Services Pvt. Ltd.
(Nov'09 – Apr' 11)
Worked as QA Analyst (Test Lead)

Project #1: Universal Credit
Universal Credit is a new single payment for people who are looking for work or on a low income. It will help claimants and their families to become more independent and will simplify the benefits system by bringing together a range of working-age benefits into a single streamlined payment. The new system aims to:
- improve work incentives and reduce in-work poverty
- smooth the transitions into and out of work, supporting a dynamic labor market
- simplify the system, making it easier for people to understand, and easier and cheaper for staff to administer
- Cut back on fraud and error.

Roles and Responsibilities:
- Leading the offshore QA team of 8 members.

- Followed the Agile method of SDLC in the project and guided all the team members to adhere to the practices under agile methodology.
- Managed the scrum call as **Scrum Master** and took necessary action against the team or individual impediments.
- Task allocation to all test resources for application under test.
- Introduced the Explorative testing methodology during functional test execution.
- Experience in monitoring Test Automation Project using Selenium and Fitnesse.
- Reviewing offshore deliverables and coordinating with onshore coordinator on regular basis on the deliverables.
- Review test, validation, and pilot results to ensure that they meet the entry and exit criteria.
- Ensuring that the team follows the testing standards, guidelines, and testing methodology as specified in the testing approach.
- Maintain the planning and execution progress tracking and report to all stakeholders on regular basis.
- Maintaining the health of the project on daily basis and work accordingly towards smooth deliverables.
- Preparing different metrics for the organization.

Client: Symantec Corporation, Orem, USA
Organization: MindTree Ltd, Bangalore.
(Apr '05 to Nov '09)
Worked in various projects as Test Specialist.

Symantec, world leader in providing security, storage and systems management solutions to help their customers – from consumers and small businesses to the largest global organizations – secure and manage their information-driven world against more risks at more points, more completely and efficiently than any other company.

One of the most popular products under its belt is ***Backup Exec,*** *Data backup and Recovery Software*. Symantec Backup Exec System Recovery — with its Restore Anyware™ feature—allows administrators to quickly and easily create a complete system image and deploy it on a new system with dissimilar hardware.

Roles and Responsibilities:
- Leading the offshore QA team of 4 members.
- Communicating with the client and onshore QA team on the project related issues on regular basis.
- Assisting Lead in reviewing Test plan and other project related documents.
- Involved in **SPRINT** model of development life cycle.
- Design and Review of test cases for different product features.
- Involved in **Functional testing**, **Regression** testing, GUI Testing.
- Executing the test cases and recording the results in TCA.
- Defect tracking and reporting using E –track and Bug Tracker.
- Timely escalation of issues to the test lead that may affect the schedule, budget or quality of the product.

TRAINING ATTENDED:
- Attended the IBM – Rational training at Accenture.
- Attended the HP – QTP training at Accenture.
- Attended the HP – Load runner training at Mindtree Ltd.

PERSONAL DETAILS:
Date of Birth   : 24th May 1978.
Passport (New)   : J5676389
Visa Details   : **B1** US Visa – expires on Dec 2017.