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SUMMARY

CORE COMPETENCIES:

Goal Setting	Work Prioritization	Lead Cross Functional teams
Scope Management	Release Planning	Risk Management
Process Management	Decision Making	Customer Focused vision
Onsite Co-ordination	Effective Communication	Audit process
Resource Allocation	People Management	Test Architect
People Development	Contingency Planning	Reporting and Metrics

MANAGEMENT SUMMARY:

- Experienced in Project Management Office (PMO) and strategy planning
- Experienced in managing development and maintenance releases
- Driven Projects to Successful Rollout On-Time
- Increased Quality & Delivery Rate of Projects
- Experienced in Offshore resource management and co-ordination
- Excellent Communication, Leadership, Team building, Technical & Analytical Skills with proven abilities in resolving complex software issues
- Experienced in process management and improvement, risk management, root cause analysis and best practices
- Experienced in managing customer support activities
- Proficient and hands on in managing test activities for a team of 20+ engineers
- QA Professional with 10+ years of experience in Software Testing and QA
- Experienced in team mentoring, training, career development and retention

TECHNICAL SUMMARY:

- Review and approve project request
- Manage project prioritization
- Develop High level, Mid-level and low level plan and track day to day activities against the plan
- Perform capacity planning to make sure the project has adequate capacity to meet the deadlines
- Support and challenge effort estimation
- Track the status and achievements of projects
- Lead project retrospection and derive learning
- Establish procedures and processes based on project needs
- Understand, evaluate, troubleshoot and prioritize technical issues
- Supervise QA to ensure quality of deliverables
- Worked in all areas of project execution including planning, business analyst, requirement gathering, design, testing, support and maintenance
- Expertise in field support – Analyse field issues, identify work around, support implementation team to understand the issue
- Project risk assessment and mitigation
- Process oriented with good knowledge on compliance processes
- Excellent team player with fluent communication and people skills
- Sound knowledge of STLC and SDLC

TOOLS:

MS Office, Share point, MPP, VSS, Quality Centre, Clear Quest, Citrix, SQL, PowerShell, NUnit, Ranorex, Selenium, Rhapsody

PROFESSIONAL EXPERIENCE

Product – Philips IntelliSpace PACS

Philips iSite Picture Archiving and Communication System (PACS) is the leading enterprise-wide medical image and information management system on the market today. iSite PACS is an innovative image and information management system that delivers on-demand diagnostic-quality images over existing hospital networks, advanced radiology reading stations for radiologists, and "always online" long-term storage.

Project Manager – 2013 – till date

- Define and finalize the scope of project
- Define project milestone and integrate them into overall program level plan
- Identify and evaluate risks and provide mitigation plan
- Develop High-level, Mid-level and Low-level plan and track day to day activities against the plan
- Perform capacity planning to make sure the project has adequate capacity to meet the deadlines
- Support and challenge effort estimation
- Lead project retrospection and derive learning
- Clear communication with all stake holders, Development Engineering, Product owners, Test Engineering and field support teams on status and project progress
- Understand, evaluate troubleshoot and prioritize technical issues
- Supervise QA to ensure quality of deliverables

QA Architect/Lead – 2010 – 2013

- Lead, manage and drive a QA team of 20+ engineers
- Prepare, review and execute manual, automation and performance test strategies, test plans and test cases
- Design of QA Checklists, Regression, Smoke & Sanity Test Suites and Quality Control Checklists
- Responsible for finding, tracking and prioritizing bugs and driving towards their resolution
- Supported customer migration and upgrade from older version to latest version and provided immediate solutions for issues
- Responsible for tracking and status updates to the program management
- Conduct and Manage Pre-sales demo of Products to Sales Teams and Management

QA Lead - 2008 - 2010

- Ably and Successfully lead a team of 5 members
- Responsible for test planning, test strategy, scoping, tracking and also played the role of an individual contributor
- Created test design documents for major Functional Requirement Specifications
- Created test design documents for major Customer Requirement Specifications for Validation
- Performed functional testing of different modules of the application
- Responsible for understanding the end user use cases and implementing workflow based validation test procedure design
- Responsible for customer migration/upgrade support
- Collaborated closely with customer support teams to foresee field issues before every release and appropriately mitigate them

Product - Philips Xcelera PACS – Jan 2006 – 2008

Xcelera is a cardiac PACS solution which is responsible to store images from different modalities. This multimodality PACS and diagnostic viewing application is one of the most versatile and intuitive clinical applications in the field of Cardiology.

QA Engineer - 2006-2008

- Designed and developed different test cases, logical as well as functional workflows
- Created test design documents for major Functional Requirement Specifications
- Performed functional testing of different modules of the application.
- Expertise in both server side testing and client side testing
- Expertise in trouble shooting client/server issue
- Supported Customer issues and provided early resolution
- Grew as domain expert by ramping up on medical domain standards namely DICOM and HL7
- Took keen interest in understanding the end user use cases to improve test coverage

Biomerieux India: June 2004 – December 2005

- Installation and configuration of products of BioMerieux
- Application specialist and requirement gathering
- Functional/smoke testing post installation

EDUCATION:

BE in Medical Electronics – Dr Ambedkar Institute of Technology – 2004