**Profile**

* 9+ years of QA & software testing and 4 years of software development experience.
* A good team player with excellent communication, interpersonal skills and an ability to work in challenging work products and in effective Project Management and project analysis activities. Undergone PMP Training.
* Well versed with SDLC / STLC. Client coordination across geographies and working closely with project teams both onshore and offshore (PMO, Dev, QA, Architecture and Support).

**Skills Summary**

|  |  |  |
| --- | --- | --- |
| SQA Testing & Methodologies Test Plans, Cases & Processes Functional Requirements  Scripting & Documentation  Testing Automation  Code-Coverage | Manual Testing, Product Testing, Unit, SIT, Functional, Web Services,  Regression & Negative Testing,  Installation, CLI, UI/UX, UAT, Portal,  Compatibility Testing,  Ad-hoc,  Localization & Internationalization,  Load and Performance Testing | Test Environment Management  Defect/Bug Tracking  Test Strategy & Coverage  Root Cause Analysis  QA & QC Standards,  Best Practices,  User Guides / Online Help |

**Technical Skills**

Testing Mgmt Tools JIRA, Rally, HP QC / Test Director, Selenium WebDriver / IDE, QTP, OWASP ZAP, LoadRunner.

Defect Tracking Tools Rally, JIRA, Quality Center, ClearQuest, Test Director, Test Drive.

Configuration Mgmt. Clear Case, VSS, SVN, GIT.

Languages/Scripting Java, .net, Perl, VBScript, JavaScript.

Operating Systems Windows, Linux, VMware.

Database Systems Oracle, SQL Server.

Field Of Interest Test Architect, Test Analyst, Test Manager, QA Analyst, SQA, Test Audit,

Testing Mobile Device / Application (Android / iOS), Security, Penetration on Cloud Platform.

**Professional Experience**

## SRS Consulting Inc. Bangalore. Individual Contributor / QA Test Lead. August 2012-September 2013.

Objective: Serve as a key member of software development team as the lead QA tester on development projects for Cisco IWE WebEx Social. Manage a five-member software QA testing team in developing and implementing quality-assurance and quality-control methodologies to ensure compliance with QA standards and customer specifications.

Platform / Tools: Windows, Selenium WebDriver & IDE, Java (Eclipse), Firebug, GIT, Jenkins, Rally, OWASP, Remedy. Activities undertaken

* Managed E2E QA Agile testing involving functional, UI/UX, regression, UI/UX mockups / guidewire, automation and browser compatibility. Logging defects, documentation of test results, user-guide and readme files.
* Co-ordinate amid offshore team queries, requirement analysis, customer issues, developing traceability matrix and creation of Test Reports, Test Plans, Test Strategy, Test Scenarios, Test Case Design Review / Execution, Test Estimation, Test Metrics, Test Data and Status Reporting.

Role

* Setting up test environment, deployment and release. Provide task assignments to team, prioritize release items.
* Conducting daily scrum, sprint planning and review meetings, sprint retrospective, demo, both onshore and offshore teams PMO, Dev, QA and Support. Review Selenium Automation test results and provide feedback.
* Involved in Designing Automation Framework with Selenium WebDriver/IDE, for sanity and regression test suite.

**TESCO HSC, Bangalore. Principal Technical Analyst / Individual Contributor. July 2009 – July 2012.**

Objective: QA Testing for eService Desk & Global Systems Management Business Process for Plc./Bank Service Views.

Platform/Tools: Windows, Perl, vb.net, C#, MS SQL-Server 2005, IBM Clear Case/Clear Quest, VSTS, MS SharePoint, Opentext (Metastorm) BPM, CA’s Spectrum, NSM and ehealth.

Activities undertaken

* Managed end to end project delivery on the QA side including: Functional, System, Integration, Regression and Performance, UAT and OAT tests, demo to client.
* Conducted formal and informal product design reviews throughout the software development lifecycle to provide input on functional requirements, product designs, schedules and potential issues. Leveraged developer background to communicate effectively with software design team, quickly gaining their respect and becoming a valued, “go-to” team member on challenging test cases.
* Aligned project delivery and provided daily task allocation to the team to ensure smooth client delivery.
* Collaborated with the team on: Requirement gathering, Developing test strategy, Testing process compliance, Reporting and documentation. Developed PoC and was involved in Design Flows of automation using QTP, VBScript and Selenium IDE.

