

## Summary

Over **10** years of extensive IT experience out of which around **9 years** into Software Testing of Oracle Software Applications and remaining years into Software Application Support, Aspiring for further more challenging assignments with responsibility as a **QA Test Manager**

### **Primary Skills:**

All types of Testing In Product based company –Oracle Applications web based applications, client server applications In a Product based company in Waterfall and Agile.

### **Current Location:**

India-Hyderabad

### **Posted:**

07-Aug-2014

## Resume Details

### **Achievements:**

- ☐ Expert in identifying, Developing and implementing the QA Processes and procedures
- ☐ Specialized in building competent Test Teams from grass roots and successful and timely delivery of enterprise level projects
- ☐ Successfully delivered 2 year long project in 6 month saving company resources and extension of their Business
- ☐ Successfully implemented changes in QA Process to reduce Production defect leakage by 60%
- ☐ Extensive experience in building, leading and co-ordinating a team in onsite and offshore model
- ☐ Proactively evaluated Risks and provided impact analysis along with alternate solutions to migrate risks to go/no go decisions
- ☐ Successful in achieving timely sign off during UAT by working closely within the team and also with other departments.
- ☐ Extensive experience in concurrently leading multiple enterprise scale projects to timely and successful completion.

### **Managing test teams.**

- ☐ Proven Management Skills in Test Automation
- ☐ Strong influencing and Communication skills.
- ☐ Having a flexible attitude and positive approach.
- ☐ Ability to lead offshore testing teams.
- ☐ Constantly maintaining high levels of accuracy.
- ☐ Ability to quickly learn applications with minimal documentation
- ☐ An understanding & appreciation of the full development life cycle & how testing relates to it.
- ☐ Can translate business processes into clear and comprehensive test scenarios.
- ☐ Recruiting, Training, organizing, facilitating, Performance appraisals.
- ☐ Ensuring Project Deliveries on Time

### **Professional Profile:**

- ❑ QA Professional with 10 years of experience in Software Testing and QA
- ❑ QA Professional with around 9 years of experience in Software Testing and QA in Oracle Apps- Ebiz and Fusion Applications
- ❑ Experience in working at different location, USA. Interacting directly with people and coordinating with teams from onshore
- ❑ Excellent Communication, Leadership for **7** years, Technical & Analytical Skills with proven abilities in resolving complex software issues
- ❑ **Proven Management skills leading Automation Team.** More than **5** years of experience building, motivating and leading teams of up to 10 professionals working on different projects Oracle Apps domains
- ❑ Worked in all areas of project execution including planning, business analysis, requirements gathering, design, development, testing and SLA based production support & maintenance
- ❑ Experience in process management and improvement, risk management, root cause analysis and best practices.
- ❑ Experience in writing and executing Test Process, Planning & Estimation, Test Strategies and test cases in structured and Agile development environments, performing all types of testing including functional, automation, load, performance, security, code-coverage, ad-hoc, installation, acceptance, sanity, browser and operating system compatibility, Internationalization/Localization and document testing for web based and Client Server applications.
- ❑ Proficient in hands on and leading test activities for system testing of several Web based applications
- ❑ Expertise in Test Tool Evaluation, Test Scope Definition, Software Test Estimation and Scheduling and Metrics Collection.
- ❑ Experience in preparing & providing Daily, Bi-Weekly, Weekly and Monthly Status Reports to QA Leads and higher management in timely manner.
- ❑ Handled Divisional Automation Activities and Deliveries, in terms of coordinating with own Team and other Teams in Supply chain management and sending Overall SCM delivery status to QA Leads.
- ❑ Experience in Defect Tracking till the end of closing the defect using Quality Center, Manual Testing processes and Training Plan preparation.
- ❑ Experience in managing training activities by encouraging the team members to participate and conduct various technical & process related trainings.
- ❑ Encourage the team members to participate in various Data Center level, Business Unit level & Project level competitions and activities and have won prizes.
- ❑ Aspiring for further more challenging assignments with responsibility as a **QA Test Manager**.

## **SKILL**

### **TECHNICAL**

#### **Testing :**

- Functional and non-Functional testing of web based & Client Server Applications
- Automation testing of web based applications using QTP, Oracle Open Script
- Performance and Load testing of web applications using Jmeter
- Test cases Management using Quality Centre
- Explore Open Source Tools and Evaluation of Pilot Projects- Selenium IDE, SOAP UI.
- Functional testing of Cloud based web applications

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- Soa Based web service Testing using soa web services
- Large Production Data Migration testing, Starter DB Testing
- Active participation in Agile Products Testing and Product requirements meetings in Agile
- System Testing, Regression Testing, User Acceptance Testing, Browser Testing and Language Testing, Accessibility, Security, Empty Database Testing

**Automation Tools:**

WinRunner, **QTP**, Oracle Open Script, JMeter, Selenium

**Middleware:**

Oracle Fusion Middleware

**Platforms**

Unix, Linux, Windows Windows (NT, 2000, XP, Vista)

