NEETU OBEROI

Interra Information Technologies

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#### PROFILE SUMMARY

* Total 14+ years of industry experience having 10+ years in software testing, team management & project management
* Currently working as a Software testing project manager
* Around 2+ years of IT industry experience as a system engineer
* Onsite experience in USA on B1 visa, currently possessing H1 visa
* Rich testing experience across various Black Box & White Box testing activities
* Post Graduate (MSc. IT) from KSOU & PGDCA from Kurukshetra, certified Microsoft professional,
* Multiple Awards winner organization wide – most current being star performer of the year 2011
* Responsibility conscious, believe in Positive Attitude and Team Work

#### SKILLS

###### Management

* Team management, Process management and test management
* Project scheduling & effort estimation using master project plans
* Preparation of Test Documentation and Reports
* Team structuring and task assignment and task management
* Currently managing the team of 12-15 members in the project
* Trainings to fresher’s, team trainings on new modules
* promoting testing practices in the organization
* Leading testing center of excellence within organization
* A member of interview panel in the organization
* Preparation of Project management plans and MPP
* Project management from project kickoff till UAT Support

###### Functional

* Testing of application based on Enterprise Application Integration
* Planning and execution of testing on CMS Drupal based applications
* Conducting estimates, creating test plans, test cases and doing risk analysis prior to product releases
* Defect Logging, Analysis of Test Results & Bug Reporting using tools
* Database Testing on multiple databases using Black box testing techniques
* Build Installation, Regression, Sanity & Smoke Testing
* Build and defect analysis
* Integration testing amongst multiple CRM and ERP systems – Salesforce, SAP, Peoplesoft, Netsuite etc.
* Testing SAAS & on premise applications in physical, virtual and cloud environments
* Networking, Highly available integration appliances, User & group management, PKI, Single sign on testing
* Multi browser/ Multi platform/ multi tenancy testing
* Mobile testing on IOS version 7.1.2, 8.x
* Conceptual knowledge on test automation tools such as JMETER & Selenium
* Working Experience on Amazon EC2 Cloud Infrastructure & VMWare virtual environment
* API testing using SOAPUI & consumption through CURL and Poster

##### Technical

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| --- | --- |
| * Operating Systems: | Linux, Windows |
| * Technologies | XML, Web services, salesforce |
| * Multi browser testing: | IE, Chrome, FireFox, Safari |
| * DBMS: | Sybase, MS SQL, Oracle, MySQL |
| * Special Software: | RQM, RTC, Jira, Bugzilla, Testlink, Netgripp, MIB Browser, SOL Proxy, Aqua data studio |
| * Other Tools: | LDAP, IIS, virtual Servers, MIB browser, SNMPTrapD, Jmeter, HTTP Analyzer, Firebug, Poster, syslogging, Hyperic, RightScale, SoapUI & Curl |
| * Protocols | SNMP, HTTP, HTTPS, Web Services and SMTP |

##### Process/Methodology

* Agile & SDLC
* Functional, regression, sanity and smoke testing
* Resource matrix, traceability matrix, test reporting
* Defect analysis, escape analysis

### PROFESSIONAL EXPERIENCE

##### Employment History

| **Period** | **Employer** | **Location** | **Designation** |
| --- | --- | --- | --- |
| June 2005-till date | Interra IT | Noida | Project Manager (Sr.Team Lead) |
|  |  |  |  |
| November 2002-May 2005 | vCustomer India | New Delhi | Technical Trainer, special support group |
| 2000 –2002 | Jain ISP | New Delhi | System Engineer |

###### Major Projects handled

* |Mazda
* IBM Castiron
* Knewco
* Verio
* NWS
* Leading QA practices in the company
* Member of Testing Services Group within the organization

## Detailed Project Profiles

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| --- | --- |
| * Period: | Feb 2011 till date |
| * Employer: | Interra Information Technologies |
| * Project: | EAI & cloud testing |
| * Role: | Sr. Team Lead - QA (Working as project manager since October 2012) |
| * Team size: | 12 |
| Responsibilities: |

* Leading entire QA process for IBM castiron project
* Team management, test management & defect management
* Managing releases from QA estimation towards successful delivery of all major, minor, fix pack releases
* Managing and handling day to day activities within the team
* Developing & running end to end flow of castiron orchestrations – SFDC, SAP, Peoplesoft, Netsuite, HTTP etc.
* Creating master test plans, test reports, resource matrix and traceability matrix
* Defect Life Cycle, testing methodologies, Certification reports
* Escape analysis, defect analysis
* Training the team on new processes/ modules in the project

