

Dear Recruiter,

I came across this job position with your company and would like to propose my candidacy for the same. I am a well-qualified Software Testing Professional, last worked as Test Lead with NHS - BSA, UK (<http://www.nhsbsa.nhs.uk/>) till Aug 31, 2014 and would be an excellent fit for this position.

As a Certified Project Manager Professional (PMP) and 10+ years of experience in IT industry in various roles, I have earned a solid track record for delivering quality solutions on time. It is evident from the following highlights from my professional career:

- Initiated & optimized regression test suite to reduce the cost of regression testing by 50%.
- Designed E2E test prototype for effective automation.
- Proactively learnt a new tool, wrote down the test scripts above & beyond expectations & successfully migrated performance testing from QALoad to Silk Performer for a key project, already late by six months.
- Successfully automated testing with Data Driven Framework for a project leading to 'zero-defects' after production deployment
- Conducted root cause analysis to find issues, followed by recommendations for quality improvement
- Successfully managed global teams (team size: 3-30) and earned good score on employee satisfaction checks.

I have a well proven excellence record & technical skill set, including but not limited to Test Planning, Requirement Management & Traceability, Test Design, Test Execution, Test Metrics, Defect Management Cycle, Test Status Reporting, Root Cause Analysis and soft skills, to complement my professional expertise.

Enclosed is my detailed [resume](#) for your perusal & reference.\

Thank you for your time and consideration. Looking forward to hear from you.

Yours Sincerely,
Ashu Srivastava

Summary:

- Decisive, action-oriented and result focused professional offering 10+ years of experience and expertise in Software Testing
- Contributed in 50+ Projects with various team sizes (3-30). Initiated & coordinated various programs resulting in optimized software testing and huge savings (300K+) in a year. 200+ hours of presenting and training on various subjects including domain & testing concepts
- Experience on various **types** of projects like Analysis & Development, Test Only & Migration - Ranging over **test phases** System Testing, Integration Testing, Regression Testing & UAT
- Automation expert – Functional & Performance
- Hold Master's Degree in Computer Science (with First Class) and Bachelor's degree in Statistics (with First Class)

Professional Highlights:

- Best Lead Award in 2012
- Successfully managing multiple Projects & Teams of diversified nature including BA, System Testing & Regression Testing Teams.
- Successful people management with good score on vital signs/employee pulse check
- Designed Automation Frameworks leading to 40% cost savings with increased testing coverage
- Ideated & implemented for huge effort savings with impressive process enhancements to **reduce the NVA (non value add) defects from 40% to 13%**
- Labeled as **Optimization Expert** - Applied Risk Based Testing with Impact Analysis & Prioritization for focused testing. Optimized Regression Test Bed for effective testing with reduced testing efforts by 50%
- Worked closely with Automation Team as **Functional SME** – Designed & implemented prototype for effective E2E Testing.
- Designed Impact Analysis Utility to analyze the impact of release on regression & plan testing accordingly.
- Instrumental in leading & implementing the Quality Process leading to successful internal & external ISO audits
- Iconic trainer for in-house trainings - CSTE, ISTQB, HealthCare & Testing Academy
- Led multiple Employee Engagement initiatives successfully that yielded in high vital sign scores

Responsibility Set:

Project/Test Management

- Managing E2E activities for multiple test project simultaneously
- Leading all phases of STLC - Test Planning, Test Design, Test Execution, Defect Cycle
- Risk Analysis & Control, Managing escalations
- Generating Test Metrics & Status Reports
- Causal Analysis for defects to find issues & assist in quality improvement
- Participating in Go/No Go call

Stakeholder Management

- Working closely & bridging between various teams (Management, Development, Business Analyst, End Users & Infrastructure)
- Conducting regular touch points/shake hand, team meetings & managing 360° communication channels

People/Resource Management

- Identifying resource needs
- Managing & developing global teams
- Coordinating with HR and/or Learning & Development teams for hiring, training, career growth & performance management.
- Collecting 360° feedback, conducting 1-O-1, informal & formal feedback meetings & appraisal sessions for team members

Organization Level/Volunteer Activities

- Iconic trainer for Testing Concepts – Manual & Automation, - CSTE, ISTQB
- Member of TCoE (Testing Center of Excellence)/Solutions Panel for optimization, solutions and innovation
- Cross functional auditor
- Member of Technical Interviewer Panel

