**Joydeep Das Email : -** [djoy77@gmail.com](mailto:djoy77@gmail.com)

**Mobile : - +91 9886023794**

**PROFESSIONAL HIGHLIGHTS**

* A dynamic and highly motivated **PMP certified professional** **having 11+ years** of robust cross functional experience in **Software Testing, Best Practices and Process Implementation, Multi-shore Test Management.**
* Presently associated with **GT Nexus as** **QA Lead, leading multiple project teams**across multiple concurrent projects which include end to end Manual testing & Automation testing projects in **Agile (SCRUM) methodology.**
* Responsible for **Backlog grooming, Sprint Planning, Test Planning, Sprint execution, Sprint monitoring, Sprint retrospective, Sprint closer** ensuring Quality and Timely Customer Delivery**.**
* Responsible for driving complete **Test Suite refactoring** and also driving 100 percent **Automation Coverage** which includes functional and end to end business scenarios.
* Basic level of **UNIX** and **Oracle** administration.
* A **keen planner, strategist and implementer** with proven success in multiple concurrent end-to-end software testing engagements encompassing knowledge transition to ramp up, project planning and execution, maintaining steady state operations and ensuring quality and timely customer delivery.
* Significant experience of working with **Customers (from offshore & customer location), Offshore / Onsite Teams, Various Departments** for executing concurrent projects.
* Good leadership & team management qualities, able to work with culturally diverse teams, quick adaptability to global business protocols and capability of taking teams to the greatest heights in terms of performance and motivation.
* A highly persevering personality with relentless focus on highest levels of customer relationship management and quality delivery.
* Good Presentation, Analytical and Business Communication skills, Tenacious team person, Optimistic and Confident outlook towards life.

**CORE SKILL SUMMARY**

**Software Testing and Test/Project Management**

Responsible for activities right from the conceptualization stage to the execution and customer Delivery, Project Planning, Risk Management, Scoping, Tracking and adherence to deadlines.

Responsible for Resource recruitment, resource allocations, appraisals & mentoring, monitoring and development.

Holding review meetings to monitor progress of the project as per schedule and ensuring timely completion and delivery of the project to the client.

# Domain knowledge:

* **Supply Chain Management.**
* **HealthCare (Clinical Trial)**
* **Telecom Billing**
* **Asset Suite and Service Suite. (ERP)**

# SDLC: Planning & Management

Strong knowledge of Software Development/Test Life Cycle (SDLC/STLC).

Skilled in assessing business requirements and formulate the best suited strategy for software testing.

Develop, implement & provide all kind of software testing support for business application software for clients.

Achieve customer satisfaction by ensuring service quality norms by exceeding customer expectations.

Skilled in preparing **Test Plan** & **Strategies**, Testing Metrics using project management tools.

Triage and tracking of defects/issues till meaningful closure.

Facilitate defect review and resolution.

Coordinating project efforts with the onsite team/offshore development team to ensure quality and timely delivery of the product as per the business requirements.

Worked in different Methodologies like **Waterfall, Prototype, Iterative and Agile Scrum**.

**Professional Achievements:**

* Awarded the **‘Star of the Month’** for excellence in job at Ness Technologies.
* Awarded the **‘Best Performer of the Quarter’** at Ness Technologies.
* Part of the Team that got the **‘Best Team of the Quarter’** at Ness Technologies.
* Received Client’s Appreciation Award from **Quintiles Transnational**.

**Technical skills include:**

|  |  |
| --- | --- |
| Core Skill | Manual Black Box Testing - Sanity, System, Integration, Database Testing, Regression, Functionality, Ad-hoc/Exploratory and UAT Testing |
| Testing Tools | Clear Quest(CQ), Quality Center, Test Director, Quick Test Pro (QTP), TOAD, TestLink, TCZilla, BugZilla |
| Databases | SQL Server, Oracle (Basic administrative knowledge) |
| Scripting Language | VB Script, Java Script, Shell Script |
| Configuration Management Tool | VSS and Share point |
| OS | MS Windows, UNIX |
| Domain | Supply Chain Management, Clinical Research (HealthCare), Asset Management, Service Suite, Telecom Billing |
| Automation Tool | QTP 11.0 |

**CAREER HIGHLIGHTS**

**GT Nexus Software Pvt Ltd, Bangalore Oct’ 11 - Till Date**

**Role :- Scrum Master/Lead**

**Project # 1**

**Duration : Oct’11** – Till date

**Product Name : Supply Chain Visibility (SCV)**

**Environment :** Java, SQL Server 2008

**Tools Used** : Test Link, Bugzilla, Jira, QTP 11.0

**Role** : SCRUM Master/Lead

**Description:-**

SCV Product-

GT Nexus delivers In-Transit Visibility in the Cloud, providing a single source of truth visible to all partners. Additionally, a proven modeling solution dynamically updates the expected delivery dates in real-time, driving predictability in supply chain. Working in the Cloud, and within a “community,” allows for effective collaboration ensuring consistent and accurate data.

Dynamically capturing supply chain costs exposes unrealistic cost targets, and can help maintain margins. The GT Nexus Supply Chain Visibility solution provides with detailed and accurate cost visibility, enabling you to gain the control you need to accelerate your supply chain costing and sourcing decisions across your network.

GT Nexus offers a document sharing and management solution that streamlines collaboration amongst you and your partners. Viewing trade documents within the context of orders and shipments enables advanced exception management, and allows for proactive action to avoid unplanned interruption.

