**Career Objective**: Looking ahead to face new challenges and cross-new milestones.

# To be part of an organization in **Manual**/**Automation** stream, where I can utilize my

# skills and knowledge towards organization growth.

# **Experience Summary:**

* Total **6.9 years** work experience in Software Testing as Manual and Automation Tester
* Experience of working in different software testing tools e.g. QTP 11.0,QC 10.0
* Currently working as **Sr. Software Test Engineer** with **Tech Mahindra Ltd., Pune.**
* Experience at various levels of Software Testing Life Cycle.

#### Proficient in functional, regression, system integration (SIT)

#### Proficient in manual testing. Ability to understand Functional Requirements and Design documents.

* Proficient in developing and executing test scenarios and test cases.
* Excellent knowledge of Bug Tracking Tool.(e.g.QC 10.0)
* Ability to lead the team and assisting the team members to perform various testing activities.
* Having very good ability to migrate to new technologies.
* Good communication skills.
* A good team player.
* Proven interpersonal and consensus building skills, coordinate multiple tasks, working with all business units committed to team success.
* Got **Rise Award “Accepting No Limit”** for good work in handling complicated Business Scenario efficiently.
* **Got Appreciation award for best work in Testing.**

Certification:

* ISTQB CTFL completed successfully on 11 Oct 2014.

Technical Skills:

|  |  |
| --- | --- |
| **Skills** | **Tools** |
| TESTING | SIEBEL Application, Web application |
| LANGUAGE | C, Core Java, Unix |
| Database(s) | SQL, ORACLE |
| AUTOMATION TOOL | QTP 11.0,Selinium Web Driver |
| TEST MANAGEMENT TOOL | QC 10.0 |

**Professional Experience:**

* **Techmahindra Pvt. Ltd., Pune – Working from Jan 2011 till date.**

# **Project 1:** MHRIL SDLC

# **Project Duration: Nov 2013 – Till Date**

**Client:** MHRIL, India.

**Role:** Sr. Software Test Engineer

**Tools and Technologies:** Siebel 8.1,MS SQL server 2000

**Description:**

Mahindra Holidays & Resorts India Ltd., (MHRIL) is a part of the Leisure and

Hospitality sector of the Mahindra Group and brings to the industry values such as Reliability, Trust and Customer Satisfaction. Started in 1996, the company’s flagship brand ‘Club Mahindra Holidays’, today has a fast growing customer base of over 150,000 members and 40 beautiful resorts at some of the most exotic locations in India and abroad.

Mahindra Holidays & Resorts India Limited (MHRIL) is part of the multinational Mahindra Group (USD 7.1 billion, over 112, 000 employees in 79 countries across the globe), one among India’s top ten Industrial Houses.

MHRIL has embarked on a strategic initiative Project ‘PariNaam’ to transform their existing IT applications and infrastructure to support their vision of becoming a leader in the integrated holiday and leisure business in Asia.

**Responsibilities:**

* Creation of test plan and test strategy.
* Requirement analysis and deriving test cases.
* Workflow analysis and deriving functional test cases.
* Application testing and defect reporting.
* Application performance log tracking and guiding performance team for performance tuning.
* Performing E2E testing activities and to ensure quality product delivered on time.
* Status updation to client and active involvement in status meetings.
* Communicate test results, as well as any errors or issues discovered during testing, to QA team, developers and client.

# **Project 2:** CRM-OneSiebelVVT-L2C

# **Project Duration: Jan 2011 – Nov 2013**

**Client:** British Telecom, UK.

**Role:** Sr. Test Engineer

# **Tools and Technologies:** Siebel 7.7, Oracle ,QTP 11, QC 10

# **Description:**

# OneSiebel is the program that has migrated Siebel Converge (built using Siebel 6

# technology) to Siebel 7.7. OneSiebel takes this further to Siebel 7.8 technology and

# adapts it where required, to BT’s specific business needs. OneSiebel is one of the

# strategic CRM platforms and is also called as Value CRM since it deals with value

# customers. The customer experiences supported are C2M (Concept to Market), L2C

# (Lead to Cash), T2R (Trouble to resolve. OneSiebel is greatly enhancing BT’s quality of

# service to provide their Value customers. OneSiebel is part of Customer Management

# Platform which is one of the key platforms of strategic architecture of BT. It uses Siebel

# 7.8 technology, which is specifically tailored for communications industry. OneSiebel is

# the next step in the achievement of BT’s goal to unify all the components of its

# organization that interact with its Value customer base.

# **Responsibilities:**

Regression Testing of 21 CN products in Siebel environment

Execution of test scripts for various environments.

Updating of the test logs.

* Understanding requirements from the client.

Performing CST testing for new requirement of next release parallel with

regression of current release.

* Communicate test results, as well as any errors or issues discovered during testing, to QA team, developers and client.

Raising the appropriate defects and tracking the same.

Preparation of test data for execution on environments.

Understanding the various products available as a part of 21CN.

* **Vyomlabs Pvt. Ltd., Pune**

# **Project 1:** BMC Partner Portal

**Project Duration:** Jan 2008 – Dec 2010

**Client:** BMC Software Ltd.

**Role:** Software Test Engineer

**Tools and Technologies:** Siebel Partner Portal, MS SQL server 2000, Windows 2000

# **Description:**

BMC Software is one of the largest independent software solution providers with wide range of products/services in Business Service Management. Siebel is the system currently in production being used by BMC to perform day to day partner management business operations. The system is customized for Account Management, Opportunity Management, Partner Management.

# **Responsibilities:**

* Application analysis.
* Requirements from the client and test cases creation.
* Functional and regression test cases execution on incremental builds.
* Reporting and tracking defects.
* Defect retesting and closure.

# **Project 2:** Call Center Customization

**Client:** Tracker Pvt. Ltd, South Africa

**Role:** Software Test Engineer

# **Tools and Technologies:** Siebel Call Center 7.7, MS SQL server 2000, Windows 2000.

**Description:**

Tracker is a product based company manufacturing vehicle tracking systems in South Africa. Customer had a legacy web based system for customer management. They wanted to replace the web-based system with Siebel CallCenter to develop an ongoing relationship with customers to increase customer satisfaction. They are using Siebel CRM application for managing the Customer calls so to analyze their system and performance issue. To provide excellent service and to satisfy their customers, client has implemented Siebel Call Center Application.

# **Responsibilities:**

* Study the application.
* Understanding requirements from the client.
* Understanding workflow
* Created UAT scenarios for performing account enquiries, financial transactions, and customer service.
* Writing test cases.
* Reporting and prioritizing defects.
* Verifying and closing defects.
* Attended client conference calls.
* Communicate test results, as well as any errors or issues discovered during testing, to QA team, developers and client.

**Qualification:**

* **MBA (Finance)** from MITSOB Pune, Maharashtra India
* **Bachelor of Engineering (Computer**) from Pune University, Maharashtra India.

**Personal Details:**

* **Name :** Pankaj Bhaskar Birari
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* **Visa Status:** NA
* **Permanent Address :**“Indraprastha” A4/9,Near Sai Chowk, New Sangvi, Pune 411027
* **Date of Birth** : 30th May 1982
* **Gender**: Male
* **Marital Status**: Married
* **Languages:** English, Hindi, Marathi.

**Pankaj Birari**