Role

* Guided QA team towards efficient and process-oriented Agile testing.
* Member of Testing Competency to provide technical guidance to stakeholders and support team.

**APC India Pvt. Ltd., Bangalore. Sr. Project Lead / Senior QA Engineer. July 2005 –December 2008.**

Objective: Testing PowerChute Business Edition (PCBE) 7.0.4/7.0.5/8/8.0.1/9 and PowerChute Network

Shutdown (PCNS) 2.0.0/2.0.1/2.2.1/2.2.3 in WW (English) and Japanese Languages.

Platform / Tools: All flavors of Windows (W2K/XP/2003/2008/Vista), Linux (Redhat 3.x, 4, x, 5, x/ Suse 8.x, 9.x,

10.x), Netware 6/6.5, HP-UX 11i v2/v3, VMware ESX Server 3.0.1/2.5.5/2.5.4 etc., IBM AIX 5.3, UNIX, MAC, Java,

JIRA, HP’s Quality Center/Test Director, SNMP, TCP/IP, HTTP/HTTPS, SSL, SMTP, QTP 8.0.

Activities undertaken

* Involved in debugging and helping the team members for customer related issues as well as product issues,
* Did Functional, Certification, Verification and Validation, OS and Browser Compatibility testing of PCBE/PCNS in WW, Japanese, Simplified Chinese and German Languages.
* Setting up the test environment and checking bug fixes on BOT, writing Test Plan and Test Cases for ISX Designer. Involved in automating the business logic for Design Portal using QTP 8.0.

Role

* Mentoring team, people management, writing test case/design document for new features.
* Test plan and Test Strategy for localization and internationalization testing and review.

**Accenture Services Ltd. , Bangalore. Sr. Software Engineer. January 2005 - July 2005.**

Objective: Wachovia (now Wells Fargo Bank)’s Internet Banking Website.

Platform: Windows 2000/XP, .net, IE 5.5/6, Java and HP’s Quality Center/Test Director, Load Runner.

Role

* Did Functional, User Acceptance, Application, Integration and performance tests.
* Prepared test plan, writing test cases, logging defects, checklists, test reports.

**Mindteck India Ltd., Bangalore. Senior. Software Engineer. October 2003 - December 2004.**

Objective: To test and certify Open Manage Product Test on Dell Servers / OEM Unisys Servers.

Platform : All Windows flavors, Linux (Redhat/Suse), UNIX, Netware on x86 and x64 hardware platforms. C, C++, .net, Oracle, Perl, Mercury’s Test Director, Dell’s Test Drive.

Role

* Did software product testing of Dell’s Open Manage Server Administrator (OMSA) components on all supported hardware platforms and O.S. Involved in writing test cases, logging defects, preparing checklists.

**Digital GlobalSoft Ltd., Bangalore. Consultant. May 2002 - September 2003.**

Worked for HP’s Support Pricing Tool / High Availability 24/7 production support Team.

**Deccanet Designs Ltd., Bangalore. Member-Technical Staff. September 1999-May 2002.**

Worked for Telco Clients such as Nortel Networks India Development Center, Valiant Communications Limited, India and Himachal Futuristic Communications Limited, India.

* Bug fixing, wrote test scripts for various components, based on specifications for each module, design document for all the features, test plan and strategy for testing, checklists preparation, etc.
* Performed GUI, Unit, System, Integration, Functional, Build Validation and Regression testing for the product. Protocol testing for Ethernet, Dual Ethernet, and QOS and SNMP. Automated QOS, Ethernet and Dual Ethernet test cases using Tcl/Tk and Perl under Solaris v5.8. Developed interactive NMS GUI modules for users using C++. Involved in release management and documentation.

**Achievements**

* Won “Tesco Value Award” for excellence in project delivery from the client/stakeholder for year 2010.
* Won “APC-MGE Employee Award” for good ownership and teamwork for three consecutive years 2006/07/08.
* Awarded as the best engineer for teamwork by our client Tasman Networks (Nortel Networks) for the year 2001.

### Education

* M.C.A (Master of Computer Applications) from Bharathidasan University, Trichy, TN, India during 1996-99.