**Significant Deliverables**

* Currently managing Complete End to End product delivery which includes **Initiation, Planning, execution, monitoring and timely delivery** of customer committed deliverables.
* Responsible for **Backlog grooming, Sprint Planning, Test Planning, Sprint execution, Sprint monitoring, Sprint retrospective, Sprint closer** ensuring Quality and Timely Customer Delivery**.**
* Responsible for the all the **project quality deliverables** across multiple concurrent projects with a TEAM of 15 resources.
* Interfacing with business leaders/ customers to prepare business requirements & high-level product requirements for new initiatives.
* Monitoring project progress as per scheduled deadlines for various tasks and taking necessary steps to ensure completion with defined quality within time and effort parameters.
* Maintaining close coordination between Onsite and Offsite teams for ensuring seamless delivery of the project as per scheduled timelines.
* Triaging all the open defects and bringing them to meaningful closure.
* Managing automation testing teams working with HP QTP 11.0 for multiple releases.
* Provide feedback and direction to the Product Management teams for the evolution/ modifications in the product, based on customer inputs, specifications and feedback.
* Actively involved with yearly performance appraisal of the Team Members.

**NESS Technologies India Pvt. Ltd, Bangalore Nov’ 04 – Sept’ 11**

**Software Engineer >> Sr. QA Engineer >> QA Lead**

Project # 2

**Organization :** Ness Technologies India Ltd

**Client** : Quintiles

**Duration : Nov’06** – **Sep’11**

**Project Name : CTM, Tiered Alert, EU Privacy, Modernized Medical Reports**

**Environment :** Power Builder, Oracle 10g

**Test Management Tools**: Quality Center, Elvis, VSS

**Role :** QA Lead

Description:

QLIMS is the information management system used by Quintiles Laboratories (QLAB) to collect and store lab data for patients enrolled in studies designed to demonstrate the safety and efficacy of new drug compounds. QLIMS is an internally developed application supported and maintained by the Information Technology Department of Quintiles Laboratories based upon Lab Systems Sample Manager.

**Significant Deliverables**

* Was leading Complete End to End testing activity and responsible for the entire customer deliverables across multiple concurrent projects with a team of 5 resources.
* Involved in all phases of SDLC, right from the conceptualization stage to the execution; requirement analysis, **planning**, **scoping**, **tracking** and ensuring quality deliverables within deadlines.
* Responsible for requirement study and analysis, design review, **effort estimation**, **resource planning**, **risk management & mitigation**, ensure adherence to quality objectives and organizational goals.
* Responsible for creating **Validation Plan**, **Testing Strategy**, **Test Plan**, **Test Pre and Post Execution Plan**, **Validation Report** and other deliverables.
* Execution of Automation Script using QTP 10.0 and Maintaining/updating/upgrading the existing scripts based on the latest change.
* Contributed couple of keywords/functions to the existing Framework.
* Had been to **Atlanta, USA** for a period of 3 Months, for Business understanding and Requirements gathering from customer.
* Involved in **executing & monitoring projects**, **clients’ communication management**, **future projects planning**, team management, **recruitment planning & bench management**, and employee motivation & satisfaction aspects.
* Daily Sync Up meeting with Client.
* Monitoring Process/Test Compliance Index through sample checks and undertaking corrective action in case of non-compliance.

Project # 3

**Organization :** Ness Technologies India Ltd

**Client** : INDUS

**Duration : Nov’04** – Oct**’06**

**Project Name :** Indus Service Suite (ISS) and EMPAC/InsiteEE

**Environment :** Power Builder, Oracle 9i & VB.NET, Oracle 9i, Microsoft IIS 5.1

**Test Management Tools**: Quality Center, Clear Quest, VSS

**Projects:** ***Indus Service Suite (ISS) and EMPAC/InSite EE***

**Roles and Responsibilities:**

* Designed Test Cases using Quality Center.
* Test Planning, Scheduling & mentoring and responsible for ISS work packs.
* Participated in peer reviews and team reviews.
* Involved into System testing and Regression testing.
* Detecting bugs & classifying them based on the severity using Rational Clear Quest.

**Sun Tec Info System, Trivandrum Feb’ 02 – Jul’ 04**

**Software Engineer >> Programmer**

Project # 5

|  |  |
| --- | --- |
| **Project Name:** | Computerized Telephone Revenue and Accounting (C-TRA) |
| **Client:** | Bharat Sanchar Nigam Limited. |
| **Environment:** | Pro\* C, Form 6i, Oracle 8.1.7.4 |
| **Duration:** | From Jan 2003 – Jul 2004 |

Responsibilities:

* Documented Test Cases based on corresponding business/user requirements documents and technical specification and other operating conditions.
* Involved in Functional Testing, Database Testing, Regression Testing, UAT Testing (Alpha and Beta Testing).
* Installation of oracle on sco open server 5.0.6.
* Converts master-data of old machine to new system using help of pl/sql packages and sqlloader.
* Visiting client sites once in a quarter to provide UAT support.
* Developing and implementing new patches for our client using pl/sql or sql.

**SCHOLASTIC RECORDS**

* MSc (IT) from Sikkim Manipal University [2013]
* **PMP Certified Project Management Professional. [1527034]**

**Areas of Interest:**

Project/Test Management best practices, Business development.

**Personal Profile:**

**Sex :** Male

**Marital Status :** Married

**Passport Number :** K3241320

**Visa Status :** United States B1/B2 Visa (Valid till 7th Aug 2016)

**Date of Birth :** 24-Jan-1977