**Technologies :**

C++, Java, HTML, XML, SOA, Web service

**Programming Languages:**

C, VBScript, Python, SQL, Perl

**DataBase System Tools:**

Oracle, MY SQL , MS Access

**Testing/Defect Tracking Tools:**

QTP, Quality Center, Test Manager, Bug Database

**Core Competencies:**

Organizational Leadership • Time Management • Team Management & Development • Strategic Planning & Execution • Test Plans & Cases design • Quality Orientation • Automation

**Organizational Experience:**

Oracle India Private Limited: Project Leader: Sep 2005 to Current Date

Simply Logic Solutions : Test Engineer: Jan 2003 to Sep 2005

**Management/Project Experience at Oracle India Pvt Ltd:**

<b>1.Project</b>	<b>: Lint Uptake of Oracle Fusion Apps</b>
<b>Duration</b>	<b>: Mar '14 to till date</b>
<b>Role</b>	<b>: QA Lead, Technical Test Lead and coordinator</b>
<b>Testing Tool</b>	<b>: QTP/Oracle Open Script</b>
<b>Organization</b>	<b>: Oracle India Private Limited</b>
<b>2.Project</b>	<b>: Automation of BATs/RRFs/Starters/DSS/P1 flows</b>
<b>Duration</b>	<b>: Jan '14 to till date</b>
<b>Role</b>	<b>: QA Lead, Technical Test Lead and coordinator</b>
<b>Testing Tool</b>	<b>: QTP/Oracle Open Script</b>
<b>Organization</b>	<b>: Oracle India Private Limited</b>
<b>3.Project</b>	<b>: Remote Task Flow compatibility of Oracle Fusion Apps</b>
<b>Duration</b>	<b>: Jan '14 to Mar'14</b>
<b>Role</b>	<b>: QA Lead, Technical Test Lead and coordinator</b>
<b>Organization</b>	<b>: Oracle India Private Limited</b>
<b>Testing Tool</b>	<b>: QTP/Oracle Open Script</b>

➤ Responsible for managing around 12 team members (Test Coordinators & Test Engineers) from both

Onshore & Offshore.

- Involved in Functional testing, User Acceptance testing and Regression testing. Load testing and Business Objects related reporting testing in the project.
- Responsible for interacting with the PM, Developer, Designer, Technical Architect & Other upstream teams in managing the day-to-day activities, issues, resolutions, reviews, sign-offs, etc. and provide updates to senior level management promptly.
- Responsible for Test Estimation, preparing & reviewing Test Strategy, Test Plans, reviewing Test Cases & Test Scripts, provide technical guidance in Requirements, Test Execution & Test Result Reporting using QC Project, overall responsible for managing leaves & comp offs of all team members.
- Responsible for Defect Management, Risk Management, Resource Management, overall coordination which included meetings with various stakeholder teams within the organization.
- Responsible to gather daily updates, issues, risks, dependencies, status and provide prompt Status reports in a timely manner to higher management.
- Responsible for defect logging and tracking till the end of defect closure.
- Responsible for Automation of Build Validation Tests, Release readiness flows, Starter DB tests, P1 Automation cases, Multi environment Projects, Demonstrated solution services
- Coordinator and QA lead role and **complete responsibility for Automation of projects, in terms of providing support and guiding Team and Delivery, Status updates to management etc.**

4. **Project** : **Automation Deliveries for Various Releases for the Product Family**  
**Duration** : **July '13 till date**  
**Roles** : **Coordination with all teams at SCM Product Family level**

**Responsibilities:**

- Responsible for managing and coordinating across the teams at SCM Product Family level, both onshore and offshore members, managers, directors and Team members
- Responsible for sending the instructions and steps for Delivery process and make sure to get the Updates from each team and provide a consolidated report.
- Responsible for follow-up with the different Teams in terms of Lagging in Completion of Activities and make sure it's completed as per the timelines and update daily status to QA Leads.
- Responsible for making sure that team understands the requirement for Delivery and steps and providing a support role for Clarifications.
- Involved in Functional Acceptance testing, User Acceptance testing, Regression testing, Load testing and Business Objects related Reporting testing in the project.
- Responsible for interacting with the own team, Development, Designer, Technical Architect & Other upstream teams in managing the day-to-day activities, issues, resolutions, reviews, sign-offs, etc. and provide updates to senior level management promptly.
- Responsible for Test Estimation, preparing & reviewing Test Strategy, Test Plans, reviewing Test Cases & Test Scripts, provide technical guidance in Requirements, Test Execution & Test Result Reporting using QC Project, overall responsible for managing leaves & comp offs of all team members.
- Responsible for Defect Management, Risk Management, Resource Management, overall coordination which included meetings with various teams within the organization.
- Responsible to gather daily updates, issues, risks, dependencies, status and provide prompt Status reports in a timely manner to higher management.

