

VEENA V.D.

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PROFESSIONAL SUMMARY:

- Around **11+years** of IT experience in Software Testing and Quality Assurance activities.
- Currently working for Guide Wire product for Republic Indemnity client and implementing Policy Centre8
- Worked for NFS(Fidelity) project for USAA client for applications like Streetscape, FBSI (Fidelity), Portal, Dotcom etc.
- Managed Functional, Automation, Regression and Performance testing for DB-Margin(Collateral Management), CMDW, Control-M and Everest+ projects
- Have experience in Waterfall and Agile methodologies.
- Experience in preparing **client proposals, RFPs** and **estimates** for projects, **billing** activities and client facing.
- Involved in an RFP for an Insurance project for a major client in US
- Involved in resource management, project management and annual appraisal process for team members
- Involved in **SOW** preparation, Test Plan, Test Strategy, MPP, daily, weekly and monthly status reports, metrics capture.
- Part of the HCL QA Metrics council and familiar with Minitab tool
- Possess experience in Trade Finance and Capital Markets domain
- Worked extensively in Sanity testing, Functional, Regression, Smoke and Integration testing for different releases.
- Strong in Software Test Life Cycle and Test Methodology
- Extensive experience in testing mainframe and web based applications.
- Co-ordinate, facilitate and track all the issue to closure during UAT (User Acceptance Testing).
- Involved in Review of Test Scenarios, Test Cases, Test Data, Test Execution Report, defect analysis and preparation of RCA(root cause analysis) report
- Managed Automation and Performance testing for DB project.

CAREER PROFILE:

- Currently employed with **HCL Technologies** as Associate Project Manager and worked for Republic Indemnity, USAA and Deutsche Bank clients and leading Functional, Automation Regression and Performance team from July '10 till date
- Worked as IT Analyst in **Tata Consultancy Services Limited (TCS)**, Bangalore leading 3 different projects for Duetsche Bank client. Have been associated with TCS for **4 years** from July '06 till June '10
- Worked with Neologic Bangalore as Test Engineer from Sep '02 to July '06

EDUCATION:

Bachelor of Engineering in Electronics and Communication from GIT, Belgaum, Karnataka, India.

TECHNOLOGIES:

Databases	SQL Server
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Test Management Tools	Test Director, Quality Centre, ALM, Rally
Automation/Performance Tools	QTP, Load Runner, Performance Center

ASSIGNMENTS:

Project Title	Guide Wire Policy Centre Implementation
Customer	Republic Indemnity(RI)
Duration	Oct 2013 – till date
Position	Associate Project Manager
Project Description	<p>This project works in Agile methodology with 18 sprints planned. PolicyCenter is a GuideWire’s browser-based application that enables multiple users to participate in policy processing. Supports multiple types of users, like Producers, Underwriters and Supervisors. PolicyCenter is a policy-centric solution. All of the data pertaining to a policy is centralized in the policy file. This includes information on the insured, the policy locations, the payment history, any recorded risk analysis (such as previous claims filed), the product model used to build the policy, policy transactions for the policy (such as submissions, changes, and renewals), endorsement forms, and contacts. All users have an integrated and holistic view of the policy.</p>
Responsibilities	<ul style="list-style-type: none"> • Ensure all team members attend the daily scrum and track their activities • Ensure user stories are executed and defects communicated to concerned developers for fixes • Ensure defects are retested and closed once fixed • Share the handover document at the end of each test sprint • Escalate issues when things are not going as per plan • Communication - Interaction with all stake holders like Bas for requirement clarification, developers for defect fixes. • Handling Functional, Regression, and Automation testing and tracking the SIT status and defect management. • Status reporting and attending the demo meetings during each sprint • Metrics tracking and defect reporting
Tools	Rally, SharePoint

Project Title	National Financial Services(NFS)
Customer	United Nations Automobile Association(USAA)

Duration	July 2013 – Sep 2013
Position	Associate Project Manager
Project Description	<p>The NFS(FBSI and Streetscape products from Fidelity) would be replacing the existing Phase3 application. Streetscape is a high performance web based application for investment professionals which through a powerful and an easy to use interface, provides instant access to a variety of features including</p> <ul style="list-style-type: none"> ✓ Account information ✓ Dynamic market data ✓ Research tools ✓ Reporting capabilities and ✓ Investment planning tools.
Responsibilities	<ul style="list-style-type: none"> • Owning all the test deliverables for the NFS project • Communication - Interaction with all vendors and all business stake holders. • Handling Functional, Manual, Regression, and Automation testing and tracking the SIT status and defect management. • Metrics tracking and sharing of SPIs at the end of the releases • Provide sign off for the QA activities and sharing of the exit report at the end of every release
Tools	QC, ALM

