**Pappu Jyotshna **

**Associate QA Manager, Thomson Reuters**

**SUMMARY**

1. **9+**  yrs of experience in software engineering practice, with 5 + yrs of Test Management experience
2. **QA Resource Management across products**
3. **Experienced in Onsite Test Project Management (Belgium-eXimius- Thomson Reuters)**
4. **Worked as an Automation Lead and Coordinator with vendor credentials for Microsoft (Redmond Seattle – through Aditi)**
5. Test strategy and Test coverage across products on different technologies – **Mobile Web Applications**, Web Applications, and Data Services.
6. Hands on experience in Quality Assurance in Agile development and Scrum
7. Partner closely with cross-functional leaders (development/product management/stakeholders/ etc.) to deliver high quality products and services to our growing customer base
8. Strong experience working in a globally distributed environment
9. Review automation implementations and encourage sound design principles while remaining

Practical and milestone driven

1. Flexible and responsive in a very dynamic environment
2. Assign areas of ownership; ensure engineers have clear priorities and adequate resources
3. Hands on Experience in Functional, Regression, Localization and Globalization testing, Black box testing and Security testing
4. Hands on experience in automation using **Selenium RC, Watir, WatiN, VS2010**
5. Hands on experience using **SoapUi and Web Services Testing**
6. **Hands on experience in Performance Testing using Load Runner**
7. Knowledge of **QTP 11, JMeter**
8. Working knowledge of Portfolio Management Solutions domain.

**Software Expertise**

IDE: Visual Studio 2003/2005, Visual Studio 2008/2010

Technologies: Microsoft .NET Framework, C#

Tools: Selenium RC for GUI & Regression Testing, Watir, WatiN

Microsoft Internal Tool: Perseus.Net, JMeter and SoapUi, VS2010, QTP

Defect Management: Bugzilla, Microsoft Product Studio, Test Trac, Jira, QC

Configuration Management: CVS, Microsoft Visual Source Safe, Microsoft Source Depot

**Academic qualifications**

* **Master of Technology in Computer Science**
  + Utkal University , Bhubaneswar
* **Master of Science in Mathematics**
  + Utkal University, Bhubaneswar

E**xperience**

* **Thomson Reuters(Jan 2010 – Till Date)**
* **Aditi Technologies (Oct 2005 – Jan 2010)**

**projects**

**Product: Advisor – Thomson Reuters - current**

**Role**: Associate QA Manager

**Description:** This application provides a framework for multiple services such as quotes, charts, and news, which can be displayed on one screen, with access to other services via toolbars and tabs. Using the modular interface, you can customize the application to suit your needs.

**Responsibilities:**

* QA Resource Management
* Test effort Management and responsible for Test coverage and Test Strategy across Teams.
* Test Planning and Coordination with other globally distributed teams.
* Data Base Testing across modules.
* File extracts testing
* Production Support
* QA release signoff

**Product: Thomson One – Mobile Application – Thomson Reuters - current**

**Role**: Associate QA Manager

**Description:** This application provides a framework for multiple services such as quotes, charts, and news, which can be displayed on one screen, with access to other services via toolbars and tabs. Using the modular interface, you can customize the application to suit your needs.

**Responsibilities:**

* Team Management
* Test effort Management
* Sprint Planning and Coordination with other globally distributed teams.
* Automation effort Management using QTP/Selenium
* Production Support
* **Performance** Testing
* QA release signoff

**Product: Eikon for Wealth Management – Thomson Reuters - current**

**Role**: Associate QA Manager

**Description:** Thomson Reuters Eikon for Wealth Management is a web-based, global research solution for wealth managers and financial advisors. It offers:

* seamless display of global cross-asset information
* simple-to-build Flex Sheets of news, portfolios, charts, alerts, and quote lists
* real-time data that delivers the latest news and market updates
* advanced and powerful search facilities to find companies and traded instruments

**Responsibilities:**

* Team Management
* Test effort Management
* Sprint Planning and Coordination with other globally distributed teams.
* Automation effort Management using QTP
* Production Support
* QA release signoff
* **Setting up QA Team** *( including hiring)*
* **Managing a globally distributed QA Team**

**Product: eXimius – Thomson Reuters**

**Role**: Lead QA

**Description:** eXimius is a Portfolio Management Solutions used by the Investment Banks for maintaining the portfolios of theirClients.

**Responsibilities:**

* Understanding and Functional Testing for a module
* Test case generation for the newly available/enriched modules
* Automation, execution and analysis of test scripts using VS2010 and WatiN
* Helping the team on Test Planning and Design of Regression Cycle
* Test Effort Estimation for the Regression Cycle
* Mentoring other team members
* Working as an SME from offshore
* **Setting up QA Team** *( including hiring)*

**Project: NxOpinion – Aditi Technologies**

**Role**: Test Lead

**Description:** Testing of web services that are exposed so that any health application can consume and use it. It also has a variant that supports health application designed for mobile users

**Responsibilities:**

* Understanding and Functional Testing for a module
* Test case generation for the web services
* Automation, execution and analysis of test scripts using SoapUi
* Test Planning and Design for web services
* Test Effort Estimation

