**Ankita Gupta**

Aseema’s Nest

7th Cross, Venkateshwara layout

Marutinagar,Madivala

Bangalore 560068

**Objective:**

To pursue a challenging and satisfying career in Information Technology and be a part of a progressive organization that gives me a scope to enhance my knowledge and skill in order to cope with latest technological changes.

**Industry Exposure:**

* Over 5 years of experience on the Centralized database application of AT&T account in IBM the field of Manual Testing of Web Services
* Well acquainted with Software Development Life Cycle, Testing Life Cycle, and Concepts
* Good knowledge in RDBMS like SQL Server 2005 and UNIX.
* Involved in performance testing using Rational Performance Testing tool and Regression testingUsing Rational Function Testing
* Good Knowledge and exposure Innovative ITKO LISA Tool. Worked on Mercury Quality Centre, Clear Quest as defect logging and tracking tool.
* Expertise in Analysis of Business Requirements, Test Plan, Test Cases, Test
* Summary Report, Client Demo and UAT/JST/Production Support.
* Active participation and involvement in Requirement Review, Test case Preparation and Reviews.
* Experience in conducting Manual Testing that includes Black Box Testing, Integration Testing, and Functional Testing.

**Professional Experience: 5 years**

* Presently working for IBM India Private Limited , Bangalore as Test Analyst from Feb 2009 - till date

**Academic Profile:**

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| **Institution** | **Program** | **Percentage** |
| Shree Rayeshwar Institute of Engineering and Information Technology (Goa) | Bachelor of Engineering(Information Technology ) | 64.35% |

**Technical Experience:**

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| Operating System | Windows 7 |
| Technologies | Manual testing on Web Services pages for Ordering System interacting with many Interfacing Application and also respective Backend Testing to ensure the data is loaded in the database |
| Testing Types | System Testing, Integration Testing , Joint System Testing , User Acceptance Testing, Sanity testing and Integrated Pair Wise Testing |
| Web Technologies | JavaScript, HTML, Web Services |
| Concepts | Testing Methodologies, Defect Life Cycle |
| RDBMS | SQL Server 2005 , Oracle 10g |
| Tools | RFT, iTKO LISA, HP Quality Centre 10.0, Clear Quest, Clear Case, Requirement Mapping Tool ,ReqPro Tool, WST Tool ,Putty and SOAP UI tool |

**Projects Details:**

**Project #1**

**Project Title : AT&T**

**Application :** Global Computing Platform –Service Assurance

Client/Customer : AT&T

Role                 : Module Lead / Test Engineer

Duration : May 2009 to till date.

Application : GCP SA

Platform/OS/Tools : Windows 7, AIX ,Oracle SQL Developer, Oracle 10g.

Testing Tool : Rational clear Quest, Mercury Quality Center 10.0, Putty and Green Hat

**Project Description:**

Create additional product features for AVPN on the IPv4/v6-enable network. Features to be delivered in Phase 1 are Bi-Directional Forwarding Detection (BFD), Orderable Local AS/Replace AS AND Remove Private AS, with BASIC MACD support. Scope includes feature support for Transport and managed customers in US and MOWS. This is Phase 1 of a multi-release, multi-year set of projects.

**Roles and Responsibilities:**

* Review of test cases and Executing Test cases
* Preparation of test Plan and involved in the SRS review calls.
* Understanding of Business Scenarios and Writing Test case.
* Coordinate between testing and development team for issues.
* Involved in sanity Testing, Feature/Functional Testing, System Testing and Patch testing.
* Prepared Defect Logs and test logs reported to Test Lead.
* Involved in GUI, Browser Compatibility Testing and Backend testing
* Actively Participated in review meetings.

**Project #2**

**Project Title : AT&T –UC Central Service**

**Application :** Global Computing Platform- Service Assurance

Client/Customer : AT&T

Role                 : Tester

Duration : June 2010 to Till date.

Platform/OS/Tools : Windows 7 ,

Oracle SQL Developer, Oracle 10g, Putty ,Green Hat and SOAP UI

**Project Description :**

Unified Communications (UC) is an emerging class of applications and services which seamlessly integrate many communications applications across multiple networks into a single unified customer experience.

It brings together **enterprise premises services**, **hosted network services** and **mobility** by introducing an overarching set of presence enriched, network hosted features that operate across the various access mechanisms.