- 5. Project : Automation Starter DB for Various Releases for the Product Family**  
**Duration : Jan '11 –till date**  
**Role : Overall Coordinator and Responsible for Delivery**

**Responsibilities:**

- Responsible for managing a team of SCM Teams across products, worked from Offshore and Onshore.
- Majorly involved in co-ordination of activities, and successful project completion and defect tracking from all SCM Pillars and which was appreciated from the higher management level and account level.
- Responsible for mentored the team till end of project to achieve successful releases without any production defects which is also appreciated by higher management and other Teams
- Responsible for QA testing activities like Test Planning, Test Case & Scripts preparation, Test Execution and Test Result Reporting.
- Responsible for defect logging and tracking till the end of defect closure.

- 6. Project : Automation of Accessibility Testing for Oracle Fusion SCM Apps**  
**Duration : Nov '10 to Dec'11**  
**Roles : QA Lead and Overall Coordinator**

**Responsibilities:**

- Responsible for managing around 7 team members
- Involved in End-to-End testing in the project.
- Responsible for Managing Team members and Providing the support wherever required, both Onshore and off shore.
- Responsible for interacting with the PM, development & other upstream teams in managing the day-to-day activities, issues, resolutions, reviews, sign-offs, etc. and provide updates to senior level management promptly.
- Responsible for Estimation, preparing & reviewing Test Strategy, Test Plan, Understanding document, Test Scripts, preparing & reviewing Test Cases, Test Execution & Test Result Reporting.
- Responsible for Automating a Huge no of Test cases with team effort and responsible right from the requirements gathering, throughout automation and till status updates on regular basis, getting updates from Team and Project completion as per the timelines.
- Responsible for Defect Management, Change Management, Risk Management, overall coordinating which included meetings with various stakeholder teams within the organization.
- Responsible to gather daily updates, issues, risks, dependencies, status and provide prompt Status reports in a timely manner.

- 7. Project : Holds UI Automation**  
**Duration : Sep'09 to Oct '10**  
**Roles : Technical Test Lead, QA Test Manager, and Team Coordinator**

**Responsibilities:**

- From technical perspective, I've been majorly involved in activities such as QA validation, Defect tracking & management, Test Cases, Scenarios & Test Scripts preparation, Test Execution & Reporting during different phase & Production release.

- From management perspective, I've been managing the team members (in all 5 members) by tracking the leaves & attendance, day-to-day work assignment, getting & the providing the Daily, Weekly, Bi-weekly & Monthly statuses to the higher management & Onsite team members.
- Responsible to lead a team of 5 members who involved in creating the First Automation pilot Project at the divisional Level
- Holds UI is the Automation pilot Project using QTP. Our Team is the first to emerge with Successful completion of First pilot Project in QTP
- Responsible for information gathering, test case scoping, the collecting the test case repository for the Automation, Identifying the Limitations Technical and logged an ER against QTP.,
- Educating the Team about QTP, Project Planning and Guiding the Team in terms of Project Automation and Overall Success as per the timelines.
- Responsible for Test Estimation & Scheduling.
- Responsible for Test Planning, Test Strategy Preparation, Test Case & Scripts preparation, Test Execution and Test Result Reporting.
- Responsible for managing training activities by encouraging the team members and make them involve in various project & Process related Trainings.
- Also responsible to encourage the team members to participate in extra-curricular activities outside the project such as Quiz, All-Hands meet, DC level activities, Competitions etc. Have continued to perform these activities from Onsite as well, however by getting majorly involved in technical activities from company's end.

- 8. Project : Automation Development of Various EBIZ SCM Products Oracle EBusiness Suite**  
**Duration : Sep'05 to Aug '09**  
**Role : Senior QA and coordinator for SCM/HRMS Automation**

**Responsibilities:**

- Worked in Automation, Development, Maintenance, Execution in various testing cycles, Defect Tracking for Supply chain Management, deliveries, EBusiness Suite products like Order Management, Pricing, Discrete Manufacturing, Install base, etc.,
- Efficient communication and Interaction with Manual QA, Development and operations team as per the requirement and problem solving techniques.
- Good interpersonal relation with team members.
- Initializing towards the team growth
- SCM HRMS Weekly RT Development Status Collection - Collecting the statistics of development and stability of scripts on a weekly basis For SCM, HRMS Automation Team and Consolidating the Same and status reporting.

**Experience in Simply Logic Solution Limited**

- 9. Project : Show case Online, Alan Brazil Racing, Property 8**  
**Duration : jan '03 to Aug'05**  
**Roles : Test Engineer, Functional and Automation Testing**  
**Testing tool : WinRunner**

**Achievements**

- Got eAwards for excellent performance in this project from Program Manager
- Good rating in the Performance Rating at HP annual performance review.

**Responsibilities:**

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- Adept in preparation of Test Strategy, Test plan, Test Scenarios, Test Estimation, also in Test Cases, Test Scripting, Test Execution, Test Result Reporting and Test Cases design for different phases of testing.
- Suggesting new ideas for Projects which will enhance the easy usage for the customers.
- Worked in Manual and Automation Testing for the above projects.

**Education:**

MCA University of Madras, Chennai, India.

BSC Chemistry University of Madras, Chennai.

**Certifications**

PGDCA with Grade A from Computer Software centre, Chennai, India.