

## **Brief Overview**

A proven testing resource with around 10 years of experience in the field of Software Testing managing and mentoring teams in Test, Planning, Quality, productivity, Delivery and Reporting for Enterprise applications, Mobile Applications, Banking domain, e-commerce sites & Test Automation.

Looking forward to be a part of a leading organization in software testing and apply my skills, knowledge, abilities and experience with a balance of hands-on, management and leadership responsibilities.

## **PROFESSIONAL SUMMARY:**

- Proficient in Manual and Automated Testing. Exposure to various testing types including functionality, usability and compatibility testing.
- Working as a **QA LEAD** at **Metric Stream India Pvt Ltd**, Bangalore from Jan 2014 to till date.
- Experience in design and implementation of **Test Automation Framework** for various applications.
- Assist the QA Leadership Team with employee recruiting.
- Expertise in creating Test Artifacts like Test Plan, Test Strategy, Functional Test scenarios/Cases, Test Summary Report, and Traceability Matrix for defined business processes.
- Experience in Defect Management Tracking, Software Quality Assurance, Establishing Test Standards, Guidelines, Procedures, Test Execution, Documenting and analyzing Test results.
- Involved in **Pre-sales** activities viz., customer visits, requirements collections, demonstration of products etc.
- Actively involved in **TCOE (Testing Center of Excellence)** activities within the organization.
- Experienced in **Onsite-Offshore** model.
- Excellent oral and written communication skills, interpersonal skills, leadership and management abilities to efficiently work with big teams.
- Proficient at handling new and multiple tasks with little or no training.
- Pursuing **PMP certification**.
- Experience in executing projects from different geographical location.

## **EXPERIENCE SUMMARY:**

- QA Lead at Metric Stream India Pvt Ltd - Jan 2014 to till date.
- Testing Consultant at Deloitte Consulting India Pvt Ltd - May 2011 to Dec 2013
- Technical Lead Honeywell Technology Solutions - May 2010 to May 2011
- Senior Engineer - QC at NDS Services Pay TV Technology Pvt Ltd - Nov 2008 to Mar 2010
- Test Engineer at **EDS-Global Testing Practice (RELQ Software Pvt Ltd)** July 2005 to Oct 2008.
- Member-Technical Services Group at **Quark India Pvt. Ltd** - June 2004 to April 2005

### **TECHNICAL SKILLS:**

Test Automation Tools	Quick Test Professional (QTP), Selenium Webdriver, Load Runner, Test Complete 6.0
Test management tools	HP Quality Center
Project Management Tool	Microsoft Project Planning
Defect Management Tool	HP QC , JIRA , Clear Quest, Test Link
Scripting Language	VBScript , Perl
Configuration Management	VSS, SVN
Database Languages(s)	SQL
Others	Maven , Jenkins, Ant, Eclipse Ide
Data warehousing Tools	Informatica 9.1
Operating System	Windows , Linux(Ubuntu), Mac

### **Trainings Participated**

- Leadership skills workshop
- Agile
- HTS(Honeywell Technology Solutions) Test Process & Test Design Techniques
- Six Sigma

### **Trainings Conducted**

- Test Process & Test Design Techniques
- QTP
- HP ALM and Quality Center
- Test Automation Frameworks

### **Awards & Recognitions:**

- Recognized as "**Best Performer**" in SMBC project @ HP (Formerly known as Relq Software Pvt Ltd)
- **Applause award** for Ameriprise project @ Deloitte
- **Team excellence** award for Ameriprise project @ Deloitte
- "**Customer Delight**" recognition from US Bank client in Metric Stream India Pvt.

### **Certifications**

- ISTQB (Foundation)
- ITIL(Deloitte Internal Certification)
- FSI (Financial Services Industry) Level 1 Certification.

### **Significant Projects**

**Company: MetricStream India Pvt Ltd.**

### **Roles & Responsibilities:**

- Leading a team of 10 resources.
- Managing the L3 support team for 21 accounts from QA standpoint.
- Good knowledge on **Governance, RISK and Compliance (GRC)** domain.
- Streamlining the support process from QA stand point.
- Defining test plan and strategy for product upgrades and enhancements.
- Handling escalation and weekly status calls with customer.
- Coordinating activities between different teams PMG ,Dev and onshore

- Capturing productivity metrics and presenting it to the management team.

## Company: Deloitte Consulting India Pvt Ltd

### **Roles & Responsibilities:**

- Worked as a lead authoring the Test Plan, Test Strategy, CM Plan
- Involved in Black Box testing using Manual Testing methodologies and Test Cases based on the PRD (Mapping Design document).
- Managed a team of 5 resources
- Execute Test cases and involved in Bug Tracking using HP Quality Center.
- Test Data Preparation
- Data Acquisition from different source system
- Daily Onsite calls – Discussion on Effort estimates, Status Updates/Progress, defects validation, Presentations, Bug triage.
- Executing mapping using Informatica tool.
- Preparing Daily and Weekly status reports.
- Mentoring Team members
- Capturing Defect and Test Case Execution Metrics.
- Involved in UAT and Enterprise Testing.
- Received **Applause** and **Team Excellence award** for my contribution towards understanding, designing and successfully testing the UAT requirements.
- Involved in automating the Regression testing Suite using **QTP 10.0**
- Implementation of Hybrid Driven test automation framework

### **Projects Handled:**

#### **1. Project Title: Columbia Management Integration Program(Ameriprise Financial)**

Ameriprise Financial, Inc. (is one of the leading diversified financial services companies in the U.S. This is a Merger and Acquisition project by which an asset management company (Bank of America) has been taken over by another Banking giant.