Project Title	DB-Margin: Collateral Management (Colline)
Customer	Deutsche Bank
Duration	June 2010 – Jun2013
Position	Associate Project Manager
Project Description	<p>Colline application is a web based application that deals with collateral management and caters to Asia Pacific, UK, Germany and US regions. It has central counter party clearing(CCP) systems to minimize operational risk for the banks. Colline Collateral Management™ (Colline) is one of the world's leading collateral and margin management applications. It offers the management of the full cycle collateral processing, at 'finger tips' trade and collateral position monitoring and credit and risk management. All this is supported by the extensive and comprehensive reporting solution.</p>

Responsibilities	<ul style="list-style-type: none"> • Test Project planning - Estimation, planning, monitoring. • Preparing and presenting the proposals every year for DB-Margin and CMDW • Preparation of SOW • Preparation of Test Strategy/Test Plan • Communication - Interaction with client, FA, BA, QA Manager, project manager, interaction with release teams and all business stake holders. • Driving the QA deliverables for all release for DB-Margin, CMDW, Regression and Performance tests. • Handling Functional, Manual, Regression, Automation and Performance testing for DB-Margin and tracking the SIT status and defect management. • Metrics tracking and sharing of SPIs at the end of the releases • Provide sign off for the QA activities and sharing of the exit report at the end of every release • Participation in all client calls and sharing monthly progress report for the Steering committee meetings
Tools	QC, ALM, QTP, Performance Center

Project Title	Trade Finance Guarantee Management System (TFGMS)
Customer	Deutsche Bank
Duration	Apr 2010 – June 2010
Position	Team Lead
Project Description	<p>This tool is used to increase the support of guarantee management resp. syndicated guarantees by standard IT-systems, preferably db-doc, with interfaces to TFG3, to ease the handling on the Corporate side as well as in the bank. The Corporate user will get access to the FE where he is able to capture new applications, amendments as well as reservations. Dependent on whether the instructions are under the syndicated mandate or not the e-banking instructions have to be routed to DSS or to TFG3</p>
Responsibilities	<ul style="list-style-type: none"> • Test Project planning - Estimation, planning, monitoring • Communication - Interaction with client, FA, BA, QA Manager, project manager, interaction with release teams • Mentoring and working closely with the development team • Review of test scenarios and test cases
Tools	Manual Testing, HP Quality Center

Project Title	DSS(Guarantee Decision Support System))
Customer	Deutsche Bank
Duration	Nov 2009-June 2010
Position	Team Lead

Project Description	This is a client based application for handling trade finance bank guarantees called TFG. This application is used only across Germany and for handling only bank guarantees. There are 2 items during each release called CTB(change the bank) and RTB(run the bank). CTB deals with all enhancements and RTB(GIMS) with all defects necessary for running the normal business
Responsibilities	<ul style="list-style-type: none"> • Test Project planning - Estimation, planning, monitoring, tracking • Communication - Interaction with client, FA, BA, QA Manager, project development manager, interaction with release teams, deployment team • Mentoring and working closely with the development team • Managed Defect tracking and reporting • Create Daily Execution status reports
Tools	Manual Testing, HP Quality Center

Project Title	E-folder Webtop
Customer	Deutsche Bank
Duration	Sep 2009 – June 2010
Position	Team Lead
Project Description	<p>E-folder application is an electronic document management system which replaces the current paper-based file folders management: It fulfills the following additional requirements:</p> <ul style="list-style-type: none"> ✓ Storage of documents logically arranged as e-files ✓ Retrieval of documents from the e-folder system using quick search and advanced search functions ✓ Completeness of e-files i.e. all documents for all transactions data (documents to include incoming/outgoing/manually added documents) ✓ All data to be available after transactions are authorized in the processing systems ✓ A clear, predefined file structure with sorting functions ✓ Adding in annotation capabilities replacing the manual handwritten and manual remarks added currently
Responsibilities	<ul style="list-style-type: none"> • Test Project planning - Estimation, planning, monitoring and managing hot fixes • Mentoring and working closely with the development team • Managed Defect tracking and reporting • Create Daily Execution status reports and attend status meetings with client
Tools	Manual Testing, Quality Center

Project Title	TF-IMEX(Trade Finance – Import Export)
Customer	Duetsche Bank
Duration	Oct 2008- Sep 2009

