# Dhananjaya B

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# Professional Experience – Summary

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| 10.8 Years of diversified experience in Software Testing with expertise in Manual and Test Automation across Telecom and Industrial Automation domains. Currently leading Martens and Digital Signal Processing Testing Team in CenturyLink Technologies Pvt. Ltd. (Formerly known as Qwest Software Services) and looking forward for a challenging techno-managerial role. |

# Professional Experience - Highlights

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| * Project Test Owner for Martens and Digital Signal Processing (DSP) applications with team size of 24 * Led Enterprise Test Support at India center spearheading cutting edge / Next Gen initiatives such as Automation of Build Deployment, defining Support Management for Pre Production and Test Environment Planning * Defined, Steered and implemented Test Support Process at CenturyLink * Prepared Proof Of Concept (POC) and project proposals for global leadership team at CenturyLink which were accepted and are currently being delivered/implemented * Led Security Testing COE at India center in initiating security testing and implementation of IBM AppScan across gold and silver applications, defining Security Maturity Model, evaluating and defining frameworks for testing vertical, ideating and implementing End-to-End security testing for applications, etc * Expertise in providing technology agnostic, bespoke test support solutions to Enterprise Test support Teams * Mentored 100+ tester in Software Testing and Test support areas in CentruryLink * Trained 40+ testers in SilkTest to InControl, Global Service Delivery, Foxboro and BaaN teams. * Established predictive indicators, directed teams to forecast project performance through these indicators and take corrective action * Led direct and cross functional teams to deliver, analyze production issues and release high quality products to users * Planned, scheduled, driven and released projects in live, Production environment to consistently deliver value added services to the end users * Successfully led End to End and System Testing teams with high impact value addition * Experience in leading, motivating and directing strong technical talents in various technologies * Established Non Linear practices to deliver projects with optimal resource usage * One of the pioneers for implementing in-house test estimation model - Parametric Estimation * Instrumental in defining and rolling out CMMI Level 5 process across organization from testing * Expertise in managing multiple teams with reporting lines spread across geography * Assisted Recruitment and Training panel for identifying appropriate resources * Dynamic leader, able to build teams, inspire and empower individuals to strive toward higher levels of achievement * Proficiency in different black box testing methodology including Security Testing, Exploratory Testing, Risk Based Testing, Rapid Testing, Result Based Testing. |

# Achievements

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| * Presented whitepaper on improving Test Support Management in 10th Annual International Software Testing Conference in India 2010 * Qwest Outstanding Team Award in 2009 * Qwest Spot Award in 2009 * Invensys Best performer for the Quarter Apr-Jun 2006 * Invensys Instant Awards in 2005, 2005 |

# Core Competencies

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| Test Automation Tools | UFT/QTP, WinRunner, SilkTest, Load Runner |
| Languages | C, C++, Java, VBScript, TSL, 4TL |
| Configuration Tool | Rational Clear Case, VSS, CVS , Dimension |
| Bug Tracking Tool | Application Life Cycle Management (QC) , Rational Clear Quest |
| Operating System | Win 95/98/2003/NT, MS-DOS, Unix , Linux |
| Database | Oracle, SQL Server, MS Access |
| Other Tools | MS Project |

# Career Profile

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| **Company:** | **CenturyLink Technologies** | **Designation:** | **Project Lead – Testing** |
| **Employment:** | **Dec 2006 to till date.** | | |
| **Projects:** | **Capital : MARTENS, DSP, OSR, ISAT CPE**  **Maintenance Projects : Gateway, PANS, Magic, RFS, IMA,**  **Support Projects : Ecom, DotNet, E2E testing, MIDRANGE OOR** | | |
| **Job Description:** | * **Responsible for leading**  **Martens and Digital Signal Processing (DSP) applications** * Spearheaded automation initiatives in various testing phases – Sanity, System and Regression testing etc. * Drove Core security testing team to extend focus on high value security defects with IBM App scan * Evaluated and defined automation models to progress towards higher maturity and yield better results * Delivered high quality products under demanding schedules * Provided resource and effort estimates, identified and deployed appropriate engineering techniques to optimize resource usage in projects * Coached resources and instrumental in providing Value Added Services to Business Users in the form of Business Process improvements, Application Feature enhancements, Performance improvements in DSP and Martens applications * Proactively engaged with project teams to cross train resources and manage resource spike across my portfolio * Defined and drove test strategy for various releases in DSP and Martens System domains * Managed risks by proactively identifying mitigation and contingency plan * Collated, analyzed delivery milestones and publish metrics data on a daily / weekly / monthly basis to leadership team * Analyzed root cause using Pareto/ Fish Bone technique and planned corrective action * Provided input and direction to SQA / SEPG team to define and improve testing process * Human Resource Management such as Staffing, Performance measurement, goal setting, recognition and motivation. * **Responsible for leading Enterprise Test Support Team** * Authored and defined Enterprise Test Support Process for the Organistaion * Defined the process for Build Management * Defined the process for Support Management * Involved in Environment Planning Process * Steered team in identification and implementation to monitor application health * Pioneer in arresting down time for Enterprise Applications * Leaded team in Infrastructure up gradation * Drove test support team in developing online dashboard for Global Leadership on application health and availability | | |
| **Company:** | **Invensys Development Centre India Pvt Ltd.,** | **Designation:** | **Sr. Quality Assurance Engineer** |
| **Employment:** | **Apr 04– Dec 06** | | |
| **Projects:** | **InBatch, Scorpio** | | |
| **Job Description:** | * **Project delivery in manual and automated testing** * Engaged in automation tool evaluation and suggested leadership team for procurement * Prepared Proof Of Concept (POC) and showcased project proposals to global leadership * Responsible for working with Project Management Office on Testing Schedule of HotFixes, Patches & Service Packs * Developed and implemented automation framework suitable for InBatch applications * Automated the InBatch model creation and regression suite * Implemented low maintenance automation suite for model creation required for system and regression testing extendable for Business user and Development for respective testing on their environment * Manual Testing using different testing techniques * Steered compatibility and Qualification testing in infrastructure updates working with Microsoft latest patches/service packs * Design and Development of Business and User scenarios * Preparation of Test Artifacts (Requirement Issue Doc, Test Plan, Test Cases, Test Coverage, Test Summary Reports, Issue Log) * Defect management through Rational Clear Quest | | |
| **Company:** | **Baan Info Systems Ltd.,** | **Designation:** | **Quality Assurance Engineer** |
| **Employment:** | **Dec 03 – Mar 04** | | |
| **Job Description:** | * Planned Test scenarios, Develop & Execute of Test Cases * Peer review of test scenario and cases * Provided Input to lead for developing Test Plan / Test Strategy * Involved in Component Testing, Interface Testing , System Testing and Regression Testing * Developed and maintain cross reference tractability matrix * Reviewed and report Defects | | |

# Trainings / Seminars Attended

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| * “Exploratory and Rapid Software Testing” training from **Michael Bolton** himself * “The Seven Habits For Managers” Workshop by **Franklin Covey** Institute * “High Maturity Best Practices” training by **QAI** * 9th and 10th “International Software Testing Conference” by **QAI** * “Function Point Analysis” training by **IBM** * "Leadership Skills”, “Performance Management”, “Interviewing Skills” Workshop by **Stimulus** * ASP & XML training at **CMC Limited**, Hyderabad * Team Building Program by Equinox, Hyderabad * Basic & Advanced MS SQL Server2000 training conducted by **SQL Star International**, Hyderabad |

# Education Details

* Secured First Class in **Bachelor Of Engineering** in Computer Science from **Kuvempu University,**

**Shimoga.**