To work on integration of the data between the organizations and work on interfaces and dependencies between systems to generate final extracts to display to the User community of the bank.

P105 Client Facing Data – Testing

#### **2. Project Title: MD Physician Services**

MD Physician Services (MD) is focused on creating value for Canadian Physicians. MD provides an integrated offering of financial and practice management services like Financial Service, Financial Advice, Investment and Portfolio Management.

Test execution of Regression and Integration cycles for these applications mostly involves high number of repetitive steps and the scripts remain largely unchanged between releases. A POC was developed to showcase to the client about the test automation benefits.

## Company: HP Software (Formerly RELQ Software Pvt Ltd)

### **Roles & Responsibilities:**

- Responsible for a team of 10 members.
- Involved in Black Box testing using Manual Testing methodologies and Test Cases based on the PRD (Project Requirements document).
- Execute Test cases and involved in Bug Tracking.
- Action files preparation for Automation suite execution.
- Involved in derivation of keywords for the existing automation framework.
- Test data preparation for both functional and automation testing.
- Preparing of Test Plan, Configuration Management Plan and test strategy.
- Developed UI in VB.NET for Test Data preparation for existing Automation Suite
- Developed Perl Suite for Test Data Preparation for FX(MT300) and MM(MT320)
- Implementation of Test Automation Framework(Quality Center-QTP approach)
- Executed projects from different geographical locations (US & UK).

### **Projects Handled:**

#### **Project Title: E-Moneyger**

**E-Moneyger** is a real-time Internet banking application that provides greater convenience, efficiency and security features to the customers. With E-Moneyger customers can determine their financial positions and initiate funds transfer instructions from anywhere in the world at any time by simply connecting to E-Moneyger website.

Using a popular browser (either Internet Explorer or Netscape Navigator), you will have access to a portfolio for cash management and image delivery product utilizing Internet technology.

#### **Project Title: Know Your Customer**

**Know Your Customer** (KYC) is the due diligence and bank regulation that financial institutions and other regulated companies must perform to identify their clients and ascertain relevant information pertinent to doing financial business with them. Typically, KYC is a policy implemented to conform to a customer identification program mandated under the Bank Secrecy Act and USA PATRIOT Act. Know your customer policies have become increasingly important globally to prevent identity theft, fraud, money laundering and terrorist financing.

#### **Project Title: Montran Test Automation – Mainframe based application**

GPS or MONTRAN is a payment system where all the payment details are stored. The host sits on VMS and the original application is written in BLISS. The GUI is terminal emulation - users generally access via a Reflections session.

The application is character based and menu driven. An input screen generally is on a continuous scrolling window - although advanced key combination pop-up additional information in some screens. GPS holds business logic that allows operations to process STP. It is the central point between most applications and the cash booking in PROFILE. The

main purpose of the application is the generation of SWIFT compliant messages for corporate payments and the accounting for the same.

## **Company: Honeywell Technology Solutions Lab.**

### **Roles & Responsibilities:**

- Functional Requirements Review.
- Leading a team of five.
- Deriving scenarios From Design Document.
- Execute Test cases and involved in Bug Tracking.
- Test Plan Preparation
- Defining the test strategy.
- Weekly status reporting

### **Projects Handled:**

#### ***Project Title: I-Safe***

I-Safe is a web based application that keeps the employees vigilant to safety risks. The tool will allow employees to identify, track, and reports on safety risks. The main objectives of I-Safe are,

- Creating a risk recognition ticket by the employees of a particular site.
- Routing of the ticket to the supervisors
- Processing the risk ticket by identifying the likelihood and the consequences.
- Taking appropriate action and closure of the risk tickets.

## **Company: NDS Services Pay TV Technology Pvt Ltd**

### **Roles & Responsibilities**

- Functional Requirements Review.
- Deriving scenarios From Design Document.
- Execute Test cases and involved in Bug Tracking.
- Automating validation of XML files using VB Script.
- POC on test automation for designer using QTP 10.0 and Test Complete 6.0
- Leading a team of two in test automation.

### **Projects Handled:**

#### ***Project Title: Interactive Application Designer***

Application Designer provides an authoring environment that facilitates the producer to create, modify, re-skin, and broadcast Interactive Applications through rich Graphical User Interface. It is an intuitive drag and drop tool used to create simple Interactive Applications. The Application Designer enables the user to define the screen layouts and appearance. Being user friendly, this tool will enable even the non-programmers or non-technical people to create simple Interactive Applications quickly.

### **EDUCATIONAL DETAILS:**

Bachelor of engineering in Electronics & Communication Engineering from VTU with first class

### **Personal Details:**



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**Date of Birth** : Oct 30, 1980

**Passport No** : F2350860

**Languages Known** : English, Kannada and Hindi

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