**Environment:** QA, Staging and Production

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| --- | --- |
| * Period: | Feb 2010 till January 2011 |
| * Employer: | Interra Information Technologies |
| * Client: | KnewCo |
| * Project: | Content search and Logs Testing |
| * Location: | NSEZ - Noida |
| * Role: | Lead - QA |
| * Team size: | 5 |
|  |  |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Responsibilities:  * Load Testing on server side and Client Side * Testing Ad contents and configuration of the ad server * Testing various web services using knewco web servers * Scrapbook Testing * Verification of Medical Terms from Thesaurus * Review of the status related tasks on daily basis   **Environment:** EC2 amazon cloud – QA and Staging   |  |  | | --- | --- | | * Period: | Fe February 2007 till August 2010 | | * Employer: | Interra Information Technologies | | * Client: | IBM Castiron | | * Project: | Integration Appliance Testing | | * Location: | NSEZ - Noida | | * Role: | Sr. Team Lead - QA | | * Team size: | 12 | | **Responsibilities:**   * Test planning & test execution * Functional, Regression, sanity & smoke testing * Managing releases from QA estimation towards successful delivery of all major, minor, fix pack releases * Managing and handling day to day activities within the team * Managing adapters testing – On premise applications such as FTP, HTTP, Webservice, Database, Studio, JMS, and MQ. * SAP, Netsuite, SFDC, Domino adapters testing on cloud & virtual environments * IBM Integration Platform testing that includes O/S testing, Installation, upgrade, Migration, Web management console, Command Line Testing, Virtualization, cloud, High Availability etc. * HTTP protocols testing – Kerberos, Digest, Basic and NTLM authentication methods * Setting up and testing physical and virtual integration appliances * Other areas that include Notifications, Logs, User and Group management, Access rights, Backward compatibility, Networking, Monitoring, Diagnostic, RAC Setup and testing * Testing and setup of High Availability clustering devices is also included * Product performance in the form of stress tests, comparison charts etc. * Setup of Cast Iron QA lab in Noida * Setup and maintenance of DNS and DHCP , IISservers * Defect Life Cycle, testing methodologies, Certification reports * Training the team on new processes/ technologies   **Environment** QA, staging and production, physical, virtual and Cloud | |  * Period: June 2005 till January 2007 * Employer: Interra Information Technologies * Client: NWS * Project: eProfile Manager providing financial services to its customers * Location: NSEZ - Noida * Role: Lead – QA * Team size: 2   **Responsibilities:**   * Team management & test management * From Approach document towards successful completion of test documents * Managing Load Testing on server side using Jmeter * Managing functional testing of the application |
| **Environment:** QA, Staging and production   |  |  | | --- | --- | | * Period: | Nov 2002 – May 2005 | | * Employee: | vCustomer India | | * Client: | HP (USA) | | * Project: | Network & wireless printers, HP AIOs | | * Location: | Delhi | | * Role: | Member of advanced technical escalation group, Technical trainer | | * Team size: | 25 | | **esponsibilities:**  **Responsibilities:**   * Working on 802.11 wireless routers * Maintaining hardware, network and wireless lab * Taking US based customer’s technical escalations * Providing technical trainings to support engineers * Managing the team of 20-25 support engineers * Maintenance & updating Hardware/Software inventory details. * Ensuring the immediate & appropriate action against persistent technical issues. * Ensuring customer delight while working in teams. | | Linux, Windows, Servers, Networking | |  |  |   **Previous**   |  |  | | --- | --- | | * Period: | May,2000 – Nov 2002 | | * Employee: | Jain Networks(Ltd.) | | * Client: | In house | | * Project: | ISP | | * Location: | Delhi | | * Role: | System Engineer | | * Team size: | 20 | | **esponsibilities:**  **Responsibilities:**   * Installation of Red Hat Linux server, Windows NT, windows * Implementing initial checklists on Linux servers on the basis of various security majors. * Monitoring various services e.g. LDAP server, Radius Server, Web mail Service etc. * Tracking and troubleshooting server’s communication & network connectivity problems * Monitoring & troubleshooting the status of ISDN Connection * Looking after the billing software’s i.e. JHotline & Jisp of Jain Networks. * Installation & configuration of NICs in different Operating Systems. * Tracking Routing activities, which include monitoring RAS Links & services. * Handling all types of problems varying from simple Dial Up to ISDN Dial Up connections. * Maintenance & updating Hardware/Software inventory details. * Preparing MIR reports * Ensuring the immediate & appropriate action against persistent technical issues. | | Linux, Windows, Servers, Networking | | |  |

#### EDUCATIONAL BACKGROUND

| **Year** | **Degree** | **University** |
| --- | --- | --- |
| 2001  2002  2006 | PG Diploma in Computing Applications from  2 years GNIIT Diploma Course from NIIT  Msc. (IT) | Kurukshetra University  NIIT-Delhi  Karnataka University |