Neetika Agarwal

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| Work Experience [7+ years] |
| AVEVA Information Technologies – Team Lead – June 2013 Till date  Deloitte – Senior Quality Analyst – December 2010 - June 2013  Wipro Technologies – Senior Project Engineer – December 2008 - December 2010  Wipro Technologies – Project Engineer – October 2006 - December 2008   |  | | --- | | Onsite Experience | | Onsite Coordinator – October 2013 - January 2014 – Cambridge, UK  UAT tester – September 2012 – Shanghai, China  Onsite Coordinator – November 2011 - December 2011 – Chicago, USA | | skills | | Operating System - All windows client & server OS  Test Management Tools - Product Studio, Rational Quality Manager, Clear Quest, Rational Team | | Concert  Automation Tool – Quality Test Professional(Basics) |  |  | | --- | | Professional SummAry | | * Has 7+ years of work experience with multiple IT companies & Clients. * Proficient understanding and experience of STLC & SDLC processes across various models   like AGILE, SCRUM, Iterative, Waterfall and RUP.   * Extensive experience in evaluating the scope, establishing the test strategies, defining test   processes, Proposal, estimating the work and providing the required plans & schedules for  various testing engagements.   * Adept in risk management, resource planning, test environment planning and tracking   various SLA’s with relevant stakeholders and vendors.   * Knowledge on domains/applications like SharePoint 2010, Everything 3D, Plant Design   Management System, HP Project Portfolio Management, HP Quality Center, Telecom  domain, Energy & Utilities Domain.   * Ability to take decisions independently and demonstrate complete ownership of tasks   assigned.   * Contributed several value additions and organizational initiatives which have been   well-received and appreciated and continues to be used across programs.   * Actively contributed new ideas, improvements and knowledge sharing and repository   creations in all the projects involved increasing value addition and quality.   * Performance management of all the resources in the program and also acted as their career   Counsellor.   * Strong influencing and Communication skills with flexible attitude and positive approach. * Experience of client facing roles & ability to lead offshore testing teams. |  | | Professional Experience | | AVEVA Information Technologies, Hyderabad  Team Lead  June 2013 – Till Date  Project – Plant Design Management System & Everything 3D  PDMS (Plant Design Management System) is a customizable, multi-user and multi-discipline, engineer controlled design software package for engineering, design and construction projects.  AVEVA Everything3D™ takes 3D plant design to a new level of capability, productivity and efficiency. AVEVA E3D does more things, more easily and more efficiently than any other comparable plant design solution.  Responsibilities:   * Involved in project planning meetings along with the onsite Product Manager to define the roadmap and timelines of each phase of the program * Designed the communication protocols, reporting formats, daily and weekly scorecards and dashboards. * Responsible for reporting the overall testing status of the program to onsite QA Senior Manager and other project stakeholders. * Extensively involved in knowledge transfer and planning activities from onsite; developed the initial knowledge transfer plans & training schedules and provided a detailed training to the offshore teams * Responsible for effective utilization of shared resources. * Responsible for maintenance of Automation test scripts. * Represents team in scrum meetings. | | Deloitte, Hyderabad  Senior Quality Analyst  December 2010 – June 2013  Project – Project Management Center:  Project Management Center is customized application for HP Project and Portfolio Management (PPM) which is web-based software that provides visibility into strategic and operational demand, resource productivity and utilization, and associated financial information across a portfolio.  Project – EA Connect:  EA Connect is a solution build on SharePoint 2010 for collaborating different divisions of the  firm for raising the queries & resolving those.  Project – PUPS:  PUPS is a solution build on SharePoint 2010 as a first step where people can raise requests for  creating there projects/users for HP PPM. All the admin related activities for PPM are being  controlled by PUPS.  Project – Quality Center:  HP Quality Center is quality management software. HP Quality Center offers software quality  assurance, including requirements management, test management and business process  testing for IT and application environments. HP Quality Center is a component of the HP  Application Lifecycle Management software solution set.  