**IPSITA DUTTA**

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# OBJECTIVE

Seeking work as a Tester with company searching for someone with the skill, education and experience to help meet and achieve the long-term goals of your company.

**EXPERIENCE**

4.2 + Year of IT Experience as software engineer, roles include Developer, Designer and Tester. Involved in architecture analysis, design, coding, implementation, and testing of software applications for various clients (both onsite and offshore based). Have domain expertise and specialization in Telecom (VAS, Service Delivery Platform) and core JAVA technology.

**Personal Summary**

* Having 4+ years’ experience in Information Technology.
* Understanding business requirements, proficient in designing Test Cases, Test Data and Bug tracking.
* Well versed in Software Development life cycle, Software Testing life cycle & Defect life cycle.
* Experience in onsite client interaction.
* Highly motivated.
* Excellent Communication, problem solving and analytical skills.
* Open to constructive criticism
* Flexible enough to adapt new environments.
* Willingness to work & contribute in a team

**Skill Set**

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Language : Java

RDBMS : Oracle 10g,mysql

Operating Systems : Windows 95/98/2000/NT, UNIX

Tools : Oracle Weblogic Sql Devloper , Log , Volantis Content

Management(Storefront), ,

Hudson , Jmeter, Bugzilla.,Soap UI

IDE : Eclipse

Concepts : Testing, OOPS, Operating System Concepts

**Professional Experience**

* Currently working as a Project Engineer for WIPRO Technologies, from November 30th, 2009.

**Educational Qualification**

* B. Tech in Information Technology from Techno India( West Bengal University of Technology) in 2008.

**Project Profile**

* Title :  **Vantiv account**

Client : **Fifth Third Bank Jun ‘13 – Feb ‘14**

Employer : **Wipro Technologies**

This project mainly is to work on the Testing , Ticketing and Monitoring tool .The tickets get created for some kind of faults in ATMs primarily .The responsibilities of the team members is primarily carrying out the testing for the creation of the alerts/incidents and service requests creation , modification/updating tickets, assigning tickets to various resolver groups. Jmeter, SoapUI etc are used for testing.

**Role**

**Responsibilities :**

* carrying out the testing for the creation of the alerts/incidents.
* Verifying the issue and categorization / prioritization of the incident.
* prioritization of the incident.
* Handling interactions with customer direct.
* Use of Jmeter, SoapUI etc for testing.

**Project Profile**

* Title : **Maxis SDP**

Client : **Maxis Communications, Kuala Lumpur Oct ‘10 – May ‘13**

Employer : **Wipro Technologies**

The ‘Maxis Wireless SDP’ (Service Delivery Platform) project is the part of the initiative that is envisaged to address all stages of the service lifecycle, including service creation, subscription, charging and service delivery. This shall be achieved in phases. The project aims to have consolidated Maxis Wireless services offerings in the areas of

* Messaging Services
* Content Management Services
* Content Delivery and Charging Services
* Content Partner Management
* Unified Subscriber Profile and Campaign Management
* Service Lifecycle Management and

**Role :** Designer, Developer, Tester

**Responsibilities :**

* Design & Development of modules in subscription engine for publishing the VAS Products on various channels for discovery. Delivery flow of the daily subscription content.
* Onsite support for the integration and testing activities.
* Played a vital role in analysis.
* Conducted training sessions on build and deployment of Subscription and Rating Engines.
* Was involved in stabilizing the Agile ways of Working for improving the overall velocity and productivity of the team.

**Environment :** Unix, Java, mysql.

* Title : **Development, Installation, Deployment and Integration of Subscription and Rating Engine.**

Clients : **Uninor India, Aircel India Sep ‘09 – Dec ‘10**

Employer: **Wipro Technologies**

This comprises of design and development of various modules in Wipro’s IP (Subscription and Rating Engine) which is the core heart of the Uninor and Aircel Service Delivery Platform (SDP).

The Subscription and Rating Engine was also integrated with ESB, OSM for order management and with various Content Providers, WAP platform and Value Added Service Platforms for CRBT and Mobile Content Delivery.

**Role :** Designer, Developer,Tester, Deployment in Production Environment

**Responsibilities :**

* Design & Development of modules in subscription engine for publishing the VAS Products on various channels for discovery. Delivery flow of the daily subscription content.
* Installation and Integration of the Subscription and Rating Engine with various IT and VAS nodes.
* Handling client interaction during UAT.

**Environment :** Unix, Java, mysql.

**SIGNIFICANT ACHIEVEMENTS**

* Received Wipro’s “Feather in My Cap” Award. This award/certificate is presented for achieving High customer satisfaction rating of 5/5 for a project and for efficient and consistent, individual performance throughout the project period, to help achieve highest customer satisfaction.

##### PERSONAL

Gender : Female

Marital Status : Single

Passport : Yes

Father’s Name : Mr. Asit Baran Dutta.

Address : 34 T/11, N.K Ghosal Road

Kolkata-700042

Hobbies & Interests

Learning new technical concepts, Surfing the Net, Traveling, Listening Music , reading story books, swimming etc.

## REFRENCES

Can be provided if required

**I here by declare that the above written particulars are true to the best of my knowledge and belief.**

Ipsita Dutta