Core & Technical Competencies

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|---|---------------------------------|---------------------------|
| ▪ Test Methodologies – Waterfall, Agile | ▪ Test Planning & Optimization | ▪ Risk Planning & Control |
| ▪ Resource Management | ▪ Test Metrics & Reporting | ▪ Defect Management |
| ▪ System Testing | ▪ Interface/Integration Testing | ▪ Performance Testing |
| ▪ Test Automation – Functional & Performance | | ▪ ETL |
| ▪ Good understanding of Programming Languages (C/C++) | | |

Certifications & Credentials:

- Project Management Professional (PMI – PMP)
- ISTQB-ISEB CTFL
- AHM 250
- CSTE (2009-2012)
- ISO Internal Auditor

Work History:

Employer	Designation	Year of Employment
NHS Business Services Authority	Test Lead	2014
UnitedHealth Group	Project Lead	2007 – 2013
SapientNitro (Formerly known as Sapient)	Associate – Testing, L2	2006 – 2007
NIIT Ltd	Software Test Engineer	2006
DC Web Services Pvt. Ltd. (Formerly known as Dawar Computers)	Software Test Engineer	2003 – 2006

Key Projects:

Project	My Contribution	The X-Factor
Performance Test Migration (NHS BSA)	Acceptance Testing for Performance Environment and converting the QALoad scripts to Silk Performer Scripts for a key & large scale application that processes billions of transactions a week	Successful migration of performance test scripts on schedule without any documentation for existing scripts – The project was on hold for 6 months. Initiated & led to successful migration, delivering scripts above & beyond expectations. <i>Skills & Tools – Strong Technical Concepts, Quick Learner, Communication, Test Planning, Coordination, Status Reporting, Leadership, Conflict Resolution</i>
EHIC Postcode Validations (NHS BSA)	Automation framework design, automation scripting, Test Execution, Liaison for UAT	Made thorough testing with huge test data set possible with automation, that led to no-defects in UAT & Production <i>Skills & Tools – Test Planning, Communication, Test Metrics & Status Reporting, Coordination, Automation Frameworks & scripting knowledge</i>
Regression Testing CoE– TOPS, Cosmos, SA	Optimized regression test suite by 30% and reduced NVA from 40% to 14% leading to 50% (approx.) cost reduction	Summarized issues with the existing process & initiated pilot for new approach followed by successful implementation. Maintained high quality and led to huge savings with optimization techniques & reducing the waste. Worked closely with System Testing Teams to take over & build regression test suite over releases <i>Skills & Tools – Test Planning, Resource Management, Risk Planning & Control, Project Management, Decision Making, Leadership, Conflict Resolution</i>

Other Projects:

Project	Role & Responsibility
DPC	Test Consultant - - Status Reporting, Test Planning, Test Scenario Writing, Test Case Writing, Test Data Prep, Test Execution, Defect logging & tracking
Health Care Reform (Multiple)	
MedNec	
ITI	
Medica (Multiple)	Test Lead & SA - Project & Resource Management, Status Reporting, Query Resolution, Defect Management, Defect Triaging
MN AUC 835 Changes	
Medicare Ambulance Requirements	
Appeal Languages (Multiple)	
	Test Lead - Status Reporting, Issue Resolution/Escalation, Test Scenario Writing, Mentoring Team for Test Data Prep & Test Execution

Claim Routing Logic (Multiple)	Test Analyst - Test Scenario Writing, Test Case Writing, Test Data Prep, Test Execution, Defect logging & tracking
Facility Claim Processing, Provider Pick	
eGovworld.com	
Student & Library Management Sys	Developer

Educational Qualifications:

Academic

Degree	Year of Passing	University/Board	Division	Percentage
M. Sc.	2003	Maharishi Dayanand Univerity, Rohtak	First	73.1%
B. Sc	1999	Delhi University	First	60%
XII	1996	CBSE	First	75.8.4%
X	1994	CBSE	First	82.6%

Professional

Course	Year of Passing	Institution	Grade	Legend of Grades
‘A’ Level	2001	DOEACC	‘B’	65% – 74%

**DOEACC Society is an autonomous body of Department of Information Technology, Ministry of Communications and Information Technology, Govt. of India for accreditation of computer courses under the AICTE-DIT Scheme.*

Personal Details:

Gender : Female
 Date of Birth : Jan 28, 1979
 Nationality : Indian
 Passport Validity : Till 2022
 Working Visa : Tier 2 ICT Long Term Staff Partner
 Marital Status : Married
 Language Ability : English, Hindi, Punjabi
 Mailing Address : 103, Tower 11, Orchid Petals, Sohna Road, Gurgaon, India.