**Kavitha S**

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| Professional Summary |

Accomplished **Test Manager a**t **Global Logic Inc.,** with 12 years of strong cross-functional and enterprise-level expertise in product and services development, facilitating Project Management and Quality Assurance methodologies.

***Employment History:***

* Test Manager at **Global Logic Inc.**, December 2013-Present
* QA Project Lead at **McAfee Software India Pvt.Ltd.**, September 2007-November 2013 (6.2 Years)
* Senior IT Consultant at **ITC InfoTech India Pvt.Ltd.** October 2002-August 2007 (5.7 Years)

***Specialization:***

Project Management, Agile & CMMI, Model Based Testing with Product/Domain Specific Workbenches, Microsoft Technologies-SharePoint/Exchange Servers, Test Automation Accelerators (CRM, Web, C/S), Agile Testing, Test Prediction Models, Risk Based Testing, Test Design Acceleration, Compliance Testing (SOX,PCI/HIPPA), Performance Testing, Test Process Assessment, CMS Testing, Configuration & Multi-Platform Testing

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| Technical Skills |

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| **Domain Expertise** | Network and Security, Media and Entertainment, Customer Relationship Management, Banking , Retail, Corporate Governance and Auditing Accountability (for Sarbanes Oxley Act) |
| **Environments** | Technology: .Net Framework, Java/J2EE Enterprise Applications, Web 2.0 RIA (Rich Internet Application),Distributed Application  Virtualization Software- ESX 5.X,VMware Workstation 8.X Server / Platform- Windows 2012,2008,XP/8.0,Active Directory,LDAP,Macintosh 10.X ,Mobile(Android 4.X) Protocols-(HTTP/SMTP/FTP), TCP/IP, IP V4 /V6, DNS, DHCP, Switching / Routing Miscellaneous-Debug Diag, ProcessExplorer,Ethereal,Web Scarab, Firefox add-ons ( XPATHER, XSS-me, Firebug) |
| **Languages** | C# Development(1+ year),Perl ,VB |
| **Technology** | HTML, XML,XPATH,IIS , Apache Tomcat, VSS, Visual Studio 2008,Visio  Microsoft Share Point Server - 2007/2010/2013 SharePoint server installation in standalone/Server Farm mode, InfoPath forms/Rights Management Server integration.  Microsoft Exchange Server - 2007/2010/2013 Server Deployments, Installation and Configuration of High Availability infrastructure for Exchange Clustering and Data Availability Group, Microsoft Outlook for Email servers. |
| **Databases** | Oracle 8i, MySQL Server 5.0,MSSQL 2005/2K8/2012,Backup/Restore DB, Querying via SQL Plus ,SQL Navigator, Toad and SQL Management Studio |
| **QA Skills** | Test Methodologies- Gray /Black Box Manual/Automation  Test Tools/Management- HP Quality Center 11.X Deployment/Administration, Mantis, Bugzilla 4.X Working Knowledge & Configuration, Atlassian ALM : JIRA 6.X/Confluence, Functional Automation: Selenium RC, IDE ,QTP 9.X (now UFT) Web Services Automation(SOA): SOAPUI 4.x Penetration/Security : IBM Rational AppScan 9.X, QA Inspect, Performance test automation using HP Load Runner 8.1,JMeter  Project/Process Management-MS Project, Version One (ALM), Project Liber, Knowledge of ISO 9001-2008, Software Estimation (UCP, FP and WBS),Scrum Unified Process, Develop and track project deliverables (schedules, status reports, resource plans, risks, issue logs, etc.). |

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| Achievements |

* **Reduced Test cycles** for production and Staging releases using SOAP UI for web services automation
* **Spotlight Award,** in recognition of leading teams with high quality project deliverables.
* **Employee of the Quarter** in contribution to product releases, resulting in low field defects and maintenance.
* Few Process Improvement initiatives,
* **Causal Analysis**; reducing support effort by 18 % and recommended design changes for product re-engineering.
* **Defect Profiling Tool** for product release criteria
* **Implementation of** project score card
* Represented Software Engineering Process Group to streamline processes and compliance.
* **Perl Unit Testing Framework** and its adoption to measure code coverage for test automation scripts.
* Contribute documents/papers to the Knowledge Management Framework for internal publishing.
* Idea Submissions for Product innovation

