

## Fagun Bhavsar

### Objective:

To work in a challenging environment, this will help in fostering my analytical skills and other positive potentials thereby contributing to organizational growth and goals.

### Profile Summary:

- Total IT experience of 8+ yrs experience in Manual Testing, Automation Testing (Beginner level), Backend Testing, UI Testing with a product startup and an IT consulting service company
- Good verbal and communication skills possess the ability to work within a group and coordination with upper management.
- Currently working as a **QA Engineer** on a cloud based SaaS product for Healthcare Management along with its mobile variants (both Android and iOS platform) with a startup since **April, 2012**
- Prior to that, was working with an IT consultancy for 6 yrs as an **Associate QA Level 2** for an E-commerce and later on for a Hedge Fund client (**Oct 2005 - Oct 2011**)
- Highly interested in **Web technologies** and also comfortable with **client-server architecture**.
- Core skills are **Manual Testing, Bug Reporting, Test Documentation, Change Management, Customer Feedback, Database, Backend testing**

### Projects Summary:

#### Practo Ray (Web & Mobile Apps)/Practo Search - QA Engineer - (April 2012 – till date):

Practo Ray has become a de-facto tool to manage Medical Practice and EMR for a medical professional since its inception along with mobile variants. While Practo Search is a B2C Portal, which enables patient to search for a medical practitioner based on locality and specialty.

- Responsible for execution of entire **testing cycle** (From **requirement documentation** till **test case execution** and **bug reporting**)
- Managing **customer feedback triage, data analysis** and **backend testing**
- Setting up **test environment** and **branch deployment**
- Involved in testing both **Android** and **iOS** app
- Basic level of Test case automation using **Selenium** using **Python** & web service testing using **Postman**

### Skills Used:

- **Ubuntu Linux**
- **Github**
- **JIRA** for Bug tracking and **Basecamp** for Project Management
- **Selenium** with **Python (Beginner)**
- **Firebug** and **Chrome developer tool**
- **MySQL**
- **Postman**

#### Viewpoint - Associate QA Level 2 - (March 2009 - Oct 2011)

Involved in testing of a UI for an information management system and pre trade analysis. Viewpoint is used by the Analysts / Traders at the Hedge Fund. used by the Analysts / Traders at the Hedge Fund. Mainly used for Investment Analysis and revising commission payments to their counterparts by the Broker Vote Cycle, this application also maintains Events and stock related Documents, Live news watch (Reuters), internal and external Contact Management with a Rating System and Portfolio Finance Management.

### Major modules tested:

- Event Manager
- Documents Manager (Integration with Reuters Feed)
- Company Research Module
- Various Administration Modules
- Developed the Preference Framework for the application

### Responsibilities:

- **Test Process, documentation & execution, bug life cycle management & analysis** along with **UAT coordination**.
- **Backend testing** and **data validation**
- **change management & regression testing**

**Skills Used:**

- **Red hat linux**
- **MySQL**
- **Sharepoint** for Bug tracking & Test case management

**nModus - A TRM Product Implementation - Associate QA Level 2 - (Jan 2007 - March 2009)**

nModus is a TRM (Trading & Risk Management) Product implementation. It is mainly used to detect and send an alert for a specific incident that is taken place during financial trading.

**Major Module tested:**

- Visual Scenario Builder
- Alert Workbench

**Responsibilities:**

- **Requirement Analysis, Test Design and Test Data Development**
- **Test server setup**
- **Bug life cycle management and Triage**
- **UAT Coordination**

**Skills Used:**

- **MySQL**
- **ResultSpace2** (Internal Project Management Tool)
- **Firebug & Chrome Web developer tool**
- **Red Hat Linux**

**Athena - SonyStyle.com (B2C) - Associate QA Level I - (Oct 2005 - Dec 2006)**

SonyStyle.com is an ecommerce portal of Sony Electronics Inc., USA, which provides exclusive range of consumer electronics products of Sony to the customers of North-America, Mexico, Puerto Rico.

**Major Module Tested:**

- Order Management System & Inventory
- E2E Order cycle
- RMA & ACC

**Responsibilities:**

- **Server side testing**
- **Order data and flow validation**
- **Credit and Refund verification**
- **E2E Order**

**Skills Used:**

- **Red Hat Linux**
- **MySQL**
- **HP Quality Center** for Bug and Test Case Management

**MSN Chat/Email Support (Miniacs) - Technical Support Associate - (November 2004 - Oct 2005)****Responsibilities:**

- To provide appropriate resolution to problems related to **MSN Internet Products**
- To troubleshoot basic problems regarding connectivity and downloading the software.

**Speech Recognition Project (Samagam Networks Pvt Ltd) - Research Analyst - (Oct 2003 - June 2004)****Responsibilities:**

- Involved in searching detailed information regarding given projects (**Data search, integration & analysis, market research, customer surveys & competitive analysis**)

**Employment History:**

April 2012 - till date	Practo Technologies Pvt Ltd
Oct 2005 - Oct 2011	Sapient India Pvt Ltd
Nov 2004 - Oct 2005	Miniacs (Erstwhile Transworks India Pvt Ltd)
Oct 2003 - June 2004	Samagam Networks Pvt Ltd., Surat, Gujarat

**Education:**

Bachelors of Engineering in Electrical Engineering with 51.44% from REC/NIT Surat, Gujarat in June 2003

**Other Extracurricular Activities:**

- Actively involved in Barcamp Bangalore as a planner.
- Was the Member of SPIC – MACAY Surat Chapter.

**References:**

References are available on Request.

**Personal Profile:**

Father's name:	Mr. Chandrakant Bhavsar
Date of Birth:	28/09/1979
Sex:	Male
Marital Status:	Married
Nationality:	Indian