Responsibilities:   * Was responsible for analysing Business and System Requirements for Projects and translating in to High-Level Scenarios (HLS). * Was extensively involved in knowledge transfer and planning activities from onsite; developed the initial knowledge transfer plans & training schedules and provided a detailed training to the offshore teams. * Responsible for preparing test strategies and project plan and getting the signoff from business. * Was responsible to work closely with Business Analysis Team to understand the acceptance criteria for different stories in scope for each sprint. * Was responsible for reporting the overall testing status of the program to onsite QA Senior Manager and other project stakeholders. * Coordinated code changes with the Member Firm, Operations team, and developers. * Was responsible for collecting Member Firm requests, analysing, documenting, and translating into deliverables. * Coordinated testing with the Member Firm to receive sign off from staging in order to gain approval to promote to production. * Worked with Vendors (HP) on requirement clarifications & implementations. | |  | |
| Wipro Technologies, Hyderabad  Senior Project Engineer/ Project Engineer  October 2006 – December 2010  Project – Office 14 Localization for Microsoft:  Localization is the process of altering software so that it is appropriate for the country in which it’s going to be used. This involves testing the product into various languages. The main objective is to test localized Microsoft office application against the US product for functionality & bugs in local languages.  Responsibilities:  Participating daily triage meeting with Customer and development team and effectively addressing all defects noticed in daily basis.   * Was responsible for setting up the Test Environment setup, analyse and report issues in the test environment if any. * Review of the Test cases index, Test cases, and Test Traceability matrix prepared by the team. * Was responsible for importing test cases authored into test case management tool, sought review & approval from business * POC for Windows SharePoint Services & SharePoint Server 2010 for the execution team & client. * Test case execution in different languages for Microsoft office14 localized build (client & server applications). * Customization of SharePoint Server 2010- preparing live server for Localization practice. * Was responsible for reviewing the defects posted by the team members, suggesting modification/enhancements. * Involved in Localization and Internationalization Testing on Different Operating systems. * Was responsible for performing installation and un installation testing of application on Different single and double byte operating system.   Project – Business Support Services for Aircel, India:  Business Support Systems (BSS) are the components that a telephone operator uses to run its business operations towards customer. BSS supports and manages information of various telecommunication functions such as billing, DWH, customer care and account receivables. The main modules of BSS are CRM, Order Management, Mediation, Rating & Billing, Revenue Assurance, and Fraud Management System.  Responsibilities:   * Coordinated Kerala Circle release for Aircel with clients & other vendors working for the project. * Involved in Integration & Functional testing of BSS applications. * Was responsible for extracting test data & working with the test team for test execution. * Involved in End to End testing with Clients. * Representing team in UAT at client location. * Test case authoring & execution for Billing & CRM. |
| Project – nErgize for British Petroleum, USA:  nERGIZE is a BP Developed Application enabling physical and financial trading activity providing Physical Gas scheduling, Transaction Invoicing, Payment Processing and Settlement. The objective of nERGIZE Scheduling is to ensure transportation/storage rates and quantities for every physical natural gas transaction are properly managed, scheduled, balanced and actualized by appropriate authorized individuals  Project – Semi-P1 for Nokia, Finland:  SEMI is a project where the EMS is integrated to NETACT and we provided adaptation to support  the PM and FM data sent by the EMS. This is specific to the adaptation of Siemens network  elements for Nokia.  Responsibilities:   * Involved in Integration, Functional, and Regression testing of Energy Domain applications * Involved in End to End testing. * Involved in writing and execution of Test Cases for End to End business Scenario and Settlements * Analysing test results and communicating findings/recommendations to team for issue resolutions. * Involved in testing for PM (Performance Management) and FM (Fault Management). * Functionality testing & System testing. * Test case writing from RS documents - Test case review - Debugging & fixing. | |
| Education | |
| Uttar Pradesh Technical University, Bareilly, UP  Bachelor of Technology – Computer Science  June 2006 | |
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