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| Career Highlights |

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| |  | | --- | | ***Test Manager, Global Logic Inc., December 2013-Present***  *•* Drive standardization of relevant quality processes, metrics and tools.  • Defined end to end testing strategy for advanced application suite testing in Mobile (Android 4.x) and  Client server platform to enforce lawful and mass surveillance operations • Contribute to the overall design and specifications of next generation applications. • Familiar in identifying and implementing automated testing frameworks – Web services using SOAPUI • Foster QA teams, infrastructure and performance management of employees. | | |  | | --- | | ***QA Project Lead, McAfee Software (India) Pvt. Ltd. September 2007-December 2013***   * Technical leadership to create efficient and effective test strategies for functional and nonfunctional requirements; Unit, API based, System, Integration, Regression, Performance, Scalability, Soak, Stress and Acceptance Testing. * Interfaced with key stakeholders for project initiatives (in the role of Scrum Master); through planning, analysis, design, coordinating development activities, QA implementation of manual testing/automation solutions to align with organizational strategies. * Increased story point delivery and accuracy in Sprint execution (2-4 week cycles). * Achieved 60% reduction in time to market for Email Server Security product release. * Managed projects with runaway requirements, controlling feature creep and resource constraints. * Prepared presentations, reporting of project status through burn down charts and track QA metrics, including dependencies, variances, resourcing and other communication materials to Sr. Management. | | |  | | --- | | ***Senior QA Engineer, McAfee Software (India) Pvt. Ltd.***   * Hands on Project management experience, defining End to End Testing Strategy for sustenance and mainline releases. * Strong knowledge of testing endpoint security solutions for SharePoint, Exchange, and other McAfee products viz., Quarantine manager, policy Orchestrator. * Drive test efforts for framework implementation in Perl resulting in 34% functional coverage; Scripted re-usable functions to schedule scanning for detections, data validation and reporting. * Build QA team (6) to support assigned projects through to completion. * Code reviews/walkthrough’s to identify critical work flows/design issues. * Provided technical inputs on prospect engagement strategies, competitive analysis and responded to customer RFP’s. | |  | | | |

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| |  | | --- | | ***Senior IT Consultant, ITC InfoTech India Pvt. Ltd. July 2005-September2007***   * Lead cum Individual contributor, delivering global projects with excellent client relationship and expectations; Viacom Inc., Starwood, CBS Corporation (USA) * Developed data driven framework scripts in QTP (descriptive programming) * Enhanced the VuGen scripts using concepts like Manual Correlation, Parameterization, and Transaction Checkpoints etc., to identify bottlenecks and executed end-to-end scenarios in the Load runner controller * Responsible for assigning workload throughout the team (3), report progress on Status and sharing Minutes of the Meeting on a regular basis * Coordinating offshore and onsite Team for effective and smooth functioning of project, in the absence of Manager | |
| ***Senior Technical Support Engineer, Client Logic Prior to July 2005***   * Supported marketing campaigns &events, working with executive-level contacts for various prospect/customer accounts * Escalations lead to resolve Tier3 technical issues and solicit customer feedback * Awarded Best performer (4 times) in creating sales and attaining high level of customer satisfaction |

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| Education |

* Master of Science in Quality Management, Birla Institute of Technology ,2012
* Bachelor of Engineering, Electronics and Communication, Bangalore University,2001

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| Certifications/Trainings |

* ISTQB Qualified Professional , DNV Certified Vulnerability Assessor
* Project Management Workshop from PMI *R.E.P, PMI Member*
* Agile Scrum, Quality Certified Professional and Peer Review (CMMI Process)
* Microsoft Office Project 2007, Managing Projects
* Effective Management Program

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| Personal Information |

* Marital Status : Single
* Languages Known: English,Hindi,Telugu and Kannada
* Passport No. G0239373 ,US-B1 visa expires 2024
* Interests/Activities: Contributions to QA communities/Attend Testing Forums, Greenpeace, Trekking
* Residence: #372/6,15Cross, 5 A Main, Wilson Gardens, Bangalore