**Project: Milpa-QFE – Aditi Technologies**

**Role**: Test Lead

**Description:** Adding new features to the released version of MILPA

**Responsibilities:**

* Ensuring smooth coordination with the Dev and Program manager
* Understanding and Functional Testing for a module
* Test case generation for the module
* Automation of test cases
* Issue Resolution
* Test Plan for a module
* Buddy Testing
* Test Planning and Design
* Test Effort Estimation

**Project: Exchange RMS – Microsoft Client Location (through Aditi Technologies)**

**Role**: Test Lead

**Description:** A new feature RMS is being added to the existing OWA (Open web access) by Microsoft. The addition of this feature allows OWA users to send and receive protected mails. This feature was already available for Outlook users and is now being integrated into OWA

**Responsibilities:**

* Ensuring smooth coordination with the Dev and Program manager at Client location
* Independently owning the testing and automation of the complete feature
* Understanding and Functional Testing for a module
* Test case generation for the module
* Automation Scripts using Perseus.Net
* Issue Resolution
* Test Plan for a module
* Buddy Testing
* Test Planning and Design
* Test Effort Estimation
* Automation Ownership and deliverables

**Project: Exchange BCM Testing - Aditi Technologies**

**Role**: Test Lead

**Description:** Outlook Live is a Go-To-Market (marketing strategy campaign) that will allow unmanaged information workers to get a mailbox on @outlook.com. Open Domains is the generic term to refer to how Outlook.Com will be implemented.

“Open” refers to the following:

• Anyone can get an account in the domain.

• There is no implied affiliation between any two users on the domain.

• In the outlook.com case, an account can be anonymously created

• Because users have no affiliation with each other, the GAL has no meaning and actively needs to be hidden from the experience.

**Responsibilities:**

* Test Team setup
* Ensuring smooth project team co-ordination, superior quality of deliverables
* Understanding and Functional Testing for a module
* Test case generation for the module
* Automation Scripts using Perseus.Net
* Issue Resolution
* Test Plan for a module
* Ensured buddy testing/did buddy testing
* Test Planning and Design
* Test Effort Estimation
* Resource Management
* **Setting up a new Team from scratch**

**Project: Conenza - Aditi Technologies**

**Role**: Test Lead

**Description:** ACP is a hosted solution to easily and cost-effectively create an online community for organizations (the corporate sponsor) and their alumni. Conenza will host and manage communities on behalf of sponsors. ACP will provide a collection of integrated modules and supporting services to members of the communities. However, each sponsor will customize look and feel.   
The integrated services include Member Directories (individual and business), Newsroom, Career Center, Classifieds, email, Blogs and Wikis, Events, Sub group sections, Talent Agency, Marketplace and the Boardroom (opportunity for inter-community collaboration).   
Certain services are available to users on a premium basis for a fee. These require the user to sign up for these services.

**Responsibilities:**

* Understanding and Functional Testing for a module
* Test case generation for the module
* Automation Scripts using Selenium RC
* Issue Resolution
* Test Plan for a module
* Ensured buddy testing/did buddy testing
* Managing the team
* Test Planning and Design
* Test Effort Estimation
* Resource Management
* Security Testing: Tested the application for Buffer overflows, XSS attacks, Input Output validations, File Integrity checks, Session Hijacking
* Tools used for Security Testing: IETamper, Cookie Spy
* Evaluated the Performance tool :JMeter for Performance testing

**Project: HMC - Aditi Technologies**

**Role:** Senior tester

**Description**: A hosted application that helped organizations host their AD and SharePoint servers on a hosted platform saving the cost of resources.

**Responsibilities:**

* Automating Unit test cases
* Issue resolution
* Build deployment
* Mentoring other team members

**Project: Benecard - Aditi Technologies**

**Role**: Tester

**Description:** A web application that helped people to take online appointment with the doctors and also in maintenance of the insurance and payment of the dues by the management

**Responsibilities:**

* Writing Functionality, UAT Test cases
* Writing Automation scripts using Watir
* Functionality testing
* Database testing

**Project: Trilogy-Dealer CRM - Aditi Technologies**

**Role**: Tester

**Description:** It is Dealer CRM project. Here a salesperson or lead provider system can submit a new Lead and the Lead is assigned to a salesperson. A salesperson is can provide an update to an existing Lead which is saved. A salesperson or manager can view a Report and gets an Alert when an appointment has been scheduled, can send e-mail to multiple prospects. A salesperson can contact a Prospect and provides their requested information. An Appointment Reminder is sent to a Prospect and a Prospect has the option to send a question or response to a salesperson.

**Responsibilities:**

* Test Case Generation
* Buddy Testing
* Functionality Testing
* System testing

**Project: JIVS- 32bit - Aditi Technologies**

**Role**: Tester

**Description:** The work done was for Tablet PC applications Journal, Ink ball and Sticky Notes applications (JIS) for Windows Vista edition, Microsoft Tablet PC Group. The following was the scope of the project  
Journal Test Automation  
JIS SKU Release testing  
JIS Localization testing  
JIS Accessibility testing  
JIS Milestone test pass

**Responsibilities:**

* + - * Test Bed Setup, SKU Testing
      * Componentization testing,
      * Compliance testing
      * Drivers just work
      * Functionality testing

**Certifications:**

* + - * **ISTQB – Foundation**

**H1B Visa Status**: Expired

**Contact Details:**

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