Project Description	This is a client based application for trade finance called TF-IMEX dealing with products like Import and export letters of credit, financing for import and export products and Stand Alone Finance(SAF), Import and Export Documentary and Clean Collection, Miscellaneous Products. This application is used only across Germany. There are 2 items during each release called CTB(change the bank) and RTB(run the bank). CTB deals with all enhancements and RTB with all defects necessary for running the normal business
Responsibilities	<ul style="list-style-type: none"> • Communication - Interaction with client, FA, BA, • Creation and execution of test scenarios and test cases • Bug reporting and bug tracking • Mentoring and working closely with the development team • Managed Defect tracking and reporting • Create Daily Execution status reports and attend status meetings with client • Involved in Functional and Regression Testing
Tools	Manual Testing, Test Director

Project Title	TFG(Trade Finance Guarantees)
Customer	Duetsche Bank
Duration	Jan 2008 - Oct 2008, Sep 2009-June 2010
Position	Test Lead
Project Description	<p>This is a client based application for handling trade finance bank guarantees called TFG.</p> <p>This application is used only across Germany and for handling only bank guarantees. There are 2 items during each release called CTB(change the bank) and RTB(run the bank). CTB deals with all enhancements and RTB(GIMS) with all defects necessary for running the normal business</p>
Responsibilities	<ul style="list-style-type: none"> • Test Project planning - Estimation, planning, monitoring, tracking • Communication - Interaction with client, FA, BA, QA Manager, project development manager, interaction with release teams, deployment team • Mentoring and working closely with the development team • Managed Defect tracking and reporting • Create Daily Execution status reports and attend status meetings with client
Tools	Manual Testing, Test Director

Title	RAKIS Application Support
Customer	Wolters Kluwer Financial Services
Duration	10 months(July 2006- June '07)

Project Description	<p>The objects you build with Design Tools (design environment) define the way documents will be printed in your runtime environment. They determine how your data will be gathered and mapped to your forms and what forms will be printed for a given package.</p> <p>The forms used in the runtime environment are stored in UFX form files. A UFX form file is a structured storage file that contains all the pages necessary to produce the completed form. When a form is generated, a document file containing the UFX file is created. A data file (DTX file) containing the data values for the fields in the form is also created, forming a complete document that can be printed, sent, and retrieved as an intact unit. When the form is printed or displayed in Document Manager or a compatible viewing tool, the data values are placed in the form fields.</p>
Responsibilities	<ul style="list-style-type: none"> • Preparation of System Test cases based on SRS and FS • Execution of test cases remotely on client machine • Testing on Windows 2003, XP and Vista • Preparation of Regression test plan and test data documents • Regression testing • Bug detection and reporting
Tools	Manual Testing, Test Director, Mercury Quality Center.

Project Title	I-32 (Design 6.0 and Featuring Editor 2.0)
Customer	Wolters Kluwer Financial Services
Duration	6 months
Project Description	<p>The Project has two features: Design Design 6.0 and Featuring Editor 2</p> <p>.Design 6.0 : used to create Objects (Documents) in the form of UFX, SFX, Xtemplate and XML.</p> <p>A UFX form file is a structured storage file that contains all the pages necessary to produce the completed form. When a form is generated, a document file containing the UFX file is created. A data file (DTX file) containing the data values for the fields in the form is also created, forming a complete document that can be printed, sent, and retrieved as an intact unit. When the form is printed or displayed in Document Manager or a compatible viewing tool, the data values are placed in the form fields.</p> <p>I-32 Featuring Editor 2 is a complete form-featuring solution. It consists of a user-friendly featuring tool, which allows you to apply enhanced control features to I-32-based forms, and a set of application extension components, which, when incorporated into your I-32 forms application, enable the display and printing of the featured forms.</p>
Responsibilities	<ul style="list-style-type: none"> • Creation and execution of test cases • Performed Functional and Regression testing • Bug reporting and bug tracking
Tools	Manual Testing, Test Director, Mercury Quality Center.

Project Title	CWTS(Cianbro's Wellness Tracking System)
Duration	Sep 2002-Jul'06

Position	Test Engineer
Project Description	The System is to provide the process and data infrastructure for Cianbro's Wellness Program. The goal is to provide the Participants in the Program and the Wellness Staff with a tool that handles the record keeping and administrative aspects of the Wellness Program and allows them to focus on health issues.
Responsibilities	<ul style="list-style-type: none"> • Creation and execution of test cases • Performed Functional and Regression testing • Bug reporting and bug tracking
Tools	Manual testing