**Roles and Responsibilities:**

* Worked towards analyzing the Business Process and raised many change requests to resolve the requirement issues.
* Reviewed the Test plan and Test scenarios with higher managements and system architect to detect the issues early in the testing life cycle.
* Prepared and executed the regression test cases in order to avoid the code breakage when the code is installed in the testing environment.
* Accomplished testing activities of various critical functionalities of Unified Communication.
* Extensively performed interface testing using tool like LISA tool and GreenHat Tool
* Created and tracked the defects created on my project and retested it as and when development team delivered the fix for the issue reported in the defect.
* Shared the application knowledge with my team mates and new joiners to ensure the quality of the project testing.

**Project # 3**

**Project Title: Flowthrough Wave 2 SA-30 Golden Thread Golden Database** Client/Customer : AT&T

Role                 : Test Lead

Duration : August 2012 till date

Platform/OS/Tools : Windows 7 ,

Oracle SQL Developer, Oracle 10g, Putty ,Green Hat and SOAP UI

**Project Description :**

Implemented new interface

* This project is part of the overall Golden Thread program under the One Flowthrough initiative.
* The intent of this Project was to improve Managed Services Scalability and realize efficiency gains. This document is specific to the Customer Contact data Base. It will Create a centralized contact database for managed services, that enables Business Direct (BD) users to update and maintain their own contact data across all service lines (For example but not to be considered an exhaustive list: all Managed Service lines, including Hosting, IPT, Voice, AVTS and MSS) (e.g. Jane Doe logs into BD, updates her cell phone number, and updates her contact data for MIS, EVPN, GMIS, MRS, OS).
* This project addressed Service Assurance ticketing, processes and notification needs. Service delivery systems and processes may be impacted depending on the mapping of fields and most efficient solution. That potential Service delivery impact needs to be evaluated throughout this effort even though it is a Service Assurance focused project

**Responsibilities:**

* Worked towards analyzing the Business Requirements and provided the impact of the new flow.
* Executed, tracked and maintained Test Scenarios and Test Cases.
* Tracked the status of the project closely and reported to higher management on timely basis.
* Participated in issues calls and brainstorming sessions to resolve the critical issues.
* Tracked, debugged End to End Testing tickets and supported well during End to End Testing phase.
* Provided with valid data to other Interfacing applications

**Project #4**

**Title : V2 Emerging Business Market - Channel Expansion**

**Client : AT&T, USA**

**Role :** Test Lead

Platform/OS/Tools : :Windows XP, Oracle SQL Developer, Oracle 10g,Putty

**Team Size : 3**

**Project Description**

Expansion of market share utilizing a sell-through process utilizing and enabling Solution Providers to do business directly with the end users. Emerging Business Markets (EBM) is developing a program that includes new pricing models to incent resellers of AT&T services to sell more. This project will create a new portal for these customers (sometimes referred to as Service Providers - SPs, or SI/VARs). The new portal will permit customers to apply for the program, obtain price quotes, register deals, order services, check order status, and manage ticketing and other functions. The SPs will do this on behalf of their End Customers (ECs). AT&T will bill the SPs, and the SPs will bill their ECs. The revenue that will be generated by this project will benefit the Legacy AT&T (AT) affiliate, through selling services to Enterprise customers.

**Roles & Responsibilities**

• Creation of detailed test cases by understanding the user requirements for manual testing.

• Providing support to Integration System Testing

• Run test scripts using Rational Functional Tester.

• Perform data validation on database.

• Effective defect tracking and reporting to improve communications and reduce delay

**Achievements in Team :**

* Received the **Eminence and** **Excellence Recognition Spark Award** in IBM for the 2013.
* Received the **Eminence and Excellence Recognition Orion** **Award** for the year 2012.
* Delivered many projects with zero UAT defects, leading to a good customer satisfaction.
* Identified as a “Solid Contributor” for past three years in IBM.
* Received appreciation from End to End Test Manager for completing the project within a crunchy schedule and with Zero UAT defects.
* Worked with the **Rational Integration Tester** and **Automation team** to support and help them to understand the flow and application.

**Trainings Attended:**

* SQL Server 2005
* LISA Tool.
* Security Information Training
* Peer Review
* Programming Practices
* Internal trainings on Insurance Business
* LEAN
* Agile
* Rationall Integration Tester

**Certifications:**

* Oracle certified in SQL
* AIX

**Personal Details:**

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| **Father’s Name** | Mr. A.K.Gupta |
| **Date of Birth** | 24th December 1986 |
| **Languages Known** | English,Hindi,Marathi and Konkani |
| **Passport No** | *H8496308* |
| **Personal Traits** | Self-motivated, Hard worker, Strong communication And Interpersonal skills, Good Team worker, Quick learner |

**Declaration:**

I do hereby declare that the above details furnished by me are true and correct to the best of my knowledge.

**Bangalore**

**(